Newfoundland Labrador

Government of Newfoundland and Labrador
Secretary to Cabinet (Health Issues)

MEMORADNUM

TO: Louise Jones – CEO – Eastern Regional Health Authority
Karen McGrath – CEO - Central Regional Health Authority
Devon Goulding – CEO (A) - Western Regional Health Authority
Boyd Rowe –CEO - Labrador-Grenfell Regional Health Authority

FROM: Robert Thompson – Secretary to Cabinet (Health Issues)

DATE: February 19, 2008

RE: **CONTACT WITH PATIENTS AS RECORDED IN ER/PR DATABASE**

The work of the NLCHI on the ER/PR database is coming to a close. Thank you for the effort of your organizations in assisting us.

All of the information which has been supplied regarding contact with patients has been entered in the database. When we release the summary tables to the Commission and the public there will be several categories which indicate a "lack of contact" with patients. In particular, there are some patients in each RHA that fall into the following categories:

1. Unable to contact.
2. No contact made.
3. Not sure if contact made.

I have attached the patient list for your RHA on the patients which fall in these categories. Given the sensitivity of this issue, we did not want to publicize the summary statistics on this issue before giving you a final opportunity to review your records to determine whether evidence exists to verify whether contact was made with these patients. If such documentation exists, for each patient, please let us know right away (by Wednesday). If documentation does not exist, it will be important to explain publicly what is being done to ensure that contact now takes place. Our initial thinking is that for every living patient that was not contacted (or not sure if the patient was contacted) a new effort should be made to establish and complete the contact. I would appreciate your feedback tomorrow on whether there are any difficulties in making such a public statement.

If you have any questions, please call me at 729-4092 or 682-8946.

lb

Attachment

Eastern Health
No Contact

Name **MCP**

[redacted]

Region	Surgical number	Original ER	Original PR	MS ER	MS PR
St. John's	SU11254-98	neg	neg	DCIS	
St. John's	02:SS2273	neg	neg	0	0
St. John's	00:SU4043	pos	pos	90	70
St. John's	SU3449-98	neg	30	0	0
St. John's	SS2142-99			0	0
St. John's	SS3347-05	100	100	85	60
Carbonear	S2055-02	neg (0)	neg (0)	90	0
Carbonear	S326-2002	neg (0)	neg (0)	100	20
Carbonear	S1385-98	neg	25-30	60	20
Carbonear	S115-98	neg	5 to 10	40	50
Clarenville	S99/1493	20	30	20	5
St. John's	03:SS2509	neg	wp	DCIS	
St. John's	98:SU41	0	0	DCIS	
St. John's	00:SS5519	<1	60-70	75	25
St. John's	01:SS3378	neg	neg	DCIS	

Joyce Penney

From: Joyce Penney
Sent: Thursday, February 21, 2008 2:41 PM
To: Louise Jones; Pat Pilgrim; Joyce Penney; Dianne Smith
Subject: Fax from R. Thompson - re Contact with patietns as recorded in ER/PR Database

Attachments: AR-M550N_20080219_162359.pdf

AR-M550N_200802
19_162359.pdf (...

Hi Pat:
I assume that you have responded to Mr. Thompson? If so may I have a copy of your response for Louise's file.

Thanks Joyce

-----Original Message-----
From: Paula Dillon
Sent: Tuesday, February 19, 2008 4:24 PM
To: Pat Pilgrim
Cc: Dianne Smith; Joyce Penney
Subject: Fax received from Robert Thompson

Hi Pat/Dianne - this was just received from Robert Thompson's office. Given the short turnaround time on this thought I should send right away.

-----Original Message-----
From: Executive-Office@noreply.easternhealth.ca [mailto:Executive-Office@noreply.easternhealth.ca]
Sent: Tuesday, February 19, 2008 4:24 PM
To: Paula Dillon
Subject: Scanned image from AR-M550N

DEVICE NAME:
DEVICE MODEL: SHARP AR-M550N
LOCATION:

FILE FORMAT: PDF MMR(G4)
RESOLUTION: 300dpi x 300dpi

Attached file is scanned image in PDF format.
This file can be read by Adobe Acrobat Reader.
The reader can be downloaded from the following URL:

Joyce Penney

From: Joyce Penney
Sent: Tuesday, February 26, 2008 8:44 AM
To: Dianne Smith; Joyce Penney
Cc: Louise Jones
Subject: FW: Fax from R. Thompson - re Contact with patients as recorded in ER/PR Database

Attachments: AR-M550N_20080219_162359.pdf

AR-M550N_200802 19_162359.pdf (...

Dianne - just to close the loop - Please confirm that Pat has addressed this with Robert Thompson

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From: Dianne Smith
Sent: Friday, February 29, 2008 5:13 PM
To: Joyce Penney
Subject: RE: Fax from R. Thompson - re Contact with patietns as recorded in ER/PR Database

Joyce,

Pat's reply:

When the week was over, there were no patients to be contacted for Eastern Health. She has follow-up with Robert Thompson

Dianne

Dianne Smith, CPS
Executive Assistant to the COO of
Cancer Care, Quality and Risk Management Eastern Health Room 1345, Level I, Health Sciences Centre
St. John's, NL A1B 3V6
Telephone: 709-777-1318
Facsimile: 709-777-1347
E-Mail: dianne.smith@easternhealth.ca

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