

From: Heather Predham
To: George Tilley; Oscar Howell;
Susan Bonnell;
cc: Pam Elliott; Pat Pilgrim;
Subject: calls
Date: May-18-07 5:00:03 PM

Hi,

I just wanted to let you know about the calls we received this afternoon:

1. A lady called inquiring about her status. She was tested in Clarenville in 1999 and was therefore tested at Mount Sinai
2. A lady who was contacted about being a confirmed negative was now inquiring as to whether her mammography was interpreted correctly
3. [REDACTED] called wanting to know when she will be tested to see if she can take Tamoxifen. I was of the understanding that this is not an option for her, and I'm sure that was explained to her when she met with Nash and Kara....so I told her I needed to speak to dr. Laing and would get back to her next week.
4. A husband called about his wife who died. She was ER/PR positive but he actually was inquiring about her mammogram and whether it was read correctly. I'll follow up with Shawn about this case and #2 above.
5. One lady called to inquire about her test but she was tested in November 2005, so we could tell her she wasn't part of the retesting
6. Another man called about his wife's results. We had called him in October 2005 and he told us she had died, but he didn't call again. I checked and she did not convert. I left him a message and I'm here waiting a bit for him to call back, if not I asked him to call me on Tuesday.
7. Another lady called who was tested out of Clarenville in 2003, so she had been tested at mount Sinai
8. DOHCS called about a lady who had concerns about her Mom. I called her and actually it was about her original diagnosis as well. However, this all occurred in Corner Brook, so I'll follow up with them on Tuesday. I let the DOHCS know I called her and the plan

Meanwhile, I'm assuming that Nash is making arrangements to retest the rest of the deceased? Will I go ahead and make plans to get the panel together and start with the group we are aware of? Does anyone have any thoughts on how the communication of the results that aren't changing will take place....letter or phone call?

We'll start to get all this organized on Tuesday

Have a great weekend

Heather

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