

**Leona Barrington**

**From:** Susan Bonnell  
**Sent:** Thursday, September 14, 2006 2:51 PM  
**To:** Robert Williams; Oscar Howell  
**Cc:** Pam Elliott; Heather Predham; leona.barrington@easternhealth.ca  
**Subject:** FW: ER/PR Receptor results [REDACTED] (deceased)

Hello doctors:

I've spoken to Pam Elliott about this case. She feels we should touch base tomorrow when Heather is back in the office – she's away in BC today and Pam does not have access to the database today. We should get back to this gentleman by tomorrow so that he doesn't have the weekend to stew on a lack of response. Pam will make contact with Dr. Bob tomorrow to discuss.



**Eastern  
Health**

**Susan Bonnell**  
Director, Corporate Commu  
709-777-1426 (1338)

**From:** [REDACTED]  
**Sent:** Thursday, Septemb  
**To:** Susan Bonnell  
**Subject:** ER/PR Receptor

To whom it may concern

I have been previously t  
cancer fell into the time period ...  
several occassions and have had no success. ...  
back but I have heard nothing.

Could you please advise who I can contact to get an answer. I dont' want to be put onto a patient relations officer who is going to give me the run around.

I have been more than patient on this issue but I now require an truthful answer to get on with my life.

My wife's name was [REDACTED]

D.O.B. [REDACTED]

Died [REDACTED]

Diagnosed Jan 2000

If I haven't received a reply to this email by September 28, 2006 I will be contacting the media with my problem.

Sincerely,

Tel: [REDACTED]  
Fax: [REDACTED]  
email: [REDACTED]

called on Sept 15

- message  
left  
2 female  
- phone #  
- pager #

O/S.  
- 2000

9/15/2006

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**Eastern  
Health**

**Susan Bonnell**  
Director, Corporate Communications  
709-777-1426 (1338)

called on Sept 15

- message  
left  
2 female  
- phone #  
- pager #

ER/PR - o/s.  
April 12 - 2000

**From:** [REDACTED]  
**Sent:** Thursday, September 14, 2006 12:49 PM  
**To:** Susan Bonnell  
**Subject:** ER/PR Receptor results [REDACTED] (deceased)

To whom it may concern,

I have been previously told that my late wife's ER/PR receptor were being retested as her diagnosis of breast cancer fell into the time period where inconsistencies were detected. I have been requested these results on several occasions and have had no success. Originally I was told I would be contacted when the results were back but I have heard nothing.

Could you please advise who I can contact to get an answer. I don't want to be put onto a patient relations officer who is going to give me the run around.

I have been more than patient on this issue but I now require an truthful answer to get on with my life.

My wife's name was [REDACTED]

D.O.B. [REDACTED]

Died [REDACTED]

Diagnosed Jan 2000

If I haven't received a reply to this email by September 28, 2006 I will be contacting the media with my problem.

Sincerely,

Tel [REDACTED]  
Fax [REDACTED]  
email: [REDACTED]

9/15/2006