

Jenkins, Ken

From: Gillam, Susan
Sent: Friday, August 15, 2008 1:59 PM
To: Hoddinott, Lisa; Jenkins, Ken
Subject: FW: Face to Face Meeting on August 18, 2008 with CEOs and VPs Medical Services

-----Original Message-----

From: Brewer, Donna [mailto:dbrewer@gov.nl.ca]
Sent: Friday, August 15, 2008 12:01 PM
To: Brewer, Donna; John Peddle; Boyd Rowe (E-mail); Karen McGrath (E-mail); Louise Jones (E-mail); Gillam, Susan
Cc: Barbara Parsons (E-mail); Joyce Penney (E-mail) (E-mail); Payne, Suzanne; Tela (Theresa) Blake (E-mail); Strong, Jim
Subject: RE: Face to Face Meeting on August 18, 2008 with CEOs and VPs Medical Services

Further to my previous email. Here is the correspondence for CEOs being forwarded on behalf of Robert Thompson.

To CEOs

I would like to discuss the following matter with you during your meeting on Monday, August 18.

Since mid-March, eleven new ER/PR patients have come to light that should have been retested in 2005/06. Eight of these patients were discovered through calls from the patients or their families, and three were discovered through further file searches (in Central Health).

As you know, the ER/PR Database project carried out by NLCHI was a compilation of existing data plus filling in data gaps. It relied upon the previous searches performed by RHAs to identify the patients who were retested. While we have known the possibility existed that new patients would come to light, the identification of eleven patients is higher than expected.

The idea of performing a new search for patients within Eastern Health was considered during the spring but not undertaken because of uncertainty that it would generate any newly found patients. At that time, there was only one recently self-identified patient. Now that we have 11 new patients (7 deceased; 4 living), the case for conducting a new search has changed. On a regional basis, the 11 cases break down as follows: Eastern - 4; Central - 4; Western - 2; and Labrador/Grenfell - 1.

New search strategies have been examined by NLCHI on the Meditech system in Eastern. A preliminary test for one year showed that the strategy was broad enough to include the newly identified case, but it would still require significant effort to review pathology reports to determine if additional cases existed. To expand this process province-wide, we propose the following three step approach:

1. NLCHI will interview the pathologists or other personnel in each region who conducted previous searches. This will allow for a consistent understanding of search criteria and methods. The interviews will allow for a determination of whether or not a new search process needs to be conducted for each year in each region.
2. Based on the interviews, a single year test will be conducted in each site where a newly identified case exists to ensure the strategy is working.
3. All years for all sites will be reviewed.

NLCHI will require the cooperation of your organizations to conduct this process. NLCHI will first discuss the process with your clinical chief of pathology. At each site they will need access to laboratory staff to participate in reading the pathology reports. These staff will be provided with necessary orientation to identify missing cases on the same basis as other regions. The Department will provide funds for any overtime incurred. NLCHI will

collaborate as necessary to ensure everyone is satisfied with the process.

I look forward to discussing this with you on Monday.

Robert Thompson
Secretary to Cabinet (Health Issues),
Chair, Task Force on Adverse Health Events
709.729.4092 (p)
709.682.8946 (c)

From: Brewer, Donna
Sent: August 15, 2008 11:25 AM
To: 'John Peddle'; Boyd Rowe (E-mail); Karen McGrath (E-mail); Louise Jones (E-mail); Susan Gillam (E-mail)
Cc: Barbara Parsons (E-mail); Joyce Penney (E-mail) (E-mail); Suzanne Payne (E-mail); Tela (Theresa) Blake (E-mail)
Subject: RE: Face to Face Meeting on August 18, 2008 with CEOs and VPs Medical Services

John
I just called and left a voice mail with you.

Robert Thompson just left my office. He needs 20 minutes or so on Monday to speak to the CEOs with respect to ER/PR patient identification process. He will be sending an email or I will be sending one on his behalf later this afternoon to further elaborate.

John when should I advise Robert that we will call him on Monday.

From: John Peddle [mailto:jpeddle@nlhba.nl.ca]
Sent: August 14, 2008 11:17 AM
To: Boyd Rowe (E-mail); Karen McGrath (E-mail); Louise Jones (E-mail); Susan Gillam (E-mail); Ken Jenkins; Michael Jong; Oscar Howell; Bradbury, Cathi M.; Brewer, Donna
Cc: Barbara Parsons (E-mail); Joyce Penney (E-mail) (E-mail); Bennett, Pam; hellensparks@westernhealth.nl.ca; Suzanne Payne (E-mail); Tela (Theresa) Blake (E-mail); denise.dunn@easternhealth.ca; Arlene Scott; Mary Haynes (Executive Assistant to Senior Director)
Subject: RE: Face to Face Meeting on August 18, 2008 with CEOs and VPs Medical Services
Importance: High

I am being asked what is the agenda for the Aug 18th meeting in Corner Brook. There is no agenda.

At the July 10th CEOs meeting there was a discussion on Urology services and the problems being experienced with Urology along with problems in other medical service areas.

At the July 24th CEOs meeting there was a discussion on the numbers of physicians that each of the RHAs had identified as being needed for each region. Also at the July 24th meeting, I briefed the CEOs on what was being requested by the Department on a Provincial Physician Recruitment and retention plan.

When the decision was made on July 10th by the CEOs to have this meeting, the main focus was on problems being experienced by each of the RHAs with the delivery of medical services in their region. There was discussion over how one RHA could possibly help another RHA with service delivery (1 RHA may have OR space and time, but no physician and another RHA have the physician); over referral patterns and other issues. At subsequent meetings the discussion focused on Physician HR planning, recruitment and retention.

Based on what the CEOs have discussed, each of you will need to prepare yourself for discussion on medical issues and the problems being experienced. Whatever information you can prepare and share will be helpful. I have no agenda prepared, if someone wants to itemize the issues they can forward their comments and I will prepare an agenda.

To the CEOs who participated in the discussions at the CEO meetings, is there anything you want to add.

John

From: Netta Wells

Sent: Friday, August 01, 2008 3:00 PM

To: Barbara Parsons (E-mail); Boyd Rowe (E-mail); Don Keats (donkeats@gov.nl.ca); Joyce Penney (E-mail) (E-mail); Karen McGrath (E-mail); Louise Jones (E-mail); Pamela Bennett (PBennett@gov.nl.ca); Susan Gillam (E-mail); Suzanne Payne (E-mail); Tela (Theresa) Blake (E-mail); Ken Jenkins; Michael Jong; Oscar Howell

Cc: CathiBradbury@gov.nl.ca

Subject: CEO - Face to Face Meeting on August 18, 2008

Good afternoon all:

The meeting of August 18, 2008 will take place in the Board Room at Western Memorial Hospital, Corner Brook beginning at 10:30a.m.

The purpose of the meeting will be to discuss - *Physician Human Resource Services*.

Thank you.

Sheila

Sheila Andrews-House
NLHBA

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