

Hellen Sparkes

From: KenJenkins@hcswnf.ca
Sent: Friday, October 28, 2005 1:24 PM
To: pneil@healthwest.nf.ca
Cc: susangillam@hcswnf.ca; hspark@healthwest.nf.ca; kjenki@healthwest.nf.ca; fhollo@healthwest.nf.ca
Subject: Re: ERPR Update

Hi Paul

Thanks for the update and all the great efforts in tending promptly to this issue. We are referring patients with questions to the Patient Relations Officer in St. John's and/or the family doctors who have been provided with the background info. We are also working with Eastern Health to confirm the mechanism for notification of patients that their tissue samples are being retested. I wonder if Marilyn may be able to assist with the notification process. I'll have Hellen arrange a meeting with her to discuss. Once again, my sincere thanks to everyone involved for their excellent efforts.

Ken

-----Original Message-----

From: Paul Neil <pneil@healthwest.nf.ca>
To: Jenkins, Ken <KenJenkins@hcswnf.ca>
CC: Gillam, Susan <susangillam@hcswnf.ca>
Sent: Fri Oct 28 10:57:37 2005
Subject: ERPR Update

Good news !

cases for repeat ERPR testing have been sent to HSC for retesting as requested. Last batch went yesterday (Thursday Oct 27th). We are confident that we sent all of the cases that we could identify, and have been as thorough as we could possibly be, however there is always the possibility we may have missed someone.....we sincerely hope not. I don't know how HSC is handling that. Is that a PR issue? Should patients that suspect that their test should be repeated contact someone to ask that question?

In that light, I have given a complete list of cases sent from here to Marilyn Saunders in the Cancer Clinic. She has received calls from patients wondering if their test has been sent out. As of today, she will be able to tell any patient when the tissue left here. I wonder where we should take this issue ? Any thoughts ?????

Paul

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