

COMMISSION OF INQUIRY
ON HORMONE RECEPTOR TESTING

BEFORE THE HONOURABLE JUSTICE CAMERON - COMMISSIONER

MAY 29, 2008

Appearances:

Bernard Coffey, Q.C. Commission Co-counsel

Sandra Chaytor, Q.C. Commission Co-counsel

Rolf Pritchard/Mark Mills Her Majesty in Right of NL

Jane Hennebury Doctors Kara Laing et al

Daniel Simmons/Beth Whalen Eastern Regional Integrated
. Health Authority

Chesley Crosbie, Q.C. Members of the Breast Cancer
. Testing Class Action

Jennifer Newbury Canadian Cancer Society (NL Division)

Stacey O’Dea. Central, Western and Labrador-Grenfell
Regional Integrated Health Authorities

LIST OF EXHIBITS

EXHIBIT P-1429 Pg. 212

TABLE OF CONTENTS

MS. SUSAN BONNELL - RESUMES THE STAND

Examination by Bernard Coffey, Q.C. Pgs 4 - 210

MS. BEVERLY GRIFFITHS - SWORN

Examination by Sandra Chaytor, Q.C. Pgs. 210 - 347

Examination by Rolf Pritchard Pgs. 347 - 353

Re-examination by Sandra Chaytor, Q.C. Pgs. 353 - 359

Certificate

Page 4

1 COMMISSIONER:

2 Q. Please be seated. Mr. Coffey?

3 MS. SUSAN BONNELL, EXAMINATION-IN-CHIEF BY BERNARD

4 COFFEY, Q.C. (CONTINUED)

5 COFFEY, Q.C.:

6 Q. Good morning, Commissioner. Ms. Bonnell, good
7 morning.

8 MS. BONNELL:

9 A. Good morning.

10 COFFEY, Q.C.:

11 Q. If we could, please, Registrar, Exhibit P-
12 1560? Just before I look to this, a couple of
13 things just in terms of the structure of the
14 organization, Ms. Thomas was there at the
15 inception of Eastern Health?

16 MS. BONNELL:

17 A. Yes.

18 COFFEY, Q.C.:

19 Q. How long did she stay?

20 MS. BONNELL:

21 A. I believe she had left just after Christmas in
22 2006. So, yes, she left in--I believe she
23 left in January of 2006.

24 COFFEY, Q.C.:

25 Q. '06, just past December, '05?

Page 5

1 MS. BONNELL:
 2 A. Yes.
 3 COFFEY, Q.C.:
 4 Q. The new year of '06. And her replacement was
 5 whom?
 6 MS. BONNELL:
 7 A. Her replacement was Leona Barrington.
 8 COFFEY, Q.C.:
 9 Q. And did Ms. Barrington stay on for how long?
 10 MS. BONNELL:
 11 A. She left us at the end of--or at the beginning
 12 of 2007.
 13 COFFEY, Q.C.:
 14 Q. And who replaced her?
 15 MS. BONNELL:
 16 A. She was not replaced until the end of 2007.
 17 COFFEY, Q.C.:
 18 Q. And who in the meantime was fulfilling that
 19 role throughout '07?
 20 MS. BONNELL:
 21 A. Me.
 22 COFFEY, Q.C.:
 23 Q. Okay. As well as doing your regular job?
 24 MS. BONNELL:
 25 A. That's correct.

Page 6

1 COFFEY, Q.C.:
 2 Q. So throughout the period of May and June of
 3 '07?
 4 MS. BONNELL:
 5 A. Yes.
 6 COFFEY, Q.C.:
 7 Q. You were doing both?
 8 MS. BONNELL:
 9 A. Yes.
 10 COFFEY, Q.C.:
 11 Q. And when I say or ask you if Ms. Barrington
 12 replaced Ms. Thomas, I take it she was--Ms.
 13 Barrington's role was what, exactly?
 14 MS. BONNELL:
 15 A. Media relations officer.
 16 COFFEY, Q.C.:
 17 Q. Media relations officer.
 18 MS. BONNELL:
 19 A. Same position, yes.
 20 COFFEY, Q.C.:
 21 Q. Was she able to devote her full time to it?
 22 MS. BONNELL:
 23 A. Yes, she was.
 24 COFFEY, Q.C.:
 25 Q. Ma'am, looking at this e-mail, first of all,

Page 7

1 could you tell us, please, who J. Polak is?
 2 MS. BONNELL:
 3 A. Joanne Polak is a -
 4 COFFEY, Q.C.:
 5 Q. Oh, Polak, I'm sorry.
 6 MS. BONNELL:
 7 A. It's Polak. It's crisis communications, she's
 8 a recognized expert in crisis communications
 9 in Canada. She works for a company called
 10 Hill and Knowlton. I've never actually met
 11 Joanne in person, but I did hear her speak at
 12 a conference that I attended in May of 2006
 13 and I was very impressed by her presentation
 14 on crisis communications, and I guess it stuck
 15 with me as the events of ER/PR transpired.
 16 COFFEY, Q.C.:
 17 Q. Now, would that have been late May, 2006,
 18 perhaps May 25th, 2006?
 19 MS. BONNELL:
 20 A. The conference itself?
 21 COFFEY, Q.C.:
 22 Q. Yes.
 23 MS. BONNELL:
 24 A. Yes, that sounds right.
 25 COFFEY, Q.C.:

Page 8

1 Q. And he was held where?
 2 MS. BONNELL:
 3 A. Here in St. John's. It's an event put on by
 4 the IABC, the local chapter of the IABC.
 5 COFFEY, Q.C.:
 6 Q. And so just over two months later you sent her
 7 an e-mail with the subject, "Help!"
 8 MS. BONNELL:
 9 A. Yes.
 10 COFFEY, Q.C.:
 11 Q. And it reads, "I heard you speak in
 12 Newfoundland at the 20/20 visionary
 13 communications conference. Great presentation.
 14 Eastern Health is a newly formed integrated
 15 health care organization offering services to
 16 our regional population of about 300,000 and
 17 tertiary or high level health care services to
 18 the entire province. In the midst of trying
 19 to pull together my small, but capable
 20 communications team and trying to formulate
 21 plans (like crisis plans) that did not exist
 22 in the seven merged organizations that are now
 23 Eastern Health, I've been sitting on top of an
 24 angry that keeps erupting. It's one of those
 25 crisis' that keeps on" -

Page 9

1 MS. BONNELL:
 2 A. Unfolding, should be "u", unfolding.
 3 COFFEY, Q.C.:
 4 Q. - "unfolding revealing new and distressing
 5 layers. This week we've had yet another media
 6 frenzy and while things may calm down as the
 7 week goes on with the media, I keep thinking
 8 of your iceberg analogy and we have no plan in
 9 place as of yet to deal with this or any other
 10 crisis. Attached is the latest development in
 11 a year-long crisis that has worn me and a lot
 12 of my colleagues to the bone. While my CEO is
 13 generally pleased with what I have been able
 14 to do for him and for the organization since
 15 this crisis first erupted, I am frustrated by
 16 our inability to get a handle on this crisis
 17 and by the fact that we haven't had time to
 18 dedicate to developing a crisis strategy and
 19 plan. I'd like to speak with you or someone
 20 from your team about how we handle this
 21 immediate crisis, given our strategies to date
 22 and newly developing issues as well as
 23 consultancy services to develop a crisis
 24 communication strategy for the organization."
 25 And the-just look then, as we did yesterday,

Page 10

1 at page 2 of this exhibit. This, you've
 2 attached, at the time you sent this to--you
 3 sent this, attached the lawsuit against
 4 Eastern Health transcript of an interview done
 5 August 1, 2006 by Jeff Gilhooly, and he
 6 interviewed an lady named Myrtle Lewis
 7 concerning the ER/PR matter?
 8 MS. BONNELL:
 9 A. Yes.
 10 COFFEY, Q.C.:
 11 Q. Now, ma'am, could you tell the Commissioner,
 12 please, as this, based upon what we've heard,
 13 would be over a year into the ER/PR matter,
 14 how it was you came to send this?
 15 MS. BONNELL:
 16 A. At this particular moment in time I guess this
 17 was a new development in the situation that
 18 was occurring. And around this period in time
 19 and I'd have to ask you to just confirm the
 20 dates for me, we'd also gotten an inquiry from
 21 The Current, the CBC's The Current?
 22 COFFEY, Q.C.:
 23 Q. Yes, ma'am.
 24 MS. BONNELL:
 25 A. And they were looking to do a piece in which I

Page 11

1 believe they were going to interview Ms.
 2 Lewis. And in speaking with the producer from
 3 The Current, I was told that they were looking
 4 at it from a different perspective, because,
 5 of course, The Current is a national program,
 6 that they wanted to try and put the issue in
 7 national, more of a national perspective on
 8 the piece and to look at the testing across
 9 the country. And I really felt that that
 10 would be a very good opportunity for us to
 11 speak publicly on the issue, but there was
 12 some reticence within the organization to do
 13 that at that time. And I wonder if maybe I
 14 could just back up a little tiny bit?
 15 COFFEY, Q.C.:
 16 Q. Sure. Oh, you can go--I'd like -
 17 MS. BONNELL:
 18 A. It's hard to launch into the middle of it.
 19 But, you know, in communications and in other
 20 areas in crisis management people generally
 21 divide crisis into two categories. One
 22 category of crisis is a crisis that happens
 23 suddenly, like an emergency, like a plane
 24 crash or, you know, a fire in one of your
 25 facilities, something like an emergency crisis

Page 12

1 or something happens to one of your top
 2 leaders, that's a sudden crisis. The other
 3 kind of crisis that exists is called a
 4 smouldering crisis. And I remember reading
 5 one definition that sticks in my mind that is,
 6 you know, it's like a smouldering ember that
 7 takes something to ignite it before it bursts
 8 into flame. And in many, many ways ER/PR was
 9 a smouldering crisis. It didn't erupt in May
 10 of 2005, and in fact, I think you could argue
 11 that it really didn't become a crisis in that
 12 sense until May of 2007. A crisis, the
 13 definition that we use for crisis is one that
 14 says that a crisis--should have brought it
 15 with me. A crisis is an event in a business
 16 that interrupts your ability to do normal
 17 operations that results in extensive media
 18 coverage and public scrutiny that has
 19 political, legal and other ramifications for
 20 the organization. And I guess as we were
 21 going through 2005 and into 2006, I guess
 22 that's where my volcano analogy comes from.
 23 It was one of these things that just kept
 24 bursting and bursting and bursting with new
 25 information, many, many layers in the ER/PR

Page 13

1 situation, event for the organization. It
 2 wasn't like many adverse events which are so
 3 contained to one specific event. So when I
 4 made contact with this woman in 2006, I had
 5 reached the realization, although there had
 6 been planning under way and I had certainly,
 7 one of Leona's tasks for me in the
 8 organization was to start to pull together
 9 some crisis strategies. And she is our
 10 emergency person in the organization, so she'd
 11 been working with the emergency team that
 12 works under planning to develop pandemic plan,
 13 communications plan and that sort of thing.
 14 But we just could never--to develop a crisis
 15 communications plan takes a lot of effort, and
 16 the existing crisis plans that were there,
 17 there weren't very many of them, were very
 18 much focused on, you know, that sudden crisis,
 19 the emergency planning and how we would
 20 respond to that and less so on the more
 21 challenging crisis such as this one. So I
 22 guess at this point in time I was looking for--
 23 I'm not a crisis communications expert and I
 24 was looking for the opinions of somebody who
 25 was. She wasn't the only one I contacted at

Page 14

1 that time, but I did have phone calls with
 2 others, as well.
 3 COFFEY, Q.C.:
 4 Q. And, in fact, if you look at--if we could see,
 5 exhibit, please, 1561? You had sent that
 6 message at 3:43 on August 2nd. And of course,
 7 the time shows up on the return message as
 8 being having sent at 2:23 because of the time
 9 difference. But then there's a message back
 10 to yourself on this exhibit at August 2nd,
 11 2006 at 5:15. And she writes to you, "Hi
 12 Susan, I just read the transcript. I'm going
 13 onto a call at 3:30 my time. I also have a
 14 meeting in the morning that runs 8:30 to noon
 15 my time. We could either talk at 6 your time
 16 or wait until tomorrow afternoon, 1:30 your
 17 time." And then you went back to her the next
 18 morning and indicated you would be in your
 19 office that afternoon and told her you'd wait
 20 for her call. Now, did you ever speak with
 21 her about this?
 22 MS. BONNELL:
 23 A. I certainly did.
 24 COFFEY, Q.C.:
 25 Q. And was this actually pursued at the time?

Page 15

1 Pursued in the sense -
 2 MS. BONNELL:
 3 A. She and I had a conversation and we talked
 4 about where we were with the--where we were
 5 with the issue, and what I was proposing to my
 6 executive as an approach that we could take at
 7 this particular point in time. She was very
 8 supportive and indicated to me that in her
 9 opinion everything that we were--that I was
 10 doing was right and that if I wanted her to
 11 get on a plane, that she'd be there, and we
 12 could do it. And in the end that was not
 13 pursued.
 14 COFFEY, Q.C.:
 15 Q. What were you proposing, what did you tell her
 16 that you were proposing to the executive at
 17 the time?
 18 MS. BONNELL:
 19 A. I felt that we should do this interview with
 20 The Current. When the interview with The
 21 Current was brought to our attention, I felt
 22 that we should do it. And I guess I
 23 questioned, like anybody would in this kind of
 24 circumstance, you tend to question yourself
 25 and you wonder if the advice that you're

Page 16

1 giving is good and you wonder if there's any
 2 way that you can help solidify in the minds of
 3 your leaders what would be good advice, so I
 4 had offered Mr. Tilley the opportunity to
 5 speak with Ms. Polak and others, as well.
 6 COFFEY, Q.C.:
 7 Q. I take it he didn't take you up on that?
 8 MS. BONNELL:
 9 A. He didn't.
 10 COFFEY, Q.C.:
 11 Q. Did he give a reason why not?
 12 MS. BONNELL:
 13 A. Because he told me that--he told me that he
 14 believed in me, that he didn't need anybody
 15 else's involvement, that he thought I did a
 16 great job for the organization but at the end
 17 of the day he did not want to do that
 18 interview. He felt it was inappropriate for
 19 us to get into conversations on the class
 20 action lawsuit. I guess we'll probably talk
 21 about that, you know, that and the sort of
 22 long history of not talking about things that
 23 are before the courts that exists not only in
 24 health care but in other organizations, as
 25 well.

Page 17

1 COFFEY, Q.C.:

2 Q. So that his explanation to you at the time,

3 despite at the time you were urging him to

4 take advantage of the opportunity to interact

5 with The Current?

6 MS. BONNELL:

7 A. Yes.

8 COFFEY, Q.C.:

9 Q. To be interviewed?

10 MS. BONNELL:

11 A. Yes.

12 COFFEY, Q.C.:

13 Q. Mr. Tilley's explanation for his refusal was

14 is that where the matter was before the

15 courts, he wasn't going to do that?

16 MS. BONNELL:

17 A. That's correct. But I know he also--I don't

18 know if you spoke to him about that, but I

19 know he was also making phone calls to

20 encourage his colleagues across the country

21 to, Phil Hassen rings in my mind for some

22 reason. I don't know if Mr. Hassen was

23 eventually interviewed by The Current or if it

24 was some other person, but I know he was

25 trying to encourage the Canadian Patient

Page 18

1 Safety Institute to become involved in that

2 piece at that time at the national level.

3 COFFEY, Q.C.:

4 Q. I take it that The Current wanted to know

5 what? They wanted to speak about what, the

6 reasons for the problem?

7 MS. BONNELL:

8 A. No, that's not my recollection of it. I did

9 keep notes. I don't know if you have

10 reference to them. But they, when they called

11 us, it was--I guess the impetus for the call

12 was this story that you see in CBC and the

13 contact, the conversation that I had with the

14 producer at the time was that they wanted to

15 talk about the test itself. And they'd been

16 doing some research across the country into

17 the inherent difficulties with the test.

18 COFFEY, Q.C.:

19 Q. Um-hm.

20 MS. BONNELL:

21 A. And I guess it would make sense to you that I

22 would, that I would think that that would be a

23 good conversation to have, that that was--you

24 know, that we felt that this was a test with

25 inherent difficulties. That's where we were

Page 19

1 certainly in August of 2006.

2 COFFEY, Q.C.:

3 Q. And isn't that just another way of saying the

4 problem with the test?

5 MS. BONNELL:

6 A. Okay, sure.

7 COFFEY, Q.C.:

8 Q. Okay. Did you know, at that point, had you

9 ever been informed as to what the problem had

10 been?

11 MS. BONNELL:

12 A. With the test?

13 COFFEY, Q.C.:

14 Q. Yes. At Eastern Health and its predecessor

15 organization?

16 MS. BONNELL:

17 A. Over the two-year period information came to

18 my attention about what could have potentially

19 caused the situation that we found our self

20 in. So, yes, I would suspect by 2006 that I

21 had some information about what was under

22 consideration as possible problems.

23 COFFEY, Q.C.:

24 Q. Who had told you that?

25 MS. BONNELL:

Page 20

1 A. Well, there was a group of us working on this

2 from the start and we continued to meet all

3 through it. So I would have been hearing

4 things that Heather Predham was researching on

5 a national level, I would have been hearing

6 things from Doctors Denic and Cook and Dr.

7 Williams and Kara Laing and all the

8 individuals who were involved.

9 COFFEY, Q.C.:

10 Q. Ma'am, you knew that there had been external

11 reviews done?

12 MS. BONNELL:

13 A. Yes.

14 COFFEY, Q.C.:

15 Q. Did you know the results?

16 MS. BONNELL:

17 A. I was not shown the external reviews.

18 COFFEY, Q.C.:

19 Q. Did you know the results?

20 MS. BONNELL:

21 A. I was never shown the reports, I didn't read

22 the reports. We did have conversations in

23 which the recommendations, I did see listings

24 of recommendations from the reports and

25 actions on how we were going to follow through

Page 21

1 on--flow through on the recommendations.
 2 COFFEY, Q.C.:
 3 Q. Did you know, as of August, 2006, what Dr.
 4 Banerjee had found to be, or at least in his
 5 view, the reasons for test failure?
 6 MS. BONNELL:
 7 A. Other than the action strategies that I saw,
 8 no.
 9 COFFEY, Q.C.:
 10 Q. So in terms of how whatever had happened at
 11 Eastern Health and the Health Care Corporation
 12 to cause the problems, did you have any way of
 13 actually knowing whether or not whatever
 14 caused those problems actually existed
 15 anywhere else, that same problem?
 16 MS. BONNELL:
 17 A. You see, I've since read the reports, so it's
 18 hard for me to put myself back at that moment
 19 in time and did I, you know. And I haven't
 20 read the reports in a long time. Certainly
 21 what was indicated to me all through this
 22 period of time was that--and, you know, I
 23 would have been asking--it would be easier if
 24 we were in a situation where we could say,
 25 these are the things or the thing, from my

Page 22

1 perspective, that went wrong here. But it was
 2 never indicated to me in so clear cut a
 3 fashion that these are the five things or four
 4 things that went wrong, that it was a
 5 combination of factors. And we talked about
 6 the combination of factors and what the
 7 organization was doing to address those
 8 combination of factors.
 9 COFFEY, Q.C.:
 10 Q. What combination of factors were you told
 11 about? First of all, were you told it wasn't
 12 the machinery?
 13 MS. BONNELL:
 14 A. Oh, yes, I knew it wasn't the machinery.
 15 COFFEY, Q.C.:
 16 Q. Who told you that?
 17 MS. BONNELL:
 18 A. Do you mean the Ventana or the DAKO or -
 19 COFFEY, Q.C.:
 20 Q. Yes.
 21 MS. BONNELL:
 22 A. I don't know who specifically told me that. I
 23 know very early on we wondered if it was a
 24 problem with the DAKO itself, but I mean, we
 25 went to Mount Sinai to have the tests done and

Page 23

1 they were done on a DAKO system, so it was
 2 clear to me that it wasn't the machinery. I
 3 knew that the process had 40 steps, that it
 4 was a complex process, that -
 5 COFFEY, Q.C.:
 6 Q. What about the Ventana?
 7 MS. BONNELL:
 8 A. We originally questioned--we originally felt
 9 very confident in the Ventana and then we
 10 questioned the Ventana. And we had people
 11 come in and look at the Ventana for us.
 12 COFFEY, Q.C.:
 13 Q. And you understood they had determined what?
 14 MS. BONNELL:
 15 A. My understanding was that they had determined
 16 that the Ventana was operating effectively.
 17 COFFEY, Q.C.:
 18 Q. So it wasn't the DAKO system itself, you would
 19 have understood that early on?
 20 MS. BONNELL:
 21 A. Yes, other than the -
 22 COFFEY, Q.C.:
 23 Q. They were using it at Mount Sinai--Mount Sinai
 24 was using a DAKO?
 25 MS. BONNELL:

Page 24

1 A. Yes.
 2 COFFEY, Q.C.:
 3 Q. It was pretty apparent to you then?
 4 MS. BONNELL:
 5 A. Yes.
 6 COFFEY, Q.C.:
 7 Q. It couldn't have been that machine?
 8 MS. BONNELL:
 9 A. Yes.
 10 COFFEY, Q.C.:
 11 Q. Per se. You understood relatively early on,
 12 I'm going to suggest to you, that the Ventana
 13 people were here in August of '05?
 14 MS. BONNELL:
 15 A. Um-hm.
 16 COFFEY, Q.C.:
 17 Q. So you understood early on that it wasn't the
 18 Ventana?
 19 MS. BONNELL:
 20 A. Um-hm.
 21 COFFEY, Q.C.:
 22 Q. So if it wasn't the machinery and there was
 23 something a problem, something had gone wrong,
 24 it would be human?
 25 MS. BONNELL:

Page 25

1 A. That there were process issues, that was my
 2 understanding of it, that there were process
 3 issues, that it was a complex test with
 4 multiple steps, there are multiple places in
 5 which something could go wrong, from the
 6 collection of the tissue sample, all the way
 7 through to the full processing, that it was a
 8 difficult test to read, that -
 9 COFFEY, Q.C.:
 10 Q. Now ma'am -
 11 MS. BONNELL:
 12 A. I understood about the quality controls issue.
 13 That was knowledge that I had that, you know,
 14 there was some question of whether the quality
 15 controls had been documented appropriately. I
 16 would have known that.
 17 COFFEY, Q.C.:
 18 Q. There was a question, you understood that
 19 early on?
 20 MS. BONNELL:
 21 A. Yes. I didn't, not early on, but certainly at
 22 this point I think I would have known.
 23 COFFEY, Q.C.:
 24 Q. By the time it went public, did you know, in
 25 October of '05?

Page 26

1 MS. BONNELL:
 2 A. In October of '05?
 3 COFFEY, Q.C.:
 4 Q. Yes.
 5 MS. BONNELL:
 6 A. No, I wouldn't have known.
 7 COFFEY, Q.C.:
 8 Q. Wouldn't have known?
 9 MS. BONNELL:
 10 A. Hardly any of this stuff, no.
 11 COFFEY, Q.C.:
 12 Q. Okay.
 13 MS. BONNELL:
 14 A. I know what was being speculated and talked
 15 about and certainly all through that summer,
 16 there were multiple, multiple, multiple
 17 conversations and, you know, bits and pieces
 18 were coming to us over a period of time, but I
 19 often describe that period of time as a bit of
 20 a roller coaster, you know. One day you
 21 thought one thing; next day you thought
 22 something else.
 23 COFFEY, Q.C.:
 24 Q. Did you ever ask how this could have gone on
 25 for so long and not been detected?

Page 27

1 MS. BONNELL:
 2 A. No.
 3 COFFEY, Q.C.:
 4 Q. Did you ever have anybody--overhear anybody
 5 speak about how it could go on for so long and
 6 not be detected?
 7 MS. BONNELL:
 8 A. We certainly about--there were conversations
 9 being had about the inability to--when you
 10 have oncologists coming and going from the
 11 organization, so oncologists aren't tracking
 12 trends in ER/PR. When you have pathologists
 13 coming and going from the organization, and
 14 they're not tracking trends, that was
 15 certainly talked about.
 16 COFFEY, Q.C.:
 17 Q. Did it ever come--so you've read the report
 18 since?
 19 MS. BONNELL:
 20 A. Yes.
 21 COFFEY, Q.C.:
 22 Q. The external reviews since.
 23 MS. BONNELL:
 24 A. Not recently.
 25 COFFEY, Q.C.:

Page 28

1 Q. You have read them since?
 2 MS. BONNELL:
 3 A. Yes.
 4 COFFEY, Q.C.:
 5 Q. In terms of Dr. Banerjee's first report, was
 6 there any information in that that was new to
 7 you?
 8 MS. BONNELL:
 9 A. Well, I'm not a medical person. I found the
 10 reports to be challenging to read. I mean,
 11 they're well read--well written, but I did
 12 find them to be above my level of
 13 understanding, a lot of it. There were things
 14 that I didn't know, yes, certainly.
 15 COFFEY, Q.C.:
 16 Q. In particular, I take it, in terms of, I'm
 17 going to suggest to you, the uses of internal
 18 controls or the absence of internal controls
 19 being used or when they were there, they
 20 weren't staining properly. Was that news to
 21 you?
 22 MS. BONNELL:
 23 A. I know that internal--I knew that internal
 24 controls was a conversation, that that was
 25 discussed over the two-year period, but that

Page 29

1 specific information, no, I didn't know that.
 2 COFFEY, Q.C.:
 3 Q. So ma'am, just looking at that, if we could,
 4 Exhibit, please, P-1560? I'm just going to go
 5 back to page one of it. Now the reference to
 6 sitting on top of an angry volcano that keeps
 7 erupting, I take it that that refers to what,
 8 the fact that it keeps coming back into the
 9 media?
 10 MS. BONNELL:
 11 A. I think it refers to the fact that I saw it as
 12 a smouldering crisis. Mr. Coffey, I'm sure
 13 we'll talk lots about my--I'm a very
 14 passionate person, very dramatic person. I've
 15 been a writer my whole life, and sometimes
 16 when you work in health care, in particular,
 17 these things are a blessing, and sometimes
 18 they're a curse, and they're a curse in that
 19 sometimes I tend to use very colourful
 20 language.
 21 COFFEY, Q.C.:
 22 Q. Well, if we could fast forward to May 15th,
 23 2007, was that really an exaggeration?
 24 MS. BONNELL:
 25 A. Oh, absolutely.

Page 30

1 COFFEY, Q.C.:
 2 Q. In August?
 3 MS. BONNELL:
 4 A. Absolutely. What? Was what an exaggeration?
 5 COFFEY, Q.C.:
 6 Q. Well, as it turns out, what you wrote on
 7 August 2nd, 2006, bearing in mind what
 8 happened on May 15th and 16th 2007.
 9 MS. BONNELL:
 10 A. Well, that's when it erupted.
 11 COFFEY, Q.C.:
 12 Q. Yes.
 13 MS. BONNELL:
 14 A. Absolutely, yeah.
 15 COFFEY, Q.C.:
 16 Q. So -
 17 MS. BONNELL:
 18 A. But this issue was one of those issues that
 19 every day there was something new, every day.
 20 It continued and continued and continued and
 21 it was certainly an exhausting issue to deal
 22 with.
 23 COFFEY, Q.C.:
 24 Q. Because you've referred in the sentence below,
 25 that third paragraph, "attached is the latest

Page 31

1 development in a year-long crisis that has
 2 worn me and a lot of my colleagues to the
 3 bone." I take it by that point in time, you
 4 were getting tired.
 5 MS. BONNELL:
 6 A. It was a difficult year. I was very tired.
 7 COFFEY, Q.C.:
 8 Q. So at that point, what was Eastern Health
 9 waiting for?
 10 MS. BONNELL:
 11 A. In what sense, sir?
 12 COFFEY, Q.C.:
 13 Q. In the sense of--well, you've referred to this
 14 as now in testimony here, smouldering ember.
 15 In writing then, back then, said it--described
 16 it as an angry volcano that kept erupting.
 17 Where was Eastern Health, in August of '06,
 18 going with this matter, from your perspective,
 19 as a communications director?
 20 MS. BONNELL:
 21 A. We knew that the time was coming in which we
 22 would like to tell the public the results of
 23 the--the end of the day results of the retest.
 24 I knew at the beginning of this summer that
 25 the majority of patient disclosures had been

Page 32

1 done. Our strategy had been, and we stuck by
 2 it, that we were going to make sure that the
 3 patients were notified prior to us talking
 4 publicly about anything, and although we did
 5 occasionally respond to media throughout this
 6 period of time, it was generally not very
 7 informative, the information that we provided,
 8 and I was getting to the point where I could
 9 see a shift in the media itself and in their
 10 willingness to hold and to--we were seeing it
 11 in other things, in our relationship with the
 12 media, not just in this particular--this
 13 ER/PR, I believe, had a very negative impact
 14 on the relationship that we have with the
 15 media.
 16 COFFEY, Q.C.:
 17 Q. There had been--I take it from what you're
 18 telling the Commissioner then, from your
 19 perspective, there had been a certain amount
 20 of forbearance by the media?
 21 MS. BONNELL:
 22 A. Certainly.
 23 COFFEY, Q.C.:
 24 Q. In terms of the ER/PR matter?
 25 MS. BONNELL:

Page 33

1 A. Absolutely, which wouldn't be unexpected.
 2 COFFEY, Q.C.:
 3 Q. But you were seeing signs that the forbearance
 4 was ending?
 5 MS. BONNELL:
 6 A. Yes.
 7 COFFEY, Q.C.:
 8 Q. Or might end?
 9 MS. BONNELL:
 10 A. Yes. I think we were, you know -
 11 COFFEY, Q.C.:
 12 Q. So the media, you understood, wanted an
 13 accounting of this?
 14 MS. BONNELL:
 15 A. Yes.
 16 COFFEY, Q.C.:
 17 Q. As to -
 18 MS. BONNELL:
 19 A. And I think that that was driven by the
 20 public's wanting an accounting of this.
 21 COFFEY, Q.C.:
 22 Q. And they would have wanted to know what?
 23 MS. BONNELL:
 24 A. What happened.
 25 COFFEY, Q.C.:

Page 34

1 Q. What happened and why it happened?
 2 MS. BONNELL:
 3 A. Why it happened, absolutely, yeah.
 4 COFFEY, Q.C.:
 5 Q. So what happened would involve telling the
 6 public what?
 7 MS. BONNELL:
 8 A. Everything that we could tell them, in terms
 9 of--you know, the class action was a
 10 complication, and I don't know if you want to
 11 talk about it now or you want to wait and talk
 12 about it later, but it was certainly a
 13 complication. Had there not been legal
 14 action, I think we would have been in a
 15 situation where we would have been more
 16 forthcoming earlier in the game, but now
 17 that's me in supposition too. It's hard to
 18 say whether that would have been the case or
 19 not, and it's just that my experience has been
 20 that in many matters, once they become
 21 judicial in any way, when something is before
 22 the Courts in any way, the organization
 23 generally didn't speak to it. But that
 24 doesn't make us entirely unique. I mean,
 25 that's pretty much--all you have to do is

Page 35

1 listen to the news any night and you'll hear
 2 people say "this is before the Courts. I'm
 3 not going to talk about it."
 4 The complication here with ER/PR was
 5 that--was the issue of the public
 6 accountability of the health organization, and
 7 the accountability that we had to a larger
 8 group in the public, aside from those who
 9 would have been involved in any action that
 10 was being taken.
 11 COFFEY, Q.C.:
 12 Q. Presumably, including telling the patients
 13 whose results had changed why they'd been
 14 different in the first place.
 15 MS. BONNELL:
 16 A. Why they had been different?
 17 COFFEY, Q.C.:
 18 Q. Yes, what had caused it. Leaving aside the
 19 public for the moment, I mean, individual
 20 patients, I take it, were never told, first
 21 nor last, as to why their results had changed.
 22 MS. BONNELL:
 23 A. Why their results have changed. I don't think
 24 why an individuals results had changed--I'm
 25 not sure if we'll ever reach the point where

Page 36

1 we'll be able to say why a particular
 2 individuals results changed with specific -
 3 COFFEY, Q.C.:
 4 Q. Do you know if anyone has ever actually even
 5 looked to see why an individual patient's
 6 results changed?
 7 MS. BONNELL:
 8 A. I don't know. You'd have to ask that to the
 9 people who work in the areas, not my--I don't
 10 know of that.
 11 COFFEY, Q.C.:
 12 Q. Were you ever told that that was being
 13 pursued?
 14 MS. BONNELL:
 15 A. No.
 16 COFFEY, Q.C.:
 17 Q. I take it then that a public briefing of some
 18 sort was envisaged as of August 2006?
 19 MS. BONNELL:
 20 A. Yes.
 21 COFFEY, Q.C.:
 22 Q. Complicated by the fact that the matter was
 23 before the Courts?
 24 MS. BONNELL:
 25 A. Yes.

Page 37

1 COFFEY, Q.C.:

2 Q. The complication meant that what, you would be

3 inhibited in talking about it?

4 MS. BONNELL:

5 A. Yes.

6 COFFEY, Q.C.:

7 Q. Then why talk about it at all?

8 MS. BONNELL:

9 A. Because we felt that we owed a duty to the

10 public to talk about it.

11 COFFEY, Q.C.:

12 Q. And to tell them what?

13 MS. BONNELL:

14 A. Whatever we could.

15 COFFEY, Q.C.:

16 Q. Which would be -

17 MS. BONNELL:

18 A. What we told -

19 COFFEY, Q.C.:

20 Q. - what happened?

21 MS. BONNELL:

22 A. What we -

23 COFFEY, Q.C.:

24 Q. What happened and why it happened.

25 MS. BONNELL:

Page 38

1 A. We didn't talk about causative factors when we

2 did do the briefing in December because that

3 would certainly have been addressed in the law

4 suit, in the case that would be before the

5 Courts. That was my understanding, that the

6 causative factors would have been discussed in

7 that venue and therefore, it would be

8 imprudent of us to be talking about it

9 publicly. But what we did argue for and do

10 was talk about, as a result of all the things

11 that we had done in the lab, what

12 recommendations had we acted upon to improve

13 the lab.

14 COFFEY, Q.C.:

15 Q. When the press conference was held in December

16 of '06, do you recall if internal controls and

17 the problems with internal controls was ever

18 discussed?

19 MS. BONNELL:

20 A. Internal controls. We'd almost have to go and

21 have a look through it to see if internal

22 controls was talked about in the stuff that

23 Dr. Denic would have talked about with the

24 media. I can't recall specifically if

25 internal controls was raised.

Page 39

1 COFFEY, Q.C.:

2 Q. How about problems with fixation?

3 MS. BONNELL:

4 A. There was conversation about the complications

5 of the test and the impact that certain things

6 would have on the test. I remember Dr. Denic,

7 we had Dr. Denic show the reporters a slide

8 and talk about how a pathologist would read

9 the slide.

10 COFFEY, Q.C.:

11 Q. Ma'am, you've read Dr. Banerjee's report of

12 October 17th and in just several paragraphs,

13 he spells out, from his perspective, what the

14 problems were with the 2002 Health Care

15 Corporation slides, doesn't he?

16 MS. BONNELL:

17 A. Yes.

18 COFFEY, Q.C.:

19 Q. It's very succinct and to the point, isn't it?

20 MS. BONNELL:

21 A. Yes.

22 COFFEY, Q.C.:

23 Q. Okay. Was any such information like that

24 conveyed in as stark a fashion on December

25 11th, 2006?

Page 40

1 MS. BONNELL:

2 A. No, but it wasn't conveyed to me by December

3 11th of 2006 either.

4 COFFEY, Q.C.:

5 Q. Now with respect to that, when was it that you

6 finally got to read the reports?

7 MS. BONNELL:

8 A. This summer.

9 COFFEY, Q.C.:

10 Q. So this summer mean -

11 THE COMMISSIONER:

12 Q. Are you saying this summer?

13 MS. BONNELL:

14 A. I'm sorry.

15 THE COMMISSIONER:

16 Q. Are you saying this is summer? I'm getting

17 depressed if that's what you're proposing. Or

18 are you talking about last -

19 MS. BONNELL:

20 A. The previous summer.

21 THE COMMISSIONER:

22 Q. Okay.

23 COFFEY, Q.C.:

24 Q. 2007. Do you recall when in 2007?

25 MS. BONNELL:

Page 41

1 A. I read the reports around the time that we
 2 were preparing the case for the Supreme Court.
 3 COFFEY, Q.C.:
 4 Q. Okay. So that would have been--I think they
 5 were there in January and February of '08.
 6 MS. BONNELL:
 7 A. It's a blur, I got to tell you.
 8 COFFEY, Q.C.:
 9 Q. All right.
 10 MS. BONNELL:
 11 A. No, in prep--it was before that. It was
 12 before that.
 13 COFFEY, Q.C.:
 14 Q. Do you recall then when?
 15 MS. BONNELL:
 16 A. I'm sorry, I don't recall exactly when they
 17 were given to me.
 18 COFFEY, Q.C.:
 19 Q. Well, first of all, who did you get them from?
 20 MS. BONNELL:
 21 A. I read them through--there was a--after the
 22 Commission of Inquiry was called, there was -
 23 COFFEY, Q.C.:
 24 Q. That would be May 22nd, 2007.
 25 MS. BONNELL:

Page 42

1 A. During that summer, there was a committee, a
 2 management committee put together to manage
 3 the Inquiry itself from an Eastern Health
 4 perspective, and I was a part of that group,
 5 and it was through that group that I would
 6 have gotten access to those reports.
 7 COFFEY, Q.C.:
 8 Q. And the purpose in you seeing them was what?
 9 MS. BONNELL:
 10 A. Because we were talking about the fact that--
 11 about peer review. We were talking about the
 12 peer review issues, and at that time, I was
 13 asked to read them.
 14 COFFEY, Q.C.:
 15 Q. Was Mr. Tilley still there at the time?
 16 MS. BONNELL:
 17 A. No, Mr. Williams was not there at the time.
 18 Dr. Williams wasn't there at the time.
 19 COFFEY, Q.C.:
 20 Q. Dr. Williams had been gone -
 21 MS. BONNELL:
 22 A. Long gone, yeah.
 23 COFFEY, Q.C.:
 24 Q. - long gone, but Mr. Tilley, I'm saying was he
 25 -

Page 43

1 MS. BONNELL:
 2 A. Mr. Tilley was gone at that point.
 3 COFFEY, Q.C.:
 4 Q. Okay. Now having read what was in the
 5 reports, do you have any reason to believe
 6 that you might have conducted the December
 7 11th 2006 media briefing differently?
 8 MS. BONNELL:
 9 A. Yes.
 10 COFFEY, Q.C.:
 11 Q. And why? How and why?
 12 MS. BONNELL:
 13 A. Well, I say yes, and you know, I'm not sure.
 14 We still--we were in a position where we
 15 couldn't talk about causation in that December
 16 11th briefing. That was not--we weren't going
 17 there.
 18 COFFEY, Q.C.:
 19 Q. Why not?
 20 MS. BONNELL:
 21 A. Because that was a matter that really had to
 22 be dealt with in relation to the law suit.
 23 COFFEY, Q.C.:
 24 Q. Who made that decision?
 25 MS. BONNELL:

Page 44

1 A. The group made that decision. We certainly
 2 had legal advice.
 3 COFFEY, Q.C.:
 4 Q. Okay, and the group, and I'll have you
 5 describe who the group was for the
 6 Commissioner as we get into this, but there
 7 was a conscious decision, consensus decision
 8 made by the group to that effect?
 9 MS. BONNELL:
 10 A. I think it was an acceptance by the group that
 11 we're not going to get into causative factors.
 12 COFFEY, Q.C.:
 13 Q. Who in the group, to your knowledge, knew the
 14 causative factors at the time? Because I take
 15 it you didn't know.
 16 MS. BONNELL:
 17 A. I'm not sure. I would have -
 18 COFFEY, Q.C.:
 19 Q. So I take it you -
 20 MS. BONNELL:
 21 A. - I would have suspected that, you know, Ms.
 22 Predham knew.
 23 COFFEY, Q.C.:
 24 Q. You didn't know at the time?
 25 MS. BONNELL:

Page 45

1 A. No, I didn't.

2 COFFEY, Q.C.:

3 Q. Okay, I'm sorry, go ahead. So you suspect Ms.

4 Predham knew. Whom else?

5 MS. BONNELL:

6 A. I would have suspected that Mr. Gulliver would

7 have seen those reports, that Dr. Denic would

8 have seen the reports. I'm taking my advice

9 and my direction from these people.

10 COFFEY, Q.C.:

11 Q. And -

12 MS. BONNELL:

13 A. We certainly talked about the concept in

14 preparation and lead up to that briefing, of

15 the possibility of releasing the reports, and

16 you will see in notes around that time an

17 explanation of why those can't be released

18 because of the protection under the Evidence

19 Act. But that question was asked by us, can

20 we just give the reports to the media.

21 COFFEY, Q.C.:

22 Q. Was asked by whom?

23 MS. BONNELL:

24 A. Myself and Ms. Barrington.

25 COFFEY, Q.C.:

Page 46

1 Q. Okay, communications people?

2 MS. BONNELL:

3 A. Yes.

4 COFFEY, Q.C.:

5 Q. And you asked that question of whom?

6 MS. BONNELL:

7 A. The group.

8 COFFEY, Q.C.:

9 Q. Okay, and who in the group responded?

10 MS. BONNELL:

11 A. There's an--I believe I have an e-mail in my

12 system there somewhere from--I think it was

13 from Ms. Predham saying that the reports were

14 protected under the Evidence Act and therefore

15 couldn't be released publicly.

16 COFFEY, Q.C.:

17 Q. And did the matter then of disclosing the

18 reports end with that?

19 MS. BONNELL:

20 A. Yes.

21 COFFEY, Q.C.:

22 Q. Did you have any discomfort in going and doing

23 a press conference not knowing what the

24 causative factors were?

25 MS. BONNELL:

Page 47

1 A. You know, we reached a point with the media

2 where we just had to do something, and we were

3 very--and with the public. The media are, you

4 know, a conduit for us to the public and we

5 reached a point where we felt that--all that

6 fall, we were very much pushing for that

7 briefing to happen, and you know, we said to

8 the reporters at the briefing that this was an

9 unprecedented move, that we'd never done

10 anything--certainly our organization had never

11 done anything of that nature of bringing

12 people in, talking about something in the

13 middle of legal action, and that was--I don't

14 recall ever doing anything like that before

15 that point.

16 COFFEY, Q.C.:

17 Q. To come back to it, how did you feel as a

18 communications director and going out and

19 talking about this issue to the public, which

20 included the patients -

21 MS. BONNELL:

22 A. Yes.

23 COFFEY, Q.C.:

24 Q. - without yourself knowing what--as much as

25 could be known, what the causative factors

Page 48

1 were?

2 MS. BONNELL:

3 A. The whole thing was uncomfortable, Mr. Coffey,

4 not just that. I mean, I will admit to you

5 that one of our greater causes of concern was

6 that we knew, from conversations that Leona

7 had been having with the media and that I'd

8 been having with the media, that there was an

9 expectation that we were going to release a

10 rate of error. That there was going to be a

11 set of numbers that were going to be released,

12 and as many people have said to you, prior to

13 my saying it to you, we should have just given

14 them the numbers, and I can talk to you about

15 how we got to that decision, but you know, we

16 should have just given them all the numbers.

17 The issue of error and causative factors

18 were things that we did not want to get into,

19 given the fact that there was a class action

20 law suit in existence. I can't--it's just the

21 reality of it. Whether it's right or wrong,

22 it's the reality of it.

23 THE COMMISSIONER:

24 Q. Sorry, just one point of clarification. You

25 said that all fall we were pushing for the

Page 49

1 briefing to happen?
 2 MS. BONNELL:
 3 A. Yes.
 4 THE COMMISSIONER:
 5 Q. Which "we" is that?
 6 MS. BONNELL:
 7 A. That would be the communication staff.
 8 THE COMMISSIONER:
 9 Q. Thank you.
 10 COFFEY, Q.C.:
 11 Q. And the delay was occasioned by whom and what?
 12 MS. BONNELL:
 13 A. A number of different factors, I mean that
 14 was--if you look at that period of time, all
 15 that summer and early into that fall, there
 16 were major issues that happened at Eastern
 17 Health that distracted us from it to some
 18 degree, as well as the fact that there was a
 19 desire to ensure that our medical staff were
 20 briefed before the public briefing was done.
 21 So they were trying to organize a medical
 22 briefing -
 23 COFFEY, Q.C.:
 24 Q. Who is the "they" then?
 25 MS. BONNELL:

Page 50

1 A. Who was trying to organize the medical
 2 briefing?
 3 COFFEY, Q.C.:
 4 Q. Well in terms of, you're saying yourself and
 5 Leona are pushing to get this on and done.
 6 MS. BONNELL:
 7 A. We're saying this has to be done soon, yeah.
 8 COFFEY, Q.C.:
 9 Q. And you're saying this to Mr. Tilley, I take
 10 it?
 11 MS. BONNELL:
 12 A. Yes, amongst others. I certainly think I
 13 probably said that at executive meetings.
 14 COFFEY, Q.C.:
 15 Q. And no one, I take it when you first began to
 16 push this, no one actually took you up on it?
 17 Or they were told, "not now, Susan" -
 18 MS. BONNELL:
 19 A. It's probably sort of in an unfair
 20 categorization because there were so many
 21 other major issues happening in that period of
 22 time. The Markenstein report was released, we
 23 had challenges with pharmacists and
 24 paramedics, we had to send patients out for
 25 radiation oncology services. We were involved

Page 51

1 in a sting operation with the police, you
 2 know, with Child Youth and Family Services.
 3 There were numerous major issues that occurred
 4 in this period of time.
 5 COFFEY, Q.C.:
 6 Q. Ma'am, I'm going to suggest to you that as of
 7 August, 2006, certainly most of the raw
 8 numbers existed, the numbers didn't
 9 substantially change between then and December
 10 of '06.
 11 MS. BONNELL:
 12 A. That's correct, yes.
 13 COFFEY, Q.C.:
 14 Q. What was or wasn't going to be said about the
 15 causative factors was already known and it had
 16 been decided by August of '06, if not before,
 17 correct?
 18 MS. BONNELL:
 19 A. Ah -
 20 COFFEY, Q.C.:
 21 Q. Like the reluctance to talk about causative
 22 factors existed before August of '06?
 23 MS. BONNELL:
 24 A. I'm not sure, are you saying that we should
 25 have done the briefing well before the summer

Page 52

1 hit or -
 2 COFFEY, Q.C.:
 3 Q. Well certainly beginning in the summer of '06.
 4 It didn't occur until December of '06.
 5 MS. BONNELL:
 6 A. Yes.
 7 COFFEY, Q.C.:
 8 Q. And you've described to the Commissioner, well
 9 there was one thing came up and then another
 10 and then another.
 11 MS. BONNELL:
 12 A. Yes.
 13 COFFEY, Q.C.:
 14 Q. What difference does that make to whether or
 15 not you hold a briefing if you have the
 16 numbers and you're not going to talk about
 17 causes?
 18 MS. BONNELL:
 19 A. I don't know, Mr. Coffey, what difference it
 20 would make. The briefing was held in
 21 December, I don't--I can't explain to you or
 22 describe any more than I have what impeded in
 23 us getting it done before the December date.
 24 COFFEY, Q.C.:
 25 Q. What I'm getting at, I suppose Ms. Bonnell, is

Page 53

1 this, you talk about one crisis or another or
 2 one matter or another, suggests that the
 3 organization could only handle one at a time
 4 or no more than two at a time and would want
 5 to kind of space it out, would that be an
 6 accurate characterization?
 7 MS. BONNELL:
 8 A. I think there's some truth to that, yes. I
 9 think that the level of crises and change and,
 10 you know, there were only three of us in the
 11 communications office. We were doing other
 12 things as well, you know, I mean from a
 13 resourcing perspective, it was difficult to
 14 handle the multiple issues that were coming to
 15 bear. I've mentioned a couple of issues to
 16 you, but there were others as well.
 17 COFFEY, Q.C.:
 18 Q. Yes.
 19 MS. BONNELL:
 20 A. It was a very intense period of time, very
 21 intense. It wasn't because of holidays
 22 because people didn't take holidays, you know,
 23 I mean it was a very intense period of time.
 24 COFFEY, Q.C.:
 25 Q. If we could, please, you had yesterday when I

Page 54

1 first asked you about ER and PR, estrogen
 2 receptor and progesterone receptors, I'm going
 3 to refer to them henceforth as ER/PR. You
 4 started to tell the Commissioner about when
 5 you first heard of that?
 6 MS. BONNELL:
 7 A. Yes.
 8 COFFEY, Q.C.:
 9 Q. When was that, perhaps you can tell us the
 10 circumstances?
 11 MS. BONNELL:
 12 A. It was in the end of May. I became involved
 13 after the index case and after the next number
 14 of little cases, I think there was a group of
 15 five or so that were done.
 16 COFFEY, Q.C.:
 17 Q. Yes.
 18 MS. BONNELL:
 19 A. So that's when the call would have come to me.
 20 COFFEY, Q.C.:
 21 Q. And do you recall from whom the call came?
 22 MS. BONNELL:
 23 A. I recall receiving two phone calls.
 24 COFFEY, Q.C.:
 25 Q. Go ahead.

Page 55

1 MS. BONNELL:
 2 A. One from Ms. Predham and one from Dr.
 3 Williams' office asking me to attend a
 4 meeting. I'm not sure who made the first
 5 call.
 6 COFFEY, Q.C.:
 7 Q. And where did you go?
 8 MS. BONNELL:
 9 A. We went to Dr. Williams' office which is in
 10 the Health Sciences to a boardroom outside of
 11 his office.
 12 COFFEY, Q.C.:
 13 Q. And who was there and what happened?
 14 MS. BONNELL:
 15 A. My memory is a little cloudy. There were a
 16 number of meetings that were held one after
 17 another, after another and I seem to recall
 18 that Dr. McCarthy and Dr. Laing were there.
 19 Looking back over notes that I have seen as
 20 the Commission has progressed, I'm not sure if
 21 I'm right on my memory of that particular
 22 meeting or it was a subsequent meeting, they
 23 were there, Dr. Cook was there, Dr. Williams,
 24 myself and I brought Deborah with me as well.
 25 COFFEY, Q.C.:

Page 56

1 Q. And what happened?
 2 MS. BONNELL:
 3 A. We talked about it. We talked about whether
 4 we should make a public announcement at that
 5 point or not. It was decided during the
 6 course of the meeting that there was going to
 7 be a further investigation, so we said we'll
 8 wait and see what the results of that one are.
 9 Are we only identifying outliers that for some
 10 reason strangely didn't convert, you know, it
 11 was not really known or did convert, rather,
 12 so it was not really known at that point, so
 13 we said we'll hold, we'll wait. We started to
 14 talk about what could potentially be a press
 15 release, a public announcement and then we
 16 waited and then there would be subsequent
 17 meetings that occurred at which various
 18 decision points were made all through the
 19 summer.
 20 COFFEY, Q.C.:
 21 Q. Now the first meeting you went to, did you
 22 tell Mr. Tilley that you were going to the
 23 meeting?
 24 MS. BONNELL:
 25 A. I don't recall telling Mr. Tilley. I

Page 57

1 certainly may have, but -
 2 COFFEY, Q.C.:
 3 Q. How about after the meeting? Would you have
 4 told him afterwards, look, I was into this
 5 meeting and this is the result?
 6 MS. BONNELL:
 7 A. No, I don't recall having that conversation
 8 with him.
 9 COFFEY, Q.C.:
 10 Q. Why wouldn't you have told Mr. Tilley that
 11 this was going on.
 12 MS. BONNELL:
 13 A. Because it was Dr. Williams' issue and Dr.
 14 Williams would have made those--I didn't
 15 report to Mr. Tilley and Dr. Williams would
 16 have made those contacts.
 17 COFFEY, Q.C.:
 18 Q. So at the first meeting you went to, did you
 19 get any sense of whether or not Mr. Tilley was
 20 even aware of it at that point?
 21 MS. BONNELL:
 22 A. I don't remember whether Dr. Williams would
 23 have said that I am going to call George or
 24 not.
 25 COFFEY, Q.C.:

Page 58

1 Q. Would, as the communications director, would
 2 that have caused you any concern?
 3 MS. BONNELL:
 4 A. Not at that point, no.
 5 COFFEY, Q.C.:
 6 Q. Now in May of '05 you reported to whom?
 7 MS. BONNELL:
 8 A. Mr. Dodge.
 9 COFFEY, Q.C.:
 10 Q. And in terms of operations issues on
 11 communications, who did you report to?
 12 MS. BONNELL:
 13 A. Mr. Dodge.
 14 COFFEY, Q.C.:
 15 Q. Mr. Dodge. Now how much, if at all, have you
 16 dealt with Mr. Dodge on the ER/PR issue?
 17 MS. BONNELL:
 18 A. He certainly had been aware that it's an issue
 19 that we've been handling and -
 20 COFFEY, Q.C.:
 21 Q. Well how about Mr. Tilley compared to Mr.
 22 Dodge and the ER/PR issue, who did you deal
 23 with more?
 24 MS. BONNELL:
 25 A. Far more with Mr. Tilley and with Dr. Williams

Page 59

1 and subsequently with Dr. Howell.
 2 COFFEY, Q.C.:
 3 Q. So what I'm getting at is you are called to a
 4 meeting and there are a group of senior people
 5 there and they are talking about a potential
 6 problem--well it is a problem, how big the
 7 problem is perhaps at that point it's unknown,
 8 the idea of going public is floated, talked
 9 about possible press release -
 10 MS. BONNELL:
 11 A. Briefly.
 12 COFFEY, Q.C.:
 13 Q. Briefly. You go back to the administration
 14 building on Waterford Bridge Road.
 15 MS. BONNELL:
 16 A. Uh-hm.
 17 COFFEY, Q.C.:
 18 Q. And you did not tell Mr. Tilley because you
 19 were leaving it, from your perspective it was
 20 up to Dr. Williams to tell Mr. Tilley when he
 21 was ready to, is that what -
 22 MS. BONNELL:
 23 A. Mr. Coffey, I don't know if you would be aware
 24 of this, but I have hundreds of those
 25 meetings. Those meetings are not uncommon

Page 60

1 place. We have an issue, we don't have an
 2 issue, we want you to come and hear about
 3 this, we have a potential this or a potential
 4 that, that that is what I do all day long or I
 5 did all day long.
 6 COFFEY, Q.C.:
 7 Q. Having gone to this meeting, did you tell Mr.
 8 Dodge about the issue?
 9 MS. BONNELL:
 10 A. No, I don't think I did. It was Dr. Williams'
 11 issue and I was supporting Dr. Williams. Part
 12 of my role as a communications director is to
 13 support the individuals who are in the
 14 executive capacity, they're the leaders,
 15 they're the chief operating officers or the
 16 vice-presidents or whatever they happen to be
 17 and I would support them and, you know,
 18 communication between executive was done at
 19 the executive level.
 20 COFFEY, Q.C.:
 21 Q. So from your perspective, being called to the
 22 meeting with Dr. Williams, as it was his
 23 issue, you were going to leave it to him to
 24 determine the timing of when he told Mr.
 25 Tilley.

Page 61

1 MS. BONNELL:
 2 A. Yeah and remember too that in May of 2005, it
 3 wasn't what we had in May of 2007, you know,
 4 it was a new issue, we didn't what the issue
 5 was, we didn't know if it was a big issue. It
 6 wasn't ER/PR as we're looking at it today at
 7 that point in time.
 8 COFFEY, Q.C.:
 9 Q. I appreciate that, what I'm asking you, ma'am,
 10 is so from the beginning, just so the
 11 Commissioner understands the internal
 12 dynamics, okay, that you get called to this
 13 meeting.
 14 MS. BONNELL:
 15 A. Yes.
 16 COFFEY, Q.C.:
 17 Q. You're told that this is an issue, we don't
 18 know how big it is yet, but it may involve
 19 going public.
 20 MS. BONNELL:
 21 A. Yes.
 22 COFFEY, Q.C.:
 23 Q. Dr. Williams is handling the issue you would
 24 have understood, he's a senior person in the
 25 room.

Page 62

1 MS. BONNELL:
 2 A. Yes. We talked about going public, do we need
 3 to go public with this at this point in time,
 4 because, sir, of the fact that the patient
 5 disclosures were being made at that point in
 6 time, so that these patients were notified
 7 that there were changes in their test results
 8 and that we did not know at that point what
 9 would have been the reason for there to be a
 10 change. And until another group and another
 11 group were done, when one test result changed,
 12 that's not unusual to have somebody have a
 13 test result change, I mean, there is a
 14 variability in tests and it could very easily
 15 have been at that point in time a changed test
 16 result.
 17 COFFEY, Q.C.:
 18 Q. So you came on the scene just after, around
 19 the first five or so had converted.
 20 MS. BONNELL:
 21 A. Yes. It was enough that Dr. Williams thought
 22 that there may be a communications issue.
 23 COFFEY, Q.C.:
 24 Q. And i.e. that's why you were there.
 25 MS. BONNELL:

Page 63

1 A. Right.
 2 COFFEY, Q.C.:
 3 Q. So you go to the meeting, you listen, describe
 4 what happened, you would have understood when
 5 the meeting ended that they are conducting
 6 further investigations.
 7 MS. BONNELL:
 8 A. Yes.
 9 COFFEY, Q.C.:
 10 Q. And that you would be contacted further about
 11 it.
 12 MS. BONNELL:
 13 A. Yes.
 14 COFFEY, Q.C.:
 15 Q. And you understood that at least some members
 16 of the public were aware that their individual
 17 results had changed.
 18 MS. BONNELL:
 19 A. Yes.
 20 COFFEY, Q.C.:
 21 Q. And that -
 22 MS. BONNELL:
 23 A. Or would be notified, I can't remember if it
 24 was right after the results came back or after
 25 the disclosures had been done.

Page 64

1 COFFEY, Q.C.:
 2 Q. And the timing then of the disclosure of the
 3 problem, the existence of the problem to Mr.
 4 Tilley, you were leaving to Mr. Williams or
 5 Dr. Williams?
 6 MS. BONNELL:
 7 A. Yes.
 8 COFFEY, Q.C.:
 9 Q. Was that, were you asked to keep it to
 10 yourself?
 11 MS. BONNELL:
 12 A. No.
 13 COFFEY, Q.C.:
 14 Q. So just what, an implicit understanding?
 15 MS. BONNELL:
 16 A. Yes.
 17 COFFEY, Q.C.:
 18 Q. Okay, so that's the first meeting. What then
 19 happened, was there initially by yourself or
 20 Ms. Thomas any attempt to prepare a press
 21 release at that point?
 22 MS. BONNELL:
 23 A. No, I don't believe so, not at that point.
 24 COFFEY, Q.C.:
 25 Q. And what then happened?

Page 65

1 MS. BONNELL:
 2 A. We then went through a period of time where
 3 the clinical people were doing a series of
 4 investigations. They would do a year, they
 5 would do, you know, a two week period, there
 6 was various things that happened in that
 7 period which others would be far more adept to
 8 speak to than I would be.
 9 COFFEY, Q.C.:
 10 Q. Right.
 11 MS. BONNELL:
 12 A. But during that period I was kept in the loop
 13 as things were going along.
 14 COFFEY, Q.C.:
 15 Q. How as that done?
 16 MS. BONNELL:
 17 A. Someone would have called me or we would have
 18 had meetings. There were a number of meetings
 19 that occurred, most of them wouldn't show up
 20 in my calendar because I would be upstairs at
 21 one meeting or I'd be somewhere and be called
 22 and asked to pop over because they had some
 23 new information, and it went -
 24 COFFEY, Q.C.:
 25 Q. Who is the "they" in this context?

Page 66

1 MS. BONNELL:
 2 A. The issue was really being managed by Terry
 3 Gulliver and his management team, Dr. Cook and
 4 the oncologists and the quality department and
 5 I'm kind of on the periphery of all of that.
 6 COFFEY, Q.C.:
 7 Q. And during this time do you have any sense of
 8 whether or not Mr. Tilley is aware of it--
 9 throughout June?
 10 MS. BONNELL:
 11 A. No, not through June. I remember the point at
 12 which--it was early in July that we made a
 13 decision that we had an issue, that this was a
 14 bigger, like it was at that point that we
 15 realized that this was an issue, early in
 16 July.
 17 COFFEY, Q.C.:
 18 Q. What was it caused that or triggered that?
 19 MS. BONNELL:
 20 A. I think it was a particular period--there's
 21 two events that come in my mind, but I think
 22 it was the results of a particular group of
 23 tests that were done, maybe like--I remember
 24 at one point we thought, oh, well this might
 25 have to do with just the type of patient that

Page 67

1 was being tested, then there was some
 2 consideration of a particular batch of
 3 antibody or antigen and then there was
 4 consideration of a period of time, maybe it
 5 was just 2002 that there was an issue. You
 6 know, there was all these ideas being floated
 7 around. And I think it was in early July that
 8 there was a look done at numerous years and
 9 then the results of that. Based on that, it
 10 was undeniable that there was a more systemic
 11 problem.
 12 COFFEY, Q.C.:
 13 Q. Did you ever see anything--this time you're
 14 being apprised, late May throughout June of
 15 '05 -
 16 MS. BONNELL:
 17 A. Uh-hm.
 18 COFFEY, Q.C.:
 19 Q. Did you ever see anything in writing, people
 20 showing you documents?
 21 MS. BONNELL:
 22 A. Yes, I think I did see things in writing, yes,
 23 I saw some numbers and I would have seen--I
 24 don't recall at what point I remember reading
 25 some documents from literature review that had

Page 68

1 been pulled and that kind of thing, if that
 2 was prior to July or after July, I'm not sure.
 3 COFFEY, Q.C.:
 4 Q. If we could, please, exhibit--I'm just trying
 5 to get some sense of what you may or may not
 6 have seen, P-0067 please? Now this is a copy
 7 of a letter May 24th, 2005 written to Dr.
 8 Williams, entitled "Confidential, false
 9 negative results for estrogen and progesterone
 10 receptors." It's three pages long, signed by
 11 Dr. Cook. This is, we understand the first
 12 written communication to Dr. Williams by Dr.
 13 Cook about the matter. Were you shown a copy
 14 of this at the time?
 15 MS. BONNELL:
 16 A. I don't--I've certainly seen this letter, but
 17 I don't remember being shown it in May of
 18 2004. I don't believe I was shown it I should
 19 say, not that I don't remember.
 20 COFFEY, Q.C.:
 21 Q. Now your understanding was what when you were
 22 first brought into this as to when they had
 23 first discovered this problem?
 24 MS. BONNELL:
 25 A. Exactly as you see written here, on May 11th

Page 69

1 the index case and the subsequent, that's
 2 always been my understanding.
 3 COFFEY, Q.C.:
 4 Q. Okay, so your understanding is the index case-
 5 -throughout your understanding throughout this
 6 has always been by the people you've been
 7 involved with.
 8 MS. BONNELL:
 9 A. Uh-hm.
 10 COFFEY, Q.C.:
 11 Q. They've always lead you to believe that the
 12 index case occurred in May of 2005?
 13 MS. BONNELL:
 14 A. On May 11th we retested an individual, yes.
 15 COFFEY, Q.C.:
 16 Q. Okay. Now we've also heard here references to
 17 Peggy Deane.
 18 MS. BONNELL:
 19 A. Yes.
 20 COFFEY, Q.C.:
 21 Q. And her medical charts will show that in fact
 22 she was tested in April.
 23 MS. BONNELL:
 24 A. Uh-hm.
 25 COFFEY, Q.C.:

Page 70

1 Q. And her treatment was changed back in April of
 2 '05. Did anybody ever alert you to the fact
 3 that this, depending upon how or how one uses
 4 the label "index" -
 5 MS. BONNELL:
 6 A. Uh-hm.
 7 COFFEY, Q.C.:
 8 Q. That her case was April of '05 and not May.
 9 MS. BONNELL:
 10 A. No. I mean, it was in May of 2005 that the
 11 issue was brought to the attention of Dr. Cook
 12 and the process of examining this started,
 13 which is I think how we've always sort of
 14 worded that.
 15 COFFEY, Q.C.:
 16 Q. You, yourself, have always understood that May
 17 11th was when the index case was first
 18 identified?
 19 MS. BONNELL:
 20 A. Was first identified, yes, that it was brought
 21 to the attention of the pathologists that
 22 there was a problem with the--yes.
 23 COFFEY, Q.C.:
 24 Q. Did you ever, as time went on, have any
 25 understanding as to who the index patient was?

Page 71

1 MS. BONNELL:
 2 A. I did know that, I'm not sure how late I would
 3 have been made aware of that, it wouldn't be
 4 standard for me to be told the names of
 5 patients, unless it was a specific set of
 6 circumstances and I was being asked to look
 7 for things in the media on an individual, so
 8 I'm not sure if her name would have come up at
 9 the initial meetings, but certainly subsequent
 10 to that I had heard her name. I didn't know
 11 who she was, I had heard her name.
 12 COFFEY, Q.C.:
 13 Q. So you associated--if they're talking about
 14 Peggy Deane as the index case, you associated
 15 her with the May 11th -
 16 MS. BONNELL:
 17 A. Yes.
 18 COFFEY, Q.C.:
 19 Q. And the fact that she may not be the May 11th
 20 case, is this the first time you've heard
 21 that?
 22 MS. BONNELL:
 23 A. It's the first time I've heard it.
 24 COFFEY, Q.C.:
 25 Q. If we could look, please, when you first got

Page 72

1 involved in this, I'm trying to get some sense
 2 of how much you may or may not have been kept
 3 in the loop on this, looking at page 3 of this
 4 exhibit, Dr. Cook has written, "In closing, I
 5 would like to make the following
 6 recommendations for immunoperoxidase testing."
 7 And he's actually got four recommendations.
 8 MS. BONNELL:
 9 A. Uh-hm.
 10 COFFEY, Q.C.:
 11 Q. "The immediate establishment of an external
 12 proficiency testing and monitoring program,
 13 establishment of a separate immunoperoxidase
 14 service, the training of immunoperoxidase
 15 technologists and appropriate CME funding for
 16 the immunotechnologists." When you first got
 17 involved, were you given the sense that there
 18 was already an action plan in place?
 19 MS. BONNELL:
 20 A. An action plan to make quality improvements to
 21 the laboratory?
 22 COFFEY, Q.C.:
 23 Q. Which is what this would summarize, yes.
 24 MS. BONNELL:
 25 A. Yes, I believe I was aware of that, yes.

Page 73

1 COFFEY, Q.C.:

2 Q. So when you first showed up, which would be

3 late May, whether it was before or after, this

4 particular one when we look at it, I want to

5 put it in context for you, you wouldn't have

6 seen this at the time. Dr. Williams' office

7 would have received this May 25, '05, you see

8 that there -

9 MS. BONNELL:

10 A. We used this letter to help prepare briefing

11 notes, so whenever the first briefing note on

12 this showed up, I would have said what's in

13 writing, you know, that we can use to help

14 prepare that briefing note. And -

15 COFFEY, Q.C.:

16 Q. And this would have been one of -

17 MS. BONNELL:

18 A. This would have been produced for me.

19 COFFEY, Q.C.:

20 Q. So and from early on, though, you would have

21 understood that at least the medical

22 technology people were acknowledging that

23 there was something that they had to do, to

24 address problems?

25 MS. BONNELL:

Page 74

1 A. Yes.

2 COFFEY, Q.C.:

3 Q. Such as a lack of quality assurance programs

4 or -

5 MS. BONNELL:

6 A. As identified in that letter, I guess.

7 COFFEY, Q.C.:

8 Q. Did you ever ask any of them as to how that

9 could have come about, that they had not been

10 using such quality assurance activities or

11 been enrolled in such activities?

12 MS. BONNELL:

13 A. No, I never would have asked that question,

14 that would be outside of my -

15 COFFEY, Q.C.:

16 Q. Did you ever hear it discussed between Doctor

17 -

18 MS. BONNELL:

19 A. Yes, certainly I heard it discussed, yes, but

20 I mean I'd be in these meetings and these

21 things would be being thrown around the room,

22 you know.

23 COFFEY, Q.C.:

24 Q. So what do you recall about that?

25 MS. BONNELL:

Page 75

1 A. Really nothing of any further interest than

2 that the discussion of proficiency testing and

3 quality controls and all those things were

4 discussed, and really that's it.

5 COFFEY, Q.C.:

6 Q. Were any questions being asked by the, for

7 example, Dr. Williams as to how it was that

8 they were not earlier enrolled or involved in

9 such things?

10 MS. BONNELL:

11 A. I don't recall that at all, no. Dr. Williams

12 may very well have asked those questions, but

13 it hasn't--it wouldn't have registered with

14 me.

15 COFFEY, Q.C.:

16 Q. If we could, please, exhibit P-0493. Now this

17 is a letter, June 14th, 2005 to Dr. Williams,

18 it's from Dr. Cook and it's a preliminary

19 update on false negative results for estrogen

20 and progesterone receptors. And he writes,

21 "Further to my letter of May 24, 2005, we've

22 reviewed reports that the estrogen and

23 progesterone receptors in 160 breast cancer

24 patients that originated in the Health Care

25 Corporation of St. John's"--and he talks about

Page 76

1 percentages of positivity and negativity at

2 some length. And he even goes on to say in the

3 middle of it, "It also seems that most of the

4 negative ER/PR results started sometime around

5 June 24, 2002." It's in the middle of the

6 first paragraph. "And we are in the process

7 of retesting all negative ER/PR cases with our

8 newer and more sensitive Ventana benchmark

9 immunoperoxidase method for the year 2002."

10 MS. BONNELL:

11 A. Uh-hm.

12 COFFEY, Q.C.:

13 Q. And he also says, "We will also need to retest

14 cases that are outside of the confines of the

15 Health Care Corporation of St. John's. I have

16 recently sent a memo to all lab directors

17 across the province asking them to refer ER/PR

18 negative 2002 cases back to the division for

19 retesting."

20 MS. BONNELL:

21 A. I remember all of this being in discussion,

22 yes.

23 COFFEY, Q.C.:

24 Q. You do, sure. So this is written on June

25 14th, apparently, so it was either talked

Page 77

1 about on that day or before that period.
 2 MS. BONNELL:
 3 A. That's right.
 4 COFFEY, Q.C.:
 5 Q. And in terms of that, if we can look at,
 6 please, P-0492? Now this is a June 14th memo
 7 from Dr. Cook to all laboratory directors and
 8 there's a listing of them across Newfoundland.
 9 MS. BONNELL:
 10 A. Uh-hm.
 11 COFFEY, Q.C.:
 12 Q. Asking them to send in the 2002 ER/PR
 13 negatives. "Send in the original ER/PR
 14 slides, the control slides, H&E slides and
 15 paraffin blocks of the tumor." So you would
 16 have been aware, if you didn't see the letter,
 17 you certainly would have been aware that this
 18 was going on?
 19 MS. BONNELL:
 20 A. Certainly.
 21 COFFEY, Q.C.:
 22 Q. All this time Mr. Tilley doesn't know that
 23 this is going on.
 24 MS. BONNELL:
 25 A. Okay.

Page 78

1 COFFEY, Q.C.:
 2 Q. As far as, well as you've indicated, it was
 3 July, beginning of July that he -
 4 MS. BONNELL:
 5 A. Yes.
 6 COFFEY, Q.C.:
 7 Q. He was finally told.
 8 MS. BONNELL:
 9 A. I remember in the beginning of July, Dr.
 10 Williams indicating that we needed to meet
 11 with George and brief him, but I'm not sure if
 12 I would have known that Dr. Williams hadn't
 13 had a conversation with George up to this
 14 point.
 15 COFFEY, Q.C.:
 16 Q. Did you ever speak to Dr. Williams about the
 17 wisdom or lack thereof of asking other
 18 authorities to send in blocks from the year
 19 2002 without notifying the CEO that all this
 20 is going on?
 21 MS. BONNELL:
 22 A. No.
 23 COFFEY, Q.C.:
 24 Q. If we could look, please, at exhibit P-0496,
 25 signed copy P-0496. Now this is a letter

Page 79

1 dated June 29th, 2005. Actually it's from Dr.
 2 Carter and Dr. Cook and it's addressed to Dr.
 3 Joy McCarthy advising her "as per our previous
 4 discussions repeat estrogen receptor and
 5 progesterone receptor has been carried out on
 6 the following patients initially identified as
 7 estrogen receptor negative and the results are
 8 as follows." And the Commissioner has already
 9 heard evidence there are six--25 patients
 10 listed here, I think 16 of them have a
 11 different result upon retesting. Would you
 12 have been aware by the end of June that that
 13 had happened?
 14 MS. BONNELL:
 15 A. Yes, I was aware of the 16 and 25 number, but
 16 I didn't see this, I had never seen this memo
 17 or had never seen it until my preparation for
 18 -
 19 COFFEY, Q.C.:
 20 Q. Coming here.
 21 MS. BONNELL:
 22 A. - the Commissioner, yes.
 23 COFFEY, Q.C.:
 24 Q. But you would have known that--would you have
 25 known that this communication was going on,

Page 80

1 that Dr. Cook and Carter were at least
 2 advising the oncologists.
 3 MS. BONNELL:
 4 A. Oh yes, absolutely.
 5 COFFEY, Q.C.:
 6 Q. And you expected that the oncologists would
 7 tell their patients.
 8 MS. BONNELL:
 9 A. Yes.
 10 COFFEY, Q.C.:
 11 Q. So does that assist you in recollecting why it
 12 was finally that the decision was, from your
 13 perspective, made to tell Mr. Tilley?
 14 MS. BONNELL:
 15 A. Well, yes, I believe that it was at that point
 16 that Dr. Cook felt that the issue was beyond a
 17 specific year or beyond a certain anything,
 18 you know, that it was more a general thing
 19 that needed to be looked at.
 20 COFFEY, Q.C.:
 21 Q. What difference would it make if it was
 22 limited to just one year or extended over five
 23 or seven years, what difference does that
 24 make?
 25 MS. BONNELL:

Page 81

1 A. In what sense?
 2 COFFEY, Q.C.:
 3 Q. Well in terms of whether or not the CEO should
 4 be told?
 5 MS. BONNELL:
 6 A. That's not a question that I can answer for
 7 you. It's not my role to go to the CEO with
 8 every issue that comes to me, that's not part
 9 of what I do within the organization. You
 10 know, the executive meets on a regular basis.
 11 Mr. Tilley has a relationship with his members
 12 of executive and I'm called in to, I'm called
 13 in to assist with issues, but it was never my
 14 role to be a conduit of information to Mr.
 15 Tilley or to Ms. Jones.
 16 COFFEY, Q.C.:
 17 Q. So there would have been executive meetings
 18 throughout or at least a number of them in
 19 June of '05?
 20 MS. BONNELL:
 21 A. I'm not sure when they actually started doing
 22 those but it was, I don't think it was to the
 23 end of May that he had the team in place.
 24 COFFEY, Q.C.:
 25 Q. So, but in June of '05 there would have been

Page 82

1 executive meetings that you would have
 2 attended -
 3 MS. BONNELL:
 4 A. I think so, yes.
 5 COFFEY, Q.C.:
 6 Q. And Dr. Williams.
 7 MS. BONNELL:
 8 A. Yeah, I think so.
 9 COFFEY, Q.C.:
 10 Q. And it wasn't raised at that time.
 11 MS. BONNELL:
 12 A. No, sir.
 13 COFFEY, Q.C.:
 14 Q. Now were you aware at the time that Dr.
 15 Williams was going to tell Mr. Tilley?
 16 MS. BONNELL:
 17 A. Was I aware when Mr. Williams made the--Dr.
 18 Williams made the decision?
 19 COFFEY, Q.C.:
 20 Q. Yes.
 21 MS. BONNELL:
 22 A. Yes, I seem to recall Dr. Williams saying to
 23 me, we have to bring George into this, it's a
 24 bigger issue, yeah. And that may have been
 25 around the end of June or the first part of

Page 83

1 July.
 2 COFFEY, Q.C.:
 3 Q. Ma'am, at that point, do you recall whether or
 4 not there had been any discussion of a person
 5 named Dr. Ejeckam?
 6 MS. BONNELL:
 7 A. Not at that point, no, I don't recall ever
 8 hearing his name. I seem to recall him
 9 working for us in 2000, 2003, like I remember
 10 his name being raised, but I don't ever
 11 remember his name being raised in these
 12 discussions?
 13 COFFEY, Q.C.:
 14 Q. On that point because you were there as
 15 director of communications in 2003.
 16 MS. BONNELL:
 17 A. Uh-hm.
 18 COFFEY, Q.C.:
 19 Q. When in 2003 did you take over as director?
 20 MS. BONNELL:
 21 A. You got me there. I think it was March. It
 22 was March of 2003.
 23 COFFEY, Q.C.:
 24 Q. So throughout then 2003 because Dr. Ejeckam,
 25 the memo, his memos begin in April of 2003.

Page 84

1 MS. BONNELL:
 2 A. Okay.
 3 COFFEY, Q.C.:
 4 Q. April, May and June of 2003. The Health Care
 5 Corporation, as it then was, did you ever hear
 6 of a problem in the IHC section of the lab?
 7 MS. BONNELL:
 8 A. No.
 9 COFFEY, Q.C.:
 10 Q. ER/PR?
 11 MS. BONNELL:
 12 A. No.
 13 COFFEY, Q.C.:
 14 Q. Suspension of testing, certain stains being
 15 used?
 16 MS. BONNELL:
 17 A. No.
 18 COFFEY, Q.C.:
 19 Q. And in the context of Dr. Ejeckam, in what
 20 context then would you have heard his name
 21 back in '03, '02/'03?
 22 MS. BONNELL:
 23 A. I was just aware of the number of doctors that
 24 worked in the organization, so perhaps I saw
 25 his name on an e-mail or I was just aware that

Page 85

1 we had--when I first heard the name of Dr.
 2 Ejeckam in 2005, I assumed he was still
 3 working for us in fact.
 4 COFFEY, Q.C.:
 5 Q. Now when was it that you first heard of Dr.
 6 Ejeckam in this context?
 7 MS. BONNELL:
 8 A. The end or the middle of July, somewhere
 9 during July I remember seeing the letter that
 10 everybody talks about, the memo from 2003,
 11 that was the first time that that was shown to
 12 me.
 13 COFFEY, Q.C.:
 14 Q. That's the memo to Terry Gulliver, the June
 15 19th one.
 16 MS. BONNELL:
 17 A. Right.
 18 COFFEY, Q.C.:
 19 Q. And who showed you that?
 20 MS. BONNELL:
 21 A. I don't remember who specifically showed it, I
 22 think it was brought to a meeting that we had.
 23 I don't remember who brought it forward.
 24 COFFEY, Q.C.:
 25 Q. And do you recall who was there? What was

Page 86

1 discussed?
 2 MS. BONNELL:
 3 A. There were so many meetings, Mr. Coffey, I'm
 4 sorry, it's difficult to pinpoint specific
 5 meetings. There was a series of them held
 6 bang, bang, bang, one after another. I don't
 7 remember ever having a meeting that Ms.
 8 Predham wasn't at. Dr. Williams would have
 9 been at all the meetings and the doctors, you
 10 know, depending on the meeting, there were a
 11 different set of doctors there.
 12 COFFEY, Q.C.:
 13 Q. So, and this would have been a meeting to deal
 14 with ER/PR?
 15 MS. BONNELL:
 16 A. Yes.
 17 COFFEY, Q.C.:
 18 Q. With respect to that, this letter or this memo
 19 is there, presumably it's distributed,
 20 discussed?
 21 MS. BONNELL:
 22 A. Yes.
 23 COFFEY, Q.C.:
 24 Q. What was the import or upshot of it?
 25 MS. BONNELL:

Page 87

1 A. My understanding of the memo was that it was
 2 an issue that was raised by Dr. Ejeckam in
 3 2003, it was an internal issue dealt with
 4 within the confines of the laboratory program,
 5 that he raised issues regarding staining, that
 6 the issues were addressed and Dr. Ejeckam was
 7 satisfied and he reinstated testing. Now
 8 halting testing and doing that sort of thing
 9 is not terribly uncommon that that sort of
 10 thing would go on, that there would be stops
 11 or you would have a period where you would
 12 shut down a particular piece of diagnostic
 13 equipment to do testing and that's how it was
 14 certainly relayed to me, that that was -
 15 COFFEY, Q.C.:
 16 Q. Do you recall who relayed that?
 17 MS. BONNELL:
 18 A. Mr. Gulliver.
 19 COFFEY, Q.C.:
 20 Q. Now in this context, by that point in time
 21 though, it was known that there was a problem
 22 with the 2002 results because you already had
 23 the reports back.
 24 MS. BONNELL:
 25 A. Oh yes, I understand what you're saying, yes,

Page 88

1 that's right.
 2 COFFEY, Q.C.:
 3 Q. So, what if anything do you recall was
 4 proposed to be done about investigating what
 5 had happened in 2003?
 6 MS. BONNELL:
 7 A. I remember Dr. Williams indicating that he
 8 wanted a more thorough look done at 2003. And
 9 that's all that I remember from that.
 10 COFFEY, Q.C.:
 11 Q. Do you recall during the entire time that you
 12 were involved with this, whether or not Dr.
 13 Ejeckam ever attended any meetings you
 14 attended?
 15 MS. BONNELL:
 16 A. No, I have never met the man.
 17 COFFEY, Q.C.:
 18 Q. Did you throughout this, did you ever acquire
 19 any understanding concerning Dr. Ejeckam's
 20 familiarity with IHC?
 21 MS. BONNELL:
 22 A. In what sense do you mean?
 23 COFFEY, Q.C.:
 24 Q. Did anybody ever tell you that he apparently
 25 knew a lot about it?

Page 89

1 MS. BONNELL:
 2 A. Oh yes, absolutely, yes.
 3 COFFEY, Q.C.:
 4 Q. Did it ever cross your mind to question why he
 5 wasn't at any of these meetings if he knew so
 6 much about it?
 7 MS. BONNELL:
 8 A. No.
 9 COFFEY, Q.C.:
 10 Q. Now, looking back on it?
 11 MS. BONNELL:
 12 A. Well the meetings that I was attending, I hear
 13 what you're saying, but the meetings that I
 14 was attending were leadership meetings, if you
 15 know what I mean, there were people being
 16 brought together at a certain leadership level
 17 of the issue. I assumed that meetings were
 18 occurring, aside from the ones which I
 19 attended, that were more to do with the
 20 investigation on the laboratory side. I never
 21 would have thought that Dr. Ejeckam would not
 22 have been involved in any way, just that he
 23 never attended meetings that I attended.
 24 COFFEY, Q.C.:
 25 Q. But this group and the group expanded or

Page 90

1 contracted, depending upon the timeframe and
 2 the particular meeting -
 3 MS. BONNELL:
 4 A. But they were all the clinical leadership, it
 5 was your chief of pathology, it was your chief
 6 of oncology, the vice-president and -
 7 COFFEY, Q.C.:
 8 Q. Well Dr. McCarthy wouldn't fall into that
 9 category, would she?
 10 MS. BONNELL:
 11 A. No, she wouldn't and she didn't attend the
 12 majority of meetings. I only recall her
 13 attending very early on, you know, Dr. Kwan
 14 and others were brought in from time to time
 15 too, for specific purposes, but -
 16 COFFEY, Q.C.:
 17 Q. In terms of IHC, though, itself, when you
 18 think about it -
 19 MS. BONNELL:
 20 A. Yes.
 21 COFFEY, Q.C.:
 22 Q. Dr. Ejeckam apparently knew so much about it
 23 and I'm not suggesting he didn't, I'm going to
 24 ask you did you ever get any understanding as
 25 an attendee that there was anyone around who

Page 91

1 knew more about it than he did?
 2 MS. BONNELL:
 3 A. I don't remember Dr. Ejeckam ever being
 4 positioned in that particular light with me.
 5 I certainly knew Dr. Cook was looking to
 6 others for their expertise and I remember Dr.
 7 Carter was considered in that vein as well
 8 from a breast cancer pathology perspective.
 9 COFFEY, Q.C.:
 10 Q. So -
 11 MS. BONNELL:
 12 A. And Dr. Elms, subsequently, like there's been
 13 a number of people who have been presented as
 14 being knowledgeable in the field.
 15 COFFEY, Q.C.:
 16 Q. But Dr. Ejeckam had been the one, you
 17 understood, who had stopped testing in '03 and
 18 started it again?
 19 MS. BONNELL:
 20 A. Yes.
 21 COFFEY, Q.C.:
 22 Q. You didn't find it remarkable that he--you
 23 never actually even met him?
 24 MS. BONNELL:
 25 A. No.

Page 92

1 COFFEY, Q.C.:
 2 Q. Do you recall the first meeting that Mr.
 3 Tilley attended?
 4 MS. BONNELL:
 5 A. You know, I was here the day actually
 6 attending that Dr. Williams spoke about a
 7 meeting to you that Dr. Tilley was supposed to
 8 attend. I don't remember that meeting, that's
 9 one of the ones that slipped my memory and I'm
 10 not sure which one was the first that he
 11 attended with the group.
 12 COFFEY, Q.C.:
 13 Q. Now when Mr. Tilley did get involved, began to
 14 attend these meetings, from your perspective -
 15 MS. BONNELL:
 16 A. He didn't attend all of them either, Mr.
 17 Coffey.
 18 COFFEY, Q.C.:
 19 Q. I appreciate that, I said began to attend
 20 them, not suggesting he attended them all and
 21 that's what I'm going to ask you about, from
 22 your perspective, who--even after Mr. Tilley
 23 got involved, who had management of this
 24 issue?
 25 MS. BONNELL:

Page 93

1 A. Dr. Williams.
 2 COFFEY, Q.C.:
 3 Q. And did that remain so throughout his entire
 4 tenure?
 5 MS. BONNELL:
 6 A. Yes, absolutely.
 7 COFFEY, Q.C.:
 8 Q. Was Dr. Williams' advice or view the one
 9 always followed? In particular in terms of
 10 the issue of going public, which is the one
 11 he's spoken about.
 12 MS. BONNELL:
 13 A. It's a broad--that's a very broad question and
 14 difficult to answer.
 15 COFFEY, Q.C.:
 16 Q. Okay, well I'll narrow it. In July of 2005,
 17 Dr. Williams wanted to do what, in terms of
 18 going public?
 19 MS. BONNELL:
 20 A. Dr. Williams was, in my understanding, the
 21 same page that we were all on.
 22 COFFEY, Q.C.:
 23 Q. Which was what?
 24 MS. BONNELL:
 25 A. That our immediate priority was to notify the

Page 94

1 patients and that subsequent to those
 2 disclosures, we would look at a public
 3 disclosure.
 4 COFFEY, Q.C.:
 5 Q. And Dr. Williams has told us that he didn't
 6 think that was practical.
 7 MS. BONNELL:
 8 A. He never expressed that opinion to me.
 9 COFFEY, Q.C.:
 10 Q. He didn't, okay.
 11 MS. BONNELL:
 12 A. No.
 13 COFFEY, Q.C.:
 14 Q. Did you think it was practical, the idea of
 15 trying to notify all the patients that their
 16 tumors were being retested?
 17 MS. BONNELL:
 18 A. I guess there's a difference between
 19 practicality and principle in some sense and I
 20 don't believe I suspected that we could
 21 through all of the individual disclosures
 22 without it breaking at some point; however,
 23 you know, the decision that was made, that was
 24 reached by consensus, that was based on
 25 everybody's feelings at the time was that we

Page 95

1 owed it to our patients to have contact with
 2 them first before we talked about it in the
 3 news.
 4 COFFEY, Q.C.:
 5 Q. If we could please, Exhibit P-0068? Now,
 6 ma'am, this is an excerpt from a telephone log
 7 of Mr. Tilley's. Under the date of July 7th,
 8 he makes reference to a phone call from Bob
 9 Williams concerning this matter, and then
 10 there's a subsequent reference to "Bob
 11 Williams, five p.m. meeting, letter Ejeckam to
 12 Gulliver 2003, problem followed up. Meeting
 13 with surgeons. Advise public I'm sorry and
 14 assess quality of service." So when Mr.
 15 Tilley was apprised of this, did he speak to
 16 you about it? I take it your office is just
 17 down the corridor from his.
 18 MS. BONNELL:
 19 A. No, actually, it's on a different floor.
 20 COFFEY, Q.C.:
 21 Q. Different floor, okay, I'm sorry. So you're
 22 in the same building.
 23 MS. BONNELL:
 24 A. Yes, yeah.
 25 COFFEY, Q.C.:

Page 96

1 Q. Did he speak to you about it?
 2 MS. BONNELL:
 3 A. Well, at this point, if we're looking at July,
 4 early July, we were preparing for a public
 5 announcement at that point in time.
 6 COFFEY, Q.C.:
 7 Q. And what were you doing to prepare?
 8 MS. BONNELL:
 9 A. We drafted press releases and key messages and
 10 that sort of thing.
 11 COFFEY, Q.C.:
 12 Q. Who's we?
 13 MS. BONNELL:
 14 A. The communications staff, myself and Deborah.
 15 COFFEY, Q.C.:
 16 Q. And you would have, as you pointed out to us
 17 earlier this morning, utilized whatever was in
 18 writing. You would have asked for whatever
 19 existed to help you.
 20 MS. BONNELL:
 21 A. That's right.
 22 COFFEY, Q.C.:
 23 Q. May 24th letter is a good example.
 24 MS. BONNELL:
 25 A. That's right.

Page 97

1 COFFEY, Q.C.:

2 Q. Would you have had the June 14th letter, the

3 one we looked at--the second, the follow-up

4 letter?

5 MS. BONNELL:

6 A. Possibly, hard to say. I probably did.

7 COFFEY, Q.C.:

8 Q. It's P-0493.

9 MS. BONNELL:

10 A. I recall the letter that you're referring me

11 to, but -

12 COFFEY, Q.C.:

13 Q. Because that cross references the May 24th

14 letter.

15 MS. BONNELL:

16 A. Um-hm. It's most likely I did have it.

17 COFFEY, Q.C.:

18 Q. Both of those. Would you have had access to

19 the information contained in the June 29th

20 letter, the 16 out of 25? I appreciate you

21 wouldn't have the patients' names, but would

22 you have had access to the fact that there

23 were 16 out of 25 converted?

24 MS. BONNELL:

25 A. Yes, I think so, yes.

Page 98

1 COFFEY, Q.C.:

2 Q. So you're preparing a press release or press

3 releases.

4 MS. BONNELL:

5 A. Um-hm.

6 COFFEY, Q.C.:

7 Q. I take it there's different types of press

8 releases or different wording on them?

9 MS. BONNELL:

10 A. Oh yes, there was multiple drafts of that

11 press release done, multiple, with different

12 approaches. Every time, every day we'd be

13 changing it based on new information as we

14 were going along.

15 COFFEY, Q.C.:

16 Q. I take it the changing it though also allows

17 to present it in a different light?

18 MS. BONNELL:

19 A. Yes, yes.

20 COFFEY, Q.C.:

21 Q. To position it differently, to use a phrase or

22 word.

23 MS. BONNELL:

24 A. Well, yes. I'm not sure where you're going

25 with that, but it was never our intention to

Page 99

1 position the issue. We were certainly trying

2 to--you know, if the suggestion is that we

3 would want to present this in the best

4 possible light for the organization, I might

5 argue with you that we would have gone public

6 way before this point.

7 COFFEY, Q.C.:

8 Q. So at this point in time, early July into mid

9 July, there are preparations, different press

10 releases, and what else? Briefing notes?

11 MS. BONNELL:

12 A. Yes, briefing notes, although those would have

13 been generated, I think, by--I'm not sure.

14 There was a couple of things going around.

15 There were some briefing notes being prepared

16 by our office and there was some work being

17 done by the quality office as well, and then

18 we'd be trying to converge it all and we had

19 started to talk about the fact that we were

20 going to present the matter publicly, and I

21 think we may have--I may have been asked to

22 communicate that to the Department's

23 communications officer, and then we were also

24 preparing to go in and brief the Minister and

25 you know, a press announcement was sort of

Page 100

1 eminent, and then new information came to

2 light which kind of made us stop for a second

3 and put the brakes on, and then we get into

4 this whole thing of not doing the Ventana,

5 right.

6 COFFEY, Q.C.:

7 Q. I'll get to that in a moment.

8 MS. BONNELL:

9 A. Yeah.

10 COFFEY, Q.C.:

11 Q. If I could, please, P-0498, Registrar, thank

12 you? Now this is a print out from VOCM's

13 internet posting of July 8th 2005, "Court

14 gives approval to class action."

15 MS. BONNELL:

16 A. Um-hm.

17 COFFEY, Q.C.:

18 Q. This is a reference to the Supreme Court of

19 Newfoundland having given a go ahead for a

20 class action law suit against Health Labrador

21 Corporation. If we could go, please, to

22 Exhibit P-0499? This is a July 9th 2005 web

23 posting on VOCM's website, "law suit given go

24 ahead" and there's comments attributed to Mr.

25 Ches Crosbie, who was representing those in

Page 101

1 that law--the women in those law suits or that
 2 law suit.
 3 MS. BONNELL:
 4 A. Um-hm.
 5 COFFEY, Q.C.:
 6 Q. Were you aware in that period that this was
 7 going on?
 8 MS. BONNELL:
 9 A. Certainly, yes.
 10 COFFEY, Q.C.:
 11 Q. Because at the same time, I take it you were
 12 also preparing your own to go public?
 13 MS. BONNELL:
 14 A. Yes.
 15 COFFEY, Q.C.:
 16 Q. Okay.
 17 MS. BONNELL:
 18 A. These news articles, you know, we would have
 19 collected these much later in the process. I
 20 would have been asked to go back and look for
 21 what existed on this particular--much later in
 22 the process, when we were debating the issue
 23 of a letter, because I think it was raised
 24 that the notice--the way patients were
 25 notified was a major factor in this case, and

Page 102

1 so we would have been looking for anything we
 2 could find on that. It would have been much
 3 later than July 9th that I would have pulled
 4 these.
 5 THE COMMISSIONER:
 6 Q. You don't track these things?
 7 MS. BONNELL:
 8 A. Yes, we do track. We have a tracking process,
 9 Commissioner, with our own media stories. I
 10 don't think I would have pulled these until--
 11 they wouldn't--we wouldn't--these wouldn't be
 12 found in our database because they're not
 13 related to our organization. We only keep
 14 track of stories -
 15 THE COMMISSIONER:
 16 Q. So would you, for example, not track stories
 17 that the Department of Health -
 18 MS. BONNELL:
 19 A. Not unless it referenced =
 20 THE COMMISSIONER:
 21 Q. - that might be of--so unless Eastern Health
 22 appears in the story, you don't track it, even
 23 though it might relate to you?
 24 MS. BONNELL:
 25 A. If it relates, it's tracked and watched, but

Page 103

1 wouldn't be stored in a system unless it
 2 related to the organization.
 3 COFFEY, Q.C.:
 4 Q. If I could, please, Exhibit P-46--I'm sorry,
 5 P-0069? I apologize. Now this is a letter
 6 dated July 14th 2005. It's addressed to Dr.
 7 Cook. It's from Dr. Carter, copied to Dr.
 8 Williams, and this--not going to take you
 9 through the entire subject matter of it, but
 10 suffice to say that this letter is an action
 11 plan, is the way I'll describe it, that Dr.
 12 Carter proposed to investigate the entire
 13 ER/PR matter. Were you aware that Dr.--in mid
 14 July 2005, that Dr. Carter was proposing that
 15 she take this on?
 16 MS. BONNELL:
 17 A. No, I don't think I was, no.
 18 COFFEY, Q.C.:
 19 Q. When did you become--did you become aware?
 20 MS. BONNELL:
 21 A. I didn't--I was aware that she was doing it,
 22 but not that she had proposed to do it. Does
 23 that make sense?
 24 COFFEY, Q.C.:
 25 Q. Okay.

Page 104

1 MS. BONNELL:
 2 A. Nobody--if this letter says that she was
 3 coming to Dr. Cook saying "I will do this," I
 4 wasn't aware that that's how it transpired,
 5 but I did know that she was doing the work.
 6 COFFEY, Q.C.:
 7 Q. So what did you understand she was doing?
 8 MS. BONNELL:
 9 A. I understood that she was having a look at
 10 doing sort of a retrospective review of the
 11 immunohistochemistry testing that had been
 12 done for a finite period of time, in the
 13 larger scheme. That's what I thought she was
 14 doing.
 15 COFFEY, Q.C.:
 16 Q. And when did you first get that understanding,
 17 and from whom?
 18 MS. BONNELL:
 19 A. At one of the meetings that transpired through
 20 the month of July, this would have been
 21 raised, I think. I don't think I was fully
 22 aware of everything that Dr. Carter was doing
 23 until Dr. Carter withdrew from doing it, and I
 24 was aware of her resignation from that
 25 project.

Page 105

1 COFFEY, Q.C.:

2 Q. So what, during July of 2005, the first half

3 of July, before the Minister was briefed on

4 July 21st -

5 MS. BONNELL:

6 A. Yes.

7 COFFEY, Q.C.:

8 Q. - what did you understand Eastern Health was

9 doing to try and figure out what had happened?

10 I appreciate there was some retesting going

11 on, and we've seen some of the results. But

12 what, if anything, did you understand Eastern

13 Health was actually doing?

14 MS. BONNELL:

15 A. From a retrospective perspective to look at -

16 COFFEY, Q.C.:

17 Q. Well, any retesting would be retrospective in

18 one sense anyway.

19 MS. BONNELL:

20 A. Yeah.

21 COFFEY, Q.C.:

22 Q. So what was your understanding of what Eastern

23 Health was doing to try and figure out what

24 had caused this?

25 MS. BONNELL:

Page 106

1 A. I knew that they were looking at it, very

2 general knowledge of the fact that it was

3 being examined, nothing specific.

4 COFFEY, Q.C.:

5 Q. And you had some, I take it, some vague sense

6 that Dr. Carter was involved somehow?

7 MS. BONNELL:

8 A. That's right.

9 COFFEY, Q.C.:

10 Q. You had been attending meetings beginning back

11 in the end of May.

12 MS. BONNELL:

13 A. Yes.

14 COFFEY, Q.C.:

15 Q. It's now into July.

16 MS. BONNELL:

17 A. Yes.

18 COFFEY, Q.C.:

19 Q. At the time, did it strike you as odd or

20 strange that you didn't really have any sense

21 of what was going on in the technical, medical

22 sense, what they were doing to try and figure

23 this out?

24 MS. BONNELL:

25 A. No.

Page 107

1 COFFEY, Q.C.:

2 Q. Okay, you wouldn't--you're preparing a press

3 release or press releases to go public.

4 MS. BONNELL:

5 A. Among many other things in the month of July

6 and June.

7 COFFEY, Q.C.:

8 Q. But you have no real sense of--or no actual

9 detailed sense of what actually is going on to

10 try and figure out what happened?

11 MS. BONNELL:

12 A. No.

13 COFFEY, Q.C.:

14 Q. Okay.

15 MS. BONNELL:

16 A. I don't think it would have been expected of

17 me, Mr. Coffey.

18 THE COMMISSIONER:

19 Q. Mr. Coffey, whenever you can find a convenient

20 spot, we'll take the morning break.

21 COFFEY, Q.C.:

22 Q. Yes. If we could, please, Exhibit P-0505?

23 Now ma'am, these are Dr. Williams' notes of a

24 meeting of July 14th, 2005, and he's kindly

25 provided us with a typed version of them.

Page 108

1 It's a meeting on that day at five p.m. There

2 are a number of participants, Doctors

3 McCarthy, Laing, Felix, Cook, Gardiner, Kwan,

4 Ms. Predham, yourself, Ms. Thomas from your

5 office, and Dr. Williams, and there's general

6 background given by Dr. Williams, specific

7 overview by Dr. Cook. The reference to issue

8 of results specifically in 2002, change in '97

9 to immunoperoxidase testing, IP testing semi-

10 automated, switched to Ventana late

11 March/early April 2004. Started January 2004

12 training, etcetera. And then there are

13 references to information provided by Dr.

14 Laing.

15 MS. BONNELL:

16 A. Um-hm.

17 COFFEY, Q.C.:

18 Q. New information of lobular CAS, cancers should

19 all be ER/PR positive. That Sloan Kettering

20 went from 75 to 100 percent positive. Dr.

21 Laing requested retesting and strongly

22 positive results. As a result, asked to

23 retest some patients. Followed up on a lot of

24 patients from 2002. 16 to 25 on retesting are

25 positive. Doing another 38 patients in--that

Page 109

1 should be in progress, and farm out testing
 2 outside the province. Dr. Cook to get info on
 3 who to follow up.
 4 So ma'am, would this have been the first
 5 large meeting you recall, large scale meeting?
 6 MS. BONNELL:
 7 A. Yes, that I recall, yes.
 8 COFFEY, Q.C.:
 9 Q. What was your understanding from listening to
 10 Dr. Laing as to her views on where they were
 11 with this?
 12 MS. BONNELL:
 13 A. I remember Dr. Laing had been doing a fair
 14 amount of calling colleagues and that sort of
 15 thing, you know, during this summer and that
 16 she felt strongly that a complete retesting
 17 should be being done, and I think that it was
 18 at this meeting that the--or it might have
 19 been at a subsequent one. I'm very sorry.
 20 For two years ago, it's hard to remember,
 21 three years ago now. That the issue of
 22 whether we should be using the Ventana to do
 23 this or not was raised.
 24 COFFEY, Q.C.:
 25 Q. I think that is certainly referred to later

Page 110

1 on. I'm not saying it wasn't at that point.
 2 MS. BONNELL:
 3 A. Yeah.
 4 COFFEY, Q.C.:
 5 Q. But the notes indicate it was later. So as of
 6 that point in time, was it still thought that
 7 it was going to go public?
 8 MS. BONNELL:
 9 A. Oh, we knew at some point it was going to go
 10 public, for sure.
 11 COFFEY, Q.C.:
 12 Q. Okay, well, I'll come back to that.
 13 MS. BONNELL:
 14 A. Oh, I see what you're saying, that we were
 15 preparing for -
 16 COFFEY, Q.C.:
 17 Q. Preparing to go public.
 18 MS. BONNELL:
 19 A. Yes, absolutely, at this point, yes.
 20 COFFEY, Q.C.:
 21 Q. That's still on track.
 22 MS. BONNELL:
 23 A. Yes.
 24 COFFEY, Q.C.:
 25 Q. If we could, Commissioner, after the break,

Page 111

1 I'll take that up.
 2 THE COMMISSIONER:
 3 Q. All right then.
 4 COFFEY, Q.C.:
 5 Q. Thank you.
 6 (RECESS)
 7 THE COMMISSIONER:
 8 Q. Please be seated. Mr. Coffey.
 9 COFFEY, Q.C.:
 10 Q. Thank you, Exhibit P-0070, please? Ms.
 11 Bonnell, this is an e-mail of July 15th 2005
 12 at 2:01 p.m. from Deborah Thomas to yourself,
 13 and she writes "here's today's update from
 14 Heather Predham" and she says "Nancy is
 15 thinking about how to implement a hotline."
 16 That would be Nancy Parsons?
 17 MS. BONNELL:
 18 A. Yes.
 19 COFFEY, Q.C.:
 20 Q. "Heather is providing an overview synopsis for
 21 George. George wants to disclose this info to
 22 the Board next week. Dr. Williams is trying
 23 to talk him out of it. Lab has pulled names
 24 and numbers and thinks they may be able to do
 25 retesting in house, completing in about two

Page 112

1 weeks." And there's a reference to "Mr.
 2 Gulliver saying he has documentation that
 3 shows positive controls were done daily.
 4 Heather yet to see it. Heather checking other
 5 hospitals to see if they have any issues
 6 pertaining to this. Hoping this could be just
 7 a matter of a dramatic improvement in
 8 technology, if indeed all controls were in
 9 place. Thinking we may need to release mid-
 10 late next week."
 11 Now ma'am, the last comment, "thinking we
 12 may want to release mid-late next week," was
 13 that Heather's thought? Because this is
 14 listed under an update from Heather. I'm
 15 wondering is that Heather's thought or is that
 16 a final thought from Deborah Thomas to
 17 yourself?
 18 MS. BONNELL:
 19 A. You'll have to ask Deborah.
 20 COFFEY, Q.C.:
 21 Q. Okay. At the time, you didn't distinguish
 22 between the two, I take it?
 23 MS. BONNELL:
 24 A. I'm trying to piece together, because I
 25 believe there was a meeting that was--was

Page 113

1 there not a meeting held on the 15th of July
 2 as well? Wasn't the meeting that you just
 3 referenced to me -
 4 COFFEY, Q.C.:
 5 Q. That was July 14th actually, that meeting.
 6 MS. BONNELL:
 7 A. Oh, it was the 14th, okay.
 8 COFFEY, Q.C.:
 9 Q. And there were certainly meetings on the 15th,
 10 but there's no sign that you were involved in
 11 the ones at least we have. So this would
 12 have--this is a Friday, so this would have
 13 followed the Thursday, July 14th meeting.
 14 MS. BONNELL:
 15 A. Okay.
 16 COFFEY, Q.C.:
 17 Q. As to the update from Heather beginning of the
 18 afternoon.
 19 MS. BONNELL:
 20 A. I think what Deborah may say to you, what I'm
 21 reading from this is that we would have said,
 22 "okay, we need to get ready to do a release.
 23 When is the appropriate time to do the
 24 release?" And that coming from that group or
 25 from Heather would be, you know, by the middle

Page 114

1 or late next week, we'd be in a position to be
 2 able to do it.
 3 COFFEY, Q.C.:
 4 Q. And the overview synopsis for George, I take
 5 it this was a summary, a written summary that
 6 would be?
 7 MS. BONNELL:
 8 A. Yes, yeah, I would suspect, yeah.
 9 COFFEY, Q.C.:
 10 Q. Now at that point in time, was there--do you
 11 recall was there anything in writing existed
 12 within your Department? These press releases
 13 and draft briefing notes, draft press
 14 releases, draft briefing notes, would they
 15 have already existed, do you think, by then,
 16 on a Friday afternoon?
 17 MS. BONNELL:
 18 A. I think that they might, at that point.
 19 COFFEY, Q.C.:
 20 Q. Okay, and the reference to "George wants to
 21 disclose this info to the Board next week.
 22 Dr. Williams is trying to talk him out of it."
 23 What did you understand at the time that was
 24 about?
 25 MS. BONNELL:

Page 115

1 A. It's very casual wording. It probably has to
 2 do with something with Dr. Williams not being
 3 ready to do a disclosure. I don't think Dr.
 4 Williams ever tried to talk George out of
 5 doing a--it doesn't ring true for me. You'd
 6 have to ask her what she meant there.
 7 COFFEY, Q.C.:
 8 Q. And perhaps, depending upon who's involved,
 9 Ms. Predham's view. She may be just simply
 10 conveying Ms. Predham's view.
 11 MS. BONNELL:
 12 A. That's right.
 13 COFFEY, Q.C.:
 14 Q. And the fourth bullet, "the lab has pulled
 15 names and numbers. Thinks they may be able to
 16 do the retesting in house, completing in about
 17 two weeks." So I take it that the view then
 18 was we'll get all this over with, in terms of
 19 retesting.
 20 MS. BONNELL:
 21 A. Yeah, get it done as quickly as possible.
 22 COFFEY, Q.C.:
 23 Q. By the end of July.
 24 MS. BONNELL:
 25 A. Yes.

Page 116

1 COFFEY, Q.C.:
 2 Q. In terms of our local patients.
 3 MS. BONNELL:
 4 A. Yes.
 5 COFFEY, Q.C.:
 6 Q. Reference to "positive controls were done
 7 daily (Heather yet to see it)" and then the
 8 other within brackets below, "if indeed all
 9 controls were in place." Now this is an e-
 10 mail from Ms. Thomas to yourself.
 11 MS. BONNELL:
 12 A. Um-hm.
 13 COFFEY, Q.C.:
 14 Q. Was that conveying a certain amount of caution
 15 or scepticism within your own department as to
 16 whether or not the controls had actually been
 17 done or were in place?
 18 MS. BONNELL:
 19 A. I think it's probably conveying a certain
 20 question that may have existed within Quality.
 21 COFFEY, Q.C.:
 22 Q. Quality, in this context, is Heather Predham?
 23 MS. BONNELL:
 24 A. Yes.
 25 COFFEY, Q.C.:

Page 117

1 Q. And you had understood at that point that she
 2 was maybe -
 3 MS. BONNELL:
 4 A. She hadn't seen the controls yet and she was
 5 waiting to see them.
 6 COFFEY, Q.C.:
 7 Q. Your understanding at that time was what? If
 8 the controls--there was no proof that the
 9 controls had been done?
 10 MS. BONNELL:
 11 A. Well, we were being--I remember being assured
 12 that the controls were done during that period
 13 of time, that that was discussed in meetings,
 14 that yes, there were controls in place.
 15 COFFEY, Q.C.:
 16 Q. Yes, but -
 17 MS. BONNELL:
 18 A. That was being discussed, that there were
 19 controls in place. I remember that question
 20 being asked, were the controls done. Yes, the
 21 controls were done.
 22 COFFEY, Q.C.:
 23 Q. Yeah. And was there then a subsequent request
 24 to prove it? Because this says, "Has yet to
 25 see it" meaning as documentation.

Page 118

1 MS. BONNELL:
 2 A. Yeah.
 3 COFFEY, Q.C.:
 4 Q. So Mr. Gulliver, I take it, and his group, Mr.
 5 Gulliver was being asked get the documents?
 6 MS. BONNELL:
 7 A. Yes. You know, at this point in time, you
 8 know, the way you're expressing that sounds a
 9 little bit as if a challenge would have been
 10 placed at these meetings. I think that the
 11 point would have been raised. You know, as I
 12 recall it, it was, were the controls, in
 13 place. Yeah, they were putting controls in
 14 place. And Heather would say, okay, I'll come
 15 over to the lab and check up that, and then it
 16 would be okay and you'd move on to the next
 17 item. So it wasn't as if it was a
 18 confrontation between two individuals at these
 19 meetings.
 20 COFFEY, Q.C.:
 21 Q. You understood--did you understand -
 22 MS. BONNELL:
 23 A. That was the follow up that would have been
 24 done by somebody other than me, right.
 25 COFFEY, Q.C.:

Page 119

1 Q. This is being conveyed between the two
 2 communications people involved?
 3 MS. BONNELL:
 4 A. That's right.
 5 COFFEY, Q.C.:
 6 Q. From Ms. Thomas to yourself that -
 7 MS. BONNELL:
 8 A. Yes.
 9 COFFEY, Q.C.:
 10 Q. And she has just spoken to Heather and this is
 11 a communication to you saying that Heather has
 12 yet to see the documentation?
 13 MS. BONNELL:
 14 A. Yes.
 15 COFFEY, Q.C.:
 16 Q. So you understood from that at the time that
 17 Heather wanted to see the documents?
 18 MS. BONNELL:
 19 A. Yes.
 20 COFFEY, Q.C.:
 21 Q. The documents in that context, arguably, could
 22 provide proof?
 23 MS. BONNELL:
 24 A. I guess, so, yes, yeah, sure.
 25 COFFEY, Q.C.:

Page 120

1 Q. If we could, please, Exhibit P-0071? Ma'am,
 2 this is a series of document which Commission
 3 counsel received from Ms. Thomas, she was at
 4 that time Thomas-Pennell?
 5 MS. BONNELL:
 6 A. Um-hm.
 7 COFFEY, Q.C.:
 8 Q. The second page of the exhibit is a "Briefing
 9 note-ER/PR" receptors and it's water marked
 10 below it, "Draft". And I'm just going to take
 11 you through this. It's the second page of
 12 that draft. The fourth page of the exhibit is
 13 a media release entitled--well, it's dated
 14 July 18th, 2005, St. John's, entitled "Breast
 15 cancer tests being re-examined." At page 6 is
 16 another draft of a briefing note, "ER/PR
 17 receptors." At page 9 a draft of a media
 18 release in "July XX." "Retesting due to
 19 improved technology." Page 11 of the exhibit,
 20 again, another "July XX" except this time it's
 21 titled "Media release" in draft form it's
 22 entitled "Eastern Health reviews ER and PR
 23 test results." Sorry. And then there's a key
 24 messages at page 12 in draft form. And then
 25 at page 13 another "July XX," draft media

Page 121

1 release, "Laboratory testing review to be
 2 completed by outside consultant." And then on
 3 page 14 appears to be a draft of a letter.
 4 And where it refers -
 5 MS. BONNELL:
 6 A. At page -
 7 COFFEY, Q.C.:
 8 Q. - in the first line to "advise you of the
 9 situation which has lead to the retesting of
 10 your breast tissue sample," suggesting that it
 11 was perhaps a draft of a letter to the
 12 patients.
 13 MS. BONNELL:
 14 A. That's right.
 15 COFFEY, Q.C.:
 16 Q. Okay. This, I take it, these are the
 17 materials, I take it, that you referred to as
 18 the draft media releases, draft briefing notes
 19 and, in fact, a draft letter?
 20 MS. BONNELL:
 21 A. That's correct.
 22 COFFEY, Q.C.:
 23 Q. When were these prepared then? If one of them
 24 is dated July 18th, were they prepared on or
 25 before July 18th?

Page 122

1 MS. BONNELL:
 2 A. They would have been prepared beginning around
 3 that time--no, wouldn't have been prepared on
 4 the 18th because they would have been
 5 prepared, if we were thinking we were going to
 6 release on the 18th, it would have been done
 7 in advance of that.
 8 COFFEY, Q.C.:
 9 Q. Yes.
 10 MS. BONNELL:
 11 A. That one could have been written that day and
 12 other versions in subsequent days leading up
 13 to, leading up to and past, I guess, the
 14 meeting that was held with the minister in
 15 late July.
 16 COFFEY, Q.C.:
 17 Q. So -
 18 MS. BONNELL:
 19 A. And each one of those press releases reflects
 20 where we were in our heads at that particular
 21 moment in time. When I indicated to you it
 22 was a bit like a roller coaster, that's what
 23 it was like, every day was something
 24 different. And we were trying to decide what
 25 it was that we were going to say to the

Page 123

1 public, which particular piece of information,
 2 you know, is sort of reflected there as we go
 3 along.
 4 COFFEY, Q.C.:
 5 Q. I take it which particular aspect of the
 6 matter to emphasize?
 7 MS. BONNELL:
 8 A. To some degree, yes, yeah.
 9 COFFEY, Q.C.:
 10 Q. And the purpose of emphasizing one particular
 11 aspect as opposed to another is what?
 12 MS. BONNELL:
 13 A. It's where we were at that moment in time with
 14 what it was that we were dealing with, what we
 15 thought we were dealing with.
 16 COMMISSIONER:
 17 Q. I'm getting the impression it was changing
 18 momentarily at this point.
 19 MS. BONNELL:
 20 A. It really was, Commissioner. I mean, every
 21 day we would have a different piece of
 22 information that we were trying to work with,
 23 that's very true.
 24 COFFEY, Q.C.:
 25 Q. Now, the magnitude of the problem throughout

Page 124

1 this time frame, like in the week before July
 2 18th, which would be July 11th through the
 3 17th.
 4 MS. BONNELL:
 5 A. Um-hm.
 6 COFFEY, Q.C.:
 7 Q. And then the week of July 18th, did the
 8 magnitude of the problem ever really change?
 9 MS. BONNELL:
 10 A. Yes, it did. Certainly after the meeting with
 11 the minister, which would have been the 21st
 12 or 22nd of July.
 13 COFFEY, Q.C.:
 14 Q. The 21st.
 15 MS. BONNELL:
 16 A. There was a decision made that we were going
 17 to retest everything outside the lab, that we
 18 weren't going to rely on our own system to do
 19 that retesting, so that certainly changed the
 20 magnitude of it.
 21 COFFEY, Q.C.:
 22 Q. That didn't occur until after July 25th or so.
 23 MS. BONNELL:
 24 A. Right, yeah.
 25 COFFEY, Q.C.:

Page 125

1 Q. So -
 2 MS. BONNELL:
 3 A. So in that period of time there -
 4 COFFEY, Q.C.:
 5 Q. The week of July 18th.
 6 MS. BONNELL:
 7 A. It so difficult for me to, unless you have
 8 some notes from meeting that would help put
 9 that in context for me.
 10 COFFEY, Q.C.:
 11 Q. Okay. But the purpose then of, from your
 12 perspective, of preparing these different
 13 press releases, your understanding of the
 14 necessity to do that was occasioned by
 15 changing circumstances?
 16 MS. BONNELL:
 17 A. Changing circumstances, yes.
 18 COFFEY, Q.C.:
 19 Q. And not motivated by just taking different, or
 20 putting forward different aspects of the
 21 matter with a view to positioning it in a
 22 certain way?
 23 MS. BONNELL:
 24 A. Well, there was an element of that there, too.
 25 But I'm concerned that you're leading me down

Page 126

1 the road of saying that we were trying, you
 2 know, make this look good for the
 3 organization, which is not, in fact, anything
 4 that we ever really did attempt to do. You
 5 remember, as well, that these are all drafts.
 6 None of these were ever released. And it
 7 wouldn't be unusual for any organization to
 8 take different approaches to an issue and look
 9 at it with different lenses, which is what you
 10 might see reflected in those press releases.
 11 Remembering, of course, that none of them were
 12 ever released; they have draft stamped on all
 13 of them.
 14 COFFEY, Q.C.:
 15 Q. Now these briefing notes and they are--that
 16 are here -
 17 MS. BONNELL:
 18 A. The one that you have on the screen right now.
 19 COFFEY, Q.C.:
 20 Q. Yes.
 21 MS. BONNELL:
 22 A. Looks a little bit more like we're getting
 23 closer to a final version there, the actual
 24 briefing note that would have been finalized,
 25 whereas the one prior to that looks like it

Page 127

1 might have been a first attempt at a briefing
 2 note because it's very casual, you know.
 3 COFFEY, Q.C.:
 4 Q. Perhaps we could look at page 6.
 5 MS. BONNELL:
 6 A. It's a lot less formal than this one is, yeah.
 7 COFFEY, Q.C.:
 8 Q. That's the one beginning at page 6?
 9 MS. BONNELL:
 10 A. Yeah.
 11 COFFEY, Q.C.:
 12 Q. Is the more--less casual -
 13 MS. BONNELL:
 14 A. I think this might -
 15 COFFEY, Q.C.:
 16 Q. I'm sorry, more casual one.
 17 MS. BONNELL:
 18 A. Yeah. Yeah, I think this might be--you know,
 19 certainly in my world a draft is a draft, and
 20 a draft could be hammered out with a lap top
 21 sitting at a desk with everybody speaking to
 22 you in the middle of--you could be sitting
 23 there with your lap top, typing, as people are
 24 talking around you. And certainly the way
 25 that I've always worked and that many of the

Page 128

1 people who work for me work, is that when
 2 you're dealing with people who aren't writers
 3 or, you know, sometimes it's just as easy to
 4 get something out on paper and then let
 5 everybody pick it apart. And a lot of the
 6 documents that you have that were presented
 7 from our office are simply that, they're
 8 initial drafts that were put there to allow
 9 people to pick apart, which they subsequently
 10 did, and then we produced a final copy.
 11 COFFEY, Q.C.:
 12 Q. Now, who was involved in picking this one
 13 apart and putting it together, the final
 14 version?
 15 MS. BONNELL:
 16 A. I'm not sure. This one looks to me as if it
 17 were drafted by Deborah. You might have to
 18 ask her that.
 19 COFFEY, Q.C.:
 20 Q. That's the one at page 6?
 21 MS. BONNELL:
 22 A. The one we're looking at right now. This
 23 looks to me as if it were drafted by her.
 24 COFFEY, Q.C.:
 25 Q. If we could go back to page 2, please? That

Page 129

1 version, this version of the briefing note.
 2 MS. BONNELL:
 3 A. It's getting much closer to the final version
 4 here now.
 5 COFFEY, Q.C.:
 6 Q. Who was involved, again, in--if it began with
 7 Deborah, through whose hands did it pass
 8 before it made it to the final version?
 9 MS. BONNELL:
 10 A. Certainly mine, for sure. And we would have
 11 also forwarded it around to certainly Dr.
 12 Williams would have seen it. I'm not sure if
 13 Ms. Predham would have seen it or not. It
 14 would not--I would be very surprised if she
 15 didn't because a lot of the factual
 16 information would have been coming from her.
 17 She ended up sort of being the one who managed
 18 the issue, in a sense, you know, at the -
 19 COFFEY, Q.C.:
 20 Q. Ms. Predham?
 21 MS. BONNELL:
 22 A. Yeah.
 23 COFFEY, Q.C.:
 24 Q. So the final sign off on this, because I take
 25 it it was being prepared for whom at this

Page 130

1 point, Mr. Tilley?
 2 MS. BONNELL:
 3 A. I can't remember why we were doing this, if it
 4 was being prepared for the minister, the
 5 meeting with the minister or not.
 6 COFFEY, Q.C.:
 7 Q. Meeting with the minister is not set up at
 8 this point.
 9 MS. BONNELL:
 10 A. Oh, it's not, okay, so perhaps we were just
 11 doing it -
 12 COFFEY, Q.C.:
 13 Q. Well, it's not set up before July 19th.
 14 MS. BONNELL:
 15 A. Yeah. That might be the briefing note that
 16 was pulled together for Mr. Tilley by Ms.
 17 Predham referenced in the last e-mail that you
 18 saw.
 19 COFFEY, Q.C.:
 20 Q. Yes, that's what I was -
 21 MS. BONNELL:
 22 A. Yeah.
 23 COFFEY, Q.C.:
 24 Q. So on July 15th it was envisaged in that e-
 25 mail exchange between Ms. Thomas and yourself

Page 131

1 that there would be a briefing note prepared
 2 for Mr. Tilley?
 3 MS. BONNELL:
 4 A. Yes. Now, at Eastern Health at this point in
 5 time, and I'm not sure, at this point in time
 6 there isn't a sign off process for briefing
 7 notes in the same way that there is in
 8 government. The briefing note was not really
 9 a part of the way that we operated in Health
 10 Care Corporation of St. John's or, my
 11 understanding is, in any of the other health
 12 boards, but it certainly is now. It's
 13 becoming a very utilized tool in Eastern
 14 Health at this point. And I'm not sure if
 15 human resources departments have put in place
 16 policies around briefing notes and sign off
 17 and that sort of thing, but we didn't have the
 18 same sign off protocols that you would see in
 19 government.
 20 COFFEY, Q.C.:
 21 Q. Well, ma'am, if we could look, please, at page
 22 14 of the exhibit? I take it that as of
 23 Friday the 15th it was envisaged that the
 24 middle of the next week or late the next week
 25 that this might go public?

Page 132

1 MS. BONNELL:
 2 A. Yes. Well, that we would make it go public,
 3 yes, yeah.
 4 COFFEY, Q.C.:
 5 Q. Exactly, yes, go public. And that there would
 6 involve at least a final press release,
 7 whichever one was finally decided upon?
 8 MS. BONNELL:
 9 A. Um-hm.
 10 COFFEY, Q.C.:
 11 Q. Who would have to have approved of the press
 12 release?
 13 MS. BONNELL:
 14 A. Dr. Williams would have signed off on the
 15 final thing.
 16 COFFEY, Q.C.:
 17 Q. Mr. Tilley?
 18 MS. BONNELL:
 19 A. Possibly, possibly.
 20 COFFEY, Q.C.:
 21 Q. From your perspective you'd go to Dr.
 22 Williams?
 23 MS. BONNELL:
 24 A. Yes.
 25 COFFEY, Q.C.:

Page 133

1 Q. As of that point, I take it, there's talk
 2 about a letter or there is a draft letter -
 3 MS. BONNELL:
 4 A. That was discussed.
 5 COFFEY, Q.C.:
 6 Q. Do you know where the idea of the letter came
 7 from?
 8 MS. BONNELL:
 9 A. We were certainly talking about how we would
 10 handle this large notification process and the
 11 concept of a letter was floated. I don't
 12 recall who was the first person to mention it,
 13 but we certainly talked about the possibility
 14 and talked for quite awhile about the
 15 possibility of contacting patients by letter.
 16 COFFEY, Q.C.:
 17 Q. So who is we?
 18 MS. BONNELL:
 19 A. The group, the larger group.
 20 COFFEY, Q.C.:
 21 Q. Ms. Predham, Dr. Williams, yourself?
 22 MS. BONNELL:
 23 A. And the oncologists and the pathologists.
 24 COFFEY, Q.C.:

Page 134

1 Q. If we could also--do you recall who would have
 2 drafted this letter?
 3 MS. BONNELL:
 4 A. I think we drafted this letter.
 5 COFFEY, Q.C.:
 6 Q. That's yourself and Ms. Thomas?
 7 MS. BONNELL:
 8 A. Yeah, one or the other of us. Might have been
 9 either one of us. You see there where we were
 10 in the third paragraph, "Due to improved
 11 technology," right, which is where we were
 12 right at that moment in time. That doesn't
 13 find its way into anything that we do later.
 14 COFFEY, Q.C.:
 15 Q. Because, I take it, later you realized that it
 16 wasn't -
 17 MS. BONNELL:
 18 A. No, it wasn't because of improved technology,
 19 no, that's right.
 20 COFFEY, Q.C.:
 21 Q. And you realized that when, I take it,
 22 yourself in a personal way, when you were told
 23 that Mount Sinai is using a DAKO machine,
 24 would you have realized it at that point?
 25 MS. BONNELL:

Page 135

1 A. Yes, that would have been one of my
 2 realization points, for sure.
 3 COFFEY, Q.C.:
 4 Q. Any other?
 5 MS. BONNELL:
 6 A. I don't why I knew that, but I knew it wasn't
 7 about improved technology. I mean, it can't
 8 be about improved technology if the retesting
 9 is done, if you look at that index case and
 10 how that retesting was done with the index
 11 case, it had nothing to do with the Ventana,
 12 the index case didn't. So I know that one of
 13 the drafts that you have there looks at
 14 improved technology and that was thrown out
 15 pretty quickly. Just it doesn't hold up. It
 16 would have been nice if that were the case,
 17 but it wasn't, you know.
 18 COFFEY, Q.C.:
 19 Q. Was there ever anybody who cautioned you not--
 20 you know, I appreciate at this point in time
 21 that it wasn't, the realization hadn't
 22 occurred to yourself and Ms. Thomas that it
 23 didn't involve improved technology, but were
 24 you ever cautioned against using that sort of
 25 an explanation in public?

Page 136

1 MS. BONNELL:
 2 A. Certainly later on we were, yeah.
 3 COFFEY, Q.C.:
 4 Q. And do you recall who cautioned you in that
 5 regard?
 6 MS. BONNELL:
 7 A. Well, over a period of time I certainly
 8 cautioned others about using it. And, you
 9 know, beyond, beyond October the concept of
 10 improved technology, we talked about the
 11 Ventana and we talked about the impact that
 12 the new technology had on more consistent
 13 results, that was talked about later on, but
 14 never that this was due to improved
 15 technology.
 16 COFFEY, Q.C.:
 17 Q. But somebody listening to someone talk about
 18 the new Ventana improved--well, with a
 19 different technology?
 20 MS. BONNELL:
 21 A. Um. Now, the different technology was helping
 22 us be more consistent in our results.
 23 COFFEY, Q.C.:
 24 Q. A uninformed listener, though, might very well
 25 infer from that that the change was due to the

Page 137

1 technology change?
 2 MS. BONNELL:
 3 A. Possibly.
 4 COFFEY, Q.C.:
 5 Q. Might have been?
 6 MS. BONNELL:
 7 A. Possibly.
 8 COFFEY, Q.C.:
 9 Q. Because as of the middle of July you,
 10 yourself, yourself and Ms. Thomas, apparently,
 11 still thought that it might be due to improved
 12 technology?
 13 MS. BONNELL:
 14 A. Yes.
 15 COFFEY, Q.C.:
 16 Q. If we could, please, Exhibit P-0300? Now,
 17 this is an e-mail of July, Monday, July 18th,
 18 2005, 12:29 p.m. from Ms. Predham to Dr.
 19 Williams. And it doesn't involve the
 20 communications people, but in the sense of
 21 it's not directed to, but there's a reference
 22 to one of you. It says, "I've heard back from
 23 Dr. Cook and Terry Gulliver re the letter and
 24 that changes have been made. Both agree that
 25 it should come from you." Which is the letter

Page 138

1 should come, presumably, from Dr. Williams.
 2 On that point, did you ever observe any
 3 exchanges between individuals involved in the
 4 group as to who should or shouldn't sign a
 5 letter and was there some reluctance by
 6 certain people to sign a letter?
 7 MS. BONNELL:
 8 A. No, I think it's just trying to determine who
 9 is the appropriate person for it to come from.
 10 COFFEY, Q.C.:
 11 Q. And this was a letter to the patients, I take
 12 it?
 13 MS. BONNELL:
 14 A. Yes, I think so, yes.
 15 COFFEY, Q.C.:
 16 Q. In this context at that point in time?
 17 MS. BONNELL:
 18 A. Yeah.
 19 COFFEY, Q.C.:
 20 Q. Ms. Predham goes on to say, "I was speaking to
 21 Deborah Thomas today," that's Monday, "and the
 22 Department of Health has been notified and is
 23 now involved. They would like a letter sent
 24 to each woman outlining the problem and the
 25 steps we are taking to address it. That draft

Page 139

1 letter will have to be seen by our lawyer
 2 first, of course. I guess we'll have to
 3 decide tomorrow or the next day re advising
 4 the public."
 5 MS. BONNELL:
 6 A. Um-hm.
 7 COFFEY, Q.C.:
 8 Q. And there's an attachment, "Update on
 9 ER/PR.doc."
 10 MS. BONNELL:
 11 A. Um-hm.
 12 COFFEY, Q.C.:
 13 Q. And if we could look, please, the actual
 14 exhibit as it came to us didn't have the
 15 attachment, but if we could look, please, at
 16 P-0322? This is a document, it's draft form
 17 to George Tilley from the, blank, "Update on
 18 ER/PR receptor testing." And it does have at
 19 least a heading, "Update on ER/PR receptor."
 20 If we go back then to Exhibit P-0300? What,
 21 if anything, do you recall about the
 22 Department of Health being notified and
 23 becoming involved? This is Monday, July 18th.
 24 MS. BONNELL:

Page 140

1 A. I believe I asked Deborah to handle that
 2 because of other circumstances at work at that
 3 time. I would have asked her to notify the--
 4 based on a request from Dr. Williams or Mr.
 5 Tilley, I'm not sure which, that we make
 6 contact with the communications director and
 7 just let her know that we were preparing for a
 8 public release.
 9 COFFEY, Q.C.:
 10 Q. And did you have any understanding or give Ms.
 11 Thomas any understanding as to what, if
 12 anything, she was to tell the communications
 13 director?
 14 MS. BONNELL:
 15 A. I think Ms. Thomas may have actually been
 16 involved in the discussions around that, now I
 17 think about it. She might have been at the
 18 meeting where that, and I asked, you know,
 19 when it was "One of you guys has to," and I
 20 said, "Deborah, you do that," type thing.
 21 COFFEY, Q.C.:
 22 Q. Who would have said "One of your guys has
 23 to."?
 24 MS. BONNELL:
 25 A. Dr. Williams.

Page 141

1 COFFEY, Q.C.:

2 Q. "One of you guys has to let the Department of

3 Health know."?

4 MS. BONNELL:

5 A. "Let the Department of Health know that we're

6 looking at a"--or we would have said, "It is

7 important that we notify the department." You

8 know, I don't remember if it was a directive

9 or if it was just a general understanding that

10 that's what had to be done at that point.

11 COFFEY, Q.C.:

12 Q. Okay. And so you delegated the responsibility

13 at the time to Ms. Thomas?

14 MS. BONNELL:

15 A. I did ask her to do it, yes.

16 COFFEY, Q.C.:

17 Q. And you understood she was going to tell them

18 what?

19 MS. BONNELL:

20 A. That we were preparing for a potential press

21 release on this issue within days.

22 COFFEY, Q.C.:

23 Q. And what about this issue was she to tell

24 them, how much?

25 MS. BONNELL:

Page 142

1 A. I don't recall.

2 COFFEY, Q.C.:

3 Q. And -

4 MS. BONNELL:

5 A. I don't recall whether--how--I'm not sure

6 whether--it doesn't seem to me that we would

7 be broaching this issue with Ms. Chaplain as

8 the first point of contact between Eastern

9 Health and the department on this particular

10 issue.

11 COFFEY, Q.C.:

12 Q. Yes.

13 MS. BONNELL:

14 A. It doesn't, that doesn't compute for me that

15 the very first thing anybody at the Department

16 of Health would have heard about this would

17 have been from me.

18 COFFEY, Q.C.:

19 Q. Or would have been from your department,

20 yourself or Ms. Thomas?

21 MS. BONNELL:

22 A. Or from my department, yeah.

23 COFFEY, Q.C.:

24 Q. And why is that, why is it it doesn't compute?

25 MS. BONNELL:

Page 143

1 A. Because an issue like this, it would have been

2 at a more executive level that that

3 information would have been shared first.

4 COFFEY, Q.C.:

5 Q. Do you have any reason to believe that it had

6 been shared at a level above yours before

7 this?

8 MS. BONNELL:

9 A. Trying to remember if Dr. Williams or Mr.

10 Tilley would have told me that that was

11 happening or if I became aware through

12 meetings that that had occurred, that the

13 department was made aware. So that the

14 contact that Deborah was making was about the

15 fact that we have a potential with retest--you

16 know, there's the potential that we're going

17 to have a press release released soon and do

18 some public media around the retesting in the

19 lab as opposed to -

20 COFFEY, Q.C.:

21 Q. We have a problem?

22 MS. BONNELL:

23 A. We have a problem, the whole thing, right.

24 COFFEY, Q.C.:

25 Q. Your understanding, I take it, at the time, on

Page 144

1 July 18th in terms of "Deborah, would you

2 contact Carolyn and let her know that" -

3 MS. BONNELL:

4 A. Let her know that -

5 COFFEY, Q.C.:

6 Q. - this -

7 MS. BONNELL:

8 A. - on the issue of the retesting and the lab we

9 are going to potentially do an announcement

10 this week. Actually, it was, my recollection

11 is it was, you know, we were pretty sure we

12 were doing that.

13 COFFEY, Q.C.:

14 Q. Because you got fairly complete press releases

15 and -

16 MS. BONNELL:

17 A. Yeah. We were working through some drafts,

18 yeah.

19 COFFEY, Q.C.:

20 Q. And at the time, in terms of Ms. Thomas'

21 contact would simply be, look, to let,

22 Deborah, let Carolyn know it's going to be

23 this week or early next?

24 MS. BONNELL:

25 A. Yes.

Page 145

1 COFFEY, Q.C.:

2 Q. This is where it's going to happen?

3 MS. BONNELL:

4 A. Yes.

5 COFFEY, Q.C.:

6 Q. About that problem we've got, you know.

7 MS. BONNELL:

8 A. Right.

9 COFFEY, Q.C.:

10 Q. So the--your then sense or understanding at

11 the time, as of July 18th, was the department

12 already knew?

13 MS. BONNELL:

14 A. Yes, because they were also preparing, or

15 there was a request to brief the minister,

16 too, and I think were we not preparing for

17 that at this point, as well?

18 COFFEY, Q.C.:

19 Q. That begins the next day.

20 MS. BONNELL:

21 A. Right.

22 COFFEY, Q.C.:

23 Q. So what I'm asking about, really, is on the

24 18th when apparently, according to this e-

25 mail, Ms. Thomas has made contact with the

Page 146

1 department, the department, in fact, is saying

2 could we have a letter to the patients?

3 MS. BONNELL:

4 A. Um-hm.

5 COFFEY, Q.C.:

6 Q. Did the letter already exist?

7 MS. BONNELL:

8 A. Yes.

9 COFFEY, Q.C.:

10 Q. Yeah, at least a draft of a letter already?

11 MS. BONNELL:

12 A. Oh, absolutely at this point, yes.

13 COFFEY, Q.C.:

14 Q. And it just so happened that the department

15 was asking, as well, for -

16 MS. BONNELL:

17 A. That they were in support of that as a

18 communications effort.

19 COFFEY, Q.C.:

20 Q. So would you have understood at the time, I

21 mean, having drafted the letter, that before

22 the letter was sent out, that it would have to

23 be run by the lawyers? This refers to it.

24 The e-mail is not to you, that's why I'm

25 asking is is that your understanding,

Page 147

1 certainly, that because of the nature of the

2 subject matter?

3 MS. BONNELL:

4 A. Yes.

5 COFFEY, Q.C.:

6 Q. The lawyers would have to at least vet it?

7 MS. BONNELL:

8 A. Yes.

9 COFFEY, Q.C.:

10 Q. Okay.

11 MS. BONNELL:

12 A. And that the patient letter would be, would be

13 an initiative of the quality department, as

14 well, as opposed to--although communications

15 might initially try and put something on

16 paper, that at the end of the day that would

17 come from the quality department.

18 COFFEY, Q.C.:

19 Q. And in this context the quality department, in

20 fact, are the ones, that department are the

21 ones who deal with the lawyers?

22 MS. BONNELL:

23 A. In this particular sense -

24 COFFEY, Q.C.:

25 Q. In this context?

Page 148

1 MS. BONNELL:

2 A. - yeah.

3 COFFEY, Q.C.:

4 Q. And I don't mean the lawyers in a disparaging

5 way. But you haven't questioned my usage of

6 it, so I take it you understand it. If I

7 could, please, Exhibit P-1483? And, ma'am,

8 this is an e-mail by itself from Ms. Thomas to

9 yourself, 1:36 p.m. on July 18th, that Monday.

10 The subject is "Briefing," BN, briefing note

11 for George Tilley, "try this for now. Signed,

12 D". I take it on that Monday yourself and

13 Deborah are fine tuning that briefing note, a

14 version of it we looked at earlier?

15 MS. BONNELL:

16 A. That's right.

17 COFFEY, Q.C.:

18 Q. Okay. If we could go, please, to Exhibit P-

19 0073? So I take it then when you left work on

20 that Monday, you understood the department

21 knew or understood that late that week or

22 early the next Eastern Health would make the

23 existence of the problem public?

24 MS. BONNELL:

25 A. Yes.

Page 149

1 COFFEY, Q.C.:

2 Q. They would do so through a press release or

3 potentially a press conference, but certainly

4 a press release?

5 MS. BONNELL:

6 A. That we would do that, yes.

7 COFFEY, Q.C.:

8 Q. Yes. Would there have been a press

9 conference, do you think, was that envisaged

10 at the time or just -

11 MS. BONNELL:

12 A. Very unlikely.

13 COFFEY, Q.C.:

14 Q. Very unlikely. That there would be a lawyer

15 sent to each of the patients?

16 MS. BONNELL:

17 A. A letter.

18 COFFEY, Q.C.:

19 Q. A letter, I'm sorry, I apologize.

20 MS. BONNELL:

21 A. Not a lawyer.

22 COFFEY, Q.C.:

23 Q. That too, eventually. But--I apologize. A

24 letter would be sent to each of the patients

25 and but the lawyer would, the lawyers would

Page 150

1 vet the letter?

2 MS. BONNELL:

3 A. Yes.

4 COFFEY, Q.C.:

5 Q. Okay. And it would be, though, to apprise the

6 patients of the existence of the problem, what

7 you were doing about it?

8 MS. BONNELL:

9 A. Yes.

10 COFFEY, Q.C.:

11 Q. And -

12 MS. BONNELL:

13 A. And what they had to do about it, which was -

14 COFFEY, Q.C.:

15 Q. What they had to do -

16 MS. BONNELL:

17 A. - nothing.

18 COFFEY, Q.C.:

19 Q. Nothing. But the contact number would be

20 there?

21 MS. BONNELL:

22 A. Right.

23 COFFEY, Q.C.:

24 Q. And it was going to be an 800 number?

25 MS. BONNELL:

Page 151

1 A. Right.

2 COFFEY, Q.C.:

3 Q. Envisaged. So up to that point had anybody

4 voiced any problem with that approach?

5 MS. BONNELL:

6 A. Yes.

7 COFFEY, Q.C.:

8 Q. Whom?

9 MS. BONNELL:

10 A. It was starting to be discussed that there

11 were concerns that this was a difficult way to

12 have to hear about something publicly and that

13 it made everybody a bit uncomfortable, to be

14 honest with you.

15 COFFEY, Q.C.:

16 Q. Who was saying that?

17 MS. BONNELL:

18 A. Well, it made us all uncomfortable, it made me

19 uncomfortable. It made the doctors, in

20 particular, uncomfortable because they very

21 much believed that, it's certainly my

22 impression that they believed that matters

23 having to do with a patient's personal health

24 should be--you know, it's sacrosanct, it's

25 between the physician and patient. So there

Page 152

1 was a level of discomfort, I think, with the

2 direction that the organization

3 administratively, if you want to say that, was

4 plodding down.

5 COFFEY, Q.C.:

6 Q. Now, the oncologists are not actually

7 consulted until the following week?

8 MS. BONNELL:

9 A. Well -

10 COFFEY, Q.C.:

11 Q. In the sense of actually formally?

12 MS. BONNELL:

13 A. Yes, okay.

14 COFFEY, Q.C.:

15 Q. Okay. And we'll look at that.

16 MS. BONNELL:

17 A. Um-hm.

18 COFFEY, Q.C.:

19 Q. So but as of you left work on the 18th, the

20 letter is more or less in hand, the lawyers

21 have got to look at it, but letter is in hand,

22 press releases are in hand and the department

23 has been alerted?

24 MS. BONNELL:

25 A. Right.

Page 153

1 COFFEY, Q.C.:

2 Q. And the department is ad idem on the idea of a

3 letter?

4 MS. BONNELL:

5 A. Correct.

6 COFFEY, Q.C.:

7 Q. Okay. Looking at the morning of July 19th,

8 Tuesday.

9 MS. BONNELL:

10 A. This is when I would have gone and gotten

11 those stories.

12 COFFEY, Q.C.:

13 Q. Yes. And that's the stories, just to put it

14 in -

15 MS. BONNELL:

16 A. The ones that you referenced earlier from

17 VOCM.

18 COFFEY, Q.C.:

19 Q. That's, yes, VOCM, that's P-0499 and P-0498.

20 That's for the Commissioner's benefit. If we

21 could just go back, please, to P-0073. That

22 morning at 8:22, July 19th, Ms. Predham sends

23 an e-mail to the individuals involved in the

24 group, as it were, I take it. Does that

25 fairly capture the group here, Dr. Williams,

Page 154

1 Dr. Cook, Terry Gulliver, yourself, Ms.

2 Thomas, and Ms. Pilgrim?

3 MS. BONNELL:

4 A. Yes, I would put Kara Laing in that group too,

5 but I'm not sure.

6 COFFEY, Q.C.:

7 Q. By this point in time, is she actually part of

8 the group at this point?

9 MS. BONNELL:

10 A. She'd certainly been involved in some

11 discussions.

12 COFFEY, Q.C.:

13 Q. She's not yet.

14 MS. BONNELL:

15 A. The group that went forward with this beyond

16 this point, no. I see what you're saying,

17 yes.

18 COFFEY, Q.C.:

19 Q. She actually became -

20 MS. BONNELL:

21 A. More intricately involved after that, yeah.

22 COFFEY, Q.C.:

23 Q. That began, I gather--well, we'll see, but

24 certainly her being e-mailed, included in the

25 e-mail distribution occurs afterward.

Page 155

1 MS. BONNELL:

2 A. Um-hm.

3 COFFEY, Q.C.:

4 Q. Here Ms. Predham refers to "a long

5 conversation with representatives from HIROC

6 yesterday evening" and she references the

7 class action law suit against Health Labrador.

8 That's the two VOCM articles we looked at.

9 MS. BONNELL:

10 A. Um-hm.

11 COFFEY, Q.C.:

12 Q. The reference to Mr. Crosbie, allegations in

13 the Labrador law suit. She then writes, "the

14 organization felt the need," that is Labrador

15 "felt the need to disclose publicly, ran it by

16 their legal counsel and then wrote letters to

17 every person affected and sent out a news

18 release," and she puts in brackets, "sound

19 familiar" with three question marks.

20 MS. BONNELL:

21 A. That's basically what we were looking at

22 doing.

23 COFFEY, Q.C.:

24 Q. Yes. "Their vulnerability comes from the lack

25 of weighing out the risk from the exposure

Page 156

1 versus the anxiety of being told about it. In

2 this case, the risk from the exposure was very

3 small," and that's the Labrador case, I take

4 it.

5 MS. BONNELL:

6 A. That's the Labrador case, yes.

7 COFFEY, Q.C.:

8 Q. I take it there wasn't any thought in this

9 case that the risk--any risk of exposure being

10 small here?

11 MS. BONNELL:

12 A. It's not--the similarity ends at -

13 COFFEY, Q.C.:

14 Q. At that point, yes. And she goes on to say

15 "this leads to our situation. It's not that

16 they don't want us to disclose. They just

17 don't want us to disclose until we are sure of

18 our facts. I got a quick voice mail from Dan

19 after my chat with HIROC. They contacted him

20 after they hung up from me reiterating this

21 and they will be in touch again in the

22 morning. So I guess we'll have to reevaluate

23 where we are before we plan to send those

24 letters, etcetera. Should we chat about this

25 face to face?" and then, Ms. Predham--just at

Page 157

1 this point, a couple of minutes later, she
 2 sends the same e-mail--or 14 minutes later,
 3 she sends the same e-mail to -
 4 MS. BONNELL:
 5 A. Her colleagues.
 6 COFFEY, Q.C.:
 7 Q. - her colleagues in Quality, okay, with a
 8 comment "the plot thickens." If we could
 9 look, please, at Exhibit P-0509? This looks
 10 like a--sorry, page two of this, the bottom of
 11 that is that e-mail from Ms. Predham, 8:22,
 12 and then there's one from yourself at 8:44
 13 a.m. to the same group, not within Quality,
 14 but the group Ms. Predham had contacted. You
 15 write, "it would be very appropriate for us to
 16 discuss this as quickly as possible. Can we
 17 set up a face to face today? I'm going to see
 18 what I can pull from the Health Labrador
 19 crisis. I'm not sure how much of this I would
 20 have kept, but I'll see what I can find." And
 21 then there's a response from Ms. Predham
 22 saying "do you want me to see if I can get Dan
 23 there? He and I are meeting with a family at
 24 two p.m. at corporate office. Any time before
 25 that?" And then you respond by saying "yes"

Page 158

1 at 8:47 a.m., and then Ms. Predham advises you
 2 she left a voice mail for Dan to check on his
 3 availability, and then finally you say, at
 4 8:59 a.m., "this is fine for us. I got a
 5 couple of calls out re: getting the initial
 6 Labrador reaction." And then I'm going to ask
 7 you further about this, but first of all, was
 8 this meeting set up? Was there a meeting on
 9 the 19th?
 10 MS. BONNELL:
 11 A. I don't have any record of the meeting in my -
 12 COFFEY, Q.C.:
 13 Q. And do you recall--I mean, this would have
 14 been -
 15 MS. BONNELL:
 16 A. I don't recall.
 17 COFFEY, Q.C.:
 18 Q. There is a--if we could, Exhibit P-0521,
 19 please? Now these are a typed version of some
 20 handwritten notes of Dr. Williams, note number
 21 six.
 22 MS. BONNELL:
 23 A. Oh, there you go, so it did occur.
 24 COFFEY, Q.C.:
 25 Q. Attendees, Heather Predham, Terry Gulliver,

Page 159

1 Dan Boone, Don Cook, Dr. Williams, yourself
 2 and Ms. Thomas, and he had written
 3 "background, Dr. Cook. Mr. Gulliver650
 4 patients 1997 to 2004, ER/PR negative. Total
 5 tests about 380 per year. 32 of 2003
 6 reviewed, 24 positive. 2002-results-2003,"
 7 bunch of question marks, and "2001, May."
 8 Now do you recall where the meeting
 9 occurred?
 10 MS. BONNELL:
 11 A. I don't.
 12 COFFEY, Q.C.:
 13 Q. This would have been -
 14 MS. BONNELL:
 15 A. I don't have any--there were just so many
 16 meetings, one after another. I don't
 17 specifically recall this meeting.
 18 COFFEY, Q.C.:
 19 Q. Well, would this have been the first meeting
 20 relating to ER/PR that Mr. Boone attended?
 21 Because that morning, you're looking for--or
 22 Ms. Predham is looking for Mr. Boone.
 23 MS. BONNELL:
 24 A. Yeah, I don't remember him being at any other
 25 meetings.

Page 160

1 COFFEY, Q.C.:
 2 Q. Before that.
 3 MS. BONNELL:
 4 A. He attended very few meetings.
 5 COFFEY, Q.C.:
 6 Q. So do you recall where Mr. Boone first
 7 attended a meeting?
 8 MS. BONNELL:
 9 A. I guess it was this one. I don't remember
 10 there being any other meetings before that,
 11 but to be honest, I'm having a hard time
 12 remembering this one too.
 13 COFFEY, Q.C.:
 14 Q. I was asking, does that assist you in any way,
 15 thinking about him being in the room.
 16 MS. BONNELL:
 17 A. Yes, I see what you're saying, but I'm afraid
 18 it doesn't.
 19 COFFEY, Q.C.:
 20 Q. How would you keep track of, at that time,
 21 where a meeting was and the timing of it?
 22 MS. BONNELL:
 23 A. Usually in my calendar, but a lot of these
 24 meetings were pulled so quickly together that
 25 sometimes they didn't end up in my calendar,

Page 161

1 and I could have been anywhere that day and
 2 that conversation that you saw transpiring
 3 could have actually transpired over my
 4 Blackberry, and I would have just made a point
 5 of showing up at 2:00, as opposed to my
 6 sitting in my office. If I'd been sitting in
 7 my office, it would likely have ended up in my
 8 calendar.
 9 COFFEY, Q.C.:
 10 Q. Well, here, Exhibit P-0509, please? There's a
 11 bunch of e-mails, and you see the e-mail
 12 exchange unfolding almost minute to minute.
 13 MS. BONNELL:
 14 A. Yeah, I was probably in my office.
 15 COFFEY, Q.C.:
 16 Q. And you said "this is fine for us."
 17 MS. BONNELL:
 18 A. That would be the timing of the meeting.
 19 COFFEY, Q.C.:
 20 Q. Where is the timing of the meeting set out?
 21 MS. BONNELL:
 22 A. Two p.m. "How's two p.m.?" She says in the
 23 e-mail just before that.
 24 COFFEY, Q.C.:
 25 Q. No, she says "how available are the rest of

Page 162

1 you before two p.m.?"
 2 MS. BONNELL:
 3 A. Oh, before two p.m. Well, I guess I was
 4 saying whenever it is, I'll be there.
 5 COFFEY, Q.C.:
 6 Q. And where would that be?
 7 MS. BONNELL:
 8 A. I guess--I don't know. I guess there must
 9 have been a phone call that occurred to say
 10 "we're going to meet at one. It's going to be
 11 in Dr. Williams' office. It's going to be"--
 12 it's most likely it would have been at Dr.
 13 Williams' office. It's really not unusual,
 14 Mr. Coffey, for that kind of thing to go on.
 15 It's unfortunate that the record isn't as
 16 straightforward.
 17 COFFEY, Q.C.:
 18 Q. So you have no notes of this meeting. Do you
 19 know--you have no record, I take it, of the
 20 actual timing of the meeting?
 21 MS. BONNELL:
 22 A. No.
 23 COFFEY, Q.C.:
 24 Q. Or the location of it?
 25 MS. BONNELL:

Page 163

1 A. No.
 2 COFFEY, Q.C.:
 3 Q. You say you might have received this on a
 4 Blackberry?
 5 MS. BONNELL:
 6 A. Potentially, yes, yeah.
 7 COFFEY, Q.C.:
 8 Q. Do you use pinning on a Blackberry?
 9 MS. BONNELL:
 10 A. No, I don't know how.
 11 COFFEY, Q.C.:
 12 Q. The meetings and timing of the meetings, the
 13 scheduling of them of the group, how were they
 14 arranged?
 15 MS. BONNELL:
 16 A. Different ways. Quite often it would be
 17 arranged by Dr. Williams' secretary, Denise
 18 Dunn. Sometimes meetings were arranged by Ms.
 19 Predham herself. Most of the time, I remember
 20 being called by Denise and asked to show up at
 21 a certain time in a certain location.
 22 COFFEY, Q.C.:
 23 Q. In the group, was anybody charged with keeping
 24 track of what was going on?
 25 MS. BONNELL:

Page 164

1 A. No, that's unfortunate actually, and if you're
 2 looking for recommendations, which I know is
 3 something that the Commissioner is, you know,
 4 one of the things that we certainly discovered
 5 through this process, and it came up again
 6 actually with the Burin Radiology shortly
 7 thereafter, and we actually did a better job
 8 with that one because we'd gone through this
 9 process, but there wasn't a good record
 10 tracking system for ER/PR. There should have
 11 been.
 12 COFFEY, Q.C.:
 13 Q. Ma'am, do you recall what was discussed at the
 14 meeting?
 15 MS. BONNELL:
 16 A. Well, I don't remember the meeting, sir, so I
 17 don't remember what was discussed.
 18 COFFEY, Q.C.:
 19 Q. Okay, so do you recall what the outcome of the
 20 meeting was? And you're set to go public that
 21 week. This is a Tuesday.
 22 MS. BONNELL:
 23 A. Yeah, I do remember that it was either that
 24 day at that particular meeting or the next
 25 day, right after that, that new information

Page 165

1 came to light.
 2 COFFEY, Q.C.:
 3 Q. Okay.
 4 MS. BONNELL:
 5 A. That led us to question whether we were going
 6 down the right path with having a press
 7 briefing at that particular point in time.
 8 COFFEY, Q.C.:
 9 Q. Okay, so if we could focus first of all on
 10 that day, okay.
 11 MS. BONNELL:
 12 A. Yes.
 13 COFFEY, Q.C.:
 14 Q. If we could look, please, at Exhibit P-1484?
 15 This is an e-mail from Deborah Thomas to
 16 yourself, July 19th, Tuesday morning at 10:16
 17 a.m., and she's, in caps, "UPDATED briefing
 18 note." Deborah writes "delete the last one.
 19 I added a few more points, including the
 20 hotline." So I take it she's working on
 21 polishing the briefing note.
 22 MS. BONNELL:
 23 A. It's furious activity for sure.
 24 COFFEY, Q.C.:
 25 Q. And if we could, please, just look at Exhibit

Page 166

1 P-0509? Now at 8:59 a.m., you've written to
 2 the group, as it were, such as it was at the
 3 time. "I've got a couple of calls out re:
 4 getting the initial Labrador reaction." So
 5 who are those calls to? You do refer to "in
 6 speaking in Carolyn Chaplin."
 7 MS. BONNELL:
 8 A. I did talk to Carolyn and I believe I also
 9 called my colleague in--no, because she wasn't
 10 in place at that time. I would have spoken to
 11 her later about that. I'm not sure who I
 12 would have spoken to, Mr. Coffey. I was just
 13 thinking I might have--no, I think she was in
 14 place. I'm very sorry. The director of
 15 communications in Labrador at the time, I
 16 might have called her as well.
 17 COFFEY, Q.C.:
 18 Q. See, ma'am, here you've--you do say "in
 19 speaking with Carolyn Chaplin of the
 20 Department." She would be the director of
 21 communications at the time?
 22 MS. BONNELL:
 23 A. Yes.
 24 COFFEY, Q.C.:
 25 Q. "She seems to recall that one of the main

Page 167

1 issues in Labrador was that the women were
 2 sent registered letters, which destroyed their
 3 anonymity in small communities. Secondary to
 4 that, key medical spokespeople were not out
 5 front and had to be coaxed into speaking. The
 6 organization simply sent out a press release
 7 and then sort of refused to talk about it.
 8 Obviously this is not the approach we would
 9 take here. It is essential that we put
 10 forward our key medical people and make an
 11 oncologist available who will also instill
 12 confidence and reassure patients. We will
 13 talk more later. I'll bring in what I can."
 14 Now, ma'am, does that assist you in terms
 15 of what did you bring in?
 16 MS. BONNELL:
 17 A. I guess I would have brought in the articles
 18 that I found which are part of evidence.
 19 COFFEY, Q.C.:
 20 Q. That's the VOCM ones.
 21 MS. BONNELL:
 22 A. That's all I would have had.
 23 COFFEY, Q.C.:
 24 Q. And you would have had that and what Ms.
 25 Chaplin, you recorded here and communicated to

Page 168

1 the others involved what Ms. Chaplin had told
 2 you.
 3 MS. BONNELL:
 4 A. Yes.
 5 COFFEY, Q.C.:
 6 Q. "Secondary to that, key medical spokespeople
 7 were not out front and had to be coached into
 8 speaking."
 9 MS. BONNELL:
 10 A. Um-hm.
 11 COFFEY, Q.C.:
 12 Q. Now you've just told the Commissioner in the
 13 past hour or so that there was certainly
 14 before--well, as of July 18th, no intention of
 15 there being a press conference.
 16 MS. BONNELL:
 17 A. Not a press conference, no.
 18 COFFEY, Q.C.:
 19 Q. Or having a spokesperson, I take it.
 20 MS. BONNELL:
 21 A. Well, you can have a spokesperson without
 22 having a press conference.
 23 COFFEY, Q.C.:
 24 Q. Okay. So you did envisage, on the 18th, that
 25 someone might be made available to speak?

Page 169

1 MS. BONNELL:
 2 A. Oh absolutely, yes.
 3 COFFEY, Q.C.:
 4 Q. Okay.
 5 MS. BONNELL:
 6 A. You don't put out a press release unless
 7 you're willing to speak to it.
 8 COFFEY, Q.C.:
 9 Q. At that point, who was going to be the
 10 spokesperson?
 11 MS. BONNELL:
 12 A. I don't think it was determined. Certainly
 13 Dr. Williams knew that he would have a role
 14 there.
 15 COFFEY, Q.C.:
 16 Q. And why make an -
 17 MS. BONNELL:
 18 A. If you look at the press releases, usually the
 19 individual who's quoted in the press release
 20 is the individual who's the spokesperson to
 21 the release, and so that would be Dr.
 22 Williams.
 23 COFFEY, Q.C.:
 24 Q. Because he is quoted in some of the draft--one
 25 or more of the drafts?

Page 170

1 MS. BONNELL:
 2 A. Yes.
 3 COFFEY, Q.C.:
 4 Q. And you'd make an oncologist available?
 5 MS. BONNELL:
 6 A. Yes.
 7 COFFEY, Q.C.:
 8 Q. For the purpose of instilling confidence and
 9 reassuring patients?
 10 MS. BONNELL:
 11 A. Yes.
 12 COFFEY, Q.C.:
 13 Q. At that point, had any oncologists actually
 14 been asked as to whether or not they were
 15 prepared to do that?
 16 MS. BONNELL:
 17 A. I don't think so.
 18 COFFEY, Q.C.:
 19 Q. Now, ma'am, in speaking with Ms. Chaplin, why
 20 did you call her? I take it you would have
 21 called her earlier before 8:59 a.m. that
 22 morning?
 23 MS. BONNELL:
 24 A. Yes. Carolyn and I had a good working
 25 relationship. I respected her. She was at

Page 171

1 the Department when the Labrador issue
 2 occurred. It may not have--well, it certainly
 3 didn't register with me, as it would with
 4 someone who was more involved in the issue,
 5 and it occurred to me, "I wonder what Carolyn
 6 would remember from that."
 7 COFFEY, Q.C.:
 8 Q. Sure, so early that morning you pick up the
 9 phone.
 10 MS. BONNELL:
 11 A. And I get her.
 12 COFFEY, Q.C.:
 13 Q. Yes, go ahead, what happened?
 14 MS. BONNELL:
 15 A. And this is what she says to me, exactly as
 16 written here. There was an issue of
 17 anonymity. I didn't think that was as much an
 18 issue for us. And then the issue of not being
 19 out there speaking to it, I certainly didn't
 20 anticipate that that would be the case for us.
 21 COFFEY, Q.C.:
 22 Q. Did she--when you first spoke to her, did she
 23 seem to know anything about this?
 24 MS. BONNELL:
 25 A. This would--this conversation would not have

Page 172

1 swayed me off the concept of doing a
 2 registered letter and having a--keep
 3 maintaining the same principle that we had
 4 outlined earlier.
 5 COFFEY, Q.C.:
 6 Q. And so you're not only a letter, but a
 7 registered one, would be your view?
 8 MS. BONNELL:
 9 A. Yes.
 10 COFFEY, Q.C.:
 11 Q. Keep track of it?
 12 MS. BONNELL:
 13 A. Yes.
 14 COFFEY, Q.C.:
 15 Q. You spoke with her. Did she, at the time you
 16 spoke with her, seem to have had any prior
 17 knowledge about the existence of a problem?
 18 MS. BONNELL:
 19 A. Oh yes, certainly.
 20 COFFEY, Q.C.:
 21 Q. So when you called Carolyn Chaplin that
 22 morning -
 23 MS. BONNELL:
 24 A. I don't remember ever having a conversation
 25 with Carolyn in which Carolyn said to me

Page 173

1 "what's going on? Like we know nothing
 2 about"--I don't remember that conversation.
 3 If Carolyn says that is in fact the
 4 conversation that we had that morning, I would
 5 not contest that at all, but it's not the
 6 conversation I remember having with her. I
 7 don't remember feeling as if we were
 8 responsible for bringing this to the
 9 Department.
 10 COFFEY, Q.C.:
 11 Q. You mean be the point of first contact?
 12 MS. BONNELL:
 13 A. Being the point of first contact, yes. I
 14 never expected that that was the case.
 15 COFFEY, Q.C.:
 16 Q. So you had understood all along that it wasn't
 17 the case?
 18 MS. BONNELL:
 19 A. That's right.
 20 COFFEY, Q.C.:
 21 Q. And is there anything that you can point to,
 22 point the Commissioner to, that, you know, now
 23 looking at it, and you've reviewed a lot of
 24 material to come here, that would show that
 25 the Department knew before about the existence

Page 174

1 of the problem?
 2 MS. BONNELL:
 3 A. No.
 4 COFFEY, Q.C.:
 5 Q. Okay. But at the time, on the morning of July
 6 19th when you spoke with Ms. Chaplin, it
 7 certainly didn't cross your mind that this
 8 might be the first time she'd heard of it?
 9 MS. BONNELL:
 10 A. No.
 11 COFFEY, Q.C.:
 12 Q. And you got no sense from her that that was
 13 the case?
 14 MS. BONNELL:
 15 A. I don't recall that being part of it, you
 16 know. I just don't remember that that was her
 17 reaction, Mr. Coffey. It may very well have
 18 been, but there are so many things to
 19 remember, I don't have a record of the phone
 20 call and I don't--it doesn't stick in my mind
 21 that Carolyn was shocked to be hearing this
 22 from myself and Deborah.
 23 COFFEY, Q.C.:
 24 Q. Exhibit P-0312, please? Now this is an e-mail
 25 from Gary Cake, July 19th 2005, at 10:32 a.m.

Page 175

1 It's to Robert Thompson. Subject is "major
 2 health matter" and what he's written is
 3 "Robert, Carolyn Chaplin just called from
 4 Health Community Services to provide a heads
 5 up that a major story will break from the
 6 Eastern Health Board as early as this
 7 Thursday, but more likely next Monday.
 8 Eastern Health Board has recently discovered
 9 errors in its breast cancer testing program.
 10 This matter affects clients who were subject
 11 to breast cancer testing from 1997 to April
 12 2004. I understand that an estimated 1200 to
 13 1500 clients will need to be retested. The
 14 Eastern Health Board is currently working on a
 15 strategy for communicating this news to
 16 affected clients and the public at large.
 17 Legal advice is being engaged in this process.
 18 HCS will be advised of the communications
 19 strategy. A briefing note is currently being
 20 prepared. Carolyn has also alerted Elizabeth
 21 to this matter." Signed Gary.
 22 Now, ma'am, I'm going to refer you to
 23 certain parts of this. Now the idea that "a
 24 major story will break from Eastern Health as
 25 early as Thursday," which would be -

Page 176

1 MS. BONNELL:
 2 A. Two days away.
 3 COFFEY, Q.C.:
 4 Q. July 21.
 5 MS. BONNELL:
 6 A. Um-hm.
 7 COFFEY, Q.C.:
 8 Q. And as late as the following Monday, that
 9 would be accurate, wouldn't it, at the time?
 10 MS. BONNELL:
 11 A. Yes.
 12 COFFEY, Q.C.:
 13 Q. Okay. "The Eastern Health Board has recently
 14 discovered errors in its breast cancer testing
 15 program." That would be more or less accurate
 16 if recently involved several months, it
 17 certainly was accurate?
 18 MS. BONNELL:
 19 A. Yes.
 20 COFFEY, Q.C.:
 21 Q. "This matter affects clients who are subject
 22 to breast cancer testing from 1997 to April
 23 2004." To your knowledge, that was accurate
 24 at the time?
 25 MS. BONNELL:

Page 177

1 A. That's right.
 2 COFFEY, Q.C.:
 3 Q. "I understand that an estimated 1200 to 1500
 4 clients will need to be retested."
 5 MS. BONNELL:
 6 A. Um-hm.
 7 COFFEY, Q.C.:
 8 Q. At that point, it was your understanding as to
 9 how many might need to be retested?
 10 MS. BONNELL:
 11 A. It was a much lower number than that. My
 12 understanding was much lower than that. I
 13 think it was like--was it 800 or something we
 14 were talking about at that time? I don't
 15 think it was that many actually.
 16 COFFEY, Q.C.:
 17 Q. You understood there were how many breast
 18 cancer patients over the period '97 to April
 19 2004 that the Health Care Corporation had had?
 20 MS. BONNELL:
 21 A. I don't remember what I understood in 2005.
 22 COFFEY, Q.C.:
 23 Q. Might it be that the total number of breast
 24 cancer patients -
 25 MS. BONNELL:

Page 178

1 A. Was 12 to 1500?
 2 COFFEY, Q.C.:
 3 Q. - was 12 to 1500 for the Health Care
 4 Corporation?
 5 MS. BONNELL:
 6 A. Well, I know that in total, the--I know now,
 7 I'm aware now that there was 2,760.
 8 COFFEY, Q.C.:
 9 Q. Province wide.
 10 MS. BONNELL:
 11 A. Right, so that would--and that's including--
 12 it's a longer, 2005, right, yeah.
 13 COFFEY, Q.C.:
 14 Q. So the 1200 to 1500 would be the number that
 15 would capture -
 16 MS. BONNELL:
 17 A. Sure.
 18 COFFEY, Q.C.:
 19 Q. - in an approximate way, the total for the
 20 Health Care Corporation for that period.
 21 MS. BONNELL:
 22 A. It's possible, yes, yeah.
 23 COFFEY, Q.C.:
 24 Q. "Eastern Health Board is currently working on
 25 a strategy for communicating this news to

Page 179

1 affected clients and the public at large."
 2 Now that accurately describes what was going
 3 on at the time, doesn't it?
 4 MS. BONNELL:
 5 A. Yes.
 6 COFFEY, Q.C.:
 7 Q. "Legal advice is being engaged in this
 8 process."
 9 MS. BONNELL:
 10 A. Yes.
 11 COFFEY, Q.C.:
 12 Q. Okay, that was correct?
 13 MS. BONNELL:
 14 A. Yes.
 15 COFFEY, Q.C.:
 16 Q. "Health Community Services will be advised of
 17 the communications strategy."
 18 MS. BONNELL:
 19 A. Yes.
 20 COFFEY, Q.C.:
 21 Q. I take it that you would have advised Ms.
 22 Chaplin as to what the strategy would finally
 23 be?
 24 MS. BONNELL:
 25 A. Um-hm.

Page 180

1 COFFEY, Q.C.:
 2 Q. That would be correct?
 3 MS. BONNELL:
 4 A. Yes.
 5 COFFEY, Q.C.:
 6 Q. "A briefing note is currently being prepared."
 7 MS. BONNELL:
 8 A. Yes.
 9 COFFEY, Q.C.:
 10 Q. That was correct. The Elizabeth here in this
 11 context, we understand, is Elizabeth Matthews.
 12 MS. BONNELL:
 13 A. Um-hm.
 14 COFFEY, Q.C.:
 15 Q. Did you know who Elizabeth Matthews was at the
 16 time?
 17 MS. BONNELL:
 18 A. I certainly knew who she was, yes.
 19 COFFEY, Q.C.:
 20 Q. Did you know her?
 21 MS. BONNELL:
 22 A. No, I don't think--I think I've met her at a
 23 function, but not formally.
 24 COFFEY, Q.C.:
 25 Q. Okay. Now when you spoke with Carolyn Chaplin

Page 181

1 that morning, July 19th, do you know if there
 2 was any reference to the Premier's Office or
 3 Elizabeth Matthews?
 4 MS. BONNELL:
 5 A. No.
 6 THE COMMISSIONER:
 7 Q. That's no, there was no reference, as opposed
 8 to no -
 9 MS. BONNELL:
 10 A. No, no reference.
 11 THE COMMISSIONER:
 12 Q. Yes, okay.
 13 COFFEY, Q.C.:
 14 Q. Now ma'am, at the time, while you're
 15 discussing this with Carolyn Chaplin, you had
 16 understood that the day before Ms. Thomas had
 17 been in touch with the Department?
 18 MS. BONNELL:
 19 A. Yes.
 20 COFFEY, Q.C.:
 21 Q. Okay. Who at the Department did you
 22 understand Ms. Thomas had spoken to?
 23 MS. BONNELL:
 24 A. Ms. Chaplin.
 25 COFFEY, Q.C.:

Page 182

1 Q. And did Ms. Thomas tell you that?
 2 MS. BONNELL:
 3 A. She told or e-mailed me that there had been
 4 contact made. So it might have been an e-mail
 5 or a message left for her.
 6 COFFEY, Q.C.:
 7 Q. So you wouldn't be surprised though, I take
 8 it, on the morning of July 19th that--well,
 9 first of all, this information that's
 10 contained in this e-mail here, with the caveat
 11 that you didn't think there'd be 1200 to 1500
 12 patients that needed to be retested, because
 13 you thought it was just the negatives would be
 14 retested, I take it?
 15 MS. BONNELL:
 16 A. Yes.
 17 COFFEY, Q.C.:
 18 Q. With that caveat, everything else there is
 19 accurate?
 20 MS. BONNELL:
 21 A. Yes.
 22 COFFEY, Q.C.:
 23 Q. Is it possible that that morning you passed
 24 that information on to Ms. Chaplin?
 25 MS. BONNELL:

Page 183

1 A. That I was the individual responsible for
 2 giving her this new information?
 3 COFFEY, Q.C.:
 4 Q. Yes.
 5 MS. BONNELL:
 6 A. Yes, it's entirely possible.
 7 COFFEY, Q.C.:
 8 Q. Having done so, bearing in mind what her
 9 position was, bearing in mind the reference to
 10 "major story will break as early as Thursday,
 11 more likely next Monday", would you have been
 12 surprised to learn that she would communicate
 13 that to the Premier's office and the Cabinet
 14 Secretariat or would you expect it?
 15 MS. BONNELL:
 16 A. I wouldn't expect it or be surprised by it.
 17 Not having ever worked in government and not
 18 knowing, I wouldn't be surprised by it and it
 19 wouldn't--I wouldn't have expected it.
 20 COFFEY, Q.C.:
 21 Q. Page 3, please? Now this is a response at
 22 10:51 a.m. from Mr. Thompson to Mr. Cake and
 23 he says, "Thanks, please ensure the department
 24 and the Board include in their com plan
 25 assurance that once the solution is set into

Page 184

1 motion, that an evaluation would be done to
 2 determine the specific or systemic reasons why
 3 this occurred so that the matter will be
 4 properly addressed in the long term. I would
 5 like to see this aspect before it goes out.
 6 Thanks." Now ma'am, were you ever informed
 7 that the department wanted to see your com
 8 plan and wanted to see your--wanted to know
 9 that there were certain things in it?
 10 MS. BONNELL:
 11 A. No.
 12 COFFEY, Q.C.:
 13 Q. In relation to this matter, until May of 2007,
 14 did you, yourself, or anyone in your office to
 15 your knowledge have any contact with the
 16 Cabinet Secretariat or the Premier's office
 17 about this?
 18 MS. BONNELL:
 19 A. Never.
 20 COFFEY, Q.C.:
 21 Q. Your contact would have been internally and
 22 with -
 23 MS. BONNELL:
 24 A. Ms. Mundon, Chaplin, whoever was in executive
 25 communications with the department.

Page 185

1 COFFEY, Q.C.:

2 Q. In the department. Page 5, please, same

3 exhibit. This is an e-mail from Carolyn

4 Chaplin on the same date, 2:37 p.m. to Gary

5 Cake, copied to John Abbott and it says,

6 "Gary, further to this morning and incoming

7 information this afternoon, no action is

8 required at this time. We have arranged a

9 briefing with the health authority for the

10 latter part of this week an will be in a

11 better position to forward relevant briefing

12 materials at that time. No public

13 announcement will be forthcoming this week and

14 there is a possibility that the significance

15 of any announcement will be minimized." Now,

16 ma'am, has anyone ever communicated with you

17 any kind of notion that the possibility or the

18 significance of any announcement will be

19 minimized?

20 MS. BONNELL:

21 A. I think that this may have come from

22 information that I provided Carolyn on the

23 19th that we felt that the issue may be

24 minimized, that it's not so much, you know,

25 there's two ways to read that sentence and -

Page 186

1 COFFEY, Q.C.:

2 Q. Well what did you tell Carolyn Chaplin on the

3 19th?

4 MS. BONNELL:

5 A. I told Carolyn Chaplin on the 19th that we had

6 just found out some new information.

7 COFFEY, Q.C.:

8 Q. What time was that? What time on the 19th?

9 MS. BONNELL:

10 A. I don't know what time. When I was informed

11 of new information that we had that one of the

12 years didn't look like it might be an issue

13 for us and just to hang on until we figured

14 out what was going on because we might not

15 have the issue that we thought we had.

16 COFFEY, Q.C.:

17 Q. And where did you learn that from?

18 MS. BONNELL:

19 A. I would have heard that from information that

20 was coming back from the test results, either

21 from Heather, from Terry Gulliver or from Dr.

22 Williams from Terry Gulliver.

23 COFFEY, Q.C.:

24 Q. So what test results are these?

25 MS. BONNELL:

Page 187

1 A. Around the time of this--here's all I recall,

2 just prior to us going into the briefing with

3 the Minister, we had one of those moments

4 where we had a little up, where we thought

5 that things were a little bit better than it

6 turned out in the end that they actually were.

7 We thought that there was a period in time in

8 which we might have identified that there

9 wasn't a problem that we thought, well that

10 there in fact was or that we were wondering

11 there was. There were no definite anythings

12 at this point in time. It was a very

13 indefinite period of time with lots of new

14 things coming forward. But certainly the

15 beliefs that we had going into the 18th were

16 altered somewhat on the 19th and then altered

17 back again after, subsequent to it, after the

18 22nd or 23rd, I think what we thought we knew,

19 we discovered we didn't.

20 COFFEY, Q.C.:

21 Q. Now with respect to that, ma'am, do you recall

22 who told you this and where did you get this

23 information?

24 MS. BONNELL:

25 A. As I just said, it was either from Heather or

Page 188

1 from Dr. Williams.

2 COFFEY, Q.C.:

3 Q. So from Heather Predham or Dr. Williams -

4 MS. BONNELL:

5 A. From Terry Gulliver based on testing.

6 COFFEY, Q.C.:

7 Q. Do you know what day that was?

8 MS. BONNELL:

9 A. The 19th.

10 COFFEY, Q.C.:

11 Q. How are you certain it's the 19th?

12 MS. BONNELL:

13 A. I'm certain it's the 19th because I recall

14 having the conversation with Ms. Chaplin which

15 makes this e-mail make sense. On the 18th we

16 were somewhere and then on this e-mail she

17 says "hold off because there may be more

18 information forthcoming", so I don't remember-

19 -it's not that I remember that it was the 19th

20 in so much as I know from seeing this e-mail

21 that I remember the conversation that I had

22 with Carolyn which must have prompted her to

23 write this e-mail, if you know what I mean.

24 COFFEY, Q.C.:

25 Q. So do you recall what time it was?

Page 189

1 MS. BONNELL:
 2 A. No, sir, as I just said, I don't recall what
 3 time.
 4 COFFEY, Q.C.:
 5 Q. So just so we're clear on this, on the morning
 6 of the 19th you spoke to Carolyn Chaplin.
 7 MS. BONNELL:
 8 A. At some point on the 19th I spoke to Carolyn
 9 Chaplin. I don't recall whether it was the
 10 morning or not.
 11 COFFEY, Q.C.:
 12 Q. Well according to the e-mail we just looked
 13 at, the one at 8:59 a.m.
 14 MS. BONNELL:
 15 A. Right.
 16 COFFEY, Q.C.:
 17 Q. It indicates that you had spoken to her
 18 already that morning, whether that morning or
 19 the day before?
 20 MS. BONNELL:
 21 A. That was on the 18th, was it not?
 22 COFFEY, Q.C.:
 23 Q. It's on the 19th.
 24 MS. BONNELL:
 25 A. Okay, so that was the e-mail about the health

Page 190

1 Labrador.
 2 COFFEY, Q.C.:
 3 Q. Yes. So you would have had to have spoken to
 4 her sometime before that.
 5 MS. BONNELL:
 6 A. Right. And then this is later--yes, I did
 7 speak to her that day, but then this is a
 8 separate piece of--this is later in the day
 9 that I would have contacted her.
 10 COFFEY, Q.C.:
 11 Q. Sure.
 12 MS. BONNELL:
 13 A. I wouldn't be surprised if it was at 2:00.
 14 COFFEY, Q.C.:
 15 Q. Now it doesn't make any reference to you
 16 contacting her.
 17 MS. BONNELL:
 18 A. No, but I remember doing it, sir.
 19 COFFEY, Q.C.:
 20 Q. And why did you contact her?
 21 MS. BONNELL:
 22 A. Because I had spoken to her about the fact
 23 that we were going to be doing a public
 24 announcement. We were preparing for a public
 25 announcement and then at some point during

Page 191

1 that day, I heard this new information that we
 2 needed to re-evaluate and see and I called her
 3 back knowing that I had spoken to her that
 4 morning and said to her, we're going to be
 5 doing this, that I wanted to call her back and
 6 say just hang on, there's some new stuff
 7 coming at is and we'll let you know once we
 8 have a better idea of what that information
 9 is.
 10 COFFEY, Q.C.:
 11 Q. And did you ever call her back to say it's
 12 back on?
 13 MS. BONNELL:
 14 A. No, because it wasn't rescheduled in the same
 15 way that you're thinking.
 16 COFFEY, Q.C.:
 17 Q. So you can't recall giving the information
 18 that we looked at in that e-mail to Ms.
 19 Chaplin?
 20 MS. BONNELL:
 21 A. Oh I certainly do remember calling her and
 22 saying to her that there was new information -
 23 COFFEY, Q.C.:
 24 Q. No, not about the new--I'm talking about the
 25 original information.

Page 192

1 MS. BONNELL:
 2 A. I apologize.
 3 COFFEY, Q.C.:
 4 Q. The information involving the 1200 to 1500 and
 5 the fact that the problem exists and stuff.
 6 MS. BONNELL:
 7 A. I remember having a conversation with her
 8 about that, but what you asked me, sir, was
 9 did I feel that I was the person who was
 10 informing the Department of Health?
 11 COFFEY, Q.C.:
 12 Q. So you did, you do recall telling her -
 13 MS. BONNELL:
 14 A. I remember having a conversation with her
 15 about the issue, yes, absolutely, but what you
 16 asked me was did you realize that you were the
 17 person who was bringing this information to
 18 the attention of the Department of Health?
 19 COFFEY, Q.C.:
 20 Q. Well actually I asked both questions.
 21 MS. BONNELL:
 22 A. Yeah, okay, sorry.
 23 COFFEY, Q.C.:
 24 Q. So if I could, on the morning of the 19th
 25 then, you agree that as likely as not that

Page 193

1 morning you contacted her and gave her the
 2 heads up.
 3 MS. BONNELL:
 4 A. We had a conversation, yes, for sure.
 5 COFFEY, Q.C.:
 6 Q. That there was going to be a press release.
 7 MS. BONNELL:
 8 A. Yes.
 9 COFFEY, Q.C.:
 10 Q. And it's your understanding that some time
 11 that week, before you met with the Minister on
 12 the 21st, you were told by Ms. Predham or by
 13 Terry Gulliver or both -
 14 MS. BONNELL:
 15 A. No, it was the same day, the 19th.
 16 COFFEY, Q.C.:
 17 Q. And you know that because of the existence of
 18 the e-mail, is there anything else other than
 19 the existence of the e-mail?
 20 MS. BONNELL:
 21 A. When I saw this e-mail in preparation for my
 22 testimony and as it was released here at the
 23 Commission, I remember having a phone
 24 conversation with Ms. Chaplin in which I told
 25 her that we had been informed that there was

Page 194

1 some new developments and just to hold off,
 2 because I remember how that all transpired, it
 3 was we're on, we're off, we're on, we're off.
 4 It was a bit of a roller coaster, so that
 5 morning we're saying we're going to have the
 6 press release and possibly in two days we're
 7 going to go forward with this issue and then
 8 sometime during that day, someone coming
 9 forward and saying to us, hang on, there may
 10 be a new development here which--and I
 11 remember being very happy about it, whatever
 12 it was, that we were very pleased that we felt
 13 that it wasn't as big an issue as we thought
 14 that we were dealing with. So I called Ms.
 15 Chaplin and said we have some new information,
 16 I don't know if we do do a press--and if we do
 17 one, it mightn't be as severe as we were
 18 thinking this morning or yesterday. And
 19 whatever that specific piece of information
 20 is, it alludes me now because in the end, it
 21 didn't have any significance anyway.
 22 COFFEY, Q.C.:
 23 Q. If we could please, exhibit P-0329? Now these
 24 are notes taken from George Tilley or in his
 25 handwriting, he's got a date of July 19th,

Page 195

1 Susan B. "Today's meeting revealed the
 2 potential that scope of problem restricted on
 3 basis of a review of percent of positive
 4 results for 2003 being 75 percent, which is
 5 consistent with national benchmarks.
 6 Discussion with Carolyn re: announcement and
 7 concerns of Minister."
 8 MS. BONNELL:
 9 A. There you go.
 10 COFFEY, Q.C.:
 11 Q. So do you recall what time of the day that
 12 was?
 13 MS. BONNELL:
 14 A. I do not.
 15 COFFEY, Q.C.:
 16 Q. Well ma'am, with respect to that, what
 17 difference did that make actually whether
 18 '03's positivity rates were 75 or 60, what
 19 real difference did that make to the patients
 20 in 1997, '98, '99, 2000, 2001 and 2002?
 21 MS. BONNELL:
 22 A. It wouldn't make any difference to those
 23 patients.
 24 THE COMMISSIONER:
 25 Q. Mr. Coffey, this might be a convenient place

Page 196

1 to break for the luncheon period.
 2 COFFEY, Q.C.:
 3 Q. If I could, ma'am on the--if I could, you did
 4 attend then, I take it, the briefing of the
 5 Minister on the 21st?
 6 MS. BONNELL:
 7 A. I did.
 8 COFFEY, Q.C.:
 9 Q. Did you have any involvement in the
 10 preparation of a briefing note for the
 11 Minister?
 12 MS. BONNELL:
 13 A. I think it was the same briefing note that
 14 we've been looking at during the morning,
 15 probably just updated for him.
 16 COFFEY, Q.C.:
 17 Q. And your function in being at the briefing was
 18 what?
 19 MS. BONNELL:
 20 A. To listen, to observe, to talk about the
 21 communication's piece of the matter at hand.
 22 COFFEY, Q.C.:
 23 Q. If we could look, please, exhibit P-0159?
 24 Now, did you make any notes yourself?
 25 MS. BONNELL:

Page 197

1 A. No, I didn't.

2 COFFEY, Q.C.:

3 Q. Now these are apparently notes made by your

4 counterpart, Ms. Chaplin.

5 MS. BONNELL:

6 A. Uh-hm.

7 COFFEY, Q.C.:

8 Q. Of the meeting and she's written midway down

9 the page "changing variables, newer

10 technology, national standard, some with

11 moving target, percentage of cells used to

12 determine positive test. We will look at 30

13 percent threshold, other M. clinic may look at

14 lower threshold weak positives, re: conversion

15 rates within reasonable range, patient

16 notification, newer technology may provide

17 other treatment options, external technical

18 consultant coming in the fall to review the

19 lab (September) 240, 2000-2004 women who

20 tested negative, unknown how many through '97

21 and 2000." That's 240, I take it for the

22 years 2000 to 2004.

23 MS. BONNELL:

24 A. Yes.

25 COFFEY, Q.C.:

Page 198

1 Q. "Notification with specialists" and then

2 there's a reference "massaging, public

3 message, individual message. Positioning,

4 option for retesting, new tech"--presumably

5 that's new technology--"available et cetera,

6 in stead of "errors in testing" and then

7 there's a timeframe meeting with oncologists

8 Monday and Tuesday of next week. Continuing to

9 retest and report to oncologists." Now as a

10 communications person at that meeting, was the

11 idea of positioning discussed?

12 MS. BONNELL:

13 A. No.

14 COFFEY, Q.C.:

15 Q. Then or at any point afterward?

16 MS. BONNELL:

17 A. No, never.

18 COFFEY, Q.C.:

19 Q. Well, without using the word positioning, the

20 concept of positioning, the idea of new

21 technologies available instead of using,

22 referring to it as errors in testing.

23 MS. BONNELL:

24 A. If what you're asking me is did we ever

25 consider trying to make this look as if it

Page 199

1 were something that we knew it was not, then I

2 would say to you that that is not ethical and

3 that I would never agree to do that and that

4 concept was never ever floated at Eastern

5 Health as an idea.

6 COFFEY, Q.C.:

7 Q. Was it -

8 MS. BONNELL:

9 A. I think it would have been really nice if we

10 could have said that we have a new piece of

11 technology and now we are offering this as an

12 option for patients and that would have been

13 great, but that was not the reality and it

14 never was. We would never--the organization

15 has never acted in that light in the past and

16 would never consider acting in that light.

17 And I certainly would never look at an

18 opportunity to market something like this. I

19 don't know why Ms. Chaplin put this in her

20 notes. I saw this in my preparation for my

21 testimony and I don't even remember her saying

22 it there in the meeting. It may have just

23 been wishful thinking on her part.

24 COFFEY, Q.C.:

25 Q. Now, at the time, if we could please, I'll

Page 200

1 just push a little bit, Commissioner, Exhibit

2 P-0515, page two please. These are notes that

3 Dr. Williams made of a meeting he apparently

4 had at 10:30 a.m. that morning with Bev

5 Carter, Dr. Carter and Dr. Cook. And the

6 second bullet refers to "program would not

7 always run a control" and the third bullet,

8 "clear test didn't work". Now, at the meeting

9 with the minister on the 21st, do you recall

10 whether the minister and his people were told,

11 the department people were told that it was

12 clear that this test did not work or, at

13 least, in certain instances, did not work?

14 MS. BONNELL:

15 A. I don't remember that specifically being said,

16 but I do remember Dr. Williams and others

17 talking about the fact that it was a

18 problematic test, that that was talked about.

19 COFFEY, Q.C.:

20 Q. At that time--other than the assertion that

21 it's a problematic test -

22 MS. BONNELL:

23 A. Um-hm.

24 COFFEY, Q.C.:

25 Q. - was the minister or the department

Page 201

1 personnel, were they told well, why is it
 2 problematic in our institution?
 3 MS. BONNELL:
 4 A. I can tell you what I heard said many times
 5 were the things that I referenced to you
 6 earlier this morning -
 7 COFFEY, Q.C.:
 8 Q. What was the minister -
 9 MS. BONNELL:
 10 A. It has 40 steps, it has, you know, those kinds
 11 of things were what was being said and said
 12 for a long period of time.
 13 COFFEY, Q.C.:
 14 Q. And I take it then, right from the beginning
 15 with the minister, July 21.
 16 MS. BONNELL:
 17 A. We certainly talked to the minister about how
 18 complicated the test was to perform; that
 19 there are many opportunities for error in the
 20 process; that the test was impacted by a
 21 number of different factors.
 22 COFFEY, Q.C.:
 23 Q. And then coming out of that meeting your sense
 24 was what in terms of going public? This is a
 25 Thursday, Thursday morning.

Page 202

1 MS. BONNELL:
 2 A. Um-hm. We had talked to the minister about
 3 the issue of issuing a public statement at
 4 that time. And that the feeling of the
 5 organization at that point in time was that it
 6 may be inappropriate to do that. And the
 7 minister was certainly -
 8 COFFEY, Q.C.:
 9 Q. Who's "we"?
 10 MS. BONNELL:
 11 A. The organization.
 12 COFFEY, Q.C.:
 13 Q. Who is telling the minister this?
 14 MS. BONNELL:
 15 A. Mr. Tilley and making the case that our
 16 oncologists and physicians were concerned
 17 about the concepts of speaking publicly to
 18 this before we spoke to our patients first. I
 19 mentioned to you earlier that we were always a
 20 little uncomfortable with that as a concept.
 21 COFFEY, Q.C.:
 22 Q. Now, you were to write -
 23 MS. BONNELL:
 24 A. A press release, have it ready.
 25 COFFEY, Q.C.:

Page 203

1 Q. Well, you already had the press releases
 2 ready. You were to write two memos that day
 3 and the next -
 4 MS. BONNELL:
 5 A. Yes.
 6 COFFEY, Q.C.:
 7 Q. - referring to the fact the oncologists had
 8 yet to be consulted.
 9 MS. BONNELL:
 10 A. I wrote one memo, a draft memo and a final
 11 version memo, yes.
 12 COFFEY, Q.C.:
 13 Q. Two memos.
 14 MS. BONNELL:
 15 A. Yes.
 16 COFFEY, Q.C.:
 17 Q. So, the oncologists had not yet been consulted
 18 on this issue according to your memo?
 19 MS. BONNELL:
 20 A. The oncologists in general had not been
 21 consulted as a group, but certainly we were
 22 talking to oncologists.
 23 COFFEY, Q.C.:
 24 Q. So I'm trying to get some sense for the
 25 Commissioner. You're at this meeting, you're

Page 204

1 being prepared to go public, letter, press
 2 releases, briefing note, key messages even.
 3 We looked at that. You meet with the
 4 minister. What's changed, what substantively
 5 has changed, if anything?
 6 MS. BONNELL:
 7 A. I think it changed before we went into the
 8 meeting with the minister. I don't think that
 9 the minister was the key point at which that
 10 change occurred. I think that the change in
 11 opinion occurred prior to going into the
 12 meeting with the minister. You know, Mr.
 13 Coffey, it was very uncomfortable position as
 14 a communications person, you really want to--
 15 you want to really understand something, you
 16 want to understand all there is to understand
 17 about it and you want to be able to--this is a
 18 very complex issue, extremely complex and you
 19 want to try with these complex medical issues
 20 to try and distil it down to something that's
 21 understandable. It's hard to understand and
 22 it was hard for me even to understand. And -
 23 COFFEY, Q.C.:
 24 Q. If I could, ma'am, on that, I appreciate that.
 25 What I'm getting at is is this, we heard from

Page 205

1 Dr. Williams, who's told the Commissioner, I
 2 wanted, "I", Dr. Williams, wanted to go
 3 public.
 4 MS. BONNELL:
 5 A. Um-hm.
 6 COFFEY, Q.C.:
 7 Q. Really, when I realized that there was a
 8 problem, you know, even the general scope of
 9 it.
 10 MS. BONNELL:
 11 A. Um-hm.
 12 COFFEY, Q.C.:
 13 Q. So and Dr. Williams has told us he never
 14 changed his view on that.
 15 MS. BONNELL:
 16 A. He didn't share that view with me.
 17 COFFEY, Q.C.:
 18 Q. Well, but from your perspective he is the one
 19 is in charge of this?
 20 MS. BONNELL:
 21 A. Yes.
 22 COFFEY, Q.C.:
 23 Q. So you didn't hear him--did you ever hear Dr.
 24 Williams say "Don't go public."?
 25 MS. BONNELL:

Page 206

1 A. No.
 2 COFFEY, Q.C.:
 3 Q. Okay. So he stayed out of it in that sense,
 4 in the debate internally?
 5 MS. BONNELL:
 6 A. It was a consensus-built decision.
 7 COFFEY, Q.C.:
 8 Q. So whose decision was it, then, not to go
 9 public at that point?
 10 MS. BONNELL:
 11 A. It was a consensus-built decision.
 12 COFFEY, Q.C.:
 13 Q. But by whom?
 14 MS. BONNELL:
 15 A. By all the individuals who were involved in
 16 the decision making process to that point.
 17 COFFEY, Q.C.:
 18 Q. Well, the people who met with the minister
 19 were yourself, Mr. Tilley?
 20 MS. BONNELL:
 21 A. Um-hm.
 22 COFFEY, Q.C.:
 23 Q. Dr. Williams?
 24 MS. BONNELL:
 25 A. Yes.

Page 207

1 COFFEY, Q.C.:
 2 Q. And on the 21st who else?
 3 MS. BONNELL:
 4 A. Dr. Laing.
 5 COFFEY, Q.C.:
 6 Q. On the 21st?
 7 MS. BONNELL:
 8 A. Yes, I believe Dr. Laing was involved at that
 9 point. Dr. Cook, Dr. Cook, we had spoken to--
 10 there was a meeting that we all looked at here
 11 this morning that Dr. Kwan and Dr. Gardiner
 12 and all these people, we had spoken to
 13 physicians before this point in time.
 14 COFFEY, Q.C.:
 15 Q. But on the morning--I'm just getting, I'm
 16 trying to get some sense of the week of 18th
 17 for the Commissioner.
 18 MS. BONNELL:
 19 A. Um-hm.
 20 COFFEY, Q.C.:
 21 Q. The 18th it's a go?
 22 MS. BONNELL:
 23 A. Yes.
 24 COFFEY, Q.C.:
 25 Q. Effectively it's a go?

Page 208

1 MS. BONNELL:
 2 A. Yes.
 3 COFFEY, Q.C.:
 4 Q. Thursday--that's Monday morning. Thursday
 5 morning -
 6 MS. BONNELL:
 7 A. It's off.
 8 COFFEY, Q.C.:
 9 Q. It's off?
 10 MS. BONNELL:
 11 A. Um-hm.
 12 COFFEY, Q.C.:
 13 Q. And in terms of senior people, well, we've
 14 heard from Dr. Williams here. Mr. Tilley was
 15 the other senior person involved?
 16 MS. BONNELL:
 17 A. Um-hm.
 18 COFFEY, Q.C.:
 19 Q. Certainly Dr. Cook wouldn't decide whether or
 20 not it was going public, would he?
 21 MS. BONNELL:
 22 A. No, but he would have had input into the
 23 decision making.
 24 COFFEY, Q.C.:
 25 Q. Input but he wouldn't decide it?

1 MS. BONNELL:
 2 A. No.
 3 COFFEY, Q.C.:
 4 Q. Nor would Dr. Laing?
 5 MS. BONNELL:
 6 A. No.
 7 COFFEY, Q.C.:
 8 Q. Nor would you?
 9 MS. BONNELL:
 10 A. No.
 11 COFFEY, Q.C.:
 12 Q. So in terms of that, then, if there was a
 13 consensus, the most senior person involved was
 14 Mr. Tilley?
 15 MS. BONNELL:
 16 A. Yes.
 17 COFFEY, Q.C.:
 18 Q. And was--did he tell the minister of the time,
 19 "I don't want to go public with this."?
 20 MS. BONNELL:
 21 A. No. We talked to the minister. It wasn't
 22 that kind of a conversation. At the end of
 23 the meeting with the minister there wasn't a--
 24 you know, we were prepared in the event that a
 25 message came from government that we had to go

1 A. Certainly.
 2 COMMISSIONER:
 3 Q. Thank you, very much. Adjourn until 2:15.
 4 (LUNCH BREAK)
 5 THE COMMISSIONER:
 6 Q. Please be seated. Ms. Chaytor.
 7 CHAYTOR, Q.C.:
 8 Q. Good afternoon, Commissioner. Our next
 9 witness is Beverly Griffiths. If Ms.
 10 Griffiths could be sworn or affirmed, please?
 11 MS. BEVERLY GRIFFITHS (SWORN) EXAMINATION BY SANDRA
 12 CHAYTOR, Q.C.
 13 MS. GRIFFITHS:
 14 A. My name is Beverly Griffiths, B-E-V-E-R-L-Y
 15 G-R-I-F-F-I-T-H-S.
 16 CHAYTOR, Q.C.:
 17 Q. Good afternoon, Ms. Griffiths.
 18 MS. GRIFFITHS:
 19 A. Good afternoon, Ms. Chaytor.
 20 CHAYTOR, Q.C.:
 21 Q. Commissioner, I'm happy to say that we only
 22 have one new exhibit this afternoon. It's
 23 1429. I would ask please if that could be
 24 entered.
 25 THE COMMISSIONER:

1 with it that day. But I can tell you before
 2 we went to that meeting with the minister,
 3 there was a change of heart in the
 4 organization on whether we were pushing this
 5 before we knew enough information to go public
 6 with it.
 7 COFFEY, Q.C.:
 8 Q. Which is reflected in the e-mail from Heather
 9 Predham about HIROC, isn't it?
 10 MS. BONNELL:
 11 A. In part.
 12 COFFEY, Q.C.:
 13 Q. And that's -
 14 MS. BONNELL:
 15 A. In part. But that's not the whole, I mean,
 16 you know, but in part that was part of it, for
 17 sure. I mean, that was part of the decision
 18 making process.
 19 COFFEY, Q.C.:
 20 Q. Thank you, Commissioner.
 21 COMMISSIONER:
 22 Q. All right. And now I understand there will be
 23 a different witness after lunch and I'll ask
 24 you to come back in the morning at 9:30?
 25 MS. BONNELL:

1 Q. Entered.
 2 EXHIBIT P-1429 MARKED AND ENTERED
 3 CHAYTOR, Q.C.:
 4 Q. Ms. Griffiths, could you then please take us
 5 through your educational background?
 6 MS. GRIFFITHS:
 7 A. Okay. I finished high school in 1979 and I
 8 did subsequent, after that I did a diploma
 9 course in Business Education. And then the
 10 following September I started Memorial
 11 University. I did a five-year nursing program
 12 and graduated with a Bachelor of Nursing in
 13 1985. Do you want my employment history as -
 14 CHAYTOR, Q.C.:
 15 Q. Sure, perhaps, well then after getting your
 16 BN, did you actually hold a nursing position?
 17 MS. GRIFFITHS:
 18 A. Yes. I was hired immediately as a public
 19 health nurse in Placentia area and I stayed in
 20 that position for--that was working with the
 21 Health and Community Services in the Eastern
 22 Region. Actually at that time it was the old
 23 Eastern Public Health Unit. And I worked in
 24 the Placentia area for about six or seven
 25 years and then I moved into some management

Page 213

1 positions with that Eastern Health unit. And
 2 then the unit became the Eastern Health and
 3 Community Services. That was around the time
 4 when some of the programs from the Department
 5 of Social Services were devolved, HRLE as we
 6 know it now, they were devolved to the Health
 7 and Community Services board and I was
 8 director of what we call community support
 9 programs, at the time. So, I stayed in that
 10 position until about 2001 and I was asked to
 11 come to the department to work on some seniors
 12 programs, I guess, based on my experience with
 13 working on home support seniors programs in
 14 the eastern region. So, I did that position
 15 for about a year and I -

16 CHAYTOR, Q.C.:
 17 Q. That is the Department of Health and Community
 18 Services.
 19 MS. GRIFFITHS:
 20 A. That was, yes. That was in St. John's. So,
 21 after--I was there for about a year on a
 22 seconded position. The position as a board
 23 consultant came up and I was interested in it.
 24 So, I applied on that position and I was
 25 successful in getting a position with in board

Page 214

1 services and that was in 2002. That position
 2 actually was the regional consultant for the
 3 Labrador and the Grenfell health boards. At
 4 the time they were separate boards. So, I
 5 worked as a board consultant for the two board
 6 during that time and in 2006, the position for
 7 the consultant position for Eastern came up at
 8 that time. Eastern had been amalgamated since
 9 the previous April of 2005. And I'm in that
 10 position today.

11 CHAYTOR, Q.C.:
 12 Q. And that's currently your position and that's
 13 still board consultant?
 14 MS. GRIFFITHS:
 15 A. Yes, it is.
 16 CHAYTOR, Q.C.:
 17 Q. And what does it mean to be a board
 18 consultant?
 19 MS. GRIFFITHS:
 20 A. I guess primarily I fulfil function of liaison
 21 with the regional board. So, from the
 22 perspective of liaising with the board around
 23 new programming, when the budget submission
 24 comes in I review budget submissions, do notes
 25 around--sometimes go back to the board for

Page 215

1 further clarification, things like that. I'm
 2 involved in some of the financial liaise with
 3 our financial staff around the regional health
 4 board. I work on policies and procedures
 5 around some operational--it could be policies
 6 around, for instance, the home support program
 7 or some provincial programs that are
 8 established or new ones that are coming on.
 9 The skill mix, the staffing levels in long
 10 term care is just one example, I guess.

11 CHAYTOR, Q.C.:
 12 Q. And it's just Eastern Health -
 13 MS. GRIFFITHS:
 14 A. And it's just Eastern Health. There's three
 15 consultants in our board services. So, on any
 16 given day I might have involvement in the
 17 other boards if one of my colleagues are not
 18 in the office on that particular day, and an
 19 issue comes up.

20 CHAYTOR, Q.C.:
 21 Q. And who do you report to?
 22 MS. GRIFFITHS:
 23 A. I directly report to John Rumboldt. He is the
 24 director within board services and John in
 25 turn reports to Moira Hennessey.

Page 216

1 CHAYTOR, Q.C.:
 2 Q. And in terms of your liaison with Eastern
 3 Health, who would be your primary points of
 4 contact?
 5 MS. GRIFFITHS:
 6 A. It would depend on the issue. For the most
 7 part -
 8 CHAYTOR, Q.C.:
 9 Q. Well, in terms of this issue that we're going
 10 to -
 11 MS. GRIFFITHS:
 12 A. Okay. In terms of this particular issue I
 13 would have primarily liaised with Pat Pilgrim
 14 who is the vice president with Cancer Care
 15 Services at the time at Eastern Health. And I
 16 also had some liaison with Sharon Smith who is
 17 the director of the Cancer Care Program and
 18 with ER/PR I had certainly direct involvement
 19 with Heather Predham and also with Dr. Oscar
 20 Howell.
 21 CHAYTOR, Q.C.:
 22 Q. Okay. And not with Dr. Williams?
 23 MS. GRIFFITHS:
 24 A. No, I never spoken or had liaison with Dr.
 25 Williams simply because Dr. Williams was

Page 217

1 primarily gone and Dr. Howell was into that
 2 position by the time I got involved in the
 3 ER/PR issue.
 4 CHAYTOR, Q.C.:
 5 Q. Well then, perhaps you can tell us, when did
 6 you first hear about the ER/PR issue? Not
 7 when you became directly involved, but when
 8 did you hear about it within the department?
 9 MS. GRIFFITHS:
 10 A. It would have been certainly before I assumed
 11 the liaison position or consultant position
 12 with Eastern Health, but I guess it would have
 13 been--it probably would have been from the
 14 beginning in that I knew there was an issue at
 15 Eastern Health with the lab. I was the
 16 consultant for Grenfell and the Labrador
 17 boards. So, we share information, I guess, at
 18 the board services level with the consultants.
 19 So, I knew there was an issue. I knew that
 20 some of my colleagues were following the issue
 21 and writing briefing notes at the time. So,
 22 it certainly would have been before I became
 23 consultant for the Eastern region, but once I
 24 did become consultant I guess I felt that I
 25 was the primary person to continue to follow

Page 218

1 after January 2006.
 2 CHAYTOR, Q.C.:
 3 Q. So, you became the--in your current position
 4 in 2006?
 5 MS. GRIFFITHS:
 6 A. Yes.
 7 CHAYTOR, Q.C.:
 8 Q. Yes, okay. But you had heard about the issue?
 9 MS. GRIFFITHS:
 10 A. I had. I didn't know the intimate details on
 11 some of the issues, but I knew there was an
 12 issue with the lab and I knew there were
 13 significant patients involved and I knew that
 14 they were working through the process to try
 15 and find out what was going on. I knew there
 16 were issues around disclosure. So, I knew
 17 generally the issue of the ER/PR, but I didn't
 18 know the intimate.
 19 CHAYTOR, Q.C.:
 20 Q. Okay. And when do you think it was that you
 21 became aware of the issue?
 22 MS. GRIFFITHS:
 23 A. It would have been I suppose probably back--I
 24 would think it might have been back around the
 25 winter of the previous year.

Page 219

1 CHAYTOR, Q.C.:
 2 Q. So, the winter of 2005.
 3 MS. GRIFFITHS:
 4 A. I would think.
 5 CHAYTOR, Q.C.:
 6 Q. You didn't know about it throughout the summer
 7 of 2005?
 8 MS. GRIFFITHS:
 9 A. It doesn't stand in my mind that I had
 10 followed that particular issue or whatnot, but
 11 certainly after that particular point in time,
 12 I would have known about it.
 13 CHAYTOR, Q.C.:
 14 Q. And while you were consultant for Labrador
 15 Grenfell, were you ever approached for any
 16 advice on the ER/PR issue?
 17 MS. GRIFFITHS:
 18 A. Not that I recall, no, no.
 19 CHAYTOR, Q.C.:
 20 Q. Okay. And in your prior position as
 21 consultant for Labrador Grenfell, were you
 22 involved in the gynecological sterilization
 23 issue that was the subject of a class action?
 24 MS. GRIFFITHS:
 25 A. I would have been involved in going back and

Page 220

1 forth to the board, talking with the CEO, Mr.
 2 Rowe, at the time and Mr. Rowe would update me
 3 on the information. I remembered having
 4 discussions with the issue came to light in
 5 Labrador and I remember having a conference
 6 call between Labrador and Health Canada and
 7 they had a key expert in Health Canada and I
 8 guess through conversations with Health Canada
 9 at the time around equipment sterilizations
 10 and things like that, it was deemed that--I
 11 understood it to be a very low risk issue.
 12 And I understand that the board certainly
 13 wanted to disclose the information immediately
 14 to patients. And I recall that there were
 15 some issues because Labrador City is a very
 16 small town and there were issues around
 17 sending registered letters to this small group
 18 of patients that were involved.
 19 CHAYTOR, Q.C.:
 20 Q. Yes. I just want to explore that with you a
 21 little bit. So, by the time the department
 22 learned about the issues with the equipment
 23 sterilization in Labrador, had the patients
 24 already been notified?
 25 MS. GRIFFITHS:

Page 221

1 A. In Labrador?
 2 CHAYTOR, Q.C.:
 3 Q. By the time the department became aware of the
 4 issue?
 5 MS. GRIFFITHS:
 6 A. No, I don't believe, but it was almost
 7 concurrent. I recall taking the information
 8 and being advised, I guess, by the Labrador
 9 board that they were sending information to
 10 patients and they were finding out
 11 concurrently that the risk was low. I
 12 understood at that time that there was a class
 13 action lawsuit that was impending with that
 14 case as well.
 15 CHAYTOR, Q.C.:
 16 Q. And was the department involved in making the
 17 decision as to how to notify the patients.
 18 MS. GRIFFITHS:
 19 A. No, I recall getting the information from the
 20 Labrador board as to this is the steps that
 21 the board was taking informing patients about
 22 the issue and I recall that--I don't recall
 23 anyone coming back to say, you know, wanting
 24 further information or whatnot, I would have
 25 done the briefing note, it would have went up

Page 222

1 the line and no one came back to say and I
 2 don't recall even up the line, that anyone
 3 made any inference to change any process or I
 4 think they were quite satisfied that Labrador
 5 was doing this appropriately.
 6 CHAYTOR, Q.C.:
 7 Q. Okay, so what was then your first direct
 8 involvement with the ER/PR issue?
 9 MS. GRIFFITHS:
 10 A. My first recollection would be a briefing note
 11 in the fall of 2006 and I think sometime
 12 around October would be the first time that I
 13 had actually been asked to provide an update
 14 on the ER/PR issue.
 15 CHAYTOR, Q.C.:
 16 Q. And we do have a briefing note, October 24th,
 17 2006.
 18 MS. GRIFFITHS:
 19 A. Okay.
 20 CHAYTOR, Q.C.:
 21 Q. With your name on it.
 22 MS. GRIFFITHS:
 23 A. Yes, that would have been my first note.
 24 CHAYTOR, Q.C.:
 25 Q. Had you had prior involvement at all in the

Page 223

1 issue? Prior to being asked to draft that
 2 briefing note?
 3 MS. GRIFFITHS:
 4 A. My best recollection is that that would have
 5 been when I would have become engaged in
 6 calling Eastern Health, getting an update on
 7 where they were with the issue and putting the
 8 information that I received from them on a
 9 document for the department.
 10 CHAYTOR, Q.C.:
 11 Q. Okay, if we could look, please, at P--191, now
 12 Ms. Griffiths, this will come up on the screen
 13 in front of you. And if you wish at any time
 14 to scroll down, the mouse will work to do
 15 that.
 16 MS. GRIFFITHS:
 17 A. Sure.
 18 CHAYTOR, Q.C.:
 19 Q. But for the most part, I can take you through
 20 the parts that I will be referring to.
 21 MS. GRIFFITHS:
 22 A. Okay.
 23 CHAYTOR, Q.C.:
 24 Q. And this is an e-mail which appears to begin
 25 with Mr. Cake writing to John Abbott.

Page 224

1 MS. GRIFFITHS:
 2 A. Uh-hm.
 3 CHAYTOR, Q.C.:
 4 Q. And it's July 31st, 2006, looking to have a
 5 briefing note prepared on the issue in the
 6 front page story in The Independent yesterday
 7 re: lawsuit being launched by the breast
 8 cancer patients. And then there's an e-mail
 9 further from that where Mr. Abbott writes, "We
 10 are checking with Eastern Health to see if we
 11 can get an update from them today." And then
 12 Tara Furlong--who is Tara?
 13 MS. GRIFFITHS:
 14 A. Tara is the communications person at the
 15 Department of Health. She reports to Glenda.
 16 CHAYTOR, Q.C.:
 17 Q. And she's indicating that she's spoken with
 18 Heather Predham and then there's an e-mail
 19 from you at 2:50 p.m. and this exchange of e-
 20 mail where you're saying "wonderful, fax
 21 number is still busy, so now I'll wait." So
 22 do you recall being involved and there is a
 23 briefing note then drafted, the Cabinet
 24 Secretariat had requested a briefing note and
 25 ultimately that briefing note is finalized on

Page 225

1 August 18th. Were you involved in that
 2 process?
 3 MS. GRIFFITHS:
 4 A. Obviously I was trying to get a hold to Pat,
 5 the Pat mentioned there would have been Pat
 6 Pilgrim who is the vice-president at Eastern
 7 Health, so Tara, our communications
 8 consultant, I guess, would have--must have
 9 asked me to see if I can get a--it probably
 10 was a specific piece of information or some
 11 update from Eastern Health, so obviously I was
 12 trying to connect with Pat to flow some
 13 information, but looking at the date and, you
 14 know, my first recollection of doing,
 15 personally doing a briefing note, being
 16 October, I must have been a conduit for
 17 getting information at that point.
 18 CHAYTOR, Q.C.:
 19 Q. Okay, but you have no recollection of that?
 20 Do you recall whether or not you actually
 21 spoke with Pat Pilgrim on or about July 31st
 22 on this matter?
 23 MS. GRIFFITHS:
 24 A. I don't recall, no.
 25 CHAYTOR, Q.C.:

Page 226

1 Q. And do you recall then in the week or two, the
 2 first couple of weeks of August whether or not
 3 you were involved in accumulating any
 4 information from Eastern Health for the
 5 briefing note to Cabinet Secretariat?
 6 MS. GRIFFITHS:
 7 A. There was, there is no paper trail that I can
 8 find that would identify that time period.
 9 CHAYTOR, Q.C.:
 10 Q. Okay. And if we could look at P-0814 please?
 11 And I take it without the paper trail you have
 12 no independent recollection of being involved?
 13 MS. GRIFFITHS:
 14 A. No.
 15 CHAYTOR, Q.C.:
 16 Q. And I take it you've heard that there is some
 17 questions around this briefing note. You know
 18 about this briefing note, I take it?
 19 MS. GRIFFITHS:
 20 A. Uh-hm.
 21 CHAYTOR, Q.C.:
 22 Q. And do you think that if you had of had any
 23 involvement that would stick out in your
 24 memory?
 25 MS. GRIFFITHS:

Page 227

1 A. I think it would have, yes.
 2 CHAYTOR, Q.C.:
 3 Q. And this is the same exchange of e-mails and
 4 on the bottom here, however, it says that you
 5 were copied.
 6 MS. GRIFFITHS:
 7 A. Uh-hm.
 8 CHAYTOR, Q.C.:
 9 Q. That doesn't assist in your recollection?
 10 MS. GRIFFITHS:
 11 A. It doesn't. No, I'm sorry.
 12 CHAYTOR, Q.C.:
 13 Q. And if we could look then at P-0171? This is
 14 an e-mail from Ms. McCormack, who we
 15 understand, along with Ms. Hennessey, did have
 16 some involvement in the drafting of the note.
 17 MS. GRIFFITHS:
 18 A. Um-hm.
 19 CHAYTOR, Q.C.:
 20 Q. And you'll see that Ms. McCormack has copied
 21 you, along with Tansy Mundon and John
 22 Rumboldt, on the copy of the e-mail she's
 23 forwarding to Ms. Hennessey.
 24 MS. GRIFFITHS:
 25 A. Right.

Page 228

1 CHAYTOR, Q.C.:
 2 Q. Do you recall did you ever--did you receive a
 3 copy of the briefing note?
 4 MS. GRIFFITHS:
 5 A. I'm thinking it may have been on my system at
 6 the time. I don't have perfect remembrance of
 7 that, but I do know that, you know, if I were
 8 involved or not involved specifically or
 9 directly at that given time, it would have
 10 been normal for me to be cc'ed on
 11 correspondence like this, just to keep me in
 12 the loop as the consultant for Eastern Region.
 13 CHAYTOR, Q.C.:
 14 Q. Yes. Do you recall did you have any
 15 discussions with Ms. McCormack regarding the
 16 creation of the note?
 17 MS. GRIFFITHS:
 18 A. No, I didn't. I specifically didn't have
 19 discussion with Marilyn on that note. I
 20 recall the issue of the note and I recall
 21 Moira and Marilyn, I believe there was issues
 22 about Moira being out at the time or having
 23 difficulty with trying to get approval for the
 24 note, but at that given time, I didn't.
 25 CHAYTOR, Q.C.:

Page 229

1 Q. Do you recall that at the time? Is that
 2 something that you recall at the time or
 3 something that you're aware of since?
 4 MS. GRIFFITHS:
 5 A. After, yeah.
 6 CHAYTOR, Q.C.:
 7 Q. You became aware of since?
 8 MS. GRIFFITHS:
 9 A. I became aware of since, yes.
 10 CHAYTOR, Q.C.:
 11 Q. So at the time, any issues that were going on
 12 in terms of trying to coordinate this note,
 13 you weren't aware of that?
 14 MS. GRIFFITHS:
 15 A. No, I wasn't.
 16 CHAYTOR, Q.C.:
 17 Q. And did you have any discussions with anyone
 18 else, I asked you about Pat Pilgrim, anyone
 19 else at Eastern Health around this note?
 20 MS. GRIFFITHS:
 21 A. On this particular note?
 22 CHAYTOR, Q.C.:
 23 Q. Yes, Heather Predham?
 24 MS. GRIFFITHS:
 25 A. No.

Page 230

1 CHAYTOR, Q.C.:
 2 Q. Okay. So your first recollection of direct
 3 involvement is the October 24th 2006 note?
 4 MS. GRIFFITHS:
 5 A. That's right.
 6 CHAYTOR, Q.C.:
 7 Q. And if we could call that up, please? It's P-
 8 0125, page 35, and at this point in time then,
 9 Ms. Griffiths, what documentation would you
 10 have seen regarding the ER/PR issue, prior to
 11 sitting down to draft this note?
 12 MS. GRIFFITHS:
 13 A. I would have had access to our server
 14 directory. So any of the previous briefing
 15 notes or House of Assembly notes or just notes
 16 on that particular issue, I could easily
 17 access from my own desktop and I would have
 18 gone in, I guess, and got the most up-to-date
 19 note that was available on the system, and I
 20 would read it through and see what
 21 information, at that point in time. It could
 22 have been a note from July or August or
 23 September. I would have taken what notes were
 24 on the system, screened them through, take the
 25 most recent note and review that and then,

Page 231

1 depending on who I had talked to at Eastern
 2 Health, because obviously I was doing the
 3 briefing note so they were looking for an
 4 update of information. So I would have
 5 contacted probably Mrs. Pilgrim at Eastern
 6 Health or certainly Sharon Smith, and gotten
 7 an update of the information as to where they
 8 were around the ER/PR issue at that point in
 9 time and then I would formulated a briefing
 10 note.
 11 CHAYTOR, Q.C.:
 12 Q. Okay. So when you go in, when you access the
 13 server directory -
 14 MS. GRIFFITHS:
 15 A. Yes.
 16 CHAYTOR, Q.C.:
 17 Q. - all the previous briefing notes would be
 18 there?
 19 MS. GRIFFITHS:
 20 A. They would.
 21 CHAYTOR, Q.C.:
 22 Q. Not just the most recent?
 23 MS. GRIFFITHS:
 24 A. It depends, and when I say that--I mean, there
 25 could have been briefing notes that had been

Page 232

1 done previously but they could have been
 2 rewritten, like written over, so you know, you
 3 take that up and change the date, change the
 4 content and save it to the directory. So that
 5 certainly was the case, but most of the time,
 6 if not all of the time, if I went in to do a
 7 briefing note, I would save it as another
 8 point in time so that I'd have, you know, the
 9 date that was dated at a given time.
 10 CHAYTOR, Q.C.:
 11 Q. But there was no policy to, you know, leave
 12 all the previous briefing notes as is in the
 13 system, and if you work from a prior briefing
 14 note then to save that as a separate document?
 15 MS. GRIFFITHS:
 16 A. There was no policy, no.
 17 CHAYTOR, Q.C.:
 18 Q. And some people would work over briefing
 19 notes?
 20 MS. GRIFFITHS:
 21 A. Yes, yes. But from a practical point of view,
 22 it would--it's helpful when you save them as
 23 another date and then you have something to go
 24 back and track things.
 25 CHAYTOR, Q.C.:

Page 233

1 Q. Now the most recent note that would have been
 2 prepared on this issue, according to the
 3 records we have, would have been the August
 4 18th 2006 note to Cabinet Secretariat.
 5 MS. GRIFFITHS:
 6 A. Okay.
 7 CHAYTOR, Q.C.:
 8 Q. Was that in the directory?
 9 MS. GRIFFITHS:
 10 A. I don't believe that was in the specific
 11 directory, but I did have a copy on my system.
 12 So I could have--I had a small file opened on
 13 my desktop for ER/PR with some notes and e-
 14 mails and things, which certainly were given
 15 to the Commission, and that, I could have
 16 easily pulled that note or I might even have
 17 been given a hard copy of the briefing note
 18 that was gone to Cabinet Secretariat.
 19 CHAYTOR, Q.C.:
 20 Q. So there would be -
 21 MS. GRIFFITHS:
 22 A. So there would have been a variety of ways,
 23 but I certainly would have had it.
 24 CHAYTOR, Q.C.:
 25 Q. Yes, you certainly had it and you had access

Page 234

1 to it to use any information in it?
 2 MS. GRIFFITHS:
 3 A. That's right.
 4 CHAYTOR, Q.C.:
 5 Q. Okay, and in the Department's briefing notes,
 6 I believe the most recent one would have been
 7 back in May then, May 18th of 2006?
 8 MS. GRIFFITHS:
 9 A. I believe that's the one done by Debbie
 10 Morris.
 11 CHAYTOR, Q.C.:
 12 Q. Yes.
 13 MS. GRIFFITHS:
 14 A. Okay.
 15 CHAYTOR, Q.C.:
 16 Q. By the way, why is it that you were brought in
 17 to do the briefing notes at this point in
 18 time? Because Ms. Morris appears to have been
 19 doing that before.
 20 MS. GRIFFITHS:
 21 A. Yes, she was doing it initially, just because
 22 of assignment of--I was, before that period,
 23 it could have been I might have been working
 24 on other files. I could have been out of the
 25 office for a period of time during that time,

Page 235

1 but it was before I became fully engaged in
 2 the ER/PR issue and it was around the time, I
 3 believe, that Debbie was doing some consultant
 4 work around the Eastern region.
 5 CHAYTOR, Q.C.:
 6 Q. Okay, so if we could just look then at the
 7 October 24th briefing note, 2006, and it's not
 8 very long.
 9 MS. GRIFFITHS:
 10 A. No.
 11 CHAYTOR, Q.C.:
 12 Q. And it's prepared by you and approved by Ms.
 13 Hennessey.
 14 MS. GRIFFITHS:
 15 A. Um-hm.
 16 CHAYTOR, Q.C.:
 17 Q. And there's nothing in here in terms of the
 18 numbers that would have been the detail, I
 19 guess, around the numbers. The only numbers
 20 that we see here about the 939 collected
 21 tissues, 27 percent of all the patients who
 22 would have been tested for breast cancer. But
 23 the detail that's in the August 18th 2006,
 24 there's none of those results included in
 25 here.

Page 236

1 MS. GRIFFITHS:
 2 A. Right, and I guess it was -
 3 CHAYTOR, Q.C.:
 4 Q. Why is that?
 5 MS. GRIFFITHS:
 6 A. - it was a briefing note, so it was a brief
 7 note to inform the Minister or the Deputy
 8 Minister of where they were at this point in
 9 time with ER/PR. So I guess there wasn't seen
 10 to be a need to have a full comprehensive test
 11 because they would have had that information
 12 in that previous note.
 13 CHAYTOR, Q.C.:
 14 Q. I'm sorry, who would have had that?
 15 MS. GRIFFITHS:
 16 A. The Deputy and the Minister.
 17 CHAYTOR, Q.C.:
 18 Q. Okay. So to your knowledge, the Deputy and
 19 the Minister had that through the Cabinet
 20 Secretariat briefing note?
 21 MS. GRIFFITHS:
 22 A. That would have been my understanding.
 23 CHAYTOR, Q.C.:
 24 Q. And did your understanding on that point ever
 25 change?

Page 237

1 MS. GRIFFITHS:
 2 A. No.
 3 CHAYTOR, Q.C.:
 4 Q. So to this day, do you know whether or not--it
 5 would have been Minister Osborne at the time.
 6 Do you know whether or not Minister Osborne
 7 actually had the August 18th 2006 briefing
 8 note?
 9 MS. GRIFFITHS:
 10 A. Well, I guess, from looking at the Inquiry and
 11 looking at notes and things -
 12 CHAYTOR, Q.C.:
 13 Q. Only through this process?
 14 MS. GRIFFITHS:
 15 A. Only through this process, yes.
 16 CHAYTOR, Q.C.:
 17 Q. And do you have reason to believe that he, in
 18 fact, had seen the briefing note?
 19 MS. GRIFFITHS:
 20 A. I would have assumed, certainly at that point
 21 in time, that he would have.
 22 CHAYTOR, Q.C.:
 23 Q. It was just your assumption?
 24 MS. GRIFFITHS:
 25 A. Yes.

Page 238

1 CHAYTOR, Q.C.:
 2 Q. You don't have knowledge one way or the other?
 3 MS. GRIFFITHS:
 4 A. I wouldn't have had proof, no.
 5 CHAYTOR, Q.C.:
 6 Q. Okay, and in terms of then, so the reason
 7 being that you didn't include any summary,
 8 even a summary bullet of how many results were
 9 back as of August or the last information
 10 that you had, the reason you didn't do that is
 11 because you assumed the Minister had that in
 12 the August briefing note?
 13 MS. GRIFFITHS:
 14 A. That's correct. I would have just thought it
 15 would be a lengthy briefing note, a
 16 regurgitation of material and this was, you
 17 know, a continuation of information to keep
 18 him up to date on what was going on with the
 19 issue at that point in time.
 20 CHAYTOR, Q.C.:
 21 Q. And summarizing one paragraph or putting in
 22 one bullet point summarizing the numbers, that
 23 didn't occur to you as being important
 24 information to carry through in the briefing
 25 notes?

Page 239

1 MS. GRIFFITHS:
 2 A. I guess at that point in time, we had the
 3 other note and it would be very easy to go
 4 back and review it.
 5 CHAYTOR, Q.C.:
 6 Q. So it was in the system?
 7 MS. GRIFFITHS:
 8 A. If they came back to look for more extensive
 9 information or breakdown.
 10 CHAYTOR, Q.C.:
 11 Q. So that briefing note then was in your system,
 12 in the Department?
 13 MS. GRIFFITHS:
 14 A. The Cabinet Secretariat one?
 15 CHAYTOR, Q.C.:
 16 Q. Yes.
 17 MS. GRIFFITHS:
 18 A. It would have been--I can't 100 percent say
 19 that it was on our server in the, you know,
 20 the cumulation of the briefing notes. But I
 21 do recall having a hard copy.
 22 CHAYTOR, Q.C.:
 23 Q. Yes, and what was the new information? What
 24 new information did you gather from your
 25 discussions with personnel at Eastern Health

Page 240

1 to update the briefing note?
 2 MS. GRIFFITHS:
 3 A. It would have probably been around the news
 4 that was reported on October 19th, that 41
 5 women joined the class action on the faulty
 6 tests, and there was an article reported in
 7 The Independent around that specific time. So
 8 we were updating the Minister, I guess, on
 9 some of the media attention that was coming to
 10 the ER/PR issue and some of the legal issues.
 11 CHAYTOR, Q.C.:
 12 Q. And what does it mean, Ms. Griffiths, for the
 13 briefing note to have been prepared by you and
 14 approved by Ms. Hennessey?
 15 MS. GRIFFITHS:
 16 A. That's the way we have been doing it. The
 17 ADM, the assistant deputy minister, in which
 18 ever line in our department, would be
 19 responsible for approving a briefing note done
 20 within her specific area. So I work with
 21 Board Services. I'm part of the division of
 22 Regional Health operations, and within that
 23 division and briefing notes done by staff in
 24 that division would go up the line to Ms.
 25 Hennessey and she would approve them.

Page 241

1 I guess, can I speak a little bit about
 2 the briefing note process?
 3 CHAYTOR, Q.C.:
 4 Q. Sure.
 5 MS. GRIFFITHS:
 6 A. Because even though, I guess, it's--the draft
 7 is prepared by Beverly Griffiths. It's quite
 8 clear that I was the drafter of the particular
 9 note, but you know, the Department has many
 10 levels and my--with briefing notes such as
 11 this or any briefing note I do, it goes up
 12 three or four levels for input. So I guess,
 13 first draft prepared by would probably be a
 14 more accurate title to be put on the bottom of
 15 the briefing note because generally that's
 16 what happens. A consultant, depending on what
 17 the issue is or what particular file we're
 18 briefing on, we would be the first drafter.
 19 Sometimes they'll come back to us. "They"
 20 meaning it could be my director, it could be
 21 my assistant deputy minister or the deputy
 22 minister or maybe even someone in
 23 communications might come back and seek
 24 clarification on a specific bullet or point.
 25 But for the most part, it goes up the line and

Page 242

1 then it's--there may be further information
 2 that somebody sees up the line or knows or
 3 they've been talking to someone since the note
 4 was first drafted, that may change some of the
 5 aspects or change many of the aspects of the
 6 briefing note.
 7 CHAYTOR, Q.C.:
 8 Q. And has that been your experience, that
 9 briefing notes that you draft have been
 10 changed as they move up the line?
 11 MS. GRIFFITHS:
 12 A. Yes, it has.
 13 CHAYTOR, Q.C.:
 14 Q. And are those changes normally brought to your
 15 attention?
 16 MS. GRIFFITHS:
 17 A. I would know primarily, unless it's something
 18 that has come back to me and said, you know,
 19 "we need this piece changed" or "can you call
 20 Eastern Health to get some clarification?" or
 21 you know, it would come back to me if I need
 22 to go back to the Board to seek clarification
 23 on something. It wouldn't come back to me if
 24 it was wordsmithing or bullet changing in
 25 format, that kind of thing. So I would note

Page 243

1 the changes in a briefing note the next time I
 2 would go do a briefing note. I'd go into my
 3 most previous one and I'd probably--I
 4 certainly would read it through and I'd
 5 probably note that "well, I don't recall
 6 writing that piece of information." So I
 7 would assume then that that got changed as it
 8 went up the line. But the changes would be
 9 made on our server.
 10 CHAYTOR, Q.C.:
 11 Q. Yes, and so your name would still be attached?
 12 MS. GRIFFITHS:
 13 A. My name would still be attached.
 14 CHAYTOR, Q.C.:
 15 Q. And whoever made the changes, it may not be
 16 noted that they in fact were the people who
 17 made the changes?
 18 MS. GRIFFITHS:
 19 A. That's right.
 20 CHAYTOR, Q.C.:
 21 Q. And I believe in discussing this issue with
 22 you, you're able to point in the briefing
 23 notes on the ER/PR issue to a couple of
 24 changes -
 25 MS. GRIFFITHS:

Page 244

1 A. Yes.
 2 CHAYTOR, Q.C.:
 3 Q. - that you feel confident were made after you
 4 had passed the note along?
 5 MS. GRIFFITHS:
 6 A. That's correct.
 7 CHAYTOR, Q.C.:
 8 Q. It wasn't your drafting?
 9 MS. GRIFFITHS:
 10 A. That's right.
 11 CHAYTOR, Q.C.:
 12 Q. And I'll, along the way, point out a couple of
 13 those or if you see any, you could let us know
 14 as well.
 15 MS. GRIFFITHS:
 16 A. Sure, okay.
 17 CHAYTOR, Q.C.:
 18 Q. With respect to this first briefing note, the
 19 last bullet says "Eastern Health has to file
 20 an affidavit in Court by December 15th 2006."
 21 Where did you get that information?
 22 MS. GRIFFITHS:
 23 A. I got that information directly from Heather
 24 Predham.
 25 CHAYTOR, Q.C.:

Page 245

1 Q. So you spoke to Ms. Predham in drafting this
 2 briefing note?
 3 MS. GRIFFITHS:
 4 A. Yes, I did.
 5 CHAYTOR, Q.C.:
 6 Q. Okay, and if we could look then, please, at
 7 0125, page 37? And I believe, Ms. Griffiths,
 8 this is the next briefing note that you're
 9 involved with, and this one is dated November
 10 6th 2006.
 11 MS. GRIFFITHS:
 12 A. And these are--I guess there's two primary
 13 types of briefing notes at the Department.
 14 One briefing note is primarily for information
 15 purposes, to get the information right, move
 16 it up the system and allow for changes to be
 17 made because it's the best information given
 18 to the Deputy Minister or the Minister at any
 19 given point in time during that day.
 20 CHAYTOR, Q.C.:
 21 Q. Which was the October 24th one.
 22 MS. GRIFFITHS:
 23 A. This was the October 24th one.
 24 CHAYTOR, Q.C.:
 25 Q. And this is a Q and A briefing?

Page 246

1 MS. GRIFFITHS:
 2 A. It is. So the intent of this one is to--it's
 3 written in such a way that it's more geared
 4 towards the Minister having the information
 5 and to be able to answer questions that are
 6 posed to him in the House of Assembly. So we
 7 term them, is it a regular briefing note or is
 8 it a House of Assembly note, and they're
 9 outlined different in a format.
 10 CHAYTOR, Q.C.:
 11 Q. Yes, and we've heard that from others as well,
 12 thank you.
 13 MS. GRIFFITHS:
 14 A. Okay.
 15 CHAYTOR, Q.C.:
 16 Q. And this one, Ms. Griffiths, does indicate
 17 that you drafted it.
 18 MS. GRIFFITHS:
 19 A. Um-hm.
 20 CHAYTOR, Q.C.:
 21 Q. I note however, your name is spelled wrong.
 22 MS. GRIFFITHS:
 23 A. It is.
 24 CHAYTOR, Q.C.:
 25 Q. So I take it you didn't put your name on this.

Page 247

1 MS. GRIFFITHS:
 2 A. No, I didn't.
 3 CHAYTOR, Q.C.:
 4 Q. But you did draft most of this?
 5 MS. GRIFFITHS:
 6 A. I would have certainly been the initial
 7 drafter.
 8 CHAYTOR, Q.C.:
 9 Q. Okay, and is there anything in this briefing
 10 note that you believe has been changed from
 11 your original draft?
 12 MS. GRIFFITHS:
 13 A. I'll just scan down through.
 14 CHAYTOR, Q.C.:
 15 Q. Yes, absolutely.
 16 MS. GRIFFITHS:
 17 A. The general messaging, you know, the
 18 background information coincides with the
 19 background information from some of my
 20 previous notes. The messaging certainly would
 21 have been vetted through communications. I
 22 can't--I really--you know, I don't have
 23 confidence to tell you that 100 percent that,
 24 you know, the key questions and the key
 25 messages are--or even the suggested responses

Page 248

1 are exactly as I've written, but I'm certainly
 2 sure that, you know, as they are vetted
 3 through the communications division and
 4 through senior management, there may have been
 5 wording or changes that were made. But, I
 6 guess, from a content perspective, I think
 7 that it's fairly accurate, some of the--you
 8 know, most of the contact that I had provided.
 9 CHAYTOR, Q.C.:
 10 Q. And what about the other suggested responses?
 11 It refers here to that "the consultants
 12 recommendations have been implemented. They
 13 returned to Eastern Health in early April this
 14 year to assess the progress." Were you aware
 15 of that?
 16 MS. GRIFFITHS:
 17 A. I wasn't aware of that at the time, and
 18 obviously I've been following the Commission,
 19 so I know some of the comments and issues
 20 around this particular item. At the time when
 21 I drafted the particular note, my wording at
 22 the time would have been to the effect that
 23 the consultants recommendations are being
 24 implemented or in the process of being
 25 implemented, and I understand that when the

Page 249

1 note went up the line, and there were further
 2 discussions. It was worded that the
 3 consultants recommendations have been
 4 implemented. Now when I--I wasn't privy to
 5 that conversation, but when I went in the next
 6 time, when I was asked to look at material or
 7 update material and I read that, I would have
 8 automatically assumed that the consultants
 9 recommendations have been implemented. I
 10 would have assumed that that information, from
 11 the time I wrote "are being implemented" to
 12 "have been implemented" I would have assumed
 13 that someone in senior--a more senior rank
 14 would have confirmed that with Eastern Health
 15 or talked to Eastern Health to get that
 16 information.
 17 CHAYTOR, Q.C.:
 18 Q. Did anyone at Eastern Health tell you that?
 19 MS. GRIFFITHS:
 20 A. Tell me that, no.
 21 CHAYTOR, Q.C.:
 22 Q. So that didn't come from your discussions with
 23 anyone at Eastern Health?
 24 MS. GRIFFITHS:
 25 A. No, my recollection on this particular issue

Page 250

1 is that I had written that the consultants
 2 were in the process or that Eastern Health was
 3 in the process of implementing the
 4 recommendations.
 5 CHAYTOR, Q.C.:
 6 Q. On November 6th 2006, did you even know that
 7 the consultants had returned in early April?
 8 MS. GRIFFITHS:
 9 A. I didn't, no.
 10 CHAYTOR, Q.C.:
 11 Q. And when did you learned that?
 12 MS. GRIFFITHS:
 13 A. It was after that time. I wouldn't be able to
 14 pinpoint the exact time, but I had--I believe
 15 it was--when I did this note, I wasn't quite
 16 sure, so obviously I didn't put in that they
 17 returned in early April this year.
 18 CHAYTOR, Q.C.:
 19 Q. So somebody else added that?
 20 MS. GRIFFITHS:
 21 A. So someone else added that.
 22 CHAYTOR, Q.C.:
 23 Q. And perhaps you became aware next time you
 24 went back in to -
 25 MS. GRIFFITHS:

Page 251

1 A. Right, that's right.
 2 CHAYTOR, Q.C.:
 3 Q. - to update the briefing note.
 4 MS. GRIFFITHS:
 5 A. That's right, and it wouldn't have been a key
 6 to me to pick up the phone and call to confirm
 7 that because I would have made the assumption,
 8 I guess, that that was in fact the case.
 9 CHAYTOR, Q.C.:
 10 Q. And if we could look then, please, at 0125,
 11 page 43? Sorry. 43, here we go. And this e-
 12 mail, then, Ms. Griffiths, is again indicated
 13 to be drafted by you, approved by Ms.
 14 Hennessey and it's dated November 27th, 2006.
 15 MS. GRIFFITHS:
 16 A. Um-hm.
 17 CHAYTOR, Q.C.:
 18 Q. We understand there was a meeting with the
 19 minister on November 23rd, 2006?
 20 MS. GRIFFITHS:
 21 A. Um-hm.
 22 CHAYTOR, Q.C.:
 23 Q. Eastern Health representatives and department
 24 representatives?
 25 MS. GRIFFITHS:

Page 252

1 A. Um-hm.
 2 CHAYTOR, Q.C.:
 3 Q. Did you attend that meeting?
 4 MS. GRIFFITHS:
 5 A. I didn't, no.
 6 CHAYTOR, Q.C.:
 7 Q. Okay. And did anyone tell you about the
 8 outcome of that meeting?
 9 MS. GRIFFITHS:
 10 A. Moira would have -
 11 CHAYTOR, Q.C.:
 12 Q. She would have informed you?
 13 MS. GRIFFITHS:
 14 A. - given me information, yes.
 15 CHAYTOR, Q.C.:
 16 Q. If she, if Moira, in fact, attended or had any
 17 information around it -
 18 MS. GRIFFITHS:
 19 A. Well, even if she did or if she didn't, I
 20 would have assumed that she would have talked
 21 to the deputy minister or someone in the
 22 meeting if it was to bring back information.
 23 And I guess the other process that could have
 24 occurred is that I may not have gotten a
 25 briefing on that particular meeting and had--

Page 253

1 in being asked to update this particular note,
 2 I would have updated based on the best
 3 information I had at the time. And as it went
 4 up the line, Moira or the communications
 5 director or the deputy minister would have put
 6 in pieces in the note that perhaps I wasn't
 7 apprised of.
 8 CHAYTOR, Q.C.:
 9 Q. Okay. And we've seen prior documentation, Ms.
 10 Griffiths, that the issue had been in the
 11 media again on November 23rd.
 12 MS. GRIFFITHS:
 13 A. Um-hm.
 14 CHAYTOR, Q.C.:
 15 Q. And Ms. Hennessey had asked you to update the
 16 briefing note -
 17 MS. GRIFFITHS:
 18 A. Briefing note.
 19 CHAYTOR, Q.C.:
 20 Q. - based on that CBC story?
 21 MS. GRIFFITHS:
 22 A. Right.
 23 CHAYTOR, Q.C.:
 24 Q. Do you recall that?
 25 MS. GRIFFITHS:

Page 254

1 A. Yeah.
 2 CHAYTOR, Q.C.:
 3 Q. And this issue that's phased here, "Breast
 4 cancer survivors want answers about mistakes
 5 in a breast cancer screening test. Eastern
 6 Health discovered the problem a year and a
 7 half ago, but they are still not saying what
 8 went wrong or how many women got false
 9 results."
 10 MS. GRIFFITHS:
 11 A. Right.
 12 CHAYTOR, Q.C.:
 13 Q. Where would you have framed that issue from,
 14 how would you have connected that -
 15 MS. GRIFFITHS:
 16 A. I would probably be positive in saying that
 17 with regard to the issue, the anticipated
 18 questions and the key messaging at this point
 19 with the ER/PR issue, that would have been
 20 framed by Ms. Hennessey and the director of
 21 communications.
 22 CHAYTOR, Q.C.:
 23 Q. And the fact that this refers to breast cancer
 24 screening -
 25 MS. GRIFFITHS:

Page 255

1 A. It's totally incorrect.
 2 CHAYTOR, Q.C.:
 3 Q. Yes.
 4 MS. GRIFFITHS:
 5 A. That's right.
 6 CHAYTOR, Q.C.:
 7 Q. And with your nursing background, would that
 8 have caught your eye, would you -
 9 MS. GRIFFITHS:
 10 A. It would have. It's, I certainly would have
 11 not written that.
 12 CHAYTOR, Q.C.:
 13 Q. You would not have written that?
 14 MS. GRIFFITHS:
 15 A. No.
 16 CHAYTOR, Q.C.:
 17 Q. So that issue framed in that manner wasn't
 18 done by you?
 19 MS. GRIFFITHS:
 20 A. It wasn't, no.
 21 CHAYTOR, Q.C.:
 22 Q. Okay. Do you know if even the issue was
 23 written here when you--would you normally -
 24 MS. GRIFFITHS:
 25 A. I would have written an issue.

Page 256

1 CHAYTOR, Q.C.:
 2 Q. You would have written an issue?
 3 MS. GRIFFITHS:
 4 A. I would have written an issue, yeah.
 5 CHAYTOR, Q.C.:
 6 Q. And -
 7 MS. GRIFFITHS:
 8 A. And I would have come up with some anticipated
 9 questions and likely they would have been
 10 changed, depending on, or tweaked or in
 11 different order, that kind of way. But, you
 12 know, when we do the HOA briefing notes, we
 13 primarily do the issue and the anticipated
 14 questions.
 15 CHAYTOR, Q.C.:
 16 Q. And if this is how the issue was being framed
 17 in the media and referencing breast cancer
 18 screening, would you put that in as the issue
 19 in the briefing note?
 20 MS. GRIFFITHS:
 21 A. I most likely would have if -
 22 CHAYTOR, Q.C.:
 23 Q. If that's how the media was framing it?
 24 MS. GRIFFITHS:
 25 A. - as seeing it as an issue, because I knew

Page 257

1 from the onset that it wasn't a breast cancer
 2 screening test, I knew it was a--it was after
 3 the diagnosis, so.
 4 CHAYTOR, Q.C.:
 5 Q. So and the issues, if that were the case,
 6 coming out of the news story, would be what
 7 went wrong or how many women got false
 8 results?
 9 MS. GRIFFITHS:
 10 A. Um-hm.
 11 CHAYTOR, Q.C.:
 12 Q. And then your four anticipated questions that
 13 you're framed, however, do not refer to -
 14 MS. GRIFFITHS:
 15 A. That's right.
 16 CHAYTOR, Q.C.:
 17 Q. - what went wrong or how many women got false
 18 results?
 19 MS. GRIFFITHS:
 20 A. Right.
 21 CHAYTOR, Q.C.:
 22 Q. Can you offer any explanation for that?
 23 MS. GRIFFITHS:
 24 A. I can't, I'm sorry. But I'm pretty sure that
 25 the issue and anticipated questions would

Page 258

1 certainly have been above my level. I would
 2 have, I would have stuck more to the
 3 questions, I guess, that were posed in the
 4 previous briefing note around the Q and A and
 5 I would have stuck more to the--I think I
 6 would have framed my--I normally do frame my
 7 questions in a way that are a little--it's--
 8 they don't look like my questions.
 9 CHAYTOR, Q.C.:
 10 Q. Those don't look like your questions?
 11 MS. GRIFFITHS:
 12 A. No.
 13 CHAYTOR, Q.C.:
 14 Q. So you're saying that that was likely changed
 15 after it went up the line?
 16 MS. GRIFFITHS:
 17 A. Yes, yeah.
 18 CHAYTOR, Q.C.:
 19 Q. And but normally, do you normally just use
 20 the same anticipated questions -
 21 MS. GRIFFITHS:
 22 A. No, no, because the issues in any given
 23 briefing note can change -
 24 CHAYTOR, Q.C.:
 25 Q. From time to time?

Page 259

1 MS. GRIFFITHS:
 2 A. From time to time, yeah.
 3 CHAYTOR, Q.C.:
 4 Q. And the last--yes.
 5 MS. GRIFFITHS:
 6 A. And the issue may change, yeah.
 7 CHAYTOR, Q.C.:
 8 Q. And the last, as I told you earlier, the last
 9 department Q and A note would have been back
 10 in May, May the 18th.
 11 MS. GRIFFITHS:
 12 A. Yes. So there would be significant changes in
 13 ER/PR over the summer.
 14 CHAYTOR, Q.C.:
 15 Q. Yes, and the issues do appear to be framed
 16 differently as I look at that.
 17 MS. GRIFFITHS:
 18 A. Yes.
 19 CHAYTOR, Q.C.:
 20 Q. Okay. So I just want to be clear on what
 21 you're saying here, that these don't look like
 22 your questions. So any questions that you did
 23 frame, it appears to you that they've been
 24 changed?
 25 MS. GRIFFITHS:

Page 260

1 A. Yes. And that's quite normal, you know,
 2 depending on the discussion at the senior
 3 level and the discussion with communications.
 4 CHAYTOR, Q.C.:
 5 Q. And if you had, and we understand there was
 6 the e-mail to you from Ms. Hennessey on
 7 November 23rd, 2006 about the CBC story.
 8 MS. GRIFFITHS:
 9 A. Right.
 10 CHAYTOR, Q.C.:
 11 Q. And if you were aware that the CBC story was
 12 posing questions of what went wrong or how
 13 many women got false results, do you believe
 14 that you would have posed those as anticipated
 15 questions?
 16 MS. GRIFFITHS:
 17 A. And again, I might have. You know, there
 18 might have been two of three or two of four
 19 or, you know, they might have changed the
 20 wording. I guess the general intent in some
 21 of the questioning might have been the same,
 22 but--and, you know, sometimes what we will do
 23 in Q and As, as well, when the house opens is
 24 sometimes we will have a conversation as, you
 25 know, one of the consultants would quite, you

Page 261

1 know, quite readily have a conversation with
 2 the communications director or her staff to
 3 say, you know, this is the issue I'm working
 4 on, this is the HOA note that's requested, can
 5 I have a little chat with you and talk about
 6 what would you see as the anticipated
 7 questions. Because sometimes when we have
 8 that conversation, and I've done that quite
 9 routinely, that it gives us a sense of key
 10 messaging and what kind of thinking is on that
 11 level.
 12 CHAYTOR, Q.C.:
 13 Q. So who would have, within the department who
 14 would have the most input into the content in
 15 a Q and A briefing note?
 16 MS. GRIFFITHS:
 17 A. It would, from my perspective on this
 18 particular file?
 19 CHAYTOR, Q.C.:
 20 Q. Yes, yes.
 21 MS. GRIFFITHS:
 22 A. Are you speaking to this? On this particular
 23 file I saw it as my assistant deputy minister
 24 and the director of communications with
 25 regards to the Q and A, for sure.

Page 262

1 CHAYTOR, Q.C.:
 2 Q. Okay. In looking at the question of what went
 3 wrong, did--in your involvement on this file,
 4 did you ever have occasion to ask anyone for
 5 any background information on that?
 6 MS. GRIFFITHS:
 7 A. I did. And certainly in discussing with my
 8 colleagues and certainly having discussions
 9 with Ms. Hennessey I discovered, I guess,
 10 along the way that I inferred that there were
 11 issues around some of the machinery and I knew
 12 that there were people come in and check the
 13 machinery to see if there was anything wrong
 14 from that perspective. I knew that there were
 15 significant steps in the process of the test
 16 itself, so I guess anywhere along the way of
 17 that, there are opportunities, I guess, for
 18 errors to occur. And I understand that from
 19 the specialists' point of view that there was
 20 a certain percentage that they would expect to
 21 see in a--with the ER/PR tests and a certain
 22 percentage of positive tests and they weren't
 23 seeing that, so I guess that red flagged to
 24 them, that was my understanding.
 25 CHAYTOR, Q.C.:

Page 263

1 Q. I'm sorry, there was a certain percentage?
 2 MS. GRIFFITHS:
 3 A. There were certain percentages of ER/PR and,
 4 you know, they weren't getting the
 5 percentages, I guess, that they were seeing.
 6 CHAYTOR, Q.C.:
 7 Q. Of positivity?
 8 MS. GRIFFITHS:
 9 A. Of positivity, yeah.
 10 CHAYTOR, Q.C.:
 11 Q. Okay. And who told you that?
 12 MS. GRIFFITHS:
 13 A. I would have gotten that from material that I
 14 had written--or that material that I had read
 15 along the way or -
 16 CHAYTOR, Q.C.:
 17 Q. On this issue?
 18 MS. GRIFFITHS:
 19 A. Yeah. I recall in December of the--when
 20 Eastern Health had the media briefing and
 21 technical briefing, there was a lot of this
 22 information that was included.
 23 CHAYTOR, Q.C.:
 24 Q. Yes.
 25 MS. GRIFFITHS:

Page 264

1 A. So it gave, you know, certainly a better
 2 perspective as to some of the reasons why
 3 there were some--there were false results
 4 being garnered.
 5 CHAYTOR, Q.C.:
 6 Q. Okay. So you read the material that was
 7 forwarded to the department about -
 8 MS. GRIFFITHS:
 9 A. Yes.
 10 CHAYTOR, Q.C.:
 11 Q. - the media briefing material?
 12 MS. GRIFFITHS:
 13 A. Yes.
 14 CHAYTOR, Q.C.:
 15 Q. Yes, okay. And did anyone in your discussions
 16 in dealing with this matter, were you ever,
 17 were you ever told that there were any issues
 18 of quality assurance or quality control within
 19 the lab?
 20 MS. GRIFFITHS:
 21 A. My understanding is that, I guess, from that
 22 perspective they were putting--there were some
 23 issues that Eastern Health were working with.
 24 And the reviewers had come in and done the
 25 review and made recommendations and that was

Page 265

1 my assumption in talking to some of my
 2 colleagues at Eastern Health in that they were
 3 implementing the recommendations and certainly
 4 they were quality issues in the lab.
 5 CHAYTOR, Q.C.:
 6 Q. Okay. And did you understand that or did
 7 anyone ever mention to you that there were
 8 issues in terms of absence of internal
 9 controls and what we understand an internal
 10 control -
 11 MS. GRIFFITHS:
 12 A. Yeah, yeah.
 13 CHAYTOR, Q.C.:
 14 Q. - could be in terms of the pathologists
 15 reading and interpreting the slide, was that
 16 ever -
 17 MS. GRIFFITHS:
 18 A. I guess it's hard for me to deem now if I knew
 19 it at that given time or I since have learned
 20 it from this process.
 21 CHAYTOR, Q.C.:
 22 Q. Yes, okay. So in terms of from this process
 23 and that issue becoming public, that would be
 24 within the past couple of months?
 25 MS. GRIFFITHS:

Page 266

1 A. Um-hm.
 2 CHAYTOR, Q.C.:
 3 Q. And so would you be able to tell if that's
 4 knowledge that you had prior to the past
 5 couple of months?
 6 MS. GRIFFITHS:
 7 A. I recall--because we'd always say, like, can't
 8 we figure out what's going on here, you know,
 9 it'd be great if we could say the cause of
 10 this is A, B, C, so we fix A, B, C and move
 11 on, you know, so -
 12 CHAYTOR, Q.C.:
 13 Q. And who would you have this discussion -
 14 MS. GRIFFITHS:
 15 A. - so it always seemed -
 16 CHAYTOR, Q.C.:
 17 Q. Who would you have this discussion with? Who
 18 would be saying that?
 19 MS. GRIFFITHS:
 20 A. With Ms. Hennessey or--primarily because I
 21 was, you know, drafting the notes and I'm, you
 22 know, I have a fairly open relationship and
 23 communication with her, so -
 24 CHAYTOR, Q.C.:
 25 Q. and so would you be posing that to Ms.

Page 267

1 Hennessey -
 2 MS. GRIFFITHS:
 3 A. I could. I mean we could -
 4 CHAYTOR, Q.C.:
 5 Q. - or both of you back and forth?
 6 MS. GRIFFITHS:
 7 A. - have--we could have discussion and basically
 8 in doing key messages, you know, it would be
 9 nice and clean and tidy, be able to say, well,
 10 here are the reasons what went wrong and here
 11 is how it's going to be remedied. So it just
 12 never seemed that--it just seemed that there
 13 was so many mitigating factors in the testing
 14 and then, you know, there were delays in
 15 getting the results back from Mount Sinai and,
 16 you know, I understood that they had
 17 difficulties with surge capacity and trying to
 18 do all -
 19 CHAYTOR, Q.C.:
 20 Q. Yes, and I just -
 21 MS. GRIFFITHS:
 22 A. - so, like all of those -
 23 CHAYTOR, Q.C.:
 24 Q. My question is just about any causes that you
 25 may have been aware of or discussed within the

Page 268

1 department -
 2 MS. GRIFFITHS:
 3 A. No, I guess it was just -
 4 CHAYTOR, Q.C.:
 5 Q. - as to the test failure -
 6 MS. GRIFFITHS:
 7 A. - collective information that -
 8 CHAYTOR, Q.C.:
 9 Q. And so when you and Ms. Hennessey would have
 10 the discussion about it'd be great to be able
 11 to say A, B or C in the briefing note -
 12 MS. GRIFFITHS:
 13 A. Well, not just the briefing note, certainly,
 14 be -
 15 CHAYTOR, Q.C.:
 16 Q. Right.
 17 MS. GRIFFITHS:
 18 A. - great to say to the patients and -
 19 CHAYTOR, Q.C.:
 20 Q. Yes, yeah.
 21 MS. GRIFFITHS:
 22 A. - and Eastern Health to be able to say, we've
 23 got it fixed and, you know -
 24 CHAYTOR, Q.C.:
 25 Q. And what was your sense of Ms. Hennessey's

Page 269

1 knowledge level around that?

2 MS. GRIFFITHS:

3 A. We had fluid conversations about, you know, do

4 the note and try to accurately reflect the

5 information. And I guess there were some

6 queries as to it would be, you know, it would

7 be--it's difficult to write a note when you

8 don't have, here's the question, here's the

9 answer.

10 CHAYTOR, Q.C.:

11 Q. Yes. And did Ms. Hennessey ever tell you that

12 she had inquired in November of 2005 as to the

13 general findings of the reviewers?

14 MS. GRIFFITHS:

15 A. In 2005?

16 CHAYTOR, Q.C.:

17 Q. November, 2005.

18 MS. GRIFFITHS:

19 A. Yeah, see, I wouldn't have had that

20 conversation with her then -

21 CHAYTOR, Q.C.:

22 Q. Did she ever -

23 MS. GRIFFITHS:

24 A. - because I wouldn't have been engaged -

25 CHAYTOR, Q.C.:

Page 270

1 Q. - in any conversation tell you that she had

2 gone looking for the general findings?

3 MS. GRIFFITHS:

4 A. No, I have--I can honestly say that I didn't

5 have that conversation with her.

6 CHAYTOR, Q.C.:

7 Q. She never indicated that to you?

8 MS. GRIFFITHS:

9 A. No, she didn't.

10 CHAYTOR, Q.C.:

11 Q. Okay. Did you ever, along the way, learn that

12 there were any problems with fixation?

13 MS. GRIFFITHS:

14 A. Yes, I mean, I certainly would have heard it.

15 And again, it's difficult for me to say right

16 now at this given time if I learned it from

17 this process or if I knew it back then.

18 CHAYTOR, Q.C.:

19 Q. So you don't know -

20 MS. GRIFFITHS:

21 A. But I certainly knew that there were issues

22 with the testing in the steps along the way

23 and I knew that there were significant steps

24 in the process.

25 CHAYTOR, Q.C.:

Page 271

1 Q. And did you understand that fixation of the

2 tissue was one of those steps?

3 MS. GRIFFITHS:

4 A. I did, yeah.

5 CHAYTOR, Q.C.:

6 Q. And as a nurse you would have appreciated what

7 that meant?

8 MS. GRIFFITHS:

9 A. Yeah -

10 CHAYTOR, Q.C.:

11 Q. And that that -

12 MS. GRIFFITHS:

13 A. - tissue preparation and -

14 CHAYTOR, Q.C.:

15 Q. And where would you understand that that would

16 originate, at what stage in the surgery or

17 what stage in the process, would it be back

18 right through to the OR?

19 MS. GRIFFITHS:

20 A. That was my understanding.

21 CHAYTOR, Q.C.:

22 Q. Yes, okay. And you can't tell whether or not

23 you've learned that through this public

24 process or it's something that you knew before

25 a couple of months ago?

Page 272

1 MS. GRIFFITHS:

2 A. That's right, yeah.

3 CHAYTOR, Q.C.:

4 Q. So you don't know if you -

5 MS. GRIFFITHS:

6 A. I seem to recall that, you know, certainly

7 there were issues in the lab and issues with

8 the tissue samples, so I--it's hard for me to

9 say now, I mean, you know, in hindsight, that-

10 -but certainly fixation is not a new term in

11 this process, so I certainly heard it.

12 CHAYTOR, Q.C.:

13 Q. Okay. And you're not sure where along the way

14 you would have learned that -

15 MS. GRIFFITHS:

16 A. I'm not.

17 CHAYTOR, Q.C.:

18 Q. - or who would have told you?

19 MS. GRIFFITHS:

20 A. That's right.

21 CHAYTOR, Q.C.:

22 Q. Okay. If we could look at P-0196, page 5,

23 please? And, Ms. Griffiths, this is the e-

24 mail forwarding, we understand, the materials

25 from Eastern Health on their ER/PR briefing.

Page 273

1 MS. GRIFFITHS:
 2 A. Um-hm.
 3 CHAYTOR, Q.C.:
 4 Q. And Ms. Hennessey is saying, "As discussed.
 5 Thanks."
 6 MS. GRIFFITHS:
 7 A. Um-hm.
 8 CHAYTOR, Q.C.:
 9 Q. What do you recall that being about?
 10 MS. GRIFFITHS:
 11 A. She had advised me that Eastern Health were
 12 having a media briefing on the ER/PR issue,
 13 and she--the communications director had
 14 received the information and it had been
 15 reviewed, I guess, from the communications
 16 perspective and from the assistant deputy
 17 minister perspective. I understood that Moira
 18 and Tansy had discussions with Eastern Health
 19 about this particular piece of material. And
 20 Moira asked me if I would take the material
 21 and put it into a briefing note. And this e-
 22 mail was just to send me forward the materials
 23 and I have had the materials since.
 24 CHAYTOR, Q.C.:
 25 Q. Okay.

Page 274

1 MS. GRIFFITHS:
 2 A. So I would have taken that material then and,
 3 I guess, practically, you know, used the same
 4 material and put it in the -
 5 CHAYTOR, Q.C.:
 6 Q. In the briefing note.
 7 MS. GRIFFITHS:
 8 A. - briefing note.
 9 CHAYTOR, Q.C.:
 10 Q. Okay. And that was Ms. Hennessey had asked
 11 you to do that?
 12 MS. GRIFFITHS:
 13 A. Yes, she did.
 14 CHAYTOR, Q.C.:
 15 Q. Okay. And if we look at 0125, please, page
 16 39? Do you recall any other discussions with
 17 Ms. Hennessey around that time in terms of the
 18 content of the material that was forwarded
 19 from Eastern Health?
 20 MS. GRIFFITHS:
 21 A. No, only insofar as advising me that there
 22 was a technical briefing, that, you know,
 23 could I take the information once she sends it
 24 to me and condense it into a briefing note,
 25 something that, you know, certainly could be

Page 275

1 really a one or two page or to condense the
 2 information and that was basically what I did.
 3 CHAYTOR, Q.C.:
 4 Q. And do you recall any other discussions in the
 5 department around what was going to take place
 6 at the media or the technical media briefing?
 7 MS. GRIFFITHS:
 8 A. Nothing stands out, you know, certainly
 9 nothing stands out in my mind. I was taking
 10 the information and condensing it into a
 11 readable fashion.
 12 CHAYTOR, Q.C.:
 13 Q. And were you aware that there was certain
 14 information that Eastern Health would not be
 15 releasing to the public on December 11th?
 16 MS. GRIFFITHS:
 17 A. I subsequently after, you know, after that
 18 issue and certainly when the affidavit was put
 19 in, I learned that there were, you know, that
 20 the messaging primarily was around the 117
 21 patients whose results had changed and
 22 treatments were potentially changing. So at
 23 that given time I guess I didn't fully
 24 understand the discussion around rates and
 25 total numbers and things like that.

Page 276

1 CHAYTOR, Q.C.:
 2 Q. And you would have read the briefing material,
 3 though, and seen in that, in their questions
 4 and answers in particular that they were
 5 saying that the total number of changes was
 6 insignificant and that they were concentrating
 7 on the 117 being the number of patients who
 8 required treatment change?
 9 MS. GRIFFITHS:
 10 A. That's right.
 11 CHAYTOR, Q.C.:
 12 Q. Okay, so you would have been aware of that
 13 part.
 14 MS. GRIFFITHS:
 15 A. Uh-hm.
 16 CHAYTOR, Q.C.:
 17 Q. When did you become aware, did you say that it
 18 was after the affidavit was filed that you
 19 became aware -
 20 MS. GRIFFITHS:
 21 A. I became aware around that time, that was
 22 probably in February, I believe.
 23 CHAYTOR, Q.C.:
 24 Q. Yes, and how did you become aware at that
 25 point in time?

1 MS. GRIFFITHS:
 2 A. I specifically recall talking to Heather at
 3 Eastern Health, Heather Predham and getting
 4 the information. Moira had asked me to call
 5 Heather or Pat, but I think I directly spoke
 6 to Heather and Heather gave me the information
 7 about filing the affidavit.
 8 CHAYTOR, Q.C.:
 9 Q. Okay. And what did Heather tell you? Did she
 10 actually give you a copy of the affidavit?
 11 MS. GRIFFITHS:
 12 A. No, and I didn't request it.
 13 CHAYTOR, Q.C.:
 14 Q. And what did she tell you about the affidavit?
 15 MS. GRIFFITHS:
 16 A. She basically told me that Eastern Health
 17 would be filing an affidavit and there was a
 18 timeline that they had to have it filed by and
 19 that was within--and it was around that week
 20 that I called her, if I recall correctly, and
 21 that was around the February date.
 22 CHAYTOR, Q.C.:
 23 Q. Yes, okay. And you indicated in saying that
 24 you became aware that not all the numbers had
 25 been disclosed in December and you became

1 Q. Right. And when did Moira inform you that
 2 there were issues around the numbers?
 3 MS. GRIFFITHS:
 4 A. It was around the time that the affidavit was
 5 signed.
 6 CHAYTOR, Q.C.:
 7 Q. In February?
 8 MS. GRIFFITHS:
 9 A. Yeah.
 10 CHAYTOR, Q.C.:
 11 Q. And so how did it come to Ms. Hennessey's
 12 attention?
 13 MS. GRIFFITHS:
 14 A. I don't--I'm thinking that it was in
 15 discussions, you know, on a senior level or
 16 maybe through communications, I'm not sure.
 17 CHAYTOR, Q.C.:
 18 Q. And we're aware, of course, that this becomes
 19 an issue in the media in May of 2007.
 20 MS. GRIFFITHS:
 21 A. Right.
 22 CHAYTOR, Q.C.:
 23 Q. But your recollection is this became an issue
 24 for discussion in the department in February?
 25 MS. GRIFFITHS:

1 aware of that around the time of the filing of
 2 the affidavit in February?
 3 MS. GRIFFITHS:
 4 A. That's right.
 5 CHAYTOR, Q.C.:
 6 Q. So did you also have a discussion then with
 7 Ms. Predham or somebody else which indicated
 8 to you that the affidavit had more information
 9 than what had been disclosed in December?
 10 MS. GRIFFITHS:
 11 A. At the time I spoke to Heather, I'm not sure
 12 that that was clear to me, but subsequent to
 13 that, you know, the issue came out around and
 14 there was discussion, I guess I had had
 15 discussion or Moira informed me that there
 16 were issues around the actual numbers that
 17 were involved, because I was still thinking
 18 that the key here were the 117 patients whose
 19 test results had changed and, you know, they
 20 were all being--you know, their treatment had
 21 all been panelled and they were looking at the
 22 best course of treatment for them. So my
 23 thinking at that time were the 117 patients
 24 that were affected.
 25 CHAYTOR, Q.C.:

1 A. Not so much an issue for discussion, I think
 2 so much as that I guess the numbers weren't
 3 all adding up or the numbers were different
 4 than the numbers that we were focusing on.
 5 CHAYTOR, Q.C.:
 6 Q. And when I say "discussion" that's when Ms.
 7 Hennessey informed you of that, was around
 8 February?
 9 MS. GRIFFITHS:
 10 A. That's my recollection, yeah.
 11 CHAYTOR, Q.C.:
 12 Q. So two or three months before it becoming a
 13 topic of discussion in the media?
 14 MS. GRIFFITHS:
 15 A. I do recall that, you know, there were
 16 discussion of the numbers with the numbers
 17 that were filed in the affidavit and that's my
 18 recollection. And then I recall talking to
 19 Heather and I recall it was around the
 20 February timeframe, so that's, just adding
 21 those pieces up, makes my mind think that it
 22 was, you know, it's when they were looking at
 23 the actual numbers and -
 24 CHAYTOR, Q.C.:
 25 Q. And other than Ms. Hennessey, did you have

Page 281

1 discussions with anyone else or did you hear
 2 anyone else discussing the issue?
 3 MS. GRIFFITHS:
 4 A. No, I didn't, no.
 5 CHAYTOR, Q.C.:
 6 Q. In February or around that time period?
 7 MS. GRIFFITHS:
 8 A. No, I didn't, no.
 9 CHAYTOR, Q.C.:
 10 Q. So just Ms. Hennessey?
 11 MS. GRIFFITHS:
 12 A. Yes, it would have been just Moira.
 13 CHAYTOR, Q.C.:
 14 Q. And where was Ms. Hennessey getting the
 15 information about the numbers and not adding
 16 up? Do you recall her indicating to you what
 17 brought that to her attention?
 18 MS. GRIFFITHS:
 19 A. No, not specifically. I guess my recollection
 20 of having any chat about it was that we knew
 21 that the numbers were--and it wasn't really
 22 anything that in recalling, it wasn't
 23 something that stood up as being signif--you
 24 know, particularly big or significant, it was
 25 just that, you know, the numbers were a little

Page 282

1 different, I guess, and not the numbers--the
 2 numbers in the affidavit weren't the numbers
 3 that were disclosed at the media briefing. I
 4 guess, you know, there was some discussion
 5 around that issue.
 6 CHAYTOR, Q.C.:
 7 Q. Okay.
 8 MS. GRIFFITHS:
 9 A. But from that point in time, I was, you know,
 10 I was still thinking that the 117 patients
 11 that were affected that changed during the
 12 ER/PR retesting had been all notified and
 13 their treatment course being discussed and
 14 panelled.
 15 CHAYTOR, Q.C.:
 16 Q. Yes. But the numbers in the affidavit would
 17 have been referring to the overall numbers of
 18 patients who had in fact changed results?
 19 MS. GRIFFITHS:
 20 A. Yes.
 21 CHAYTOR, Q.C.:
 22 Q. And that's the number that you're referring
 23 to?
 24 MS. GRIFFITHS:
 25 A. That's the number that I recall.

Page 283

1 CHAYTOR, Q.C.:
 2 Q. Yes, and that wasn't in the media release or
 3 the media briefing materials?
 4 MS. GRIFFITHS:
 5 A. That's right.
 6 CHAYTOR, Q.C.:
 7 Q. Yes, okay. If we could look then, I think it
 8 was page 39 of P-0125 and again, Ms.
 9 Griffiths, this is a briefing note that you
 10 are accredited with having drafted.
 11 MS. GRIFFITHS:
 12 A. Uh-hm.
 13 CHAYTOR, Q.C.:
 14 Q. And Ms. Hennessey approved on November 27th,
 15 2006.
 16 MS. GRIFFITHS:
 17 A. Uh-hm.
 18 CHAYTOR, Q.C.:
 19 Q. And you've included numbers here.
 20 MS. GRIFFITHS:
 21 A. Uh-hm.
 22 CHAYTOR, Q.C.:
 23 Q. And then further details on the retesting
 24 results are attached.
 25 MS. GRIFFITHS:

Page 284

1 A. Uh-hm.
 2 CHAYTOR, Q.C.:
 3 Q. And that's this form.
 4 MS. GRIFFITHS:
 5 A. Yes.
 6 CHAYTOR, Q.C.:
 7 Q. And we understand that was provided to the
 8 Minister?
 9 MS. GRIFFITHS:
 10 A. Yes.
 11 CHAYTOR, Q.C.:
 12 Q. By Eastern Health on November 23rd.
 13 MS. GRIFFITHS:
 14 A. Uh-hm.
 15 CHAYTOR, Q.C.:
 16 Q. So you're familiar with this documentation?
 17 MS. GRIFFITHS:
 18 A. Yes.
 19 CHAYTOR, Q.C.:
 20 Q. And the issue here, I believe actually that
 21 this is in error because it refers to, in the
 22 top issue, that it has been released December
 23 12th and we understand that this probably was
 24 in fact a draft of a later briefing note that
 25 you prepared. I just want to show you this

Page 285

1 because you've said you've used the material
 2 to draft a briefing note.
 3 MS. GRIFFITHS:
 4 A. Uh-hm.
 5 CHAYTOR, Q.C.:
 6 Q. And included in this briefing note, we
 7 actually have a direct quote here from the
 8 briefing material and for those who are
 9 following it, it would be P-0104 at page 30,
 10 "It is impossible to predict how the impact of
 11 this review will impact specific patients into
 12 the future." And it goes on from there about
 13 the delay in testing. And that, in fact, is a
 14 direct quote from one of the questions.
 15 MS. GRIFFITHS:
 16 A. Yes.
 17 CHAYTOR, Q.C.:
 18 Q. So you would have been doing this?
 19 MS. GRIFFITHS:
 20 A. I could have, yeah, I'm pretty sure I would
 21 have taken the material and stayed as close as
 22 possible to the content in the media briefing.
 23 CHAYTOR, Q.C.:
 24 Q. To the content in the, okay. And in going on
 25 to say "the delay in testing was only a matter

Page 286

1 of weeks or months and it is unlikely to be
 2 significant."
 3 MS. GRIFFITHS:
 4 A. Uh-hm.
 5 CHAYTOR, Q.C.:
 6 Q. You didn't consult, I take it, with any
 7 physicians in the department on that issue as
 8 to the significance of the delay?
 9 MS. GRIFFITHS:
 10 A. No.
 11 CHAYTOR, Q.C.:
 12 Q. And how comfortable did you feel and bearing
 13 in mind your nursing background, how
 14 comfortable did you feel in putting forward a
 15 statement such as that?
 16 MS. GRIFFITHS:
 17 A. The delay in testing?
 18 CHAYTOR, Q.C.:
 19 Q. Yes.
 20 MS. GRIFFITHS:
 21 A. I don't recall feeling uncomfortable about it.
 22 CHAYTOR, Q.C.:
 23 Q. That it would be unlikely to be significant.
 24 MS. GRIFFITHS:
 25 A. Yeah, I don't recall being uncomfortable about

Page 287

1 it and I don't recall, you know, the delay was
 2 a short period of time, so I guess that was
 3 the messaging.
 4 CHAYTOR, Q.C.:
 5 Q. Okay, and we understand from Ms. Hennessey,
 6 anyhow this was probably your original draft
 7 or an original draft.
 8 MS. GRIFFITHS:
 9 A. Uh-hm.
 10 CHAYTOR, Q.C.:
 11 Q. And if we look at 125, page 46, please, this
 12 is the actual draft that--and it's the draft
 13 of December 12th, 2006.
 14 MS. GRIFFITHS:
 15 A. Uh-hm.
 16 CHAYTOR, Q.C.:
 17 Q. And that paragraph has been deleted that I
 18 just directed you to, that paragraph isn't
 19 there.
 20 MS. GRIFFITHS:
 21 A. Okay.
 22 CHAYTOR, Q.C.:
 23 Q. The other thing that no longer appears is we
 24 have the total numbers, the three numbers
 25 listed here.

Page 288

1 MS. GRIFFITHS:
 2 A. Uh-hm.
 3 CHAYTOR, Q.C.:
 4 Q. But the sheet with the November 23rd sheet,
 5 which was provided by Eastern Health, that's
 6 no longer attached to the briefing note.
 7 MS. GRIFFITHS:
 8 A. Right.
 9 CHAYTOR, Q.C.:
 10 Q. And do you know why that is?
 11 MS. GRIFFITHS:
 12 A. I can pretty well guarantee you that it
 13 wouldn't have been my decision to attach or
 14 not attach the information.
 15 CHAYTOR, Q.C.:
 16 Q. So your original draft that we just looked at,
 17 which we understand to be the draft for this
 18 briefing note, did include that and do you
 19 feel confident that when the draft left your
 20 desk, it still would have been attached to the
 21 briefing note?
 22 MS. GRIFFITHS:
 23 A. Yes.
 24 CHAYTOR, Q.C.:
 25 Q. And so the decision to -

Page 289

1 MS. GRIFFITHS:
 2 A. I wouldn't have made the decision not to
 3 attach it.
 4 CHAYTOR, Q.C.:
 5 Q. So the decision to delete that reference at
 6 this point in the briefing note would not have
 7 been made by you?
 8 MS. GRIFFITHS:
 9 A. No.
 10 CHAYTOR, Q.C.:
 11 Q. And who would the briefing note have gone to
 12 after you?
 13 MS. GRIFFITHS:
 14 A. I had been instructed on this file in
 15 particular just for, I guess ease of
 16 communication and streamlining that I was
 17 directly discussing and reporting to Moira
 18 Hennessey, so while on every day issues and I
 19 guess any other briefing notes or files that I
 20 work on, I would normally go through my
 21 director, but in this case, Moira took the--I
 22 was the next line of authority.
 23 CHAYTOR, Q.C.:
 24 Q. And that was unusual and you were directed to
 25 do that by whom?

Page 290

1 MS. GRIFFITHS:
 2 A. By Moira.
 3 CHAYTOR, Q.C.:
 4 Q. By Moira, to report directly to her?
 5 MS. GRIFFITHS:
 6 A. On this file.
 7 CHAYTOR, Q.C.:
 8 Q. On this file. And was there any reason given
 9 for that?
 10 MS. GRIFFITHS:
 11 A. I think it was just from a communications
 12 perspective and a flow of material and just
 13 now, you know, not just taking another layer
 14 out type thing.
 15 CHAYTOR, Q.C.:
 16 Q. And again we see here a reference to suffering
 17 from breast cancer and in the anticipated
 18 questions, it refers to breast cancer
 19 screening.
 20 MS. GRIFFITHS:
 21 A. Yeah, which I would have know that was -
 22 CHAYTOR, Q.C.:
 23 Q. Is that likely your wording?
 24 MS. GRIFFITHS:
 25 A. It's not.

Page 291

1 CHAYTOR, Q.C.:
 2 Q. It's not your wording?
 3 MS. GRIFFITHS:
 4 A. No.
 5 CHAYTOR, Q.C.:
 6 Q. What about the question what is the rate of
 7 error?
 8 MS. GRIFFITHS:
 9 A. No.
 10 CHAYTOR, Q.C.:
 11 Q. Is that your question?
 12 MS. GRIFFITHS:
 13 A. No, I would have known it wasn't a breast
 14 cancer screening test.
 15 CHAYTOR, Q.C.:
 16 Q. Right, and what about what is the rate of
 17 error? Did you insert that question?
 18 MS. GRIFFITHS:
 19 A. I didn't, no, and I hadn't been talking, like
 20 after all the issue around rate of error came
 21 out and the differences in what was calculated
 22 in rate of error and I know Moira had done
 23 some work on that, I hadn't been privy to that
 24 piece of information.
 25 CHAYTOR, Q.C.:

Page 292

1 Q. And when did you understand that Ms. Hennessey
 2 had done work on that issue?
 3 MS. GRIFFITHS:
 4 A. Certainly after, you know, after--you know my
 5 recollection would probably be early summer,
 6 maybe June, around that time that I started to
 7 be, you know, come under the understanding
 8 around the rate of error and -
 9 CHAYTOR, Q.C.:
 10 Q. June of 2007, I take it?
 11 MS. GRIFFITHS:
 12 A. It would have been around there, yeah.
 13 CHAYTOR, Q.C.:
 14 Q. If we could look, please, at P-0280? And Ms.
 15 Griffiths, this is an e-mail of March 7th,
 16 2007, an e-mail from Sharon Smith to yourself.
 17 MS. GRIFFITHS:
 18 A. Yes.
 19 CHAYTOR, Q.C.:
 20 Q. And I take it she was a usual line of
 21 communication for you at Eastern Health? And
 22 did you speak with her to get input into--the
 23 next briefing note, we understand, is March
 24 9th, 2007?
 25 MS. GRIFFITHS:

Page 293

1 A. Uh-hm.
 2 CHAYTOR, Q.C.:
 3 Q. And she indicates here, she's letting you know
 4 that the ER/PR testing was restarted on
 5 February 1st, 2007.
 6 MS. GRIFFITHS:
 7 A. Uh-hm.
 8 CHAYTOR, Q.C.:
 9 Q. And she's gone on with the major efforts that
 10 have been by the lab program to implement a Q
 11 A process.
 12 MS. GRIFFITHS:
 13 A. Uh-hm.
 14 CHAYTOR, Q.C.:
 15 Q. And at the end she says, "If you need further
 16 information about that, you should contact Dr.
 17 Denic."
 18 MS. GRIFFITHS:
 19 A. Uh-hm.
 20 CHAYTOR, Q.C.:
 21 Q. Do you recall, did you contact Dr. Denic?
 22 MS. GRIFFITHS:
 23 A. I didn't no, I was quite satisfied with the
 24 information that she had given me and I had
 25 put this information, obviously in a note to

Page 294

1 update and I didn't--I know for a fact that I
 2 didn't go back to Dr. Denic, I would have
 3 remembered that and I hadn't been asked after
 4 the briefing note was put forward. Now I may
 5 not have shared that particular e-mail with
 6 anyone. I would have took the information and
 7 put it in a briefing note and in recalling
 8 this particular e-mail, I certainly--I was
 9 also working on the file around patients going
 10 out of the province for radiation treatments,
 11 the breast cancer and prostate cancer
 12 patients, so I was following up on that too,
 13 so I was kind of co-ordinating two notes at
 14 the one time.
 15 CHAYTOR, Q.C.:
 16 Q. Yes, and in this, in terms of you actually in
 17 your e-mail to her, indicated that you're
 18 updating the information for the Minister.
 19 MS. GRIFFITHS:
 20 A. Yes.
 21 CHAYTOR, Q.C.:
 22 Q. And you posed five questions to her.
 23 MS. GRIFFITHS:
 24 A. Uh-hm.
 25 CHAYTOR, Q.C.:

Page 295

1 Q. Or five areas that you needed clarification,
 2 including are new patients now being tested in
 3 St. John's, what measures are put in place to
 4 reduce the risk of a similar problem?
 5 MS. GRIFFITHS:
 6 A. Uh-hm.
 7 CHAYTOR, Q.C.:
 8 Q. Have there been many issues since the
 9 technical media briefing on the issue?
 10 MS. GRIFFITHS:
 11 A. Uh-hm.
 12 CHAYTOR, Q.C.:
 13 Q. And the last note you indicate stated that
 14 "Eastern Health file an affidavit in Court by
 15 December 15th and lawyers were to have their
 16 documents and case law filed by February 9th"-
 17 - '09, that says--"at which time a request was
 18 made for the hearing of the certification.
 19 Any word on this? Where are you with the
 20 accreditation of lab services." And based on
 21 my questions to you a few moments ago about
 22 your knowledge of the affidavit, it appears
 23 here that you're asking Ms. Smith for an
 24 update on the affidavit?
 25 MS. GRIFFITHS:

Page 296

1 A. Yeah and it was general sense update as to are
 2 you--will you be filing by that date, like it
 3 wasn't a question to Sharon as to, you know,
 4 exactly what is going to be in the affidavit
 5 and I certainly didn't request a copy of the
 6 application.
 7 CHAYTOR, Q.C.:
 8 Q. Okay, and your recollection is that you had
 9 had that discussion with Ms. Predham prior to
 10 this date in any event?
 11 MS. GRIFFITHS:
 12 A. Right.
 13 CHAYTOR, Q.C.:
 14 Q. And this--one of the things Ms. Smith does
 15 point out to you is that "there have not been
 16 many issues since the technical briefing. We
 17 did have one individual who had not seen a
 18 doctor to get her results. A number of
 19 attempts have been made to contact her, but
 20 she was missed and she did go to the press in
 21 January." And she indicates that the Court
 22 case is proceeding.
 23 MS. GRIFFITHS:
 24 A. Uh-hm.
 25 CHAYTOR, Q.C.:

Page 297

1 Q. And if we could look, please, at P-0126 page
 2 4?
 3 THE COMMISSIONER:
 4 Q. Ms. Chaytor, when you can find an appropriate
 5 place to take a break, we'll take the
 6 afternoon break.
 7 CHAYTOR, Q.C.:
 8 Q. Thank you. And again, Ms. Griffiths, the
 9 questions are framed, the anticipated question
 10 again referring to breast cancer screening?
 11 MS. GRIFFITHS:
 12 A. Uh-hm.
 13 CHAYTOR, Q.C.:
 14 Q. And I take it you did not phrase it that way?
 15 MS. GRIFFITHS:
 16 A. And again, you know, sometimes even in my
 17 recollection I would, I would probably even
 18 leave the issue in the anticipated questions
 19 to have the discussion with Ms. Hennessey,
 20 just to see where they were, you know, what
 21 key messaging they wanted to go forward with
 22 that, so oftentimes, you know, in updating
 23 this, my primary--or duty I guess with these
 24 was to ensure that the background information
 25 was up to date and we had the most updated

Page 298

1 information from Eastern Health.
 2 CHAYTOR, Q.C.:
 3 Q. You write under key messages or it's written
 4 here "clinical team members communicated
 5 individually with all patients impacted by
 6 this review. The organization has acted in
 7 what is determined to be in the best interests
 8 of the patients."
 9 MS. GRIFFITHS:
 10 A. Uh-hm.
 11 CHAYTOR, Q.C.:
 12 Q. Ms. Griffiths, I don't see in here the
 13 information that Ms. Smith gave you about the
 14 -
 15 MS. GRIFFITHS:
 16 A. The one patient?
 17 CHAYTOR, Q.C.:
 18 Q. Yes, the patient who had gone to the media
 19 because she hadn't been contacted.
 20 MS. GRIFFITHS:
 21 A. Right, but I guess it was after, you know, in
 22 reading this, even though she had contacted
 23 the media, still I guess that, you know, by
 24 that process she was, she was then contacted
 25 by Eastern Health or she contacted Eastern

Page 299

1 Health and she, I guess the communication was
 2 then all patients were contacted in the
 3 review.
 4 CHAYTOR, Q.C.:
 5 Q. And it didn't cause you concern, well then if
 6 there was one patient, then perhaps there
 7 could be more?
 8 MS. GRIFFITHS:
 9 A. I guess that it might have been a fleeting
 10 thought, but then I understood from Sharon's
 11 e-mail that they had repeatedly tried to
 12 contact this patient, so the patient may have
 13 moved. I didn't ask for the details around,
 14 you know, details around how did they contact
 15 her and how many times and how many calls,
 16 that kind of thing, but I guess I got a sense
 17 of comfort in the fact that they knew that
 18 there was one patient missed and they tried
 19 repeatedly to call, so I guess I had a sense
 20 of comfort that if they told me that everyone
 21 one except the one and then this one came
 22 forward, then I was comfortable with the fact
 23 that they were.
 24 CHAYTOR, Q.C.:
 25 Q. But in terms of providing accurate information

Page 300

1 for the Minister, what you've done is say that
 2 clinical team members have communicated
 3 individually with all patients impacted, but
 4 that wasn't the information that was provided
 5 to you by Eastern Health?
 6 MS. GRIFFITHS:
 7 A. Well it was from Sharon really, because all
 8 but one, she said, and then the one was
 9 contacted, right, so I would then infer that
 10 all of them were.
 11 CHAYTOR, Q.C.:
 12 Q. So you felt comfortable passing that
 13 information along in this manner.
 14 MS. GRIFFITHS:
 15 A. I did, yes.
 16 CHAYTOR, Q.C.:
 17 Q. Did you communicate that information to Ms.
 18 Hennessey?
 19 MS. GRIFFITHS:
 20 A. Through the briefing note.
 21 CHAYTOR, Q.C.:
 22 Q. No, with the information regarding the one
 23 patient who had been missed?
 24 MS. GRIFFITHS:
 25 A. I really can't say with all honesty that I'm

Page 301

1 completely sure that I did. I'm pretty
 2 confident that I had that discussion, but I'm
 3 sure I would have said to her that they had
 4 difficulty in finding one and this person went
 5 to the press but they did have contact with
 6 her subsequent to that.
 7 CHAYTOR, Q.C.:
 8 Q. And the other thing in here -
 9 MS. GRIFFITHS:
 10 A. And in retrospect, she probably would have
 11 known if the patient had gone to the press
 12 anyway because we were keeping up to date on
 13 the media.
 14 CHAYTOR, Q.C.:
 15 Q. Yes, you were following the media stories. You
 16 do indicate Eastern Health resumed ER/PR
 17 testing in St. John's on February 1st. Did
 18 you understand that was for patients across
 19 the province?
 20 MS. GRIFFITHS:
 21 A. I did, initially I did understand but I
 22 learned subsequent to that that the other
 23 regions were still sending their results,
 24 their tests or their specimens to Mount Sinai.
 25 CHAYTOR, Q.C.:

Page 302

1 Q. And then it goes on to say "We are confident
 2 that Eastern Health has implemented the
 3 appropriate new measures to ensure the highest
 4 standard of care for breast cancer patients."
 5 Is that your wording?
 6 MS. GRIFFITHS:
 7 A. Probably not.
 8 CHAYTOR, Q.C.:
 9 Q. Probably not.
 10 MS. GRIFFITHS:
 11 A. No.
 12 CHAYTOR, Q.C.:
 13 Q. Because my next question was going to be where
 14 did you get that assurance?
 15 MS. GRIFFITHS:
 16 A. Yeah, I wouldn't have presumed that confidence
 17 from my level, that would have been messaging,
 18 I would imagine that was discussed between
 19 senior executive to give key messaging for the
 20 Minister to speak to.
 21 CHAYTOR, Q.C.:
 22 Q. Do you know who else in particular from
 23 Eastern Health may have provided you
 24 information for this briefing note around this
 25 time period, and again, this is March 9th,

Page 303

1 2007?
 2 MS. GRIFFITHS:
 3 A. Sharon comes to mind and Heather comes to
 4 mind.
 5 CHAYTOR, Q.C.:
 6 Q. Does your calendar indicate that you had a
 7 discussion with Ms. Predham on March 8th?
 8 MS. GRIFFITHS:
 9 A. I believe in my testimony I do recall stating
 10 that, that I did have a conversation with
 11 Heather about it.
 12 CHAYTOR, Q.C.:
 13 Q. Do you have any recollection as to what Ms.
 14 Predham may or may not have told you?
 15 MS. GRIFFITHS:
 16 A. My conversations with Heather were primarily
 17 around information and data sharing. I would
 18 have specific questions that I would have
 19 wanted to get from her or her Sharon, similar
 20 to the e-mail that you called up before, so if
 21 it wasn't an e-mail, it certainly would have
 22 been a phone call and I would have had some
 23 pre-determined questions that I would have
 24 wanted to get from her.
 25 CHAYTOR, Q.C.:

Page 304

1 Q. And Ms. Predham told you that the total number
 2 of patients with changed results had been
 3 disclosed in the affidavit, was that Ms.
 4 Predham was the source of that information?
 5 MS. GRIFFITHS:
 6 A. In talking to Heather, I'm not even sure that
 7 we discussed the actual numbers and what she
 8 was putting forward, but I got the information
 9 that they would be filing the affidavit by
 10 that certain date in February, the 9th or -
 11 CHAYTOR, Q.C.:
 12 Q. And you understood that it would include the
 13 whole number--all of the numbers?
 14 MS. GRIFFITHS:
 15 A. I didn't ask for a copy of the affidavit and I
 16 didn't ask her the particular information in
 17 it, to be--I just--I was asked to find out,
 18 that's the date that they're filing an
 19 affidavit and will they be filing it by that
 20 date. So I didn't--I can say with all
 21 confidence that I didn't ask Heather for the
 22 particulars in the affidavit.
 23 CHAYTOR, Q.C.:
 24 Q. Yes, but at some point around that timeframe,
 25 February -

Page 305

1 MS. GRIFFITHS:
 2 A. At some point around that timeframe the
 3 information -
 4 CHAYTOR, Q.C.:
 5 Q. You learned that all the numbers were in the
 6 affidavit?
 7 MS. GRIFFITHS:
 8 A. Yes, yes.
 9 CHAYTOR, Q.C.:
 10 Q. This would be a good time to break,
 11 Commissioner.
 12 THE COMMISSIONER:
 13 Q. All right then, we'll take the afternoon
 14 break.
 15 (RECESS)
 16 THE COMMISSIONER:
 17 Q. Please be seated. Ms. Chaytor.
 18 CHAYTOR, Q.C.:
 19 Q. Thank you, Commissioner, if we could have,
 20 please, P-0126 page 11? Ms. Griffiths, this
 21 actually, I'm going to just take you back a
 22 couple of pages here, it's another briefing
 23 note that is drafted by Beverly Griffiths and
 24 approved by Moira Hennessey, April 19th, 2007.
 25 And we understand this is the next briefing

Page 306

1 note.
 2 MS. GRIFFITHS:
 3 A. Uh-hm.
 4 CHAYTOR, Q.C.:
 5 Q. And attached after the annex for the first
 6 time we see this asterisk and text here in
 7 italics about the definition of negative
 8 having changed within a seven-year period.
 9 MS. GRIFFITHS:
 10 A. Uh-hm.
 11 CHAYTOR, Q.C.:
 12 Q. Do you know how that information came to
 13 appear in the briefing notes at this point in
 14 time?
 15 MS. GRIFFITHS:
 16 A. No, it must--I don't recall doing it myself,
 17 I'm pretty sure I didn't do that myself, so
 18 obviously it was, it was from a conversation
 19 that was held, you know, at our senior
 20 management between Eastern Health to have
 21 gotten that level of detail on the definition.
 22 But I had seen it, you know, not long after
 23 that, that's not the first time I've seen it
 24 or anything, I've seen it certainly and as
 25 other briefing notes and it was a good note at

Page 307

1 the end of the chronology because it did make
 2 it clearer for me what the definition was.
 3 CHAYTOR, Q.C.:
 4 Q. Okay, but it wasn't information that you
 5 obtained from Eastern Health?
 6 MS. GRIFFITHS:
 7 A. I didn't get that information, no.
 8 CHAYTOR, Q.C.:
 9 Q. And you didn't insert it in the briefing note?
 10 MS. GRIFFITHS:
 11 A. I didn't, no.
 12 CHAYTOR, Q.C.:
 13 Q. Okay, so the first time you would have seen
 14 this would be when the revised briefing note
 15 came to your attention?
 16 MS. GRIFFITHS:
 17 A. That's right.
 18 CHAYTOR, Q.C.:
 19 Q. Is there anything else in this briefing note
 20 that you believe changed after your original
 21 draft? If you just want to take a moment, if
 22 there's anything that stands out in
 23 particular?
 24 THE COMMISSIONER:
 25 Q. Go back to page 8, now, is that the right

Page 308

1 page?
 2 CHAYTOR, Q.C.:
 3 Q. I believe that's the right page, page 8, it's
 4 the beginning of the briefing note.
 5 MS. GRIFFITHS:
 6 A. It's hard reading in hindsight because I know
 7 a lot of the information now, but at that
 8 particular given point in time, some of the
 9 information may have been new to me, depending
 10 on the conversation as it was being discussed
 11 up the line.
 12 CHAYTOR, Q.C.:
 13 Q. So there's nothing in particular that jumps
 14 out in terms of the wording -
 15 MS. GRIFFITHS:
 16 A. Nothing stands right out, no.
 17 CHAYTOR, Q.C.:
 18 Q. - or otherwise.
 19 MS. GRIFFITHS:
 20 A. No.
 21 CHAYTOR, Q.C.:
 22 Q. If we go on then to page 13? Page 13 then is
 23 the next briefing note, we understand. And
 24 this one is May 16th, 2007. And of course at
 25 this point in time all of the numbers have

Page 309

1 become public through the news media.
 2 MS. GRIFFITHS:
 3 A. Right.
 4 CHAYTOR, Q.C.:
 5 Q. And the numbers then appear in the briefing
 6 note on that date
 7 MS. GRIFFITHS:
 8 A. Uh-hm.
 9 CHAYTOR, Q.C.:
 10 Q. And Ms. Griffiths, did you include these
 11 numbers on this day?
 12 MS. GRIFFITHS:
 13 A. No, I didn't.
 14 CHAYTOR, Q.C.:
 15 Q. You did not?
 16 MS. GRIFFITHS:
 17 A. No.
 18 CHAYTOR, Q.C.:
 19 Q. And so this portion, this bullet here at the
 20 bottom of page 14 of the exhibit, with the
 21 details on the test results are as follows,
 22 and all of the numbers are included, you did
 23 not draft that?
 24 MS. GRIFFITHS:
 25 A. I didn't, no.

Page 310

1 CHAYTOR, Q.C.:
 2 Q. Do you know who did?
 3 MS. GRIFFITHS:
 4 A. I'm pretty sure that Moira did.
 5 CHAYTOR, Q.C.:
 6 Q. Okay.
 7 MS. GRIFFITHS:
 8 A. And I recall that, you know, and it might have
 9 been this process as well, it's hard to
 10 distinguish now between this process, the
 11 information that I know and the previous
 12 information, but I distinctly remember that,
 13 you know, I had gone back into this briefing
 14 note to find these numbers. So I didn't craft
 15 them and I didn't have that information from
 16 any document that I had had, so -
 17 CHAYTOR, Q.C.:
 18 Q. Well you would have had the May or, sorry,
 19 November 23rd, 2006 briefing note?
 20 MS. GRIFFITHS:
 21 A. But that didn't include all of these
 22 comprehensive numbers.
 23 CHAYTOR, Q.C.:
 24 Q. It certainly would have included numbers of -
 25 MS. GRIFFITHS:

Page 311

1 A. The higher level numbers, that's right.
 2 CHAYTOR, Q.C.:
 3 Q. That's right, and for example, it certainly
 4 had numbers around the number of deceased
 5 patients and how many hadn't been retested at
 6 that point in time?
 7 MS. GRIFFITHS:
 8 A. That's right, yes.
 9 CHAYTOR, Q.C.:
 10 Q. And it certainly had numbers of people who,
 11 with changes in their results, as opposed to
 12 just the 117 number.
 13 MS. GRIFFITHS:
 14 A. Yes.
 15 CHAYTOR, Q.C.:
 16 Q. Now at page 19, there's also a briefing note
 17 of the same date.
 18 MS. GRIFFITHS:
 19 A. Okay.
 20 CHAYTOR, Q.C.:
 21 Q. This one is also indicated to be drafted by
 22 you and approved by Ms. Hennessey.
 23 MS. GRIFFITHS:
 24 A. Uh-hm.
 25 CHAYTOR, Q.C.:

Page 312

1 Q. And do you recall doing two briefing notes on
 2 that date?
 3 MS. GRIFFITHS:
 4 A. I don't, but you know, obviously they must
 5 have been done in two different--it was coming
 6 from the same note, done at two points in
 7 time, and one saved as a different date or a
 8 different time during that particular day, or
 9 it might have been done that way just to
 10 preserve some of the data that was in the
 11 previous one, if it was being condensed into
 12 the next one, because certainly one is an HOA
 13 note and if you just look back for a second -
 14 CHAYTOR, Q.C.:
 15 Q. I think they both are.
 16 MS. GRIFFITHS:
 17 A. They both are, okay.
 18 CHAYTOR, Q.C.:
 19 Q. Yes, they're both question and answer notes.
 20 MS. GRIFFITHS:
 21 A. Okay.
 22 CHAYTOR, Q.C.:
 23 Q. And of course, at this point in time, do you
 24 recall that this was an issue for discussion
 25 within the House?

Page 313

1 MS. GRIFFITHS:
 2 A. Yes.
 3 CHAYTOR, Q.C.:
 4 Q. Within the House of Assembly.
 5 MS. GRIFFITHS:
 6 A. Oh, absolutely. It was around that time when
 7 CBC had the -
 8 CHAYTOR, Q.C.:
 9 Q. Yes, May 15th.
 10 MS. GRIFFITHS:
 11 A. - had the data.
 12 CHAYTOR, Q.C.:
 13 Q. Now the note at page 19 certainly has a lot
 14 more anticipated questions.
 15 MS. GRIFFITHS:
 16 A. Right.
 17 CHAYTOR, Q.C.:
 18 Q. And if we come down towards the bottom of that
 19 note, the second bullet under key messages is
 20 "Eastern Health was advised by its legal
 21 counsel to withhold this information pending
 22 Court action." Did you write that?
 23 MS. GRIFFITHS:
 24 A. I didn't, no, and I wouldn't have been privy
 25 to that piece of information. So that

Page 314

1 information was garnered somewhere up the
 2 line.
 3 CHAYTOR, Q.C.:
 4 Q. Okay, and you weren't -
 5 MS. GRIFFITHS:
 6 A. I hadn't spoken to anyone at Eastern Health
 7 about that particular topic, with regards to
 8 legal counsel or Court action, except I spoke
 9 to Heather and asked her "I understand there's
 10 an affidavit being submitted and are you
 11 still--will you meet that timeline?" or
 12 whatever.
 13 CHAYTOR, Q.C.:
 14 Q. Okay, and in terms of the overall numbers
 15 appearing now after the matter has become a
 16 matter of public record, or the numbers having
 17 become a matter of public record -
 18 MS. GRIFFITHS:
 19 A. Right.
 20 CHAYTOR, Q.C.:
 21 Q. - and now appearing in the briefing notes,
 22 those numbers not having been in the briefing
 23 note before, were you ever instructed or
 24 advised not to include all of the numbers in
 25 the briefing note?

Page 315

1 MS. GRIFFITHS:
 2 A. No, I was never instructed directly, no.
 3 CHAYTOR, Q.C.:
 4 Q. And the briefing note that I directed your
 5 attention to earlier where you had included a
 6 line attaching the November 23rd 2006 note
 7 from Eastern Health with the numbers -
 8 MS. GRIFFITHS:
 9 A. Um-hm.
 10 CHAYTOR, Q.C.:
 11 Q. - you indicated that that would have been
 12 deleted by someone other than yourself?
 13 MS. GRIFFITHS:
 14 A. Yes.
 15 CHAYTOR, Q.C.:
 16 Q. Did it ever catch your attention that that was
 17 no longer being referred to, the November 23rd
 18 document? Did that ever catch your attention
 19 the next time you went to do a briefing note,
 20 "why are we no longer including this
 21 document?"
 22 MS. GRIFFITHS:
 23 A. No, not specifically. I guess it was, you
 24 know, not to be repetitious without putting
 25 the same pieces of information forward, so I

Page 316

1 guess it was known that that information is
 2 where it needed to be at a given time and just
 3 the following briefing notes were subsequent
 4 information.
 5 CHAYTOR, Q.C.:
 6 Q. And in this, do you recall then in the middle
 7 of May, May 15th in particular, of 2007, do
 8 you recall this issue becoming an issue of
 9 public discussion and garnering a lot of
 10 attention in the media?
 11 MS. GRIFFITHS:
 12 A. I do.
 13 CHAYTOR, Q.C.:
 14 Q. Okay, and what do you recall taking place in
 15 the Department regarding the issue at that
 16 point in time?
 17 MS. GRIFFITHS:
 18 A. I would imagine there were discussions at the
 19 senior level, but at that given point in time,
 20 I wasn't privy to the meetings or the
 21 discussions that were held at the senior
 22 level.
 23 CHAYTOR, Q.C.:
 24 Q. So you weren't called into any meetings?
 25 MS. GRIFFITHS:

Page 317

1 A. I wasn't, no, and I don't recall at this
 2 point, I think they had, you know, new
 3 information. I understood that the media had
 4 looked at the affidavit and the affidavit
 5 contained more numbers, and I guess I learned
 6 that information along with everyone else, and
 7 you know, the discussions that came around
 8 that issue then were certainly high level
 9 discussions at the Department, and I don't
 10 recall Moira coming back and asking me for any
 11 specific new information to get or to contact
 12 anyone on the numbers.
 13 CHAYTOR, Q.C.:
 14 Q. Okay. So you weren't asked to contact anyone
 15 at Eastern Health?
 16 MS. GRIFFITHS:
 17 A. I don't recall that, no.
 18 CHAYTOR, Q.C.:
 19 Q. And nobody within the Department came to ask
 20 you for any information or clarification on -
 21 MS. GRIFFITHS:
 22 A. On the numbers?
 23 CHAYTOR, Q.C.:
 24 Q. On anything regarding the issue.
 25 MS. GRIFFITHS:

Page 318

1 A. Not that I recall at that given time. That
 2 was about May?
 3 CHAYTOR, Q.C.:
 4 Q. May, yes.
 5 MS. GRIFFITHS:
 6 A. Yeah, yeah, okay.
 7 CHAYTOR, Q.C.:
 8 Q. And if we could look at P-0958, please,
 9 Registrar? And Ms. Griffiths, this is an e-
 10 mail exchange between Ms. Hennessey and Mr.
 11 Thompson, and it's in, we understand, June 5th
 12 2007, and there was some concern expressed
 13 from Eastern Health from Ms. Pilgrim that
 14 there were a number of people making contacts.
 15 MS. GRIFFITHS:
 16 A. Yes.
 17 CHAYTOR, Q.C.:
 18 Q. From the Department with Eastern Health, and
 19 so they're trying to streamline the number of
 20 contacts.
 21 MS. GRIFFITHS:
 22 A. Right.
 23 CHAYTOR, Q.C.:
 24 Q. And Ms. Hennessey suggests that yourself and
 25 Cathi Bradbury, Dr. Bradbury, be used as key

Page 319

1 contacts in the Department.
 2 MS. GRIFFITHS:
 3 A. Um-hm.
 4 CHAYTOR, Q.C.:
 5 Q. Okay. Do you recall that?
 6 MS. GRIFFITHS:
 7 A. I recall. I'm not sure if I was given that
 8 specific--I don't think I was copied that
 9 particular piece of information, but I do
 10 remember there were--I think there were some
 11 issues and I think Ms. Pilgrim brought it to
 12 the attention of Moira that, you know, we were
 13 calling concurrent people trying to get
 14 information and sometimes asking the same
 15 questions, whether it be on whatever level.
 16 So I guess on that particular piece of it,
 17 Moira came to me and said that, you know, from
 18 information gathering perspective that she
 19 advised that I would be--from Board Services
 20 division, I would be the primary contact for
 21 Eastern Health.
 22 CHAYTOR, Q.C.:
 23 Q. And what did you understand that would be, to
 24 become the primary contact on this issue for
 25 Eastern Health?

Page 320

1 MS. GRIFFITHS:
 2 A. That, you know, new information--I think what
 3 was happening at the time, and it sometimes
 4 happens as well, is that the Deputy may pick
 5 up the phone and ask a certain question of the
 6 CEO or Moira may do the same thing with one of
 7 the VPs. The director of communications may
 8 be concurrently calling and talking to the
 9 communications director over there, and
 10 sometimes we're all asking for the same piece
 11 of information.
 12 CHAYTOR, Q.C.:
 13 Q. Yes.
 14 MS. GRIFFITHS:
 15 A. So they were trying to streamline it so that
 16 if I were calling, you know, let me be the
 17 only one to call on that specific piece of
 18 information.
 19 CHAYTOR, Q.C.:
 20 Q. And is that how then it went forward, that you
 21 became -
 22 MS. GRIFFITHS:
 23 A. It seemed to, but then you know, there were a
 24 lot of changes occurred within that small
 25 period of time with Mr. Thompson assuming

Page 321

1 responsibility for ER/PR. So within that
 2 small window of time, I felt that--I felt
 3 comfortable in picking up the phone and
 4 calling Eastern Health to get the information
 5 and that 15 other people weren't calling and
 6 doing the same thing.
 7 CHAYTOR, Q.C.:
 8 Q. Yes, okay, and so in terms of then your
 9 communications back to the Department, once
 10 you became the key contact or one of two key
 11 contacts, who would you then report the
 12 information to?
 13 MS. GRIFFITHS:
 14 A. Directly to Moira Hennessey.
 15 CHAYTOR, Q.C.:
 16 Q. Okay. So -
 17 MS. GRIFFITHS:
 18 A. I wouldn't have gone -
 19 CHAYTOR, Q.C.:
 20 Q. - so it was no change?
 21 MS. GRIFFITHS:
 22 A. No.
 23 CHAYTOR, Q.C.:
 24 Q. You continued to then report that directly to
 25 Ms. Hennessey?

Page 322

1 MS. GRIFFITHS:
 2 A. Absolutely.
 3 CHAYTOR, Q.C.:
 4 Q. On this issue?
 5 MS. GRIFFITHS:
 6 A. Yeah.
 7 CHAYTOR, Q.C.:
 8 Q. Okay, and then did your involvement in the
 9 issue increase?
 10 MS. GRIFFITHS:
 11 A. Not really. It was still--I don't recall it
 12 being significantly increased or not. I just
 13 felt a level of comfort that when I was
 14 calling Eastern Health to get a specific piece
 15 of information that there were other people
 16 not doing the same thing. So I think it was
 17 just streamlining and I appreciated Eastern
 18 Health's point of view at the time because it
 19 can be frustrating when two or three people
 20 from the Department are trying to get the same
 21 information and it's time consuming and very
 22 ineffective or inefficient, I suppose is a
 23 better word.
 24 CHAYTOR, Q.C.:
 25 Q. Ms. Griffiths, did you have occasion then, in

Page 323

1 June of 2007, to attend on Eastern Health to
 2 see their data on patient contacts with
 3 respect to the ER/PR issue?
 4 MS. GRIFFITHS:
 5 A. I did. I believe it was around the middle of
 6 June.
 7 CHAYTOR, Q.C.:
 8 Q. And what can you tell the Commissioner about
 9 that?
 10 MS. GRIFFITHS:
 11 A. The Deputy Minister at the time, Mr. Thompson,
 12 had asked Moira--I guess had had the
 13 discussion that, you know, can we have a look
 14 at their data, see what kind of information is
 15 available, because I got a sense at the time
 16 that Robert wasn't completely comfortable with
 17 the numbers, and we didn't know what kind of
 18 database they were using. So Moira asked if I
 19 would go over to meet with Heather Predham and
 20 Pat Pilgrim and have a discussion and visually
 21 see what kind of data information system they
 22 have and what kind--how are they collecting
 23 and keeping track of patient contacts and that
 24 kind of thing. So myself and my colleague,
 25 one of the other consultants, Derek Penney,

Page 324

1 went over to Eastern Health and we met with
 2 Heather and I believe Pat Pilgrim, at that
 3 time, and Pam Elliott rings a bell too. Pam
 4 is the Director of Quality at Eastern Health.
 5 It was either--and I may have that in my
 6 notes, but it was either Pam and Pat or one or
 7 the other, and we basically asked Heather what
 8 kind of information systems and how are they
 9 moving along the process and how are they
 10 ensuring that patients were being contacted,
 11 and what we--I guess what we discovered is
 12 that they had a very manual process of
 13 collecting the data, and it was basically, you
 14 know, the 11 by 14 long paper and it was like
 15 a Word document in which they had the columns
 16 laid out and they had the patients name and
 17 contact listing, and basically a check mark to
 18 see which patients were being contacted, and
 19 there were little notations made to, you know,
 20 basically from the discussion of having a
 21 discussion with the patients or patient
 22 contacted or you know, will follow up with a
 23 phone call, those kinds of little notations.
 24 So we had discussion around that and it
 25 was, the staff there were finding it very

Page 325

1 challenging, I guess, to make sure that the
 2 data that they were using, the database that
 3 they were using, and like I say, it was pretty
 4 much a manual process, that you know, I guess
 5 I went over with the assumption that they
 6 could put ER/PR and the patient and the test
 7 results and press a button and they would get
 8 the data come out in a good electronic order.
 9 CHAYTOR, Q.C.:
 10 Q. And do you have any particular training or
 11 expertise in data management?
 12 MS. GRIFFITHS:
 13 A. No, I mean, I can navigate myself around Excel
 14 and, you know, I can -
 15 CHAYTOR, Q.C.:
 16 Q. But what--were you surprised then what you saw
 17 -
 18 MS. GRIFFITHS:
 19 A. I was.
 20 CHAYTOR, Q.C.:
 21 Q. - in terms of the state of the records?
 22 MS. GRIFFITHS:
 23 A. Yeah, I was surprised at, you know, the manual
 24 process that they had in place, and you know,

Page 326

1 they had files, really manual files in boxes
 2 that they were trying to navigate their way.
 3 So it was a difficult--I appreciated that day,
 4 when I had met with them, the difficulty that
 5 they were having in the data management and
 6 ensuring that everyone was contacted and what
 7 follow up was being done and things like that.
 8 So I guess, you know, I certainly got an
 9 appreciation for the challenges that they were
 10 having with regards to that.
 11 CHAYTOR, Q.C.:
 12 Q. And Ms. Griffiths, had those challenges ever
 13 been told to you in prior discussions with
 14 Eastern Health?
 15 MS. GRIFFITHS:
 16 A. Only insofar as it was difficult to ascertain
 17 why they were having so much difficulty in
 18 making sure that every patient was contacted
 19 and having the exact number of patients and,
 20 from that perspective. Like it would have
 21 been--it would have seemed easy to me if I
 22 could press a button, get an Excel spreadsheet
 23 and have all that data in front of me, but
 24 they were working on a very manual process,
 25 and then I appreciated why.

Page 327

1 CHAYTOR, Q.C.:
 2 Q. And they didn't have access to an Excel
 3 spreadsheet?
 4 MS. GRIFFITHS:
 5 A. I think they did, but they were doing it
 6 manually for one reason or another.
 7 CHAYTOR, Q.C.:
 8 Q. For whatever reason.
 9 MS. GRIFFITHS:
 10 A. Yeah, it might have been, you know, at the
 11 time it could have been a resource issue or
 12 that's the way they set it up when they
 13 started reviewing the charting.
 14 CHAYTOR, Q.C.:
 15 Q. And back around the time period that we looked
 16 at in your briefing notes when you did have
 17 some discussion or e-mail exchange with Ms.
 18 Smith about one patient who had come forward
 19 who had been missed, in that time period, and
 20 then you went ahead in your briefing note and
 21 noted that all patients had individually been
 22 met with by clinicians. In that time period,
 23 had anyone ever indicated to you any
 24 challenges with data management?
 25 MS. GRIFFITHS:

Page 328

1 A. Not specifically, but you know--and that's
 2 why, I think, when I went over there, I was of
 3 the assumption that they had a better
 4 electronic data management type system when
 5 they were following through this.
 6 CHAYTOR, Q.C.:
 7 Q. So had you previously been given a level of
 8 assurance that all patients had been
 9 contacted?
 10 MS. GRIFFITHS:
 11 A. I had, yeah. I mean, that was our key
 12 messaging, that anyone that could be contacted
 13 was contacted.
 14 CHAYTOR, Q.C.:
 15 Q. And that was repeatedly a key message?
 16 MS. GRIFFITHS:
 17 A. Yes.
 18 CHAYTOR, Q.C.:
 19 Q. Okay. So had any challenges with respect to
 20 data management been identified to you, would
 21 you have been expressing with confidence in
 22 the briefing notes that all patients had been
 23 contacted?
 24 MS. GRIFFITHS:
 25 A. Probably not, but the only thing is, you know,

Page 329

1 it would have been--even though I went over
 2 and I saw the manual process they were using,
 3 I still couldn't presume that they'd--you
 4 know, I mean, I couldn't presume that because
 5 it was a manual process that it wasn't as good
 6 as or as useful a tool to them as something
 7 that was electronic.
 8 CHAYTOR, Q.C.:
 9 Q. Was your confidence in that assertion shaken
 10 at all by the episode?
 11 MS. GRIFFITHS:
 12 A. A little, not in that competence in the
 13 assertion, I guess, but I felt very empathetic
 14 towards them. I felt, you know, my gosh, it's
 15 hard enough to be dealing with this issue, but
 16 you know, if you had a more easier and more
 17 user-friendly system that you could easily go
 18 in and, you know, get the data out of X number
 19 of patients are contacted on a given time and
 20 you know, you could plot your time lines and
 21 things like that. You know, I really had a
 22 better appreciation for the struggles that, I
 23 guess, they were having in trying to ensure
 24 that all of their data was collected and they
 25 could get some useful evaluation out of it.

Page 330

1 CHAYTOR, Q.C.:
 2 Q. So at that point in time or at any point in
 3 time, did you have concern that the
 4 documentation was not supportive of the
 5 assertion that all patients had been
 6 contacted?
 7 MS. GRIFFITHS:
 8 A. I didn't presume that that day. You know, I
 9 didn't presume. Even though, like I say, it
 10 was a manual process, that was a process that
 11 was working for them at that given time and
 12 they didn't say--they did say to me--or I
 13 guess, you know, there was certainly, you
 14 know, this is challenging. It's very
 15 difficult to keep track of, you know, that
 16 kind of way. A manual process is, you know.
 17 CHAYTOR, Q.C.:
 18 Q. Yes, and was that being said to you for the
 19 first time, it's difficult to keep track and
 20 it's very challenging?
 21 MS. GRIFFITHS:
 22 A. No, no, I guess I can't even presume to say
 23 that. It was more -
 24 CHAYTOR, Q.C.:
 25 Q. So you'd heard that before?

Page 331

1 MS. GRIFFITHS:
 2 A. It was more I understood the challenge that
 3 they were possibly having, because I could see
 4 myself trying to manage a database of over 100
 5 people or 1,000, almost 1,000 people and
 6 trying to -
 7 CHAYTOR, Q.C.:
 8 Q. So nobody in Eastern Health -
 9 MS. GRIFFITHS:
 10 A. - and trying to ensure -
 11 CHAYTOR, Q.C.:
 12 Q. - was actually saying that, that this is
 13 challenging?
 14 MS. GRIFFITHS:
 15 A. No, no.
 16 CHAYTOR, Q.C.:
 17 Q. This is difficult to keep track?
 18 MS. GRIFFITHS:
 19 A. No, but from my own perspective, I was -
 20 CHAYTOR, Q.C.:
 21 Q. That was the impression you formed?
 22 MS. GRIFFITHS:
 23 A. That was the impression I had.
 24 CHAYTOR, Q.C.:
 25 Q. From what you saw?

Page 332

1 MS. GRIFFITHS:
 2 A. My goodness, if they had a better IT system
 3 here, they might be able to manage this a
 4 little bit easier.
 5 CHAYTOR, Q.C.:
 6 Q. So at any point in time, did you have concern
 7 that the documentation wasn't supportive of
 8 the assertion that all the patients had been
 9 contacted?
 10 MS. GRIFFITHS:
 11 A. I think I would have had a better measure of
 12 comfort if I had to see more ease of a system
 13 of patient tracking, but again, I couldn't
 14 presume that. Even though it was a manual
 15 process, I still--you know, I guess I was of
 16 the assumption that they were still capturing
 17 the information and, you know, working through
 18 the process, just as if they had an electronic
 19 system. I just felt that it would have been
 20 so much more streamlined for them if they
 21 could, you know, have all the data on a
 22 database.
 23 CHAYTOR, Q.C.:
 24 Q. And what did you report back then to Mr.
 25 Thompson?

Page 333

1 MS. GRIFFITHS:
 2 A. Basically that, that you know, they're
 3 struggling with a manual database and that,
 4 you know, I said to him that, you know, it
 5 was--they were finding it challenging and, you
 6 know, he looked at--you know, he was similar,
 7 I guess, to our impression that, you know,
 8 it's difficult enough to manage a big issue
 9 like this when the information systems are not
 10 there to support you. So that was, it was
 11 right after that meeting that he decided to
 12 engage the Newfoundland Centre for Health
 13 Information to help Eastern Health with the
 14 development of the database for the ER/PR
 15 process.
 16 CHAYTOR, Q.C.:
 17 Q. Okay. Now, Ms. Griffiths, what was your next
 18 involvement or significant or substantial
 19 involvement in this issue?
 20 MS. GRIFFITHS:
 21 A. I attended a meeting at the department where
 22 the director with the Newfoundland Centre of
 23 Health Information was asked to attend and he
 24 had staff there that day. And there was
 25 discussion around helping Eastern Health to

Page 334

1 develop a database for ER, the ER/PR issue.
 2 And I guess there were two pieces with that.
 3 There was, it was to, you know, certainly
 4 ensure that all of the--it was, I guess the
 5 primarily intent was to assist Eastern Health
 6 with working through the process of the data
 7 management around this issue. And the second
 8 one was to certainly give the department and
 9 give Eastern Health a measure of confidence
 10 that patients, all the patients could be--you
 11 know, that all the patients were contacted,
 12 all the follow up was being done and the
 13 tracking could be done then to ensure that
 14 that process, indeed, was occurring.
 15 CHAYTOR, Q.C.:
 16 Q. And that was, I take it, Mr. Don MacDonald,
 17 was it?
 18 MS. GRIFFITHS:
 19 A. It was, yeah. And Mr. Mike Barron.
 20 CHAYTOR, Q.C.:
 21 Q. Okay. and if we look at 1429? We have an e-
 22 mail here from Mr. MacDonald to yourself, June
 23 15th.
 24 MS. GRIFFITHS:
 25 A. Yeah.

Page 335

1 CHAYTOR, Q.C.:
 2 Q. And I take it that is he's looking for some
 3 clarification around the database project?
 4 MS. GRIFFITHS:
 5 A. Sure.
 6 CHAYTOR, Q.C.:
 7 Q. So that's the project that NLCHI then
 8 undertook?
 9 MS. GRIFFITHS:
 10 A. Yes.
 11 CHAYTOR, Q.C.:
 12 Q. Okay. And were you also involved, then, in,
 13 starting in May of 2007 in preparing issue
 14 monitoring reports on this with respect to the
 15 ER/PR issue?
 16 MS. GRIFFITHS:
 17 A. That's right. There were two issues,
 18 actually, there were several issues, I think,
 19 that the premier's office was following. And
 20 I was asked to report on a weekly basis, there
 21 were two files at the time that I was
 22 reporting to the premier's office on. One was
 23 the radiology issue in Burin at the time and
 24 one was the ER/PR. And primarily I think I
 25 might have done a series of 10 to 12 weeks of

Page 336

1 reporting and each week I would send a one
 2 pager to the premier's office to update them
 3 on the ER/PR issue, and it was primarily
 4 focused around the work that the Newfoundland
 5 Centre for Health Information was carrying
 6 out.
 7 CHAYTOR, Q.C.:
 8 Q. Okay. And first of all, tell us what is an
 9 issue monitoring report?
 10 MS. GRIFFITHS:
 11 A. It was new, it was new -
 12 CHAYTOR, Q.C.:
 13 Q. That's a new concept, is it?
 14 MS. GRIFFITHS:
 15 A. Yes, it was new to me.
 16 CHAYTOR, Q.C.:
 17 Q. Okay.
 18 MS. GRIFFITHS:
 19 A. And I haven't done it, actually, since the
 20 ER/PR, so I guess at the time it was just a
 21 process that was implemented to update the
 22 premier's office on some key issues in any
 23 department and I guess ours was health.
 24 CHAYTOR, Q.C.:
 25 Q. And you reported directly to the premier's

Page 337

1 office?
 2 MS. GRIFFITHS:
 3 A. No. I went through Moira.
 4 CHAYTOR, Q.C.:
 5 Q. Through Moira.
 6 MS. GRIFFITHS:
 7 A. Yeah.
 8 CHAYTOR, Q.C.:
 9 Q. If we could look at P-0126, page 47, please?
 10 And I won't take you through all of those, Ms.
 11 Griffiths, but this is, I believe, the first
 12 one, May 25th -
 13 MS. GRIFFITHS:
 14 A. Yeah, it started in May, and I think we ended
 15 around August sometime.
 16 CHAYTOR, Q.C.:
 17 Q. I think the last one -
 18 MS. GRIFFITHS:
 19 A. So we reported through the summer and it was
 20 around that time then that Mr. Thompson
 21 assumed responsibility for the -
 22 CHAYTOR, Q.C.:
 23 Q. August 17th, 2007 is the last one we have.
 24 MS. GRIFFITHS:
 25 A. Oh, okay, yeah.

Page 338

1 CHAYTOR, Q.C.:
 2 Q. Okay. So this was a new concept, new concept,
 3 the issue monitoring reports, you hadn't done
 4 anything like that before?
 5 MS. GRIFFITHS:
 6 A. No, I hadn't had that request on other files.
 7 CHAYTOR, Q.C.:
 8 Q. But was it--is there such a creature before
 9 this as an issue monitoring report, is that
 10 something new?
 11 MS. GRIFFITHS:
 12 A. It was new to, it was new to -
 13 CHAYTOR, Q.C.:
 14 Q. And was it new to the department?
 15 MS. GRIFFITHS:
 16 A. It was.
 17 CHAYTOR, Q.C.:
 18 Q. It was?
 19 MS. GRIFFITHS:
 20 A. Yeah.
 21 CHAYTOR, Q.C.:
 22 Q. Okay. And who was it that asked you to do
 23 this?
 24 MS. GRIFFITHS:
 25 A. We--the request certainly came from Moira

Page 339

1 Hennessey to me, but I understand, because we
 2 used to send them up through cabinet
 3 secretariat, so they would, on the Thursday of
 4 each week, they would, you know, we would
 5 forward the most up-to-date -
 6 CHAYTOR, Q.C.:
 7 Q. And it was -
 8 MS. GRIFFITHS:
 9 A. - information to them. It would flow through
 10 cabinet secretariat and then it would flow
 11 through to the premier.
 12 CHAYTOR, Q.C.:
 13 Q. Okay. And I take it prior to May 25th, 2007
 14 nobody else had prepared an issue monitoring
 15 report with -
 16 MS. GRIFFITHS:
 17 A. Not to my knowledge.
 18 CHAYTOR, Q.C.:
 19 Q. - respect to the ER/PR issue?
 20 MS. GRIFFITHS:
 21 A. No, not to my knowledge, no.
 22 CHAYTOR, Q.C.:
 23 Q. And why was it at this point in time that this
 24 type of report was being requested from the
 25 premier's office?

Page 340

1 MS. GRIFFITHS:
 2 A. And it wasn't specific to the ER/PR, as I say,
 3 that summer -
 4 CHAYTOR, Q.C.:
 5 Q. It was also Burin radiology.
 6 MS. GRIFFITHS:
 7 A. - as I say, that summer, it was also Burin
 8 radiology. So I guess it was just to inform
 9 the premier's office on a weekly basis on
 10 these two files to update them.
 11 CHAYTOR, Q.C.:
 12 Q. Okay.
 13 MS. GRIFFITHS:
 14 A. And it was my understanding from cabinet
 15 secretariat that there were other issues, I
 16 think there was list of issues from different
 17 departments and they were monitoring those
 18 issues.
 19 CHAYTOR, Q.C.:
 20 Q. So was this an new practice that came in at
 21 this point in time?
 22 MS. GRIFFITHS:
 23 A. It was new for me, yeah. And no one else in
 24 my branch -
 25 CHAYTOR, Q.C.:

Page 341

1 Q. Had done this before?
 2 MS. GRIFFITHS:
 3 A. No, or was doing on any other file that I knew
 4 of.
 5 CHAYTOR, Q.C.:
 6 Q. And does it continue, is this still a
 7 practice?
 8 MS. GRIFFITHS:
 9 A. No, no.
 10 CHAYTOR, Q.C.:
 11 Q. It doesn't?
 12 MS. GRIFFITHS:
 13 A. When we finished in--I believe with two of my
 14 files they kind of coincided because it was
 15 kind of redundant information, you know.
 16 CHAYTOR, Q.C.:
 17 Q. And is it anything that continues with respect
 18 to any other issues right now?
 19 MS. GRIFFITHS:
 20 A. It's not, no.
 21 CHAYTOR, Q.C.:
 22 Q. No.
 23 MS. GRIFFITHS:
 24 A. Not that I've been asked or not that any of my
 25 colleagues are doing.

Page 342

1 CHAYTOR, Q.C.:
 2 Q. Okay. And do you know did anyone explain to
 3 you why you were being asked to undertake this
 4 task in May of 2007 and hadn't been asked this
 5 before?
 6 MS. GRIFFITHS:
 7 A. My understanding is just to ensure that
 8 central government was aware of the issue and
 9 just to update it from a general point of view
 10 on each of the files.
 11 CHAYTOR, Q.C.:
 12 Q. But it's not something had been asked of you
 13 prior to May of 2007?
 14 MS. GRIFFITHS:
 15 A. No.
 16 CHAYTOR, Q.C.:
 17 Q. Okay. Other than what I've already covered
 18 with you then, Ms. Griffiths, have you
 19 attended any other meetings or had any other
 20 discussions on the ER/PR issue that I haven't
 21 already taken you through?
 22 MS. GRIFFITHS:
 23 A. No, because like I say, after my visit to
 24 Eastern Health and to look at their data
 25 system and then the engagement of the Centre

Page 343

1 for Health Information, primarily the
 2 responsibility then--outside of the fact that
 3 I was doing the issue monitoring report, I
 4 didn't have much engagement then with the file
 5 because Mr. Thompson was assuming
 6 responsibility for the ER/PR file.
 7 CHAYTOR, Q.C.:
 8 Q. Yes. And in doing the issue monitoring report
 9 what types of things would you include?
 10 MS. GRIFFITHS:
 11 A. One week would run into another, into another,
 12 so you know, the activities like what I would
 13 report, and it was basically activities of the
 14 week and then any new developments that would
 15 occur the next week. So then when the next
 16 week came, I would, I guess, look at what we
 17 had anticipated would happen, did it happen,
 18 did it not happen, if it didn't happen, why
 19 and it was basically a very one-page succinct
 20 piece of information just to ensure that the
 21 flow of information continued.
 22 CHAYTOR, Q.C.:
 23 Q. Okay. In answering one of my questions, I
 24 believe the question around what you observed
 25 of Eastern Health's database, you indicated

Page 344

1 that it may be in some information in your
 2 notes. Do you have notes on the ER/PR issue?
 3 MS. GRIFFITHS:
 4 A. I don't have them with me today, no.
 5 CHAYTOR, Q.C.:
 6 Q. But you do have notes regarding this issue?
 7 MS. GRIFFITHS:
 8 A. I'm not sure if I do because it wasn't, it
 9 wasn't a situation where we kind of sat around
 10 the table. I went into her office, looked at,
 11 myself and my colleague went into the office,
 12 sat down and--it wasn't actually even a form
 13 that I sat down and took notes. I was more
 14 there observing and seeing and looking and
 15 finding out and -
 16 CHAYTOR, Q.C.:
 17 Q. Yes, and my question is a bit broader than
 18 that. I'm wondering do you have any notes at
 19 all on the ER/PR issue?
 20 MS. GRIFFITHS:
 21 A. Any notes that I could find, and I reviewed
 22 all of--I'm one of those little black book
 23 people, so when the Commission started, I went
 24 through all of my notes in that time line and
 25 anything that I had, I would have submitted.

Page 345

1 CHAYTOR, Q.C.:

2 Q. Okay. And I don't believe we have any notes

3 from you.

4 MS. GRIFFITHS:

5 A. No, so I mean, most of my information would

6 have been taken from pieces of information or

7 going into the system and a lot of my work is

8 done electronically.

9 CHAYTOR, Q.C.:

10 Q. Okay. And if there are notes of your visit to

11 Eastern Health on that date, that's something

12 that if you wouldn't mind, you could check and

13 -

14 MS. GRIFFITHS:

15 A. I would, certainly, I'll go back on that date

16 -

17 CHAYTOR, Q.C.:

18 Q. - and pass them on to Mr. Pritchard?

19 MS. GRIFFITHS:

20 A. - I believe I did for Rolf, I think I had that

21 discussion and I believe, you know, when we

22 were doing the disclosure day, I believe I

23 went back and looked, but I'll certainly do

24 that again.

25 CHAYTOR, Q.C.:

Page 346

1 Q. Okay. And is there anything else, any other

2 information that you have that you believe

3 would be of importance or significance to the

4 Commissioner in her -

5 MS. GRIFFITHS:

6 A. Not--and I've gone back over my systems and

7 reviewed them.

8 CHAYTOR, Q.C.:

9 Q. Thank you. And those are all my questions,

10 Commissioner.

11 COMMISSIONER:

12 Q. Thank you. Mr. Simmons?

13 MR. SIMMONS:

14 Q. I have no questions. Thank you, Commissioner.

15 COMMISSIONER:

16 Q. Ms. Hennebury?

17 MS. HENNEBURY:

18 Q. I have no questions. Thank you.

19 COMMISSIONER:

20 Q. Ms. O'Dea?

21 MS. O'DEA:

22 Q. No questions, Commissioner.

23 MS. NEWBURY:

24 Q. No questions.

25 COMMISSIONER:

Page 347

1 Q. Mr. Crosbie?

2 CROSBIE, Q.C.:

3 Q. No questions.

4 COMMISSIONER:

5 Q. Mr. Pritchard?

6 MS. BEVERLY GRIFFITHS, CROSS-EXAMINATION BY MR. ROLF

7 PRITCHARD

8 MR. PRITCHARD:

9 Q. Thank you, Commissioner. Good afternoon, Ms.

10 Griffiths. Ms. Griffiths, a few questions

11 arising from your testimony. Earlier in your

12 testimony you were explaining to Ms. Chaytor

13 about what involvement, if any, you had had in

14 the Labrador Grenfell matter -

15 MS. GRIFFITHS:

16 A. Sure.

17 MR. PRITCHARD:

18 Q. And the sterilization of the gynecological

19 instruments. And you made the statement that

20 the department would not have been involved in

21 directing how the patients were contacted.

22 And why is that?

23 MS. GRIFFITHS:

24 A. There was nothing that stood out to be

25 concerning, I guess, from a--from the board's

Page 348

1 point of view and how they were handling the

2 issue and disclosing the information to

3 patients and following up. So I guess from

4 that perspective I, you know, certainly put

5 the information in briefing notes, send it up

6 the line, this is what Labrador is doing and

7 from that perspective we saw it as an

8 operational issue of the board. The board was

9 carrying out that--you know, carrying out the

10 steps in the process and from the department's

11 point of view, we basically passed the

12 information along as information.

13 MR. PRITCHARD:

14 Q. Now, you were being asked about some of the

15 processes around the briefing notes that you

16 prepared or that are prepared in your branch.

17 And you made the statement that you don't

18 overwrite briefing notes when you're preparing

19 them or updating them but others have done so.

20 MS. GRIFFITHS:

21 A. Sure.

22 MR. PRITCHARD:

23 Q. Is that still the practice, are there still

24 people who overwrite the briefing notes in

25 your branch?

Page 349

1 MS. GRIFFITHS:
 2 A. That practice stopped awhile ago because there
 3 was some concern about losing data or
 4 certainly being able to go back over a series
 5 of briefing notes on a particular subject and
 6 ensure that you had the information and you
 7 could trend the information if there were
 8 changes and key certain points in time. And
 9 so I'm not sure the time line. It's certainly
 10 within the past year or so that when we do a
 11 briefing note now and we make changes, I
 12 always have the practice of saving as another
 13 date in the briefing, so. But a briefing note
 14 on the same topic with any changes we now bold
 15 and we also have a new signatory change on the
 16 bottom. It still says "Prepared by" so my
 17 name would still show up as prepared by, and
 18 approved by, but there is a signature page for
 19 the deputy minister and the minister just to
 20 ensure, I guess, that all the parties involved
 21 have seen and acknowledged in writing that
 22 they have the -
 23 MR. PRITCHARD:
 24 Q. Okay.
 25 MS. GRIFFITHS:

Page 350

1 A. - have seen the briefing note.
 2 MR. PRITCHARD:
 3 Q. Now you mentioned that you did not attend the
 4 minister's briefing on November 23rd, 2006?
 5 MS. GRIFFITHS:
 6 A. Right.
 7 MR. PRITCHARD:
 8 Q. But you did, at some point, receive from Ms.
 9 Hennessey a copy of the Eastern Health
 10 briefing note of the same day?
 11 MS. GRIFFITHS:
 12 A. Okay.
 13 MR. PRITCHARD:
 14 Q. Am I correct in understanding that?
 15 MS. GRIFFITHS:
 16 A. Yes.
 17 MR. PRITCHARD:
 18 Q. Okay. And that was subsequently attached to
 19 the November 27th briefing note?
 20 MS. GRIFFITHS:
 21 A. That's right, right.
 22 MR. PRITCHARD:
 23 Q. Okay. Now, other than being given that
 24 briefing note, were you given any
 25 understanding or expectations about what would

Page 351

1 subsequently unfold at the Eastern Health
 2 briefing, did you have any expectations at all
 3 about what would or would not be disclosed?
 4 MS. GRIFFITHS:
 5 A. I didn't, no.
 6 MR. PRITCHARD:
 7 Q. Okay. Now, the last thing I wanted to ask you
 8 about, and I wasn't clear, and it's probably
 9 my confusion, but you spoke--you were asked
 10 some questions about the Eastern Health
 11 affidavit.
 12 MS. GRIFFITHS:
 13 A. Um-hm.
 14 MR. PRITCHARD:
 15 Q. And that you became aware that Eastern Health
 16 had filed an affidavit?
 17 MS. GRIFFITHS:
 18 A. Yes.
 19 MR. PRITCHARD:
 20 Q. Okay. And did I understand that you became
 21 aware of that in February, somewhere around
 22 there?
 23 MS. GRIFFITHS:
 24 A. It's sometimes hard to distinguish, I guess,
 25 when I found out what piece of information

Page 352

1 because I've been following the Inquiry and
 2 I've been reading, you know, issues around it
 3 and whatnot. But, you know, when I think
 4 about the time line in that area, I distinctly
 5 remember calling Heather and Heather giving me
 6 information that the affidavit had to be in
 7 the court, filed in the court by the 9th of
 8 February. And I distinctly remember that she
 9 didn't--I didn't ask her for a copy of the
 10 content, I didn't ask her what was--what the
 11 content of the affidavit was. I simply wanted
 12 information as to whether that affidavit would
 13 be filed.
 14 MS. GRIFFITHS:
 15 A. So I guess, and that's what I put in the
 16 briefing note. I don't recall having any
 17 discussions around the content of the
 18 affidavit or the numbers that were in the
 19 affidavit until, I guess, around May of that--
 20 you know, a period of time after when the
 21 media actually disclosed the numbers that were
 22 in the affidavit and then those numbers were
 23 conflicting with the numbers that we had at
 24 the department.
 25 MR. PRITCHARD:

Page 353

1 Q. So you had no awareness that there was a
 2 discrepancy, if you will, between the
 3 affidavit -
 4 MS. GRIFFITHS:
 5 A. I didn't know, no. I mean, in hindsight, I
 6 know that the affidavit spurred the issue
 7 around numbers, but at that given time, I
 8 hadn't been privy to the affidavit and I
 9 didn't ask. I didn't ask on behalf of the
 10 Department for a copy of the affidavit.
 11 MR. PRITCHARD:
 12 Q. Okay. Those are all my questions, Ms.
 13 Griffiths. Thank you very much.
 14 THE COMMISSIONER:
 15 Q. Anything arising, Ms. Chaytor?
 16 MS. BEVERLY GRIFFITHS, RE-EXAMINATION BY SANDRA CHAYTOR,
 17 Q.C.
 18 CHAYTOR, Q.C.:
 19 Q. Just one because now I'm confused.
 20 MS. GRIFFITHS:
 21 A. Yeah, and I can see why you are, because when
 22 -
 23 CHAYTOR, Q.C.:
 24 Q. I had understood you -
 25 MS. GRIFFITHS:

Page 354

1 A. - in retrospect -
 2 CHAYTOR, Q.C.:
 3 Q. - had a discussion with Ms. Hennessey -
 4 MS. GRIFFITHS:
 5 A. That's right.
 6 CHAYTOR, Q.C.:
 7 Q. - around February or March about that -
 8 MS. GRIFFITHS:
 9 A. And when I'm thinking of that discussion, you
 10 know, in the reality, because I didn't have
 11 the numbers of the affidavit and she didn't
 12 have the numbers in the affidavit, we knew the
 13 affidavit was to be filed and we knew that
 14 that date came and went and the affidavit was
 15 filed.
 16 CHAYTOR, Q.C.:
 17 Q. So when would you have that discussion with
 18 Ms. Hennessey?
 19 MS. GRIFFITHS:
 20 A. When--obviously it was within that six or
 21 eight-week period following the affidavit
 22 being filed when the media came out with the
 23 information and the numbers and that's when we
 24 learned at the Department of the numbers.
 25 CHAYTOR, Q.C.:

Page 355

1 Q. You seemed clear in your -
 2 MS. GRIFFITHS:
 3 A. I did, I did.
 4 CHAYTOR, Q.C.:
 5 Q. - what you told me -
 6 MS. GRIFFITHS:
 7 A. But it was the time line
 8 CHAYTOR, Q.C.:
 9 Q. - that that discussion happened before.
 10 MS. GRIFFITHS:
 11 A. Yeah.
 12 CHAYTOR, Q.C.:
 13 Q. I specifically put to you that well, it came
 14 out in the media in May.
 15 MS. GRIFFITHS:
 16 A. That's right.
 17 CHAYTOR, Q.C.:
 18 Q. And that you felt that it was before that?
 19 MS. GRIFFITHS:
 20 A. Yes, that's right.
 21 CHAYTOR, Q.C.:
 22 Q. That you had that discussion with Ms.
 23 Hennessey.
 24 MS. GRIFFITHS:
 25 A. But in retrospect, I know now that it's not

Page 356

1 because we weren't privy to the numbers before
 2 the media, and I recall that now.
 3 CHAYTOR, Q.C.:
 4 Q. You weren't privy to which numbers?
 5 MS. GRIFFITHS:
 6 A. We weren't privy to the numbers that were in
 7 the affidavit until the numbers came out.
 8 CHAYTOR, Q.C.:
 9 Q. You were privy to numbers. Numbers were in
 10 the Department. You had the August 18th 2006
 11 briefing note. You had the November 23rd 2006
 12 briefing note from Eastern Health. So you
 13 certainly had numbers of patients along those
 14 two points in time.
 15 MS. GRIFFITHS:
 16 A. Yeah.
 17 CHAYTOR, Q.C.:
 18 Q. With total changed results.
 19 MS. GRIFFITHS:
 20 A. Yeah.
 21 CHAYTOR, Q.C.:
 22 Q. And that was the piece of information that
 23 hadn't come out in December 2006.
 24 MS. GRIFFITHS:
 25 A. Yeah, yeah, so you know, the numbers around

1 that time, it wasn't until those numbers came
 2 out in the May time line that, you know, we
 3 started to put together that the rates were--
 4 you know, they started talking about the rate
 5 issue.
 6 CHAYTOR, Q.C.:
 7 Q. So did you have any discussion with Ms.
 8 Hennessey or anyone else in the Department
 9 around the February/March time period about -
 10 MS. GRIFFITHS:
 11 A. No, that -
 12 CHAYTOR, Q.C.:
 13 Q. - the total number of patients and that type
 14 of a number, regardless of what the number
 15 was.
 16 MS. GRIFFITHS:
 17 A. Yes.
 18 CHAYTOR, Q.C.:
 19 Q. The total number of patients now being
 20 contained in the affidavit.
 21 MS. GRIFFITHS:
 22 A. And again, I know I had discussion, because
 23 for my own clarity in the ER/PR issue, I would
 24 have wanted to--I would have had, you know,
 25 those questions, but certainly it would have

1 CHAYTOR, Q.C.:
 2 Q. Thank you.
 3 THE COMMISSIONER:
 4 Q. Thank you very much for coming. I guess we'll
 5 adjourn until tomorrow morning at 9:30 when
 6 we'll continue with Ms. Bonnell. Thank you
 7 all.

1 been after when The Independent broke the--
 2 when CBC came out with the numbers and there
 3 were media information around it at that time.
 4 That's when it stands out clear to me, because
 5 I wasn't privy to the numbers before I heard
 6 them in the media, from that perspective.
 7 CHAYTOR, Q.C.:
 8 Q. Well, you were privy to numbers in August and
 9 in November 2006.
 10 MS. GRIFFITHS:
 11 A. Yeah, but they weren't the numbers that were -
 12 CHAYTOR, Q.C.:
 13 Q. Well, whether they were -
 14 MS. GRIFFITHS:
 15 A. Yes.
 16 CHAYTOR, Q.C.:
 17 Q. - different by 10 or 20, they were overall
 18 total numbers.
 19 MS. GRIFFITHS:
 20 A. Right, right.
 21 CHAYTOR, Q.C.:
 22 Q. I don't know if that's any clearer,
 23 Commissioner.
 24 THE COMMISSIONER:
 25 Q. All right, thank you.

1 CERTIFICATE
 2 I, Judy Moss, hereby certify that the foregoing is
 3 a true and correct transcript in the matter of the
 4 Commission of Inquiry on Hormone Receptor Testing,
 5 heard on the 29th day of May, A.D., 2008 before the
 6 Honourable Justice Margaret A. Cameron,
 7 Commissioner, at the Commission of Inquiry, St.
 8 John's, Newfoundland and Labrador and was
 9 transcribed by me to the best of my ability by
 10 means of a sound apparatus.
 11 Dated at St. John's, Newfoundland and Labrador
 12 this 29th day of May, A.D., 2008
 13 Judy Moss

-?-	<p>15 [1] 321:5 1500 [7] 175:13 177:3 178:1,3,14 182:11 192:4 1560 [1] 4:12 1561 [1] 14:5 15th [12] 29:22 30:8 111:11 113:1,9 130:24 131:23 244:20 295:15 313:9 316:7 334:23 16 [5] 79:10,15 97:20,23 108:24 160 [1] 75:23 16th [2] 30:8 308:24 17th [3] 39:12 124:3 337:23 18th [29] 120:14 121:24 121:25 122:4,6 124:2,7 125:5 137:17 139:23 144:1 145:11,24 148:9 152:19 168:14,24 187:15 188:15 189:21 207:16,21 225:1 233:4 234:7 235:23 237:7 259:10 356:10 19 [2] 311:16 313:13 191 [1] 223:11 1979 [1] 212:7 1985 [1] 212:13 1997 [4] 159:4 175:11 176:22 195:20 19th [27] 85:15 130:13 153:7,22 158:9 165:16 174:6,25 181:1 182:8 185:23 186:3,5,8 187:16 188:9,11,13,19 189:6,8 189:23 192:24 193:15 194:25 240:4 305:24 1:30 [1] 14:16 1:36 [1] 148:9 1st [2] 293:5 301:17</p>	<p>100:13,22 103:6,14 105:2 107:24 111:11 120:14 137:18 174:25 177:21 178:12 214:9 219:2,7 269:12,15,17 2006 [45] 4:22,23 7:12 7:17,18 10:5 12:21 13:4 14:11 19:1,20 21:3 30:7 36:18 39:25 40:3 43:7 51:7 214:6 218:1,4 222:11,17 224:4 230:3 233:4 234:7 235:7,23 237:7 244:20 245:10 250:6 251:14,19 260:7 283:15 287:13 310:19 315:6 350:4 356:10,11 356:23 358:9 2007 [26] 5:12,16 12:12 29:23 30:8 40:24,24 41:24 61:3 184:13 279:19 292:10,16,24 293:5 303:1 305:24 308:24 316:7 318:12 323:1 335:13 337:23 339:13 342:4,13 2008 [3] 1:4 360:5,12 21 [2] 176:4 201:15 210 [2] 2:3,5 212 [1] 3:2 21st [8] 105:4 124:11,14 193:12 196:5 200:9 207:2 207:6 22nd [3] 41:24 124:12 187:18 23rd [11] 187:18 251:19 253:11 260:7 284:12 288:4 310:19 315:6,17 350:4 356:11 24 [3] 75:21 76:5 159:6 240 [2] 197:19,21 24th [8] 68:7 96:23 97:13 222:16 230:3 235:7 245:21,23 25 [6] 73:7 79:9,15 97:20 97:23 108:24 25th [4] 7:18 124:22 337:12 339:13 27 [1] 235:21 27th [3] 251:14 283:14 350:19 29 [1] 1:4 29th [4] 79:1 97:19 360:5 360:12 2:00 [2] 161:5 190:13 2:01 [1] 111:12 2:15 [1] 211:3 2:23 [1] 14:8 2:37 [1] 185:4 2:50 [1] 224:19 2nd [3] 14:6,10 30:7</p>	<p>32 [1] 159:5 347 [2] 2:5,6 35 [1] 230:8 353 [2] 2:6,7 359 [1] 2:7 37 [1] 245:7 38 [1] 108:25 380 [1] 159:5 39 [2] 274:16 283:8 3:30 [1] 14:13 3:43 [1] 14:6</p>	-A-			
<p>'02/'03 [1] 84:21 '03 [2] 84:21 91:17 '03's [1] 195:18 '05 [11] 4:25 24:13 25:25 26:2 58:6 67:15 70:2,8 73:7 81:19,25 '06 [9] 4:25 5:4 31:17 38:16 51:10,16,22 52:3 52:4 '07 [2] 5:19 6:3 '08 [1] 41:5 '09 [1] 295:17 '97 [3] 108:8 177:18 197:20 '98 [1] 195:20 '99 [1] 195:20</p>	---	<p>-but [1] 272:10 -I'm [1] 13:23 -it's [1] 188:19 -throughout [1] 69:5</p>	-0-				
<p>0073 [1] 148:19 0125 [4] 230:8 245:7 251:10 274:15</p>	-1-	<p>1 [1] 10:5 1,000 [2] 331:5,5 10 [2] 335:25 358:17 100 [4] 108:20 239:18 247:23 331:4 10:16 [1] 165:16 10:30 [1] 200:4 10:32 [1] 174:25 10:51 [1] 183:22 11 [3] 120:19 305:20 324:14 117 [6] 275:20 276:7 278:18,23 282:10 311:12 11th [11] 39:25 40:3 43:7 43:16 68:25 69:14 70:17 71:15,19 124:2 275:15 12 [4] 120:24 178:1,3 335:25 1200 [5] 175:12 177:3 178:14 182:11 192:4 125 [1] 287:11 12:29 [1] 137:18 12th [2] 284:23 287:13 13 [3] 120:25 308:22,22 14 [5] 121:3 131:22 157:2 309:20 324:14 1429 [2] 211:23 334:21 14th [9] 75:17 76:25 77:6 97:2 103:6 107:24 113:5 113:7,13</p>	-2-	<p>2 [2] 10:1 128:25 2,760 [1] 178:7 20 [1] 358:17 20/20 [1] 8:12 2000 [4] 83:9 195:20 197:21,22 2000-2004 [1] 197:19 2001 [3] 159:7 195:20 213:10 2002 [12] 39:14 67:5 76:5 76:9,18 77:12 78:19 87:22 108:8,24 195:20 214:1 2002-results-2003 [1] 159:6 2003 [14] 83:9,15,19,22 83:24,25 84:4 85:10 87:3 88:5,8 95:12 159:5 195:4 2004 [8] 68:18 108:11,11 159:4 175:12 176:23 177:19 197:22 2005 [29] 12:10,21 61:2 68:7 69:12 70:10 75:17 75:21 79:1 85:2 93:16</p>	<p>3 [2] 72:3 183:21 30 [2] 197:12 285:9 300,000 [1] 8:16 31st [2] 224:4 225:21</p>	<p>4 [2] 2:3 297:2 40 [2] 23:3 201:10 41 [1] 240:4 43 [2] 251:11,11 46 [1] 287:11 47 [1] 337:9</p>	-4-
<p>5 [2] 185:2 272:22 5:15 [1] 14:11 5th [1] 318:11</p>	-5-	<p>5 [2] 185:2 272:22 5:15 [1] 14:11 5th [1] 318:11</p>	-6-				
<p>6 [5] 14:15 120:15 127:4 127:8 128:20 60 [1] 195:18 650 [1] 159:3 6th [2] 245:10 250:6</p>	-7-	<p>6 [5] 14:15 120:15 127:4 127:8 128:20 60 [1] 195:18 650 [1] 159:3 6th [2] 245:10 250:6</p>	-8-				
<p>7 [3] 108:20 195:4,18 7th [2] 95:7 292:15</p>	-8-	<p>7 [3] 108:20 195:4,18 7th [2] 95:7 292:15</p>	-9-				
<p>8 [2] 307:25 308:3 800 [2] 150:24 177:13 8:22 [2] 153:22 157:11 8:30 [1] 14:14 8:44 [1] 157:12 8:47 [1] 158:1 8:59 [4] 158:4 166:1 170:21 189:13 8th [2] 100:13 303:7</p>	-9-	<p>8 [2] 307:25 308:3 800 [2] 150:24 177:13 8:22 [2] 153:22 157:11 8:30 [1] 14:14 8:44 [1] 157:12 8:47 [1] 158:1 8:59 [4] 158:4 166:1 170:21 189:13 8th [2] 100:13 303:7</p>	-=-				
<p>9 [1] 120:17 939 [1] 235:20 9:30 [2] 210:24 359:5 9th [7] 100:22 102:3 292:24 295:16 302:25 304:10 352:7</p>	-=-	<p>9 [1] 120:17 939 [1] 235:20 9:30 [2] 210:24 359:5 9th [7] 100:22 102:3 292:24 295:16 302:25 304:10 352:7</p>	<p>A.D [2] 360:5,12 a.m [10] 157:13 158:1,4 165:17 166:1 170:21 174:25 183:22 189:13 200:4 Abbott [3] 185:5 223:25 224:9 ability [2] 12:16 360:9 able [16] 6:21 9:13 36:1 111:24 114:2 115:15 204:17 243:22 246:5 250:13 266:3 267:9 268:10,22 332:3 349:4 above [3] 28:12 143:6 258:1 absence [2] 28:18 265:8 absolutely [15] 29:25 30:4,14 33:1 34:3 80:4 89:2 93:6 110:19 146:12 169:2 192:15 247:15 313:6 322:2 acceptance [1] 44:10 access [8] 42:6 97:18,22 230:13,17 231:12 233:25 327:2 according [4] 145:24 189:12 203:18 233:2 accountability [2] 35:6 35:7 accounting [2] 33:13,20 accreditation [1] 295:20 accredited [1] 283:10 accumulating [1] 226:3 accurate [9] 53:6 176:9 176:15,17,23 182:19 241:14 248:7 299:25 accurately [2] 179:2 269:4 acknowledged [1] 349:21 acknowledging [1] 73:22 acquire [1] 88:18 Act [2] 45:19 46:14 acted [3] 38:12 199:15 298:6 acting [1] 199:16 action [20] 1:13 16:20 21:7 34:9,14 35:9 47:13 48:19 72:18,20 100:14 100:20 103:10 155:7 185:7 219:23 221:13 240:5 313:22 314:8 actions [1] 20:25 activities [4] 74:10,11 343:12,13 activity [1] 165:23 actual [8] 107:8 126:23 139:13 162:20 278:16 280:23 287:12 304:7 ad [1] 153:2 added [3] 165:19 250:19 250:21</p>				

<p>adding [3] 280:3,20 281:15 address [3] 22:7 73:24 138:25 addressed [5] 38:3 79:2 87:6 103:6 184:4 adept [1] 65:7 adjourn [2] 211:3 359:5 ADM [1] 240:17 administration [1] 59:13 administratively [1] 152:3 admit [1] 48:4 advance [1] 122:7 advantage [1] 17:4 adverse [1] 13:2 advice [8] 15:25 16:3 44:2 45:8 93:8 175:17 179:7 219:16 advise [2] 95:13 121:8 advised [8] 175:18 179:16,21 221:8 273:11 313:20 314:24 319:19 advises [1] 158:1 advising [4] 79:3 80:2 139:3 274:21 affected [5] 155:17 175:16 179:1 278:24 282:11 affects [2] 175:10 176:21 affidavit [45] 244:20 275:18 276:18 277:7,10 277:14,17 278:2,8 279:4 280:17 282:2,16 295:14 295:22,24 296:4 304:3,9 304:15,19,22 305:6 314:10 317:4,4 351:11 351:16 352:6,11,12,18 352:19,22 353:3,6,8,10 354:11,12,13,14,21 356:7 357:20 affirmed [1] 211:10 afraid [1] 160:17 afternoon [12] 14:16,19 113:18 114:16 185:7 211:8,17,19,22 297:6 305:13 347:9 afterward [2] 154:25 198:15 afterwards [1] 57:4 again [19] 91:18 120:20 129:6 156:21 164:5 187:17 251:12 253:11 260:17 270:15 283:8 290:16 297:8,10,16 302:25 332:13 345:24 357:22 against [4] 10:3 100:20 135:24 155:7 ago [6] 109:20,21 254:7 271:25 295:21 349:2 agree [3] 137:24 192:25 199:3 ahead [6] 45:3 54:25 100:19,24 171:13 327:20</p>	<p>al [1] 1:9 alert [1] 70:2 alerted [2] 152:23 175:20 allegations [1] 155:12 allow [2] 128:8 245:16 allows [1] 98:16 alludes [1] 194:20 almost [4] 38:20 161:12 221:6 331:5 along [19] 65:13 98:14 123:3 173:16 227:15,21 244:4,12 262:10,16 263:15 270:11,22 272:13 300:13 317:6 324:9 348:12 356:13 altered [2] 187:16,16 always [12] 69:2,6,11 70:13,16 93:9 127:25 200:7 202:19 266:7,15 349:12 amalgamated [1] 214:8 Among [1] 107:5 amongst [1] 50:12 amount [3] 32:19 109:14 116:14 analogy [2] 9:8 12:22 angry [3] 8:24 29:6 31:16 annex [1] 306:5 announcement [11] 56:4,15 96:5 99:25 144:9 185:13,15,18 190:24,25 195:6 anonymity [2] 167:3 171:17 answer [5] 81:6 93:14 246:5 269:9 312:19 answering [1] 343:23 answers [2] 254:4 276:4 antibody [1] 67:3 anticipate [1] 171:20 anticipated [13] 254:17 256:8,13 257:12,25 258:20 260:14 261:6 290:17 297:9,18 313:14 343:17 antigen [1] 67:3 anxiety [1] 156:1 anyhow [1] 287:6 anythings [1] 187:11 anyway [3] 105:18 194:21 301:12 apart [3] 128:5,9,13 apologize [4] 103:5 149:19,23 192:2 apparatus [1] 360:10 apparent [1] 24:3 appear [3] 259:15 306:13 309:5 Appearances [1] 1:5 appearing [2] 314:15 314:21 application [1] 296:6 applied [1] 213:24</p>	<p>appreciate [6] 61:9 92:19 97:20 105:10 135:20 204:24 appreciated [4] 271:6 322:17 326:3,25 appreciation [2] 326:9 329:22 apprise [1] 150:5 apprised [3] 67:14 95:15 253:7 approach [3] 15:6 151:4 167:8 approached [1] 219:15 approaches [2] 98:12 126:8 appropriate [6] 72:15 113:23 138:9 157:15 297:4 302:3 appropriately [2] 25:15 222:5 approval [2] 100:14 228:23 approve [1] 240:25 approved [8] 132:11 235:12 240:14 251:13 283:14 305:24 311:22 349:18 approving [1] 240:19 approximate [1] 178:19 April [14] 69:22 70:1,8 83:25 84:4 108:11 175:11 176:22 177:18 214:9 248:13 250:7,17 305:24 area [4] 212:19,24 240:20 352:4 areas [3] 11:20 36:9 295:1 arguably [1] 119:21 argue [3] 12:10 38:9 99:5 arising [2] 347:11 353:15 arranged [4] 163:14,17 163:18 185:8 article [1] 240:6 articles [3] 101:18 155:8 167:17 ascertain [1] 326:16 aside [3] 35:8,18 89:18 aspect [3] 123:5,11 184:5 aspects [3] 125:20 242:5 242:5 Assembly [4] 230:15 246:6,8 313:4 assertion [5] 200:20 329:9,13 330:5 332:8 assess [2] 95:14 248:14 assignment [1] 234:22 assist [6] 80:11 81:13 160:14 167:14 227:9 334:5 assistant [4] 240:17 241:21 261:23 273:16 associated [2] 71:13,14 assume [1] 243:7 assumed [10] 85:2 89:17</p>	<p>217:10 237:20 238:11 249:8,10,12 252:20 337:21 assuming [2] 320:25 343:5 assumption [6] 237:23 251:7 265:1 325:5 328:3 332:16 assurance [6] 74:3,10 183:25 264:18 302:14 328:8 assured [1] 117:11 asterisk [1] 306:6 attach [3] 288:13,14 289:3 attached [11] 9:10 10:2 10:3 30:25 243:11,13 283:24 288:6,20 306:5 350:18 attaching [1] 315:6 attachment [2] 139:8 139:15 attempt [3] 64:20 126:4 127:1 attempts [1] 296:19 attend [11] 55:3 90:11 92:8,14,16,19 196:4 252:3 323:1 333:23 350:3 attended [16] 7:12 82:2 88:13,14 89:19,23,23 92:3,11,20 159:20 160:4 160:7 252:16 333:21 342:19 attendee [1] 90:25 Attendees [1] 158:25 attending [5] 89:12,14 90:13 92:6 106:10 attention [15] 15:21 19:18 70:11,21 192:18 240:9 242:15 279:12 281:17 307:15 315:5,16 315:18 316:10 319:12 attributed [1] 100:24 August [25] 10:5 14:6 14:10 19:1 21:3 24:13 30:2,7 31:17 36:18 51:7 51:16,22 225:1 226:2 230:22 233:3 235:23 237:7 238:9,12 337:15 337:23 356:10 358:8 authorities [2] 1:16 78:18 authority [3] 1:11 185:9 289:22 automated [1] 108:10 automatically [1] 249:8 availability [1] 158:3 available [8] 161:25 167:11 168:25 170:4 198:5,21 230:19 323:15 aware [48] 57:20 58:18 59:23 63:16 66:8 71:3 72:25 77:16,17 79:12,15 82:14,17 84:23,25 101:6 103:13,19,21 104:4,22 104:24 143:11,13 178:7</p>	<p>218:21 221:3 229:3,7,9 229:13 248:14,17 250:23 260:11 267:25 275:13 276:12,17,19,21,24 277:24 278:1 279:18 342:8 351:15,21 awareness [1] 353:1 away [1] 176:2 awhile [2] 133:14 349:2</p> <hr/> <p style="text-align: center;">-B-</p> <p>B [4] 195:1 266:10,10 268:11 B-E-V-E-R-L-Y [1] 211:14 Bachelor [1] 212:12 background [9] 108:6 159:3 212:5 247:18,19 255:7 262:5 286:13 297:24 Banerjee [1] 21:4 Banerjee's [2] 28:5 39:11 bang [3] 86:6,6,6 Barrington [4] 5:7,9 6:11 45:24 Barrington's [1] 6:13 Barron [1] 334:19 based [10] 10:12 67:9 94:24 98:13 140:4 188:5 213:12 253:2,20 295:20 basis [4] 81:10 195:3 335:20 340:9 batch [1] 67:2 bear [1] 53:15 bearing [4] 30:7 183:8,9 286:12 became [22] 54:12 143:11 154:19 213:2 217:7,22 218:3,21 221:3 229:7,9 235:1 250:23 276:19,21 277:24,25 279:23 320:21 321:10 351:15,20 become [13] 12:11 18:1 34:20 103:19,19 217:24 223:5 276:17,24 309:1 314:15,17 319:24 becomes [1] 279:18 becoming [5] 131:13 139:23 265:23 280:12 316:8 began [5] 50:15 92:13 92:19 129:6 154:23 begin [2] 83:25 223:24 beginning [13] 5:11 31:24 52:3 61:10 78:3,9 106:10 113:17 122:2 127:8 201:14 217:14 308:4 begins [1] 145:19 behalf [1] 353:9 beliefs [1] 187:15 bell [1] 324:3 below [3] 30:24 116:8</p>
--	--	---	--	--

<p>120:10 benchmark [1] 76:8 benchmarks [1] 195:5 benefit [1] 153:20 Bernard [3] 1:6 2:3 4:3 best [7] 99:3 223:4 245:17 253:2 278:22 298:7 360:9 better [10] 164:7 185:11 187:5 191:8 264:1 322:23 328:3 329:22 332:2,11 between [17] 51:9 60:18 74:16 94:18 112:22 118:18 119:1 130:25 138:3 142:8 151:25 220:6 302:18 306:20 310:10 318:10 353:2 Bev [1] 200:4 Beverly [8] 2:4 211:9,11 211:14 241:7 305:23 347:6 353:16 beyond [5] 80:16,17 136:9,9 154:15 big [6] 59:6 61:5,18 194:13 281:24 333:8 bigger [2] 66:14 82:24 bit [13] 11:14 26:19 118:9 122:22 126:22 151:13 187:5 194:4 200:1 220:21 241:1 332:4 344:17 bits [1] 26:17 black [1] 344:22 Blackberry [3] 161:4 163:4,8 blank [1] 139:17 blessing [1] 29:17 blocks [2] 77:15 78:18 blur [1] 41:7 BN [2] 148:10 212:16 board [32] 111:22 114:21 175:6,8,14 176:13 178:24 183:24 213:7,22,25 214:5 214:5,13,17,21,22,25 215:4,15,24 217:18 220:1 220:12 221:9,20,21 240:21 242:22 319:19 348:8,8 board's [1] 347:25 boardroom [1] 55:10 boards [5] 131:12 214:3 214:4 215:17 217:17 Bob [2] 95:8,10 bold [1] 349:14 bone [2] 9:12 31:3 Bonnell [654] 2:2 4:3,6,8 4:16,20 5:1,6,10,15,20 5:24 6:4,8,14,18,22 7:2 7:6,19,23 8:2,8 9:1 10:8 10:15,24 11:17 14:22 15:2,18 16:8,12 17:6,10 17:16 18:7,20 19:5,11 19:16,25 20:12,16,20 21:6,16 22:13,17,21 23:7 23:14,20,25 24:4,8,14 24:19,25 25:11,20 26:1 26:5,9,13 27:1,7,19,23</p>	<p>28:2,8,22 29:10,24 30:3 30:9,13,17 31:5,10,20 32:21,25 33:5,9,14,18 33:23 34:2,7 35:15,22 36:7,14,19,24 37:4,8,13 37:17,21,25 38:19 39:3 39:16,20 40:1,7,13,19 40:25 41:6,10,15,20,25 42:9,16,21 43:1,8,12,20 43:25 44:9,16,20,25 45:5 45:12,23 46:2,6,10,19 46:25 47:21 48:2 49:2,6 49:12,25 50:6,11,18 51:11,18,23 52:5,11,18 52:25 53:7,19 54:6,11 54:18,22 55:1,8,14 56:2 56:24 57:6,12,21 58:3,7 58:12,17,24 59:10,15,22 60:9 61:1,14,20 62:1,20 62:25 63:7,12,18,22 64:6 64:11,15,22 65:1,11,16 66:1,10,19 67:16,21 68:15,24 69:8,13,18,23 70:5,9,19 71:1,16,22 72:8,19,24 73:9,17,25 74:5,12,18,25 75:10 76:10,20 77:2,9,19,24 78:4,8,21 79:14,21 80:3 80:8,14,25 81:5,20 82:3 82:7,11,16,21 83:6,16 83:20 84:1,7,11,16,22 85:7,16,20 86:2,15,21 86:25 87:17,24 88:6,15 88:21 89:1,7,11 90:3,10 90:19 91:2,11,19,24 92:4 92:15,25 93:5,12,19,24 94:7,11,17 95:18,23 96:2 96:8,13,20,24 97:5,9,15 97:24 98:4,9,18,23 99:11 100:8,15 101:3,8,13,17 102:7,18,24 103:16,20 104:1,8,18 105:5,14,19 105:25 106:7,12,16,24 107:4,11,15 108:15 109:6 109:12 110:2,8,13,18,22 111:11,17 112:18,23 113:6,14,19 114:7,17,25 115:11,20,24 116:3,11 116:18,23 117:3,10,17 118:1,6,22 119:3,7,13 119:18,23 120:5 121:5 121:13,20 122:1,10,18 123:7,12,19 124:4,9,15 124:23 125:2,6,16,23 126:17,21 127:5,9,13,17 128:15,21 129:2,9,21 130:2,9,14,21 131:3 132:1,8,13,18,23 133:3 133:8,18,22 134:3,7,17 134:25 135:5 136:1,6,20 137:2,6,13 138:7,13,17 139:5,10,24 140:14,24 141:4,14,19,25 142:4,13 142:21,25 143:8,22 144:3 144:7,16,24 145:3,7,13 145:20 146:3,7,11,16 147:3,7,11,22 148:1,15 148:24 149:5,11,16,20 150:2,8,12,16,21,25 151:5,9,17 152:8,12,16 152:24 153:4,9,15 154:3 154:9,14,20 155:1,9,20 156:5,11 157:4 158:10</p>	<p>158:15,22 159:10,14,23 160:3,8,16,22 161:13,17 161:21 162:2,7,21,25 163:5,9,15,25 164:15,22 165:4,11,22 166:7,22 167:16,21 168:3,9,16,20 169:1,5,11,17 170:1,5 170:10,16,23 171:10,14 171:24 172:8,12,18,23 173:12,18 174:2,9,14 176:1,5,10,18,25 177:5 177:10,20,25 178:5,10 178:16,21 179:4,9,13,18 179:24 180:3,7,12,17,21 181:4,9,18,23 182:2,15 182:20,25 183:5,15 184:10,18,23 185:20 186:4,9,18,25 187:24 188:4,8,12 189:1,7,14 189:20,24 190:5,12,17 190:21 191:13,20 192:1 192:6,13,21 193:3,7,14 193:20 195:8,13,21 196:6 196:12,19,25 197:5,23 198:12,16,23 199:8 200:14,22 201:3,9,16 202:1,10,14,23 203:4,9 203:14,19 204:6 205:4 205:10,15,20,25 206:5 206:10,14,20,24 207:3,7 207:18,22 208:1,6,10,16 208:21 209:1,5,9,15,20 210:10,14,25 359:6 book [1] 344:22 Boone [4] 159:1,20,22 160:6 bottom [6] 157:10 227:4 241:14 309:20 313:18 349:16 boxes [1] 326:1 brackets [2] 116:8 155:18 Bradbury [2] 318:25,25 brakes [1] 100:3 branch [3] 340:24 348:16 348:25 break [11] 107:20 110:25 175:5,24 183:10 196:1 211:4 297:5,6 305:10,14 breakdown [1] 239:9 breaking [1] 94:22 breast [24] 1:12 75:23 91:8 120:14 121:10 175:9 175:11 176:14,22 177:17 177:23 224:7 235:22 254:3,5,23 256:17 257:1 290:17,18 291:13 294:11 297:10 302:4 Bridge [1] 59:14 brief [4] 78:11 99:24 145:15 236:6 briefed [2] 49:20 105:3 briefing [192] 36:17 38:2 43:7,16 45:14 47:7,8 49:1,20,22 50:2 51:25 52:15,20 73:10,11,14 99:10,12,15 114:13,14 120:8,16 121:18 126:15 126:24 127:1 129:1</p>	<p>130:15 131:1,6,8,16 148:10,10,13 165:7,17 165:21 175:19 180:6 185:9,11 187:2 196:4,10 196:13,17 204:2 217:21 221:25 222:10,16 223:2 224:5,23,24,25 225:15 226:5,17,18 228:3 230:14 231:3,9,17,25 232:7,12 232:13,18 233:17 234:5 234:17 235:7 236:6,20 237:7,18 238:12,15,24 239:11,20 240:1,13,19 240:23 241:2,10,11,15 241:18 242:6,9 243:1,2 243:22 244:18 245:2,8 245:13,14,25 246:7 247:9 251:3 252:25 253:16,18 256:12,19 258:4,23 261:15 263:20,21 264:11 268:11,13 272:25 273:12 273:21 274:6,8,22,24 275:6 276:2 282:3 283:3 283:9 284:24 285:2,6,8 285:22 288:6,18,21 289:6 289:11,19 292:23 294:4 294:7 295:9 296:16 300:20 302:24 305:22,25 306:13,25 307:9,14,19 308:4,23 309:5 310:13 310:19 311:16 312:1 314:21,22,25 315:4,19 316:3 327:16,20 328:22 348:5,15,18,24 349:5,11 349:13,13 350:1,4,10,19 350:24 351:2 352:16 356:11,12 Briefly [2] 59:11,13 bring [4] 82:23 167:13 167:15 252:22 bringing [3] 47:11 173:8 192:17 broaching [1] 142:7 broad [2] 93:13,13 broader [1] 344:17 broke [1] 358:1 brought [15] 12:14 15:21 55:24 68:22 70:11,20 85:22,23 89:16 90:14 167:17 234:16 242:14 281:17 319:11 budget [2] 214:23,24 building [2] 59:14 95:22 bullet [10] 115:14 200:6 200:7 238:8,22 241:24 242:24 244:19 309:19 313:19 bunch [2] 159:7 161:11 Burin [4] 164:6 335:23 340:5,7 bursting [3] 12:24,24,24 bursts [1] 12:7 business [2] 12:15 212:9 busy [1] 224:21 button [2] 325:7 326:22</p>	<p>C [3] 266:10,10 268:11 cabinet [11] 183:13 184:16 224:23 226:5 233:4,18 236:19 239:14 339:2,10 340:14 Cake [4] 174:25 183:22 185:5 223:25 calculated [1] 291:21 calendar [5] 65:20 160:23,25 161:8 303:6 calls [7] 14:1 17:19 54:23 158:5 166:3,5 299:15 calm [1] 9:6 Cameron [2] 1:3 360:6 Canada [4] 7:9 220:6,7 220:8 Canadian [2] 1:14 17:25 cancer [27] 1:12,14 75:23 91:8 120:15 175:9,11 176:14,22 177:18,24 216:14,17 224:8 235:22 254:4,5,23 256:17 257:1 290:17,18 291:14 294:11 294:11 297:10 302:4 cancers [1] 108:18 capable [1] 8:19 capacity [2] 60:14 267:17 caps [1] 165:17 capture [2] 153:25 178:15 capturing [1] 332:16 care [17] 8:15,17 16:24 21:11 29:16 39:14 75:24 76:15 84:4 131:10 177:19 178:3,20 215:10 216:14 216:17 302:4 Carolyn [24] 144:2,22 166:6,8,19 170:24 171:5 172:21,25,25 173:3 174:21 175:3,20 180:25 181:15 185:3,22 186:2,5 188:22 189:6,8 195:6 carried [1] 79:5 carry [1] 238:24 carrying [3] 336:5 348:9 348:9 Carter [11] 79:2 80:1 91:7 103:7,12,14 104:22 104:23 106:6 200:5,5 CAs [1] 108:18 case [32] 34:18 38:4 41:2 54:13 69:1,4,12 70:8,17 71:14,20 101:25 135:9 135:11,12,16 156:2,3,6 156:9 171:20 173:14,17 174:13 202:15 221:14 232:5 251:8 257:5 289:21 295:16 296:22 cases [4] 54:14 76:7,14 76:18 casual [4] 115:1 127:2 127:12,16 catch [2] 315:16,18 categories [1] 11:21 categorization [1]</p>
--	--	--	--	---

<p>50:20 category [2] 11:22 90:9 Cathi [1] 318:25 caught [1] 255:8 causation [1] 43:15 causative [9] 38:1,6 44:11,14 46:24 47:25 48:17 51:15,21 caused [6] 19:19 21:14 35:18 58:2 66:18 105:24 causes [3] 48:5 52:17 267:24 caution [1] 116:14 cautioned [4] 135:19,24 136:4,8 caveat [2] 182:10,18 CBC [6] 18:12 253:20 260:7,11 313:7 358:2 CBC's [1] 10:21 cc'ed [1] 228:10 cells [1] 197:11 central [2] 1:15 342:8 Centre [4] 333:12,22 336:5 342:25 CEO [6] 9:12 78:19 81:3 81:7 220:1 320:6 certain [24] 32:19 39:5 80:17 84:14 89:16 116:14 116:19 125:22 138:6 163:21,21 175:23 184:9 188:11,13 200:13 262:20 262:21 263:1,3 275:13 304:10 320:5 349:8 certainly [118] 13:6 14:23 19:1 21:20 25:21 26:15 27:8,15 28:14 30:21 32:22 34:12 38:3 44:1 45:13 47:10 50:12 51:7 52:3 57:1 58:18 68:16 71:9 74:19 77:17 77:20 87:14 91:5 99:1 101:9 109:25 113:9 124:10,19 127:19,24 129:10,11 131:12 133:9 133:13 136:2,7 147:1 149:3 151:21 154:10,24 164:4 168:13 169:12 171:2,19 172:19 174:7 176:17 180:18 187:14 191:21 199:17 201:17 202:7 203:21 208:19 211:1 216:18 217:10,22 219:11 220:12 231:6 232:5 233:14,23,25 237:20 243:4 247:6,20 248:1 255:10 258:1 262:7 262:8 264:1 265:3 268:13 270:14,21 272:6,10,11 274:25 275:8,18 292:4 294:8 296:5 303:21 306:24 310:24 311:3,10 312:12 313:13 317:8 326:8 330:13 334:3,8 338:25 345:15,23 348:4 349:4,9 356:13 357:25 Certificate [2] 2:8 360:1 certification [1] 295:18</p>	<p>certify [1] 360:2 cetera [1] 198:5 challenge [2] 118:9 331:2 challenges [5] 50:23 326:9,12 327:24 328:19 challenging [7] 13:21 28:10 325:1 330:14,20 331:13 333:5 change [22] 51:9 53:9 62:10,13 108:8 124:8 136:25 137:1 204:10,10 210:3 222:3 232:3,3 236:25 242:4,5 258:23 259:6 276:8 321:20 349:15 changed [31] 35:13,21 35:23,24 36:2,6 62:11 62:15 63:17 70:1 124:19 204:4,5,7 205:14 242:10 242:19 243:7 247:10 256:10 258:14 259:24 260:19 275:21 278:19 282:11,18 304:2 306:8 307:20 356:18 changes [17] 62:7 137:24 242:14 243:1,8,15,17,24 245:16 248:5 259:12 276:5 311:11 320:24 349:8,11,14 changing [8] 98:13,16 123:17 125:15,17 197:9 242:24 275:22 Chaplain [1] 142:7 Chaplin [25] 166:6,19 167:25 168:1 170:19 172:21 174:6 175:3 179:22 180:25 181:15,24 182:24 184:24 185:4 186:2,5 188:14 189:6,9 191:19 193:24 194:15 197:4 199:19 chapter [1] 8:4 characterization [1] 53:6 charge [1] 205:19 charged [1] 163:23 charting [1] 327:13 charts [1] 69:21 chat [4] 156:19,24 261:5 281:20 Chaytor [452] 1:7 2:5,7 211:6,7,12,16,19,20 212:3,14 213:16 214:11 214:16 215:11,20 216:1 216:8,21 217:4 218:2,7 218:19 219:1,5,13,19 220:19 221:2,15 222:6 222:15,20,24 223:10,18 223:23 224:3,16 225:18 225:25 226:9,15,21 227:2 227:8,12,19 228:1,13,25 229:6,10,16,22 230:1,6 231:11,16,21 232:10,17 232:25 233:7,19,24 234:4 234:11,15 235:5,11,16 236:3,13,17,23 237:3,12 237:16,22 238:1,5,20</p>	<p>239:5,10,15,22 240:11 241:3 242:7,13 243:10 243:14,20 244:2,7,11,17 244:25 245:5,20,24 246:10,15,20,24 247:3,8 247:14 248:9 249:17,21 250:5,10,18,22 251:2,9 251:17,22 252:2,6,11,15 253:8,14,19,23 254:2,12 254:22 255:2,6,12,16,21 256:1,5,15,22 257:4,11 257:16,21 258:9,13,18 258:24 259:3,7,14,19 260:4,10 261:12,19 262:1 262:25 263:6,10,16,23 264:5,10,14 265:5,13,21 266:2,12,16,24 267:4,19 267:23 268:4,8,15,19,24 269:10,16,21,25 270:6 270:10,18,25 271:5,10 271:14,21 272:3,12,17 272:21 273:3,8,24 274:5 274:9,14 275:3,12 276:1 276:11,16,23 277:8,13 277:22 278:5,25 279:6 279:10,17,22 280:5,11 280:24 281:5,9,13 282:6 282:15,21 283:1,6,13,18 283:22 284:2,6,11,15,19 285:5,17,23 286:5,11,18 286:22 287:4,10,16,22 288:3,9,15,24 289:4,10 289:23 290:3,7,15,22 291:1,5,10,15,25 292:9 292:13,19 293:2,8,14,20 294:15,21,25 295:7,12 296:7,13,25 297:4,7,13 298:2,11,17 299:4,24 300:11,16,21 301:7,14 301:25 302:8,12,21 303:5 303:12,25 304:11,23 305:4,9,17,18 306:4,11 307:3,8,12,18 308:2,12 308:17,21 309:4,9,14,18 310:1,5,17,23 311:2,9 311:15,20,25 312:14,18 312:22 313:3,8,12,17 314:3,13,20 315:3,10,15 316:5,13,23 317:13,18 317:23 318:3,7,17,23 319:4,22 320:12,19 321:7 321:15,19,23 322:3,7,24 323:7 325:9,15,20 326:11 327:1,7,14 328:6,14,18 329:8 330:1,17,24 331:7 331:11,16,20,24 332:5 332:23 333:16 334:15,20 335:1,6,11 336:7,12,16 336:24 337:4,8,16,22 338:1,7,13,17,21 339:6 339:12,18,22 340:4,11 340:19,25 341:5,10,16 341:21 342:1,11,16 343:7 343:22 344:5,16 345:1,9 345:17,25 346:8 347:12 353:15,16,18,23 354:2,6 354:16,25 355:4,8,12,17 355:21 356:3,8,17,21 357:6,12,18 358:7,12,16 358:21 359:1 check [5] 118:15 158:2 262:12 324:17 345:12</p>	<p>checking [2] 112:4 224:10 Ches [1] 100:25 Chesley [1] 1:12 chief [3] 60:15 90:5,5 Child [1] 51:2 Christmas [1] 4:21 chronology [1] 307:1 circumstance [1] 15:24 circumstances [5] 54:10 71:6 125:15,17 140:2 City [1] 220:15 clarification [8] 48:24 215:1 241:24 242:20,22 295:1 317:20 335:3 clarity [1] 357:23 class [10] 1:13 16:19 34:9 48:19 100:14,20 155:7 219:23 221:12 240:5 clean [1] 267:9 clear [11] 22:2 23:2 189:5 200:8,12 241:8 259:20 278:12 351:8 355:1 358:4 clearer [2] 307:2 358:22 clients [6] 175:10,13,16 176:21 177:4 179:1 clinic [1] 197:13 clinical [4] 65:3 90:4 298:4 300:2 clinicians [1] 327:22 close [1] 285:21 closer [2] 126:23 129:3 closing [1] 72:4 cloudy [1] 55:15 CME [1] 72:15 Co-counsel [2] 1:6,7 co-ordinating [1] 294:13 coached [1] 168:7 coaster [3] 26:20 122:22 194:4 coaxed [1] 167:5 Coffey [660] 1:6 2:3 4:2 4:4,5,10,18,24 5:3,8,13 5:17,22 6:1,6,10,16,20 6:24 7:4,16,21,25 8:5,10 9:3 10:10,22 11:15 14:3 14:24 15:14 16:6,10 17:1 17:8,12 18:3,18 19:2,7 19:13,23 20:9,14,18 21:2 21:9 22:9,15,19 23:5,12 23:17,22 24:2,6,10,16 24:21 25:9,17,23 26:3,7 26:11,23 27:3,16,21,25 28:4,15 29:2,12,21 30:1 30:5,11,15,23 31:7,12 32:16,23 33:2,7,11,16 33:21,25 34:4 35:11,17 36:3,11,16,21 37:1,6,11 37:15,19,23 38:14 39:1 39:10,18,22 40:4,9,23 41:3,8,13,18,23 42:7,14 42:19,23 43:3,10,18,23 44:3,12,18,23 45:2,10 45:21,25 46:4,8,16,21</p>	<p>47:16,23 48:3 49:10,23 50:3,8,14 51:5,13,20 52:2,7,13,19,24 53:17 53:24 54:8,16,20,24 55:6 55:12,25 56:20 57:2,9 57:17,25 58:5,9,14,20 59:2,12,17,23 60:6,20 61:8,16,22 62:17,23 63:2 63:9,14,20 64:1,8,13,17 64:24 65:9,14,24 66:6 66:17 67:12,18 68:3,20 69:3,10,15,20,25 70:7 70:15,23 71:12,18,24 72:10,22 73:1,15,19 74:2 74:7,15,23 75:5,15 76:12 76:23 77:4,11,21 78:1,6 78:15,23 79:19,23 80:5 80:10,20 81:2,16,24 82:5 82:9,13,19 83:2,13,18 83:23 84:3,9,13,18 85:4 85:13,18,24 86:3,12,17 86:23 87:15,19 88:2,10 88:17,23 89:3,9,24 90:7 90:16,21 91:9,15,21 92:1 92:12,17,18 93:2,7,15 93:22 94:4,9,13 95:4,20 95:25 96:6,11,15,22 97:1 97:7,12,17 98:1,6,15,20 99:7 100:6,10,17 101:5 101:10,15 103:3,18,24 104:6,15 105:1,7,16,21 106:4,9,14,18 107:1,7 107:13,17,19,21 108:17 109:8,24 110:4,11,16,20 110:24 111:4,8,9,19 112:20 113:4,8,16 114:3 114:9,19 115:7,13,22 116:1,5,13,21,25 117:6 117:15,22 118:3,20,25 119:5,9,15,20,25 120:7 121:7,15,22 122:8,16 123:4,9,24 124:6,13,21 124:25 125:4,10,18 126:14,19 127:3,7,11,15 128:11,19,24 129:5,19 129:23 130:6,12,19,23 131:20 132:4,10,16,20 132:25 133:5,16,20,24 134:5,14,20 135:3,18 136:3,16,23 137:4,8,15 138:10,15,19 139:7,12 140:9,21 141:1,11,16,22 142:2,11,18,23 143:4,20 143:24 144:5,13,19 145:1 145:5,9,18,22 146:5,9 146:13,19 147:5,9,18,24 148:3,17 149:1,7,13,18 149:22 150:4,10,14,18 150:23 151:2,7,15 152:5 152:10,14,18 153:1,6,12 153:18 154:6,12,18,22 155:3,11,23 156:7,13 157:6 158:12,17,24 159:12,18 160:1,5,13,19 161:9,15,19,24 162:5,14 162:17,23 163:2,7,11,22 164:12,18 165:2,8,13,24 166:12,17,24 167:19,23 168:5,11,18,23 169:3,8 169:15,23 170:3,7,12,18 171:7,12,21 172:5,10,14 172:20 173:10,15,20 174:4,11,17,23 176:3,7</p>
--	---	--	---	--

Inquiry on Hormone Receptor Testing

<p>176:12,20 177:2,7,16,22 178:2,8,13,18,23 179:6 179:11,15,20 180:1,5,9 180:14,19,24 181:13,20 181:25 182:6,17,22 183:3 183:7,20 184:12,20 185:1 186:1,7,16,23 187:20 188:2,6,10,24 189:4,11 189:16,22 190:2,10,14 190:19 191:10,16,23 192:3,11,19,23 193:5,9 193:16 194:22 195:10,15 195:25 196:2,8,16,22 197:2,7,25 198:14,18 199:6,24 200:19,24 201:7 201:13,22 202:8,12,21 202:25 203:6,12,16,23 204:13,23 205:6,12,17 205:22 206:2,7,12,17,22 207:1,5,14,20,24 208:3 208:8,12,18,24 209:3,7 209:11,17 210:7,12,19</p> <p>coincided [1] 341:14 coincides [1] 247:18 colleague [3] 166:9 323:24 344:11</p> <p>colleagues [11] 9:12 17:20 31:2 109:14 157:5 157:7 215:17 217:20 262:8 265:2 341:25</p> <p>collected [3] 101:19 235:20 329:24</p> <p>collecting [2] 323:22 324:13</p> <p>collection [1] 25:6 collective [1] 268:7 colourful [1] 29:19 columns [1] 324:15 com [2] 183:24 184:7 combination [4] 22:5,6 22:8,10 comfort [4] 299:17,20 322:13 332:12 comfortable [6] 286:12 286:14 299:22 300:12 321:3 323:16 coming [23] 26:18 27:10 27:13 29:8 31:21 53:14 79:20 104:3 113:24 129:16 186:20 187:14 191:7 194:8 197:18 201:23 215:8 221:23 240:9 257:6 312:5 317:10 359:4 comment [2] 112:11 157:8 comments [2] 100:24 248:19 Commission [12] 1:1,6 1:7 41:22 55:20 120:2 193:23 233:15 248:18 344:23 360:4,7 Commissioner [66] 1:3 4:1,6 10:11 32:18 40:11 40:15,21 44:6 48:23 49:4 49:8 52:8 54:4 61:11 79:8,22 102:5,9,15,20 107:18 110:25 111:2,7</p>	<p>123:16,20 164:3 168:12 173:22 181:6,11 195:24 200:1 203:25 205:1 207:17 210:20,21 211:2 211:5,8,21,25 297:3 305:11,12,16,19 307:24 323:8 346:4,10,11,14,15 346:19,22,25 347:4,9 353:14 358:23,24 359:3 360:7</p> <p>Commissioner's [1] 153:20 committee [2] 42:1,2 communicate [3] 99:22 183:12 300:17 communicated [4] 167:25 185:16 298:4 300:2 communicating [2] 175:15 178:25 communication [10] 9:24 49:7 60:18 68:12 79:25 119:11 266:23 289:16 292:21 299:1 communication's [1] 196:21 communications [50] 7:7,8,14 8:13,20 11:19 13:13,15,23 31:19 46:1 47:18 53:11 58:1,11 60:12 62:22 83:15 96:14 99:23 119:2 137:20 140:6 140:12 146:18 147:14 166:15,21 175:18 179:17 184:25 198:10 204:14 224:14 225:7 241:23 247:21 248:3 253:4 254:21 260:3 261:2,24 273:13,15 279:16 290:11 320:7,9 321:9 communities [1] 167:3 community [7] 175:4 179:16 212:21 213:3,7,8 213:17 company [1] 7:9 compared [1] 58:21 competence [1] 329:12 complete [2] 109:16 144:14 completed [1] 121:2 completely [2] 301:1 323:16 completing [2] 111:25 115:16 complex [5] 23:4 25:3 204:18,18,19 complicated [2] 36:22 201:18 complication [4] 34:10 34:13 35:4 37:2 complications [1] 39:4 comprehensive [2] 236:10 310:22 compute [2] 142:14,24 concentrating [1] 276:6 concept [10] 45:13 133:11 136:9 172:1</p>	<p>198:20 199:4 202:20 336:13 338:2,2</p> <p>concepts [1] 202:17 concern [7] 48:5 58:2 299:5 318:12 330:3 332:6 349:3 concerned [2] 125:25 202:16 concerning [4] 10:7 88:19 95:9 347:25 concerns [2] 151:11 195:7 concurrent [2] 221:7 319:13 concurrently [2] 221:11 320:8 condense [2] 274:24 275:1 condensed [1] 312:11 condensing [1] 275:10 conducted [1] 43:6 conducting [1] 63:5 conduit [3] 47:4 81:14 225:16 conference [11] 7:12,20 8:13 38:15 46:23 149:3 149:9 168:15,17,22 220:5 confidence [8] 167:12 170:8 247:23 302:16 304:21 328:21 329:9 334:9 confident [5] 23:9 244:3 288:19 301:2 302:1 Confidential [1] 68:8 confines [2] 76:14 87:4 confirm [2] 10:19 251:6 confirmed [1] 249:14 conflicting [1] 352:23 confrontation [1] 118:18 confused [1] 353:19 confusion [1] 351:9 connect [1] 225:12 connected [1] 254:14 conscious [1] 44:7 consensus [3] 44:7 94:24 209:13 consensus-built [2] 206:6,11 consider [2] 198:25 199:16 consideration [3] 19:22 67:2,4 considered [1] 91:7 consistent [3] 136:12,22 195:5 consult [1] 286:6 consultancy [1] 9:23 consultant [18] 121:2 197:18 213:23 214:2,5,7 214:13,18 217:11,16,23 217:24 219:14,21 225:8 228:12 235:3 241:16 consultants [10] 215:15</p>	<p>217:18 248:11,23 249:3 249:8 250:1,7 260:25 323:25</p> <p>consulted [4] 152:7 203:8,17,21 consuming [1] 322:21 contact [30] 13:4 18:13 95:1 140:6 142:8 143:14 144:2,21 145:25 150:19 173:11,13 182:4 184:15 184:21 190:20 216:4 248:8 293:16,21 296:19 299:12,14 301:5 317:11 317:14 319:20,24 321:10 324:17 contacted [27] 13:25 63:10 156:19 157:14 190:9 193:1 231:5 298:19 298:22,24,25 299:2 300:9 324:10,18,22 326:6,18 328:9,12,13,23 329:19 330:6 332:9 334:11 347:21 contacting [2] 133:15 190:16 contacts [7] 57:16 318:14,20 319:1 321:11 323:2,23 contained [5] 13:3 97:19 182:10 317:5 357:20 content [9] 232:4 248:6 261:14 274:18 285:22,24 352:10,11,17 CONTENTS [1] 2:1 contest [1] 173:5 context [13] 65:25 73:5 84:19,20 85:6 87:20 116:22 119:21 125:9 138:16 147:19,25 180:11 continuation [1] 238:17 continue [3] 217:25 341:6 359:6 continued [7] 4:4 20:2 30:20,20,20 321:24 343:21 continues [1] 341:17 Continuing [1] 198:8 contracted [1] 90:1 control [4] 77:14 200:7 264:18 265:10 controls [27] 25:12,15 28:18,18,24 38:16,17,20 38:22,25 75:3 112:3,8 116:6,9,16 117:4,8,9,12 117:14,19,20,21 118:12 118:13 265:9 convenient [2] 107:19 195:25 converge [1] 99:18 conversation [31] 15:3 18:13,23 28:24 39:4 57:7 78:13 155:5 161:2 171:25 172:24 173:2,4,6 188:14 188:21 192:7,14 193:4 193:24 209:22 249:5 260:24 261:1,8 269:20 270:1,5 303:10 306:18</p>	<p>308:10</p> <p>conversations [8] 16:19 20:22 26:17 27:8 48:6 220:8 269:3 303:16 conversion [1] 197:14 convert [2] 56:10,11 converted [2] 62:19 97:23 conveyed [3] 39:24 40:2 119:1 conveying [3] 115:10 116:14,19 Cook [26] 20:6 55:23 66:3 68:11,13 70:11 72:4 75:18 77:7 79:2 80:1,16 91:5 103:7 104:3 108:3 108:7 109:2 137:23 154:1 159:1,3 200:5 207:9,9 208:19 coordinate [1] 229:12 copied [5] 103:7 185:5 227:5,20 319:8 copy [15] 68:6,13 78:25 128:10 227:22 228:3 233:11,17 239:21 277:10 296:5 304:15 350:9 352:9 353:10 corporate [1] 157:24 Corporation [10] 21:11 39:15 75:25 76:15 84:5 100:21 131:10 177:19 178:4,20 correct [13] 5:25 17:17 51:12,17 121:21 153:5 179:12 180:2,10 238:14 244:6 350:14 360:3 correctly [1] 277:20 correspondence [1] 228:11 corridor [1] 95:17 counsel [4] 120:3 155:16 313:21 314:8 counterpart [1] 197:4 country [3] 11:9 17:20 18:16 couple [13] 4:12 53:15 99:14 157:1 158:5 166:3 226:2 243:23 244:12 265:24 266:5 271:25 305:22 course [11] 11:5 14:6 56:6 126:11 139:2 212:9 278:22 279:18 282:13 308:24 312:23 court [10] 41:2 100:13 100:18 244:20 295:14 296:21 313:22 314:8 352:7,7 courts [6] 16:23 17:15 34:22 35:2 36:23 38:5 coverage [1] 12:18 covered [1] 342:17 craft [1] 310:14 crash [1] 11:24 creation [1] 228:16 creature [1] 338:8</p>
---	---	---	---	---

<p>crises [1] 53:9 crisis [35] 7:7,8,14 8:21 9:10,11,15,16,18,21,23 11:20,21,22,22,25 12:2 12:3,4,9,11,12,13,14,15 13:9,14,16,18,21,23 29:12 31:1 53:1 157:19 crisis' [1] 8:25 Crosbie [5] 1:12 100:25 155:12 347:1,2 cross [3] 89:4 97:13 174:7 CROSS-EXAMINATION [1] 347:6 cumulation [1] 239:20 current [10] 10:21,21 11:3,5 15:20,21 17:5,23 18:4 218:3 curse [2] 29:18,18 cut [1] 22:2</p>	<p>138:21 140:1,20 143:14 144:1,22 148:13 165:15 165:18 174:22 deceased [1] 311:4 December [20] 4:25 38:2 38:15 39:24 40:2 43:6 43:15 51:9 52:4,21,23 244:20 263:19 275:15 277:25 278:9 284:22 287:13 295:15 356:23 decide [4] 122:24 139:3 208:19,25 decided [4] 51:16 56:5 132:7 333:11 decision [22] 43:24 44:1 44:7,7 48:15 56:18 66:13 80:12 82:18 94:23 124:16 206:6,8,11,16 208:23 210:17 221:17 288:13,25 289:2,5 dedicate [1] 9:18 deem [1] 265:18 deemed [1] 220:10 definite [1] 187:11 definition [5] 12:5,13 306:7,21 307:2 degree [2] 49:18 123:8 delay [6] 49:11 285:13 285:25 286:8,17 287:1 delays [1] 267:14 delegated [1] 141:12 delete [2] 165:18 289:5 deleted [2] 287:17 315:12 Denic [8] 20:6 38:23 39:6 39:7 45:7 293:17,21 294:2 Denise [2] 163:17,20 department [77] 66:4 102:17 114:12 116:15 138:22 139:22 141:2,5,7 142:9,15,19,22 143:13 145:11 146:1,1,14 147:13 147:17,19,20 148:20 152:22 153:2 166:20 171:1 173:9,25 181:17 181:21 183:23 184:7,25 185:2 192:10,18 200:11 200:25 213:4,11,17 217:8 220:21 221:3,16 223:9 224:15 239:12 240:18 241:9 245:13 251:23 259:9 261:13 264:7 268:1 275:5 279:24 286:7 316:15 317:9,19 318:18 319:1 321:9 322:20 333:21 334:8 336:23 338:14 347:20 352:24 353:10 354:24 356:10 357:8 department's [3] 99:22 234:5 348:10 departments [2] 131:15 340:17 depend [1] 216:6 depending [9] 70:3 86:10 90:1 115:8 231:1 241:16 256:10 260:2</p>	<p>308:9 depressed [1] 40:17 deputy [14] 236:7,16,18 240:17 241:21,21 245:18 252:21 253:5 261:23 273:16 320:4 323:11 349:19 Derek [1] 323:25 describe [5] 26:19 44:5 52:22 63:3 103:11 described [2] 31:15 52:8 describes [1] 179:2 desire [1] 49:19 desk [2] 127:21 288:20 desktop [2] 230:17 233:13 despite [1] 17:3 destroyed [1] 167:2 detail [3] 235:18,23 306:21 detailed [1] 107:9 details [5] 218:10 283:23 299:13,14 309:21 detected [2] 26:25 27:6 determine [4] 60:24 138:8 184:2 197:12 determined [4] 23:13 23:15 169:12 298:7 develop [4] 9:23 13:12 13:14 334:1 developing [2] 9:18,22 development [5] 9:10 10:17 31:1 194:10 333:14 developments [2] 194:1 343:14 devolved [2] 213:5,6 devote [1] 6:21 diagnosis [1] 257:3 diagnostic [1] 87:12 difference [9] 14:9 52:14 52:19 80:21,23 94:18 195:17,19,22 differences [1] 291:21 different [34] 11:4 35:14 35:16 49:13 79:11 86:11 95:19,21 98:7,8,11,17 99:9 122:24 123:21 125:12,19,20 126:8,9 136:19,21 163:16 201:21 210:23 246:9 256:11 280:3 282:1 312:5,7,8 340:16 358:17 differently [3] 43:7 98:21 259:16 difficult [15] 25:8 31:6 53:13 86:4 93:14 125:7 151:11 269:7 270:15 326:3,16 330:15,19 331:17 333:8 difficulties [3] 18:17,25 267:17 difficulty [4] 228:23 301:4 326:4,17 diploma [1] 212:8</p>	<p>direct [5] 216:18 222:7 230:2 285:7,14 directed [4] 137:21 287:18 289:24 315:4 directing [1] 347:21 direction [2] 45:9 152:2 directive [1] 141:8 directly [11] 215:23 217:7 228:9 244:23 277:5 289:17 290:4 315:2 321:14,24 336:25 director [24] 31:19 47:18 58:1 60:12 83:15,19 140:6,13 166:14,20 213:8 215:24 216:17 241:20 253:5 254:20 261:2,24 273:13 289:21 320:7,9 324:4 333:22 directors [2] 76:16 77:7 directory [5] 230:14 231:13 232:4 233:8,11 disclose [6] 111:21 114:21 155:15 156:16,17 220:13 disclosed [6] 277:25 278:9 282:3 304:3 351:3 352:21 disclosing [2] 46:17 348:2 disclosure [5] 64:2 94:3 115:3 218:16 345:22 disclosures [5] 31:25 62:5 63:25 94:2,21 discomfort [2] 46:22 152:1 discovered [8] 68:23 164:4 175:8 176:14 187:19 254:6 262:9 324:11 discrepancy [1] 353:2 discuss [1] 157:16 discussed [21] 28:25 38:6,18 74:16,19 75:4 86:1,20 117:13,18 133:4 151:10 164:13,17 198:11 267:25 273:4 282:13 302:18 304:7 308:10 discussing [5] 181:15 243:21 262:7 281:2 289:17 discussion [42] 75:2 76:21 83:4 195:6 228:19 260:2,3 266:13,17 267:7 268:10 275:24 278:6,14 278:15 279:24 280:1,6 280:13,16 282:4 296:9 297:19 301:2 303:7 312:24 316:9 323:13,20 324:20,21,24 327:17 333:25 345:21 354:3,9 354:17 355:9,22 357:7 357:22 discussions [24] 79:4 83:12 140:16 154:11 220:4 228:15 229:17 239:25 249:2,22 262:8 264:15 273:18 274:16 275:4 279:15 281:1</p>	<p>316:18,21 317:7,9 326:13 342:20 352:17 disparaging [1] 148:4 distil [1] 204:20 distinctly [3] 310:12 352:4,8 distinguish [3] 112:21 310:10 351:24 distracted [1] 49:17 distressing [1] 9:4 distributed [1] 86:19 distribution [1] 154:25 divide [1] 11:21 division [7] 1:14 76:18 240:21,23,24 248:3 319:20 doctor [2] 74:16 296:18 doctors [7] 1:9 20:6 84:23 86:9,11 108:2 151:19 document [8] 120:2 139:16 223:9 232:14 310:16 315:18,21 324:15 documentation [8] 112:2 117:25 119:12 230:9 253:9 284:16 330:4 332:7 documented [1] 25:15 documents [7] 67:20,25 118:5 119:17,21 128:6 295:16 Dodge [6] 58:8,13,15,16 58:22 60:8 doesn't [19] 34:24 39:15 77:22 115:5 134:12 135:15 137:19 142:6,14 142:14,24 160:18 174:20 179:3 190:15 219:9 227:9 227:11 341:11 Don [2] 159:1 334:16 done [64] 10:4 20:11 22:25 23:1 32:1 38:11 47:9,11 49:20 50:5,7 51:25 52:23 54:15 60:18 62:11 63:25 65:15 66:23 67:8 88:4,8 98:11 99:17 104:12 109:17 112:3 115:21 116:6,17 117:9 117:12,20,21 118:24 122:6 135:9,10 141:10 183:8 184:1 221:25 232:1 234:9 240:19,23 255:18 261:8 264:24 291:22 292:2 300:1 312:5,6,9 326:7 334:12,13 335:25 336:19 338:3 341:1 345:8 348:19 down [14] 9:6 87:12 95:17 125:25 152:4 165:6 197:8 204:20 223:14 230:11 247:13 313:18 344:12,13 Dr [154] 20:6 21:3 28:5 38:23 39:6,7,11 42:18 42:20 45:7 55:2,9,18,18 55:23,23 57:13,13,15,22 58:25 59:1,20 60:10,11</p>
--	--	--	---	---

-D-

D [1] 148:12
daily [2] 112:3 116:7
DAKO [6] 22:18,24 23:1
 23:18,24 134:23
Dan [4] 156:18 157:22
 158:2 159:1
Daniel [1] 1:10
data [21] 303:17 312:10
 313:11 323:2,14,21
 324:13 325:2,8,11 326:5
 326:23 327:24 328:4,20
 329:18,24 332:21 334:6
 342:24 349:3
database [10] 102:12
 323:18 325:2 331:4
 332:22 333:3,14 334:1
 335:3 343:25
date [26] 9:21 52:23 95:7
 185:4 194:25 225:13
 232:3,9,23 238:18 277:21
 296:2,10 297:25 301:12
 304:10,18,20 309:6
 311:17 312:2,7 345:11
 345:15 349:13 354:14
dated [8] 79:1 103:6
 120:13 121:24 232:9
 245:9 251:14 360:11
dates [1] 10:20
days [4] 122:12 141:21
 176:2 194:6
deal [5] 9:9 30:21 58:22
 86:13 147:21
dealing [6] 123:14,15
 128:2 194:14 264:16
 329:15
dealt [3] 43:22 58:16 87:3
Deane [2] 69:17 71:14
debate [1] 206:4
debating [1] 101:22
Debbie [2] 234:9 235:3
Deborah [18] 55:24
 96:14 111:12 112:16,19
 113:20 128:17 129:7

60:22 61:23 62:21 64:5 66:3 68:7,11,12,12 70:11 72:4 73:6 75:7,11,17,18 77:7 78:9,12,16 79:1,2,2 80:1,16 82:6,14,17,22 83:5,24 84:19 85:1,5 86:8 87:2,6 88:7,12,19 89:21 90:8,13,22 91:3,5 91:6,12,16 92:6,7 93:1,8 93:17,20 94:5 103:6,7,7 103:11,13,14 104:3,22 104:23 106:6 107:23 108:5,6,7,13,20 109:2 109:10,13 111:22 114:22 115:2,3 129:11 132:14 132:21 133:21 137:18,23 138:1 140:4,25 143:9 153:25 154:1 158:20 159:1,3 162:11,12 163:17 169:13,21 186:21 188:1 188:3 200:3,5,5,16 205:1 205:2,13,23 206:23 207:4 207:8,9,9,11,11 208:14 208:19 209:4 216:19,22 216:24,25 217:1 293:16 293:21 294:2 318:25	e-mail [47] 6:25 8:7 46:11 84:25 111:11 130:17 137:17 146:24 148:8 153:23 154:25 157:2,3,11 161:11,23 165:15 174:24 182:4,10 185:3 188:15,16,20,23 189:12,25 191:18 193:18 193:19,21 210:8 223:24 224:8,18 227:14,22 260:6 292:15,16 294:5,8,17 299:11 303:20,21 327:17	Ejeckam [13] 83:5,24 84:19 85:2,6 87:2,6 88:13 89:21 90:22 91:3 91:16 95:11	77:12,13 84:10 86:14 103:13 108:19 120:16 139:18,19 159:4,20 164:10 216:18 217:3,6 218:17 219:16 222:8,14 230:10 231:8 233:13 235:2 236:9 240:10 243:23 254:19 259:13 262:21 263:3 272:25 273:12 282:12 293:4 301:16 321:1 323:3 325:6 333:14 334:1 335:15,24 336:3,20 339:19 340:2 342:20 343:6 344:2,19 357:23	Excel [3] 325:13 326:22 327:2
109:10,13 111:22 114:22 115:2,3 129:11 132:14 132:21 133:21 137:18,23 138:1 140:4,25 143:9 153:25 154:1 158:20 159:1,3 162:11,12 163:17 169:13,21 186:21 188:1 188:3 200:3,5,5,16 205:1 205:2,13,23 206:23 207:4 207:8,9,9,11,11 208:14 208:19 209:4 216:19,22 216:24,25 217:1 293:16 293:21 294:2 318:25	e-mailed [2] 154:24 182:3	Ejeckam's [1] 88:19	ER/PR.doc [1] 139:9	except [3] 120:20 299:21 314:8
draft [43] 114:13,13,14 120:10,12,16,17,21,24 120:25 121:3,11,18,18 121:19 126:12 127:19,19 127:20 133:2 138:25 139:16 146:10 169:24 203:10 223:1 230:11 241:6,13 242:9 247:4,11 284:24 285:2 287:6,7,12 287:12 288:16,17,19 307:21 309:23	e-mails [2] 161:11 227:3	Elizabeth [5] 175:20 180:10,11,15 181:3	error [9] 48:10,17 201:19 284:21 291:7,17,20,22 292:8	excerpt [1] 95:6
drafted [14] 96:9 128:17 128:23 134:2,4 146:21 224:23 242:4 246:17 248:21 251:13 283:10 305:23 311:21	early [24] 22:23 23:19 24:11,17 25:19,21 49:15 66:12,15 67:7 73:20 90:13 96:4 99:8 144:23 148:22 171:8 175:6,25 183:10 248:13 250:7,17 292:5	Elliott [1] 324:3	errors [5] 175:9 176:14 198:6,22 262:18	exchange [6] 130:25 161:12 224:19 227:3 318:10 327:17
drafting [4] 227:16 244:8 245:1 266:21	ease [2] 289:15 332:12	Elms [1] 91:12	erupt [1] 12:9	exchanges [1] 138:3
drafts [6] 98:10 126:5 128:8 135:13 144:17 169:25	easier [3] 21:23 329:16 332:4	ember [2] 12:6 31:14	erupted [2] 9:15 30:10	executive [13] 15:6,16 50:13 60:14,18,19 81:10 81:12,17 82:1 143:2 184:24 302:19
dramatic [2] 29:14 112:7	easily [4] 62:14 230:16 233:16 329:17	emergency [5] 11:23,25 13:10,11,19	erupting [3] 8:24 29:7 31:16	exhausting [1] 30:21
driven [1] 33:19	eastern [114] 1:10 4:15 8:14,23 10:4 19:14 21:11 31:8,17 42:3 49:16 102:21 105:8,12,22 120:22 131:4,13 142:8 148:22 175:6,8,14,24 176:13 178:24 199:4 212:21,23 213:1,2,14 214:7,8 215:12,14 216:2 216:15 217:12,15,23 223:6 224:10 225:6,11 226:4 228:12 229:19 231:1,5 235:4 239:25 242:20 244:19 248:13 249:14,15,18,23 250:2 251:23 254:5 263:20 264:23 265:2 268:22 272:25 273:11,18 274:19 275:14 277:3,16 284:12 288:5 292:21 295:14 298:1,25,25 300:5 301:16 302:2,23 306:20 307:5 313:20 314:6 315:7 317:15 318:13,18 319:21 319:25 321:4 322:14,17 323:1 324:1,4 326:14 331:8 333:13,25 334:5,9 342:24 343:25 345:11 350:9 351:1,10,15 356:12	eminent [1] 100:1	essential [1] 167:9	exhibit [38] 3:2 4:11 10:1 14:5,10 29:4 68:4 72:4 75:16 78:24 95:5 100:22 103:4 107:22 111:10 120:1,8,12,19 131:22 137:16 139:14,20 148:7 148:18 157:9 158:18 161:10 165:14,25 174:24 185:3 194:23 196:23 200:1 211:22 212:2 309:20
due [5] 120:18 134:10 136:14,25 137:11	ended [4] 63:5 129:17 161:7 337:14	ending [1] 33:4	et [2] 1:9 198:5	EXISTIBITS [1] 3:1
Dunn [1] 163:18	ends [1] 156:12	engage [1] 333:12	etcetera [2] 108:12 156:24	exist [2] 8:21 146:6
during [17] 42:1 56:5 65:12 66:7 85:9 88:11 105:2 109:15 117:12 190:25 194:8 196:14 214:6 234:25 245:19 282:11 312:8	engaged [5] 175:17 179:7 223:5 235:1 269:24	engage [1] 333:12	ethical [1] 199:2	existed [8] 21:14 51:8,22 96:19 101:21 114:11,15 116:20
duty [2] 37:9 297:23	engagement [2] 342:25 343:4	engaged [5] 175:17 179:7 223:5 235:1 269:24	evaluation [2] 184:1 329:25	existence [8] 48:20 64:3 148:23 150:6 172:17 173:25 193:17,19
dynamics [1] 61:12	enrolled [2] 74:11 75:8	engaged [5] 175:17 179:7 223:5 235:1 269:24	event [6] 8:3 12:15 13:1 13:3 209:24 296:10	existing [1] 13:16
-E-	ensure [12] 49:19 183:23 297:24 302:3 329:23 331:10 334:4,13 342:7 343:20 349:6,20	engaged [5] 175:17 179:7 223:5 235:1 269:24	eventually [2] 17:23 149:23	exists [3] 12:3 16:23 192:5
e [10] 116:9 130:24 145:24 224:19 233:13 251:11 272:23 273:21 318:9 334:21	entire [5] 8:18 88:11 93:3 103:9,12	engaged [5] 175:17 179:7 223:5 235:1 269:24	everybody [4] 85:10 127:21 128:5 151:13	expanded [1] 89:25
	entirely [2] 34:24 183:6	engaged [5] 175:17 179:7 223:5 235:1 269:24	everybody's [1] 94:25	expect [3] 183:14,16 262:20
	entitled [4] 68:8 120:13 120:14,22	engaged [5] 175:17 179:7 223:5 235:1 269:24	evidence [4] 45:18 46:14 79:9 167:18	expectation [1] 48:9
	envisaged [5] 36:18 130:24 131:23 149:9 151:3	engaged [5] 175:17 179:7 223:5 235:1 269:24	eventually [2] 17:23 149:23	expectations [2] 350:25 351:2
	episode [1] 329:10	engaged [5] 175:17 179:7 223:5 235:1 269:24	eventually [2] 17:23 149:23	expected [4] 80:6 107:16 173:14 183:19
	equipment [3] 87:13 220:9,22	engaged [5] 175:17 179:7 223:5 235:1 269:24	eventually [2] 17:23 149:23	experience [3] 34:19 213:12 242:8
	ER [3] 54:1 120:22 334:1	engaged [5] 175:17 179:7 223:5 235:1 269:24	eventually [2] 17:23 149:23	expert [3] 7:8 13:23 220:7
	ER/PR [67] 7:15 10:7 10:13 12:8,25 27:12 32:13,24 35:4 54:3 58:16 58:22 61:6 76:4,7,17	engaged [5] 175:17 179:7 223:5 235:1 269:24	eventually [2] 17:23 149:23	expertise [2] 91:6 325:11
		engaged [5] 175:17 179:7 223:5 235:1 269:24	eventually [2] 17:23 149:23	explain [2] 52:21 342:2
		engaged [5] 175:17 179:7 223:5 235:1 269:24	eventually [2] 17:23 149:23	explaining [1] 347:12
		engaged [5] 175:17 179:7 223:5 235:1 269:24	eventually [2] 17:23 149:23	explanation [5] 17:2,13 45:17 135:25 257:22
		engaged [5] 175:17 179:7 223:5 235:1 269:24	eventually [2] 17:23 149:23	explore [1] 220:20
		engaged [5] 175:17 179:7 223:5 235:1 269:24	eventually [2] 17:23 149:23	exposure [3] 155:25 156:2,9
		engaged [5] 175:17 179:7 223:5 235:1 269:24	eventually [2] 17:23 149:23	expressed [2] 94:8 318:12
		engaged [5] 175:17 179:7 223:5 235:1 269:24	eventually [2] 17:23 149:23	expressing [2] 118:8 328:21
		engaged [5] 175:17 179:7 223:5 235:1 269:24	eventually [2] 17:23 149:23	extended [1] 80:22
		engaged [5] 175:17 179:7 223:5 235:1 269:24	eventually [2] 17:23 149:23	extensive [2] 12:17 239:8
		engaged [5] 175:17 179:7 223:5 235:1 269:24	eventually [2] 17:23 149:23	external [5] 20:10,17 27:22 72:11 197:17

<p>extremely [1] 204:18 eye [1] 255:8</p> <hr/> <p style="text-align: center;">-F-</p> <p>face [4] 156:25,25 157:17 157:17 facilities [1] 11:25 fact [40] 9:17 12:10 14:4 29:8,11 36:22 42:10 48:19 49:18 62:4 69:21 70:2 71:19 85:3 97:22 99:19 106:2 121:19 126:3 143:15 146:1 147:20 173:3 187:10 190:22 192:5 200:17 203:7 237:18 243:16 251:8 252:16 254:23 282:18 284:24 285:13 294:1 299:17,22 343:2 factor [1] 101:25 factors [16] 22:5,6,8,10 38:1,6 44:11,14 46:24 47:25 48:17 49:13 51:15 51:22 201:21 267:13 facts [1] 156:18 factual [1] 129:15 failure [2] 21:5 268:5 fair [1] 109:13 fairly [4] 144:14 153:25 248:7 266:22 fall [6] 47:6 48:25 49:15 90:8 197:18 222:11 false [7] 68:8 75:19 254:8 257:7,17 260:13 264:3 familiar [2] 155:19 284:16 familiarity [1] 88:20 family [2] 51:2 157:23 far [3] 58:25 65:7 78:2 farm [1] 109:1 fashion [3] 22:3 39:24 275:11 fast [1] 29:22 faulty [1] 240:5 fax [1] 224:20 February [17] 41:5 276:22 277:21 278:2 279:7,24 280:8,20 281:6 293:5 295:16 301:17 304:10,25 351:21 352:8 354:7 February/March [1] 357:9 feeling [3] 173:7 202:4 286:21 feelings [1] 94:25 Felix [1] 108:3 felt [23] 11:9 15:19,21 16:18 18:24 23:8 37:9 47:5 80:16 109:16 155:14 155:15 185:23 194:12 217:24 300:12 321:2,2 322:13 329:13,14 332:19 355:18 few [4] 160:4 165:19</p>	<p>295:21 347:10 field [1] 91:14 figure [5] 105:9,23 106:22 107:10 266:8 figured [1] 186:13 file [14] 233:12 241:17 244:19 261:18,23 262:3 289:14 290:6,8 294:9 295:14 341:3 343:4,6 filed [10] 276:18 277:18 280:17 295:16 351:16 352:7,13 354:13,15,22 files [9] 234:24 289:19 326:1,1 335:21 338:6 340:10 341:14 342:10 filing [7] 277:7,17 278:1 296:2 304:9,18,19 final [10] 112:16 126:23 128:10,13 129:3,8,24 132:6,15 203:10 finalized [2] 126:24 224:25 finally [6] 40:6 78:7 80:12 132:7 158:3 179:22 financial [2] 215:2,3 finding [5] 221:10 301:4 324:25 333:5 344:15 findings [2] 269:13 270:2 fine [3] 148:13 158:4 161:16 finished [2] 212:7 341:13 finite [1] 104:12 fire [1] 11:24 first [72] 6:25 9:15 22:11 28:5 35:14,20 41:19 50:15 54:1,5 55:4 56:21 57:18 62:19 64:18 68:11 68:22,23 70:17,20 71:20 71:23,25 72:16 73:2,11 76:6 82:25 85:1,5,11 92:2,10 95:2 104:16 105:2 109:4 121:8 127:1 133:12 139:2 142:8,15 143:3 158:7 159:19 160:6 165:9 171:22 173:11,13 174:8 182:9 202:18 217:6 222:7,10,12,23 225:14 226:2 230:2 241:13,18 242:4 244:18 306:5,23 307:13 330:19 336:8 337:11 five [8] 22:3 54:15 62:19 80:22 95:11 108:1 294:22 295:1 five-year [1] 212:11 fix [1] 266:10 fixation [4] 39:2 270:12 271:1 272:10 fixed [1] 268:23 flagged [1] 262:23 flame [1] 12:8 fleeting [1] 299:9 floated [4] 59:8 67:6 133:11 199:4 floor [2] 95:19,21</p>	<p>flow [6] 21:1 225:12 290:12 339:9,10 343:21 fluid [1] 269:3 focus [1] 165:9 focused [2] 13:18 336:4 focusing [1] 280:4 follow [7] 20:25 109:3 118:23 217:25 324:22 326:7 334:12 follow-up [1] 97:3 followed [5] 93:9 95:12 108:23 113:13 219:10 following [16] 72:5 79:6 152:7 176:8 212:10 217:20 248:18 285:9 294:12 301:15 316:3 328:5 335:19 348:3 352:1 354:21 follows [2] 79:8 309:21 forbearance [2] 32:20 33:3 foregoing [1] 360:2 form [5] 120:21,24 139:16 284:3 344:12 formal [1] 127:6 formally [2] 152:11 180:23 format [2] 242:25 246:9 formed [2] 8:14 331:21 formulate [1] 8:20 formulated [1] 231:9 forth [2] 220:1 267:5 forthcoming [3] 34:16 185:13 188:18 forward [19] 29:22 85:23 125:20 154:15 167:10 185:11 187:14 194:7,9 273:22 286:14 294:4 297:21 299:22 304:8 315:25 320:20 327:18 339:5 forwarded [3] 129:11 264:7 274:18 forwarding [2] 227:23 272:24 found [7] 19:19 21:4 28:9 102:12 167:18 186:6 351:25 four [5] 22:3 72:7 241:12 257:12 260:18 fourth [2] 115:14 120:12 frame [3] 124:1 258:6 259:23 framed [8] 254:13,20 255:17 256:16 257:13 258:6 259:15 297:9 framing [1] 256:23 frenzy [1] 9:6 Friday [3] 113:12 114:16 131:23 front [5] 167:5 168:7 223:13 224:6 326:23 frustrated [1] 9:15 frustrating [1] 322:19</p>	<p>fulfil [1] 214:20 fulfilling [1] 5:18 full [3] 6:21 25:7 236:10 fully [3] 104:21 235:1 275:23 function [3] 180:23 196:17 214:20 funding [1] 72:15 furious [1] 165:23 Furlong [1] 224:12 future [1] 285:12</p> <hr/> <p style="text-align: center;">-G-</p> <p>G-R-I-F-F-I-T-H-S [1] 211:15 game [1] 34:16 Gardiner [2] 108:3 207:11 garnered [2] 264:4 314:1 garnering [1] 316:9 Gary [4] 174:25 175:21 185:4,6 gather [2] 154:23 239:24 gathering [1] 319:18 geared [1] 246:3 general [12] 80:18 106:2 108:5 141:9 203:20 205:8 247:17 260:20 269:13 270:2 296:1 342:9 generally [6] 9:13 11:20 32:6 34:23 218:17 241:15 generated [1] 99:13 George [12] 57:23 78:11 78:13 82:23 111:21,21 114:4,20 115:4 139:17 148:11 194:24 Gilhooly [1] 10:5 given [35] 9:21 41:17 48:13,16,19 72:17 100:19 100:23 108:6 215:16 228:9,24 232:9 233:14 233:17 245:17,19 252:14 258:22 265:19 270:16 275:23 290:8 293:24 308:8 316:2,19 318:1 319:7 328:7 329:19 330:11 350:23,24 353:7 giving [4] 16:1 183:2 191:17 352:5 Glenda [1] 224:15 goes [9] 9:7 76:2 138:20 156:14 184:5 241:11,25 285:12 302:1 gone [21] 24:23 26:24 42:20,22,24 43:2 60:7 99:5 153:10 164:8 217:1 230:18 233:18 270:2 289:11 293:9 298:18 301:11 310:13 321:18 346:6 good [19] 4:6,6,9 11:10 16:1,3 18:23 96:23 126:2 164:9 170:24 211:8,17 211:19 305:10 306:25 325:8 329:5 347:9</p>	<p>goodness [1] 332:2 gosh [1] 329:14 government [5] 131:8 131:19 183:17 209:25 342:8 graduated [1] 212:12 great [6] 8:13 16:16 199:13 266:9 268:10,18 greater [1] 48:5 Grenfell [5] 214:3 217:16 219:15,21 347:14 Griffiths [483] 2:4 211:9 211:10,11,13,14,17,18 212:4,6,17 213:19 214:14 214:19 215:13,22 216:5 216:11,23 217:9 218:5,9 218:22 219:3,8,17,24 220:25 221:5,18 222:9 222:18,22 223:3,12,16 223:21 224:1,13 225:3 225:23 226:6,13,19,25 227:6,10,17,24 228:4,17 229:4,8,14,20,24 230:4 230:9,12 231:14,19,23 232:15,20 233:5,9,21 234:2,8,13,20 235:9,14 236:1,5,15,21 237:1,9 237:14,19,24 238:3,13 239:1,7,13,17 240:2,12 240:15 241:5,7 242:11 242:16 243:12,18,25 244:5,9,15,22 245:3,7 245:11,22 246:1,13,16 246:18,22 247:1,5,12,16 248:16 249:19,24 250:8 250:12,20,25 251:4,12 251:15,20,25 252:4,9,13 252:18 253:10,12,17,21 253:25 254:10,15,25 255:4,9,14,19,24 256:3 256:7,20,24 257:9,14,19 257:23 258:11,16,21 259:1,5,11,17,25 260:8 260:16 261:16,21 262:6 263:2,8,12,18,25 264:8 264:12,20 265:11,17,25 266:6,14,19 267:2,6,21 268:2,6,12,17,21 269:2 269:14,18,23 270:3,8,13 270:20 271:3,8,12,19 272:1,5,15,19,23 273:1 273:6,10 274:1,7,12,20 275:7,16 276:9,14,20 277:1,11,15 278:3,10 279:3,8,13,20,25 280:9 280:14 281:3,7,11,18 282:8,19,24 283:4,9,11 283:16,20,25 284:4,9,13 284:17 285:3,15,19 286:3 286:9,16,20,24 287:8,14 287:20 288:1,7,11,22 289:1,8,13 290:1,5,10 290:20,24 291:3,8,12,18 292:3,11,15,17,25 293:6 293:12,18,22 294:19,23 295:5,10,25 296:11,23 297:8,11,15 298:9,12,15 298:20 299:8 300:6,14 300:19,24 301:9,20 302:6 302:10,15 303:2,8,15 304:5,14 305:1,7,20,23</p>
---	--	---	---	---

<p>306:2,9,15 307:6,10,16 308:5,15,19 309:2,7,10 309:12,16,24 310:3,7,20 310:25 311:7,13,18,23 312:3,16,20 313:1,5,10 313:15,23 314:5,18 315:1 315:8,13,22 316:11,17 316:25 317:16,21,25 318:5,9,15,21 319:2,6 320:1,14,22 321:13,17 321:21 322:1,5,10,25 323:4,10 325:12,18,22 326:12,15 327:4,9,25 328:10,16,24 329:11 330:7,21 331:1,9,14,18 331:22 332:1,10 333:1 333:17,20 334:18,24 335:4,9,16 336:10,14,18 337:2,6,11,13,18,24 338:5,11,15,19,24 339:8 339:16,20 340:1,6,13,22 341:2,8,12,19,23 342:6 342:14,18,22 343:10 344:3,7,20 345:4,14,19 346:5 347:6,10,10,15,23 348:20 349:1,25 350:5 350:11,15,20 351:4,12 351:17,23 352:14 353:4 353:13,16,20,25 354:4,8 354:19 355:2,6,10,15,19 355:24 356:5,15,19,24 357:10,16,21 358:10,14 358:19</p> <p>group [37] 20:1 35:8 42:4 42:5 44:1,4,5,8,10,13 46:7,9 54:14 59:4 62:10 62:11 66:22 89:25,25 92:11 113:24 118:4 133:19,19 138:4 153:24 153:25 154:4,8,15 157:13 157:14 163:13,23 166:2 203:21 220:17</p> <p>guarantee [1] 288:12</p> <p>guess [100] 7:14 10:16 12:20,21 13:22 15:22 16:20 18:11,21 74:6 94:18 119:24 122:13 139:2 156:22 160:9 162:3 162:8,8 167:17 213:12 214:20 215:10 217:12,17 217:24 220:8 221:8 225:8 230:18 235:19 236:2,9 237:10 239:2 240:8 241:1 241:6,12 245:12 248:6 251:8 252:23 258:3 260:20 262:9,16,17,23 263:5 264:21 265:18 268:3 269:5 273:15 274:3 275:23 278:14 280:2 281:19 282:1,4 287:2 289:15,19 297:23 298:21 298:23 299:1,9,16,19 315:23 316:1 317:5 319:16 323:12 324:11 325:1,4 326:8 329:13,23 330:13,22 332:15 333:7 334:2,4 336:20,23 340:8 343:16 347:25 348:3 349:20 351:24 352:15,19 359:4</p> <p>Gulliver [16] 45:6 66:3 85:14 87:18 95:12 112:2</p>	<p>118:4,5 137:23 154:1 158:25 159:3 186:21,22 188:5 193:13</p> <p>guys [3] 140:19,22 141:2</p> <p>gynecological [2] 219:22 347:18</p> <hr/> <p style="text-align: center;">-H-</p> <p>H&E [1] 77:14</p> <p>half [2] 105:2 254:7</p> <p>halting [1] 87:8</p> <p>hammered [1] 127:20</p> <p>hand [4] 152:20,21,22 196:21</p> <p>handle [6] 9:16,20 53:3 53:14 133:10 140:1</p> <p>handling [3] 58:19 61:23 348:1</p> <p>hands [1] 129:7</p> <p>handwriting [1] 194:25</p> <p>handwritten [1] 158:20</p> <p>hang [3] 186:13 191:6 194:9</p> <p>happening [3] 50:21 143:11 320:3</p> <p>happy [2] 194:11 211:21</p> <p>hard [16] 11:18 21:18 34:17 97:6 109:20 160:11 204:21,22 233:17 239:21 265:18 272:8 308:6 310:9 329:15 351:24</p> <p>Hardly [1] 26:10</p> <p>Hassen [2] 17:21,22</p> <p>HCS [1] 175:18</p> <p>heading [1] 139:19</p> <p>heads [3] 122:20 175:4 193:2</p> <p>health [154] 1:11,16 4:15 8:14,15,17,23 10:4 16:24 19:14 21:11,11 29:16 31:8,17 35:6 39:14 42:3 49:17 55:10 75:24 76:15 84:4 100:20 102:17,21 105:8,13,23 120:22 131:4 131:9,11,14 138:22 139:22 141:3,5 142:9,16 148:22 151:23 155:7 157:18 175:2,4,6,8,14 175:24 176:13 177:19 178:3,20,24 179:16 185:9 189:25 192:10,18 199:5 212:19,21,23 213:1,2,6 213:17 214:3 215:3,12 215:14 216:3,15 217:12 217:15 220:6,7,8 223:6 224:10,15 225:7,11 226:4 229:19 231:2,6 239:25 240:22 242:20 244:19 248:13 249:14,15,18,23 250:2 251:23 254:6 263:20 264:23 265:2 268:22 272:25 273:11,18 274:19 275:14 277:3,16 284:12 288:5 292:21 295:14 298:1,25 299:1 300:5 302:2,23 306:20 307:5 313:20 314:6 315:7</p>	<p>317:15 318:13,18 319:21 319:25 321:4 322:14 323:1 324:1,4 326:14 331:8 333:12,13,23,25 334:5,9 336:5,23 342:24 343:1 345:11 350:9 351:1 351:10,15 356:12</p> <p>Health's [2] 322:18 343:25</p> <p>hear [12] 7:11 35:1 60:2 74:16 84:5 89:12 151:12 205:23,23 217:6,8 281:1</p> <p>heard [29] 8:11 10:12 54:5 69:16 71:10,11,20 71:23 74:19 79:9 84:20 85:1,5 137:22 142:16 174:8 186:19 191:1 201:4 204:25 208:14 218:8 226:16 246:11 270:14 272:11 330:25 358:5 360:5</p> <p>hearing [5] 20:3,5 83:8 174:21 295:18</p> <p>heart [1] 210:3</p> <p>Heath [1] 301:16</p> <p>Heather [42] 20:4 111:14 111:20 112:4,4,14 113:17 113:25 116:7,22 118:14 119:10,11,17 158:25 186:21 187:25 188:3 210:8 216:19 224:18 229:23 244:23 277:2,3,5 277:6,6,9 278:11 280:19 303:3,11,16 304:6,21 314:9 323:19 324:2,7 352:5,5</p> <p>Heather's [2] 112:13,15</p> <p>held [9] 8:1 38:15 52:20 55:16 86:5 113:1 122:14 306:19 316:21</p> <p>help [7] 8:7 16:2 73:10 73:13 96:19 125:8 333:13</p> <p>helpful [1] 232:22</p> <p>helping [2] 136:21 333:25</p> <p>henceforth [1] 54:3</p> <p>Hennebury [3] 1:9 346:16,17</p> <p>Hennessey [40] 215:25 227:15,23 235:13 240:14 240:25 251:14 253:15 254:20 260:6 262:9 266:20 267:1 268:9 269:11 273:4 274:10,17 280:7,25 281:10,14 283:14 287:5 289:18 292:1 297:19 300:18 305:24 311:22 318:10,24 321:14,25 339:1 350:9 354:3,18 355:23 357:8</p> <p>Hennessey's [2] 268:25 279:11</p> <p>hereby [1] 360:2</p> <p>herself [1] 163:19</p> <p>Hi [1] 14:11</p> <p>high [3] 8:17 212:7 317:8</p> <p>higher [1] 311:1</p>	<p>highest [1] 302:3</p> <p>Hill [1] 7:10</p> <p>hindsight [3] 272:9 308:6 353:5</p> <p>hired [1] 212:18</p> <p>HIROC [3] 155:5 156:19 210:9</p> <p>history [2] 16:22 212:13</p> <p>hit [1] 52:1</p> <p>HOA [3] 256:12 261:4 312:12</p> <p>hold [8] 32:10 52:15 56:13 135:15 188:17 194:1 212:16 225:4</p> <p>holidays [2] 53:21,22</p> <p>home [2] 213:13 215:6</p> <p>honest [2] 151:14 160:11</p> <p>honestly [1] 270:4</p> <p>honesty [1] 300:25</p> <p>Honourable [2] 1:3 360:6</p> <p>Hoping [1] 112:6</p> <p>Hormone [2] 1:2 360:4</p> <p>hospitals [1] 112:5</p> <p>hotline [2] 111:15 165:20</p> <p>hour [1] 168:13</p> <p>house [8] 111:25 115:16 230:15 246:6,8 260:23 312:25 313:4</p> <p>Howell [3] 59:1 216:20 217:1</p> <p>HRLE [1] 213:5</p> <p>human [2] 24:24 131:15</p> <p>hundreds [1] 59:24</p> <p>hung [1] 156:20</p> <hr/> <p style="text-align: center;">-I-</p> <p>ie [1] 62:24</p> <p>IABC [2] 8:4,4</p> <p>iceberg [1] 9:8</p> <p>idea [9] 59:8 94:14 133:6 153:2 175:23 191:8 198:11,20 199:5</p> <p>ideas [1] 67:6</p> <p>idem [1] 153:2</p> <p>identified [6] 70:18,20 74:6 79:6 187:8 328:20</p> <p>identify [1] 226:8</p> <p>identifying [1] 56:9</p> <p>ignite [1] 12:7</p> <p>IHC [3] 84:6 88:20 90:17</p> <p>imagine [2] 302:18 316:18</p> <p>immediate [3] 9:21 72:11 93:25</p> <p>immediately [2] 212:18 220:13</p> <p>immunohistochemistry [1] 104:11</p> <p>immunoperoxidase [5] 72:6,13,14 76:9 108:9</p>	<p>immunotechnologists [1] 72:16</p> <p>impact [5] 32:13 39:5 136:11 285:10,11</p> <p>impacted [3] 201:20 298:5 300:3</p> <p>impeded [1] 52:22</p> <p>impending [1] 221:13</p> <p>impetus [1] 18:11</p> <p>implement [2] 111:15 293:10</p> <p>implemented [9] 248:12 248:24,25 249:4,9,11,12 302:2 336:21</p> <p>implementing [2] 250:3 265:3</p> <p>implicit [1] 64:14</p> <p>import [1] 86:24</p> <p>importance [1] 346:3</p> <p>important [2] 141:7 238:23</p> <p>impossible [1] 285:10</p> <p>impressed [1] 7:13</p> <p>impression [5] 123:17 151:22 331:21,23 333:7</p> <p>improve [1] 38:12</p> <p>improved [11] 120:19 134:10,18 135:7,8,14,23 136:10,14,18 137:11</p> <p>improvement [1] 112:7</p> <p>improvements [1] 72:20</p> <p>imprudent [1] 38:8</p> <p>inability [2] 9:16 27:9</p> <p>inappropriate [2] 16:18 202:6</p> <p>inception [1] 4:15</p> <p>include [8] 183:24 238:7 288:18 304:12 309:10 310:21 314:24 343:9</p> <p>included [9] 47:20 154:24 235:24 263:22 283:19 285:6 309:22 310:24 315:5</p> <p>including [5] 35:12 165:19 178:11 295:2 315:20</p> <p>incoming [1] 185:6</p> <p>incorrect [1] 255:1</p> <p>increase [1] 322:9</p> <p>increased [1] 322:12</p> <p>indeed [3] 112:8 116:8 334:14</p> <p>indefinite [1] 187:13</p> <p>independent [4] 224:6 226:12 240:7 358:1</p> <p>index [11] 54:13 69:1,4 69:12 70:4,17,25 71:14 135:9,10,12</p> <p>indicate [5] 110:5 246:16 295:13 301:16 303:6</p> <p>indicated [15] 14:18 15:8 21:21 22:2 78:2 122:21 251:12 270:7 277:23</p>
--	--	--	--	--

<p>278:7 294:17 311:21 315:11 327:23 343:25 indications [3] 189:17 293:3 296:21 indicating [4] 78:10 88:7 224:17 281:16 individual [11] 35:19 36:5 63:16 69:14 71:7 94:21 169:19,20 183:1 198:3 296:17 individually [3] 298:5 300:3 327:21 individuals [8] 20:8 35:24 36:2 60:13 118:18 138:3 153:23 206:15 ineffective [1] 322:22 inefficient [1] 322:22 infer [2] 136:25 300:9 inference [1] 222:3 inferred [1] 262:10 info [3] 109:2 111:21 114:21 inform [3] 236:7 279:1 340:8 information [169] 12:25 19:17,21 28:6 29:1 32:7 39:23 65:23 81:14 97:19 98:13 100:1 108:13,18 123:1,22 129:16 143:3 164:25 182:9,24 183:2 185:7,22 186:6,11,19 187:23 188:18 191:1,8 191:17,22,25 192:4,17 194:15,19 210:5 217:17 220:3,13 221:7,9,19,24 223:8 225:10,13,17 226:4 230:21 231:4,7 234:1 236:11 238:9,17,24 239:9 239:23,24 242:1 243:6 244:21,23 245:14,15,17 246:4 247:18,19 249:10 249:16 252:14,17,22 253:3 262:5 263:22 268:7 269:5 273:14 274:23 275:2,10,14 277:4,6 278:8 281:15 288:14 291:24 293:16,24,25 294:6,18 297:24 298:1 298:13 299:25 300:4,13 300:17,22 302:24 303:17 304:4,8,16 305:3 306:12 307:4,7 308:7,9 310:11 310:12,15 313:21,25 314:1 315:25 316:1,4 317:3,6,11,20 319:9,14 319:18 320:2,11,18 321:4 321:12 322:15,21 323:14 323:21 324:8 332:17 333:9,13,23 336:5 339:9 341:15 343:1,20,21 344:1 345:5,6 346:2 348:2,5 348:12,12 349:6,7 351:25 352:6,12 354:23 356:22 358:3 informative [1] 32:7 informed [7] 19:9 184:6 186:10 193:25 252:12 278:15 280:7 informing [2] 192:10</p>	<p>221:21 inherent [2] 18:17,25 inhibited [1] 37:3 initial [5] 71:9 128:8 158:5 166:4 247:6 initiative [1] 147:13 input [5] 208:22,25 241:12 261:14 292:22 inquired [1] 269:12 inquiry [8] 1:1 10:20 41:22 42:3 237:10 352:1 360:4,7 insert [2] 291:17 307:9 insignificant [1] 276:6 insofar [1] 326:16 instance [1] 215:6 instances [1] 200:13 instead [1] 198:21 instill [1] 167:11 instilling [1] 170:8 Institute [1] 18:1 institution [1] 201:2 instructed [3] 289:14 314:23 315:2 instruments [1] 347:19 integrated [3] 1:10,16 8:14 intense [3] 53:20,21,23 intent [3] 246:2 260:20 334:5 intention [2] 98:25 168:14 interact [1] 17:4 interest [1] 75:1 interested [1] 213:23 interests [1] 298:7 internal [13] 28:17,18 28:23,23 38:16,17,20,21 38:25 61:11 87:3 265:8 265:9 internally [2] 184:21 206:4 internet [1] 100:13 interpreting [1] 265:15 interrupts [1] 12:16 interview [5] 10:4 11:1 15:19,20 16:18 interviewed [3] 10:6 17:9,23 intimate [2] 218:10,18 intricately [1] 154:21 investigate [1] 103:12 investigating [1] 88:4 investigation [2] 56:7 89:20 investigations [2] 63:6 65:4 involve [5] 34:5 61:18 132:6 135:23 137:19 involved [52] 18:1 20:8 35:9 50:25 54:12 69:7 72:1,17 75:8 88:12 89:22</p>	<p>92:13,23 106:6 113:10 115:8 119:2 128:12 129:6 138:3,23 139:23 140:16 153:23 154:10,21 168:1 171:4 176:16 206:15 207:8 208:15 209:13 215:2 217:2,7 218:13 219:22,25 220:18 221:16 224:22 225:1 226:3,12 228:8,8 245:9 278:17 335:12 347:20 349:20 involvement [14] 16:15 196:9 215:16 216:18 222:8,25 226:23 227:16 230:3 262:3 322:8 333:18 333:19 347:13 involving [1] 192:4 IP [1] 108:9 issue [171] 11:6,11 15:5 25:12 30:18,21 35:5 47:19 48:17 57:13 58:16 58:18,22 60:1,2,8,11,23 61:4,4,5,17,23 62:22 66:2,13,15 67:5 70:11 80:16 81:8 82:24 87:2,3 89:17 92:24 93:10 99:1 101:22 108:7 109:21 126:8 129:18 141:21,23 142:7,10 143:1 144:8 171:1,4,16,18,18 185:23 186:12,15 192:15 194:7 194:13 202:3 203:18 204:18 215:19 216:6,9 216:12 217:3,6,14,19,20 218:8,12,17,21 219:10 219:16,23 220:4,11 221:4 221:22 222:8,14 223:1,7 224:5 228:20 230:10,16 231:8 233:2 235:2 238:19 240:10 241:17 243:21,23 249:25 253:10 254:3,13 254:17,19 255:17,22,25 256:2,4,13,16,18,25 257:25 259:6 261:3 263:17 265:23 273:12 275:18 278:13 279:19,23 280:1 281:2 282:5 284:20 284:22 286:7 291:20 292:2 295:9 297:18 312:24 316:8,8,15 317:8 317:24 319:24 322:4,9 323:3 327:11 329:15 333:8,19 334:1,7 335:13 335:15,23 336:3,9 338:3 338:9 339:14,19 342:8 342:20 343:3,8 344:2,6 344:19 348:2,8 353:6 357:5,23 issues [51] 9:22 25:1,3 30:18 42:12 49:16 50:21 51:3 53:14,15 58:10 81:13 87:5,6 112:5 167:1 204:19 218:11,16 220:15 220:16,22 228:21 229:11 240:10 248:19 257:5 258:22 259:15 262:11 264:17,23 265:4,8 270:21 272:7,7 278:16 279:2 289:18 295:8 296:16 319:11 335:17,18 336:22 340:15,16,18 341:18 352:2</p>	<p>issuing [1] 202:3 it'd [2] 266:9 268:10 italics [1] 306:7 item [2] 118:17 248:20 itself [9] 7:20 18:15 22:24 23:18 32:9 42:3 90:17 148:8 262:16 <hr/>-J-<hr/>J [1] 7:1 Jane [1] 1:9 January [5] 4:23 41:5 108:11 218:1 296:21 Jeff [1] 10:5 Jennifer [1] 1:14 Joanne [2] 7:3,11 job [3] 5:23 16:16 164:7 John [5] 185:5 215:23,24 223:25 227:21 John's [10] 8:3 75:25 76:15 120:14 131:10 213:20 295:3 301:17 360:8,11 joined [1] 240:5 Jones [1] 81:15 Joy [1] 79:3 judicial [1] 34:21 Judy [2] 360:2,13 July [70] 66:12,16 67:7 68:2,2 78:3,3,9 83:1 85:8 85:9 93:16 95:7 96:3,4 99:8,9 100:13,22 102:3 103:6,14 104:20 105:2,3 105:4 106:15 107:5,24 111:11 113:1,5,13 115:23 120:14,18,20,25 121:24 121:25 122:15 124:1,2,7 124:12,22 125:5 130:13 130:24 137:9,17,17 139:23 144:1 145:11 148:9 153:7,22 165:16 168:14 174:5,25 176:4 181:1 182:8 194:25 201:15 224:4 225:21 230:22 jumps [1] 308:13 June [24] 6:2 66:9,11 67:14 75:17 76:5,24 77:6 79:1,12 81:19,25 82:25 84:4 85:14 97:2,19 107:6 292:6,10 318:11 323:1,6 334:22 Justice [2] 1:3 360:6 <hr/>-K-<hr/>Kara [3] 1:9 20:7 154:4 keep [12] 9:7 18:9 64:9 102:13 160:20 172:2,11 228:11 238:17 330:15,19 331:17 keeping [3] 163:23 301:12 323:23 keeps [4] 8:24,25 29:6,8 kept [5] 12:23 31:16 65:12 72:2 157:20</p>	<p>Kettering [1] 108:19 key [26] 96:9 120:23 167:4,10 168:6 204:2,9 220:7 247:24,24 251:5 254:18 261:9 267:8 278:18 297:21 298:3 302:19 313:19 318:25 321:10,10 328:11,15 336:22 349:8 kind [24] 12:3 15:23 53:5 66:5 68:1 100:2 162:14 185:17 209:22 242:25 256:11 261:10 294:13 299:16 323:14,17,21,22 323:24 324:8 330:16 341:14,15 344:9 kindly [1] 107:24 kinds [2] 201:10 324:23 knew [49] 20:10 22:14 23:3 28:23 31:21,24 44:13,22 45:4 48:6 88:25 89:5 90:22 91:1,5 106:1 110:9 135:6,6 145:12 148:21 169:13 173:25 180:18 187:18 199:1 210:5 217:14,19,19 218:11,12,13,15,16 256:25 257:2 262:11,14 265:18 270:17,21,23 271:24 281:20 299:17 341:3 354:12,13 knowing [5] 21:13 46:23 47:24 183:18 191:3 knowledge [13] 25:13 44:13 106:2 172:17 176:23 184:15 236:18 238:2 266:4 269:1 295:22 339:17,21 knowledgeable [1] 91:14 Knowlton [1] 7:10 known [16] 25:16,22 26:6,8 47:25 51:15 56:11 56:12 78:12 79:24,25 87:21 219:12 291:13 301:11 316:1 knows [1] 242:2 Kwan [3] 90:13 108:3 207:11 <hr/>-L-<hr/>lab [18] 38:11,13 76:16 84:6 111:23 115:14 118:15 124:17 143:19 144:8 197:19 217:15 218:12 264:19 265:4 272:7 293:10 295:20 label [1] 70:4 laboratory [5] 72:21 77:7 87:4 89:20 121:1 Labrador [29] 100:20 155:7,13,14 156:3,6 157:18 158:6 166:4,15 167:1 171:1 190:1 214:3 217:16 219:14,21 220:5 220:6,15,23 221:1,8,20 222:4 347:14 348:6 360:8 360:11</p>
---	---	---	---	---

<p>Labrador-Grenfell [1] 1:15 lack [3] 74:3 78:17 155:24 lady [1] 10:6 laid [1] 324:16 Laing [12] 1:9 20:7 55:18 108:3,14,21 109:10,13 154:4 207:4,8 209:4 language [1] 29:20 lap [2] 127:20,23 large [5] 109:5,5 133:10 175:16 179:1 larger [3] 35:7 104:13 133:19 last [14] 35:21 40:18 112:11 130:17 165:18 238:9 244:19 259:4,8,8 295:13 337:17,23 351:7 late [11] 7:17 67:14 71:2 73:3 108:10 112:10 114:1 122:15 131:24 148:21 176:8 latest [2] 9:10 30:25 latter [1] 185:10 launch [1] 11:18 launched [1] 224:7 law [11] 38:3 43:22 48:20 100:20,23 101:1,1,2 155:7,13 295:16 lawsuit [4] 10:3 16:20 221:13 224:7 lawyer [4] 139:1 149:14 149:21,25 lawyers [7] 146:23 147:6 147:21 148:4 149:25 152:20 295:15 layer [1] 290:13 layers [2] 9:5 12:25 lead [3] 45:14 69:11 121:9 leaders [3] 12:2 16:3 60:14 leadership [3] 89:14,16 90:4 leading [3] 122:12,13 125:25 leads [1] 156:15 learn [3] 183:12 186:17 270:11 learned [11] 220:22 250:11 265:19 270:16 271:23 272:14 275:19 301:22 305:5 317:5 354:24 least [11] 21:4 63:15 73:21 80:1 81:18 113:11 132:6 139:19 146:10 147:6 200:13 leave [3] 60:23 232:11 297:18 leaving [3] 35:18 59:19 64:4 led [1] 165:5 left [9] 4:21,22,23 5:11</p>	<p>148:19 152:19 158:2 182:5 288:19 legal [10] 12:19 34:13 44:2 47:13 155:16 175:17 179:7 240:10 313:20 314:8 length [1] 76:2 lengthy [1] 238:15 lenses [1] 126:9 Leona [3] 5:7 48:6 50:5 Leona's [1] 13:7 less [5] 13:20 127:6,12 152:20 176:15 letter [54] 68:7,16 73:10 74:6 75:17,21 77:16 78:25 85:9 86:18 95:11 96:23 97:2,4,10,14,20 101:23 103:5,10 104:2 121:3,11,19 133:2,2,6 133:11,15 134:2,4 137:23 137:25 138:5,6,11,23 139:1 146:2,6,10,21,22 147:12 149:17,19,24 150:1 152:20,21 153:3 172:2,6 204:1 letters [4] 155:16 156:24 167:2 220:17 letting [1] 293:3 level [25] 8:17 18:2 20:5 28:12 53:9 60:19 89:16 143:2,6 152:1 217:18 258:1 260:3 261:11 269:1 279:15 302:17 306:21 311:1 316:19,22 317:8 319:15 322:13 328:7 levels [3] 215:9 241:10 241:12 Lewis [2] 10:6 11:2 liaise [1] 215:2 liaised [1] 216:13 liaising [1] 214:22 liaison [5] 214:20 216:2 216:16,24 217:11 life [1] 29:15 light [8] 91:4 98:17 99:4 100:2 165:1 199:15,16 220:4 likely [10] 97:16 161:7 162:12 175:7 183:11 192:25 256:9,21 258:14 290:23 limited [1] 80:22 line [23] 121:8 222:1,2 240:18,24 241:25 242:2 242:10 243:8 249:1 253:4 258:15 289:22 292:20 308:11 314:2 315:6 344:24 348:6 349:9 352:4 355:7 357:2 lines [1] 329:20 list [2] 3:1 340:16 listed [3] 79:10 112:14 287:25 listen [3] 35:1 63:3 196:20 listener [1] 136:24</p>	<p>listening [2] 109:9 136:17 listing [2] 77:8 324:17 listings [1] 20:23 literature [1] 67:25 lobular [1] 108:18 local [2] 8:4 116:2 location [2] 162:24 163:21 log [1] 95:6 longer [5] 178:12 287:23 288:6 315:17,20 look [64] 4:12 9:25 11:8 14:4 23:11 38:21 49:14 57:4 67:8 71:6,25 73:4 77:5 78:24 88:8 94:2 101:20 104:9 105:15 126:2,8 127:4 131:21 135:9 139:13,15 144:21 152:15,21 157:9 165:14 165:25 169:18 186:12 196:23 197:12,13 198:25 199:17 223:11 226:10 227:13 235:6 239:8 245:6 249:6 251:10 258:8,10 259:16,21 272:22 274:15 283:7 287:11 292:14 297:1 312:13 318:8 323:13 334:21 337:9 342:24 343:16 looked [15] 36:5 80:19 97:3 148:14 155:8 189:12 191:18 204:3 207:10 288:16 317:4 327:15 333:6 344:10 345:23 looking [34] 6:25 10:25 11:3 13:22,24 29:3 55:19 61:6 72:3 89:10 91:5 96:3 102:1 106:1 128:22 141:6 153:7 155:21 159:21,22 164:2 173:23 196:14 224:4 225:13 231:3 237:10,11 262:2 270:2 278:21 280:22 335:2 344:14 looks [6] 126:22,25 128:16,23 135:13 157:9 loop [3] 65:12 72:3 228:12 losing [1] 349:3 lots [2] 29:13 187:13 low [2] 220:11 221:11 lower [3] 177:11,12 197:14 lunch [2] 210:23 211:4 luncheon [1] 196:1</p> <hr/> <p style="text-align: center;">-M-</p> <p>M [1] 197:13 ma'am [29] 6:25 10:11 10:23 20:10 25:10 29:3 39:11 51:6 61:9 83:3 95:6 107:23 109:4 112:11 120:1 131:21 148:7 164:13 166:18 167:14 170:19 175:22 181:14 184:6 185:16 187:21</p>	<p>195:16 196:3 204:24 MacDonald [2] 334:16 334:22 machine [2] 24:7 134:23 machinery [6] 22:12,14 23:2 24:22 262:11,13 magnitude [3] 123:25 124:8,20 mail [11] 116:10 130:25 145:25 156:18 158:2 224:20 251:12 272:24 273:22 318:10 334:22 mails [1] 233:14 main [1] 166:25 maintaining [1] 172:3 Majesty [1] 1:8 major [9] 49:16 50:21 51:3 101:25 175:1,5,24 183:10 293:9 majority [2] 31:25 90:12 makes [3] 95:8 188:15 280:21 man [1] 88:16 manage [4] 42:2 331:4 332:3 333:8 managed [2] 66:2 129:17 management [13] 11:20 42:2 66:3 92:23 212:25 248:4 306:20 325:11 326:5 327:24 328:4,20 334:7 manner [2] 255:17 300:13 manual [11] 324:12 325:4,23 326:1,24 329:2 329:5 330:10,16 332:14 333:3 manually [1] 327:6 March [7] 83:21,22 292:15,23 302:25 303:7 354:7 March/early [1] 108:11 Margaret [1] 360:6 Marilyn [2] 228:19,21 mark [1] 324:17 marked [2] 120:9 212:2 Markenstein [1] 50:22 market [1] 199:18 marks [2] 155:19 159:7 massaging [1] 198:2 material [18] 173:24 238:16 249:6,7 263:13 263:14 264:6,11 273:19 273:20 274:2,4,18 276:2 285:1,8,21 290:12 materials [6] 121:17 185:12 272:24 273:22,23 283:3 matter [33] 10:7,13 17:14 31:18 32:24 36:22 43:21 46:17 53:2 68:13 95:9 99:20 103:9,13 112:7 123:6 125:21 147:2 175:2,10,21 176:21 184:3</p>	<p>184:13 196:21 225:22 264:16 285:25 314:15,16 314:17 347:14 360:3 matters [2] 34:20 151:22 Matthews [3] 180:11,15 181:3 may [108] 1:4 6:2 7:12 7:17,18 9:6 12:9,12 29:22 30:8 41:24 54:12 57:1 58:6 61:2,3,18 62:22 67:14 68:5,5,7,17 68:25 69:12,14 70:8,10 70:16 71:15,19,19 72:2 72:2 73:3,7 75:12,21 81:23 82:24 84:4 96:23 97:13 99:21,21 106:11 111:24 112:9,12 113:20 115:9,15 116:20 140:15 159:7 171:2 174:17 184:13 185:21,23 188:17 194:9 197:13,16 199:22 202:6 228:5 234:7,7 242:1,4 243:15 248:4 252:24 259:6,10,10 267:25 279:19 294:4 299:12 302:23 303:14,14 308:9,24 310:18 313:9 316:7,7 318:2,4 320:4,6 320:7 324:5 335:13 337:12,14 339:13 342:4 342:13 344:1 352:19 355:14 357:2 360:5,12 McCarthy [4] 55:18 79:3 90:8 108:3 McCormack [3] 227:14 227:20 228:15 mean [35] 22:18,24 28:10 34:24 35:19 40:10 48:4 49:13 53:12,23 62:13 70:10 74:20 88:22 89:15 123:20 135:7 146:21 148:4 158:13 173:11 188:23 210:15,17 214:17 231:24 240:12 267:3 270:14 272:9 325:13 328:11 329:4 345:5 353:5 meaning [2] 117:25 241:20 means [1] 360:10 meant [3] 37:2 115:6 271:7 meantime [1] 5:18 measure [2] 332:11 334:9 measures [2] 295:3 302:3 media [56] 6:15,17 9:5,7 12:17 29:9 32:5,9,12,15 32:20 33:12 38:24 43:7 45:20 47:1,3 48:7,8 71:7 102:9 120:13,17,21,25 121:18 143:18 240:9 253:11 256:17,23 263:20 264:11 273:12 275:6,6 279:19 280:13 282:3 283:2,3 285:22 295:9 298:18,23 301:13,15 309:1 316:10 317:3 352:21 354:22 355:14 356:2 358:3,6</p>
--	--	---	--	---

Inquiry on Hormone Receptor Testing

<p>medical [11] 28:9 49:19 49:21 50:1 69:21 73:21 106:21 167:4,10 168:6 204:19</p> <p>meet [6] 20:2 78:10 162:10 204:3 314:11 323:19</p> <p>meeting [82] 14:14 55:4 55:22,22 56:6,21,23 57:3 57:5,18 59:4 60:7,22 61:13 63:3,5 64:18 65:21 85:22 86:7,10,13 90:2 92:2,7,8 95:11,12 107:24 108:1 109:5,5,18 112:25 113:1,2,5,13 122:14 124:10 125:8 130:5,7 140:18 157:23 158:8,8 158:11 159:8,17,19 160:7 160:21 161:18,20 162:18 162:20 164:14,16,20,24 195:1 197:8 198:7,10 199:22 200:3,8 201:23 203:25 204:8,12 207:10 209:23 210:2 251:18 252:3,8,22,25 333:11,21</p> <p>meetings [41] 50:13 55:16 56:17 59:25,25 65:18,18 71:9 74:20 81:17 82:1 86:3,5,9 88:13 89:5,12,13,14,17 89:23 90:12 92:14 104:19 106:10 113:9 117:13 118:10,19 143:12 159:16 159:25 160:4,10,24 163:12,12,18 316:20,24 342:19</p> <p>meets [1] 81:10</p> <p>members [5] 1:12 63:15 81:11 298:4 300:2</p> <p>memo [12] 76:16 77:6 79:16 83:25 85:10,14 86:18 87:1 203:10,10,11 203:18</p> <p>Memorial [1] 212:10</p> <p>memory [4] 55:15,21 92:9 226:24</p> <p>memos [3] 83:25 203:2 203:13</p> <p>mention [2] 133:12 265:7</p> <p>mentioned [4] 53:15 202:19 225:5 350:3</p> <p>merged [1] 8:22</p> <p>message [8] 14:6,7,9 182:5 198:3,3 209:25 328:15</p> <p>messages [7] 96:9 120:24 204:2 247:25 267:8 298:3 313:19</p> <p>messaging [10] 247:17 247:20 254:18 261:10 275:20 287:3 297:21 302:17,19 328:12</p> <p>met [9] 7:10 88:16 91:23 180:22 193:11 206:18 324:1 326:4 327:22</p> <p>method [1] 76:9</p> <p>mid [3] 99:8 103:13 112:9</p>	<p>mid-late [1] 112:12</p> <p>middle [11] 11:18 47:13 76:3,5 85:8 113:25 127:22 131:24 137:9 316:6 323:5</p> <p>midst [1] 8:18</p> <p>midway [1] 197:8</p> <p>might [48] 33:8 43:6 66:24 99:4 102:21,23 109:18 114:18 126:10 127:1,14,18 128:17 130:15 131:25 134:8 136:24 137:5,11 140:17 147:15 163:3 166:13,16 168:25 174:8 177:9,23 182:4 186:12,14 187:8 195:25 215:16 218:24 233:16 234:23 241:23 260:17,18,19,21 299:9 310:8 312:9 327:10 332:3 335:25</p> <p>mightn't [1] 194:17</p> <p>Mike [1] 334:19</p> <p>Mills [1] 1:8</p> <p>mind [16] 12:5 17:21 30:7 66:21 89:4 174:7 174:20 183:8,9 219:9 275:9 280:21 286:13 303:3,4 345:12</p> <p>minds [1] 16:2</p> <p>mine [1] 129:10</p> <p>minimized [3] 185:15 185:19,24</p> <p>minister [57] 99:24 105:3 122:14 124:11 130:4,5,7 145:15 187:3 193:11 195:7 196:5,11 200:9,10,25 201:8,15,17 202:2,7,13 204:4,8,9,12 206:18 209:18,21,23 210:2 236:7,8,16,19 237:5,6 238:11 240:8,17 241:21,22 245:18,18 246:4 251:19 252:21 253:5 261:23 273:17 284:8 294:18 300:1 302:20 323:11 349:19,19</p> <p>minister's [1] 350:4</p> <p>minute [2] 161:12,12</p> <p>minutes [2] 157:1,2</p> <p>missed [4] 296:20 299:18 300:23 327:19</p> <p>mistakes [1] 254:4</p> <p>mitigating [1] 267:13</p> <p>mix [1] 215:9</p> <p>Moira [29] 215:25 228:21 228:22 252:10,16 253:4 273:17,20 277:4 278:15 279:1 281:12 289:17,21 290:2,4 291:22 305:24 310:4 317:10 319:12,17 320:6 321:14 323:12,18 337:3,5 338:25</p> <p>moment [8] 10:16 21:18 35:19 100:7 122:21 123:13 134:12 307:21</p> <p>momentarily [1] 123:18</p>	<p>moments [2] 187:3 295:21</p> <p>Monday [11] 137:17 138:21 139:23 148:9,12 148:20 175:7 176:8 183:11 198:8 208:4</p> <p>monitoring [9] 72:12 335:14 336:9 338:3,9 339:14 340:17 343:3,8</p> <p>month [2] 104:20 107:5</p> <p>months [7] 8:6 176:16 265:24 266:5 271:25 280:12 286:1</p> <p>morning [40] 4:6,7,9 14:14,18 96:17 107:20 153:7,22 156:22 159:21 165:16 170:22 171:8 172:22 173:4 174:5 181:1 182:8,23 185:6 189:5,10 189:18,18 191:4 192:24 193:1 194:5,18 196:14 200:4 201:6,25 207:11 207:15 208:4,5 210:24 359:5</p> <p>Morris [2] 234:10,18</p> <p>Moss [2] 360:2,13</p> <p>most [24] 51:7 65:19 76:3 97:16 162:12 163:19 209:13 216:6 223:19 230:18,25 231:22 232:5 233:1 234:6 241:25 243:3 247:4 248:8 256:21 261:14 297:25 339:5 345:5</p> <p>motion [1] 184:1</p> <p>motivated [1] 125:19</p> <p>Mount [6] 22:25 23:23 23:23 134:23 267:15 301:24</p> <p>mouse [1] 223:14</p> <p>move [5] 47:9 118:16 242:10 245:15 266:10</p> <p>moved [2] 212:25 299:13</p> <p>moving [2] 197:11 324:9</p> <p>Mrs [1] 231:5</p> <p>Ms [1268] 2:2,4 4:3,6,8 4:14,16,20 5:1,6,9,10,15 5:20,24 6:4,8,11,12,12 6:14,18,22 7:2,6,19,23 8:2,8 9:1 10:8,15,24 11:1 11:17 14:22 15:2,18 16:5 16:8,12 17:6,10,16 18:7 18:20 19:5,11,16,25 20:12,16,20 21:6,16 22:13,17,21 23:7,14,20 23:25 24:4,8,14,19,25 25:11,20 26:1,5,9,13 27:1,7,19,23 28:2,8,22 29:10,24 30:3,9,13,17 31:5,10,20 32:21,25 33:5 33:9,14,18,23 34:2,7 35:15,22 36:7,14,19,24 37:4,8,13,17,21,25 38:19 39:3,16,20 40:1,7,13,19 40:25 41:6,10,15,20,25 42:9,16,21 43:1,8,12,20 43:25 44:9,16,20,21,25 45:3,5,12,23,24 46:2,6 46:10,13,19,25 47:21</p>	<p>48:2 49:2,6,12,25 50:6 50:11,18 51:11,18,23 52:5,11,18,25 53:7,19 54:6,11,18,22 55:1,2,8 55:14 56:2,24 57:6,12 57:21 58:3,7,12,17,24 59:10,15,22 60:9 61:1 61:14,20 62:1,20,25 63:7 63:12,18,22 64:6,11,15 64:20,22 65:1,11,16 66:1 66:10,19 67:16,21 68:15 68:24 69:8,13,18,23 70:5 70:9,19 71:1,16,22 72:8 72:19,24 73:9,17,25 74:5 74:12,18,25 75:10 76:10 76:20 77:2,9,19,24 78:4 78:8,21 79:14,21 80:3,8 80:14,25 81:5,15,20 82:3 82:7,11,16,21 83:6,16 83:20 84:1,7,11,16,22 85:7,16,20 86:2,7,15,21 86:25 87:17,24 88:6,15 88:21 89:1,7,11 90:3,10 90:19 91:2,11,19,24 92:4 92:15,25 93:5,12,19,24 94:7,11,17 95:18,23 96:2 96:8,13,20,24 97:5,9,15 97:24 98:4,9,18,23 99:11 100:8,15 101:3,8,13,17 102:7,18,24 103:16,20 104:1,8,18 105:5,14,19 105:25 106:7,12,16,24 107:4,11,15 108:4,4,15 109:6,12 110:2,8,13,18 110:22 111:10,17 112:18 112:23 113:6,14,19 114:7 114:17,25 115:9,10,11 115:20,24 116:3,10,11 116:18,23 117:3,10,17 118:1,6,22 119:3,6,7,13 119:18,23 120:3,5 121:5 121:13,20 122:1,10,18 123:7,12,19 124:4,9,15 124:23 125:2,6,16,23 126:17,21 127:5,9,13,17 128:15,21 129:2,9,13,20 129:21 130:2,9,14,16,21 130:25 131:3 132:1,8,13 132:18,23 133:3,8,18,21 133:22 134:3,6,7,17,25 135:5,22 136:1,6,20 137:2,6,10,13,18 138:7 138:13,17,20 139:5,10 139:24 140:10,14,15,24 141:4,13,14,19,25 142:4 142:7,13,20,21,25 143:8 143:22 144:3,7,16,20,24 145:3,7,13,20,25 146:3 146:7,11,16 147:3,7,11 147:22 148:1,8,15,24 149:5,11,16,20 150:2,8 150:12,16,21,25 151:5,9 151:17 152:8,12,16,24 153:4,9,15,22 154:1,2,3 154:9,14,20 155:1,4,9 155:20 156:5,11,25 157:4 157:11,14,21 158:1,10 158:15,22 159:2,10,14 159:22,23 160:3,8,16,22 161:13,17,21 162:2,7,21 162:25 163:5,9,15,18,25 164:15,22 165:4,11,22 166:7,22 167:16,21,24</p>	<p>168:1,3,9,16,20 169:1,5 169:11,17 170:1,5,10,16 170:19,23 171:10,14,24 172:8,12,18,23 173:12 173:18 174:2,6,9,14 176:1,5,10,18,25 177:5 177:10,20,25 178:5,10 178:16,21 179:4,9,13,18 179:21,24 180:3,7,12,17 180:21 181:4,9,16,18,22 181:23,24 182:1,2,15,20 182:24,25 183:5,15 184:10,18,23,24 185:20 186:4,9,18,25 187:24 188:4,8,12,14 189:1,7 189:14,20,24 190:5,12 190:17,21 191:13,18,20 192:1,6,13,21 193:3,7 193:12,14,20,24 194:14 195:8,13,21 196:6,12,19 196:25 197:4,5,23 198:12 198:16,23 199:8,19 200:14,22 201:3,9,16 202:1,10,14,23 203:4,9 203:14,19 204:6 205:4 205:10,15,20,25 206:5 206:10,14,20,24 207:3,7 207:18,22 208:1,6,10,16 208:21 209:1,5,9,15,20 210:10,14,25 211:6,9,11 211:13,17,18,19 212:4,6 212:17 213:19 214:14,19 215:13,22 216:5,11,23 217:9 218:5,9,22 219:3 219:8,17,24 220:25 221:5 221:18 222:9,18,22 223:3 223:12,16,21 224:1,13 225:3,23 226:6,13,19,25 227:6,10,14,15,17,20,23 227:24 228:4,15,17 229:4 229:8,14,20,24 230:4,9 230:12 231:14,19,23 232:15,20 233:5,9,21 234:2,8,13,18,20 235:9 235:12,14 236:1,5,15,21 237:1,9,14,19,24 238:3 238:13 239:1,7,13,17 240:2,12,14,15,24 241:5 242:11,16 243:12,18,25 244:5,9,15,22 245:1,3,7 245:11,22 246:1,13,16 246:18,22 247:1,5,12,16 248:16 249:19,24 250:8 250:12,20,25 251:4,12 251:13,15,20,25 252:4,9 252:13,18 253:9,12,15 253:17,21,25 254:10,15 254:20,25 255:4,9,14,19 255:24 256:3,7,20,24 257:9,14,19,23 258:11 258:16,21 259:1,5,11,17 259:25 260:6,8,16 261:1 261:21 262:6,9 263:2,8 263:12,18,25 264:8,12 264:20 265:11,17,25 266:6,14,19,20,25 267:2 267:6,21 268:2,6,9,12 268:17,21,25 269:2,11 269:14,18,23 270:3,8,13 270:20 271:3,8,12,19 272:1,5,15,19,23 273:1 273:4,6,10 274:1,7,10 274:12,17,20 275:7,16</p>
---	--	---	---	--

<p>276:9,14,20 277:1,11,15 278:3,7,10 279:3,8,11 279:13,20,25 280:6,9,14 280:25 281:3,7,10,11,14 281:18 282:8,19,24 283:4 283:8,11,14,16,20,25 284:4,9,13,17 285:3,15 285:19 286:3,9,16,20,24 287:5,8,14,20 288:1,7 288:11,22 289:1,8,13 290:1,5,10,20,24 291:3 291:8,12,18 292:1,3,11 292:14,17,25 293:6,12 293:18,22 294:19,23 295:5,10,23,25 296:9,11 296:14,23 297:4,8,11,15 297:19 298:9,12,13,15 298:20 299:8 300:6,14 300:17,19,24 301:9,20 302:6,10,15 303:2,7,8 303:13,15 304:1,3,5,14 305:1,7,17,20 306:2,9 306:15 307:6,10,16 308:5 308:15,19 309:2,7,10,12 309:16,24 310:3,7,20,25 311:7,13,18,22,23 312:3 312:16,20 313:1,5,10,15 313:23 314:5,18 315:1,8 315:13,22 316:11,17,25 317:16,21,25 318:5,9,10 318:13,15,21,24 319:2,6 319:11 320:1,14,22 321:13,17,21,25 322:1,5 322:10,25 323:4,10 325:12,18,22 326:12,15 327:4,9,17,25 328:10,16 328:24 329:11 330:7,21 331:1,9,14,18,22 332:1 332:10 333:1,17,20 334:18,24 335:4,9,16 336:10,14,18 337:2,6,10 337:13,18,24 338:5,11 338:15,19,24 339:8,16 339:20 340:1,6,13,22 341:2,8,12,19,23 342:6 342:14,18,22 343:10 344:3,7,20 345:4,14,19 346:5,16,17,20,21,23 347:6,9,10,12,15,23 348:20 349:1,25 350:5,8 350:11,15,20 351:4,12 351:17,23 352:14 353:4 353:12,15,16,20,25 354:3 354:4,8,18,19 355:2,6 355:10,15,19,22,24 356:5 356:15,19,24 357:7,10 357:16,21 358:10,14,19 359:6</p>	<p>named [2] 10:6 83:5 names [4] 71:4 97:21 111:23 115:15 Nancy [2] 111:14,16 narrow [1] 93:16 national [7] 11:5,7,7 18:2 20:5 195:5 197:10 nature [2] 47:11 147:1 navigate [2] 325:13 326:2 necessity [1] 125:14 need [14] 16:14 62:2 76:13 112:9 113:22 155:14,15 175:13 177:4 177:9 236:10 242:19,21 293:15 needed [6] 78:10 80:19 182:12 191:2 295:1 316:2 negative [10] 32:13 68:9 75:19 76:4,7,18 79:7 159:4 197:20 306:7 negatives [2] 77:13 182:13 negativity [1] 76:1 never [33] 7:10 13:14 20:21 22:2 35:20 47:9 47:10 74:13 79:16,17 81:13 88:16 89:20,23 91:23 94:8 98:25 136:14 173:14 184:19 198:17 199:3,4,14,14,15,16,17 205:13 216:24 267:12 270:7 315:2 new [55] 5:4 9:4 10:17 12:24 28:6 30:19 61:4 65:23 98:13 100:1 108:18 136:12,18 164:25 183:2 186:6,11 187:13 191:1,6 191:22,24 194:1,10,15 198:4,5,20 199:10 211:22 214:23 215:8 239:23,24 272:10 295:2 302:3 308:9 317:2,11 320:2 336:11 336:11,13,15 338:2,2,10 338:12,12,14 340:20,23 343:14 349:15 Newbury [2] 1:14 346:23 newer [3] 76:8 197:9,16 Newfoundland [8] 8:12 77:8 100:19 333:12,22 336:4 360:8,11 newly [2] 8:14 9:22 news [10] 28:20 35:1 95:3 101:18 155:17 175:15 178:25 240:3 257:6 309:1</p>	<p>267:9 night [1] 35:1 NL [2] 1:8,14 NLCHI [1] 335:7 nobody [4] 104:2 317:19 331:8 339:14 none [3] 126:6,11 235:24 noon [1] 14:14 nor [3] 35:21 209:4,8 normal [3] 12:16 228:10 260:1 normally [6] 242:14 255:23 258:6,19,19 289:20 notations [2] 324:19,23 note [156] 73:11,14 120:16 126:24 127:2 129:1 130:15 131:1,8 148:10,13 158:20 165:18 165:21 175:19 180:6 196:10,13 204:2 221:25 222:10,16,23 223:2 224:5 224:23,24,25 225:15 226:5,17,18 227:16 228:3 228:16,19,20,24 229:12 229:19,21 230:3,11,19 230:22,25 231:3,10 232:7 232:14 233:1,4,16,17 235:7 236:6,7,12,20 237:8,18 238:12,15 239:3 239:11 240:1,13,19 241:2 241:9,11,15 242:3,6,25 243:1,2,5 244:4,18 245:2 245:8,14 246:7,8,21 247:10 248:21 249:1 250:15 251:3 253:1,6,16 253:18 256:19 258:4,23 259:9 261:4,15 268:11 268:13 269:4,7 273:21 274:6,8,24 283:9 284:24 285:2,6 288:6,18,21 289:6,11 292:23 293:25 294:4,7 295:13 300:20 302:24 305:23 306:1,25 307:9,14,19 308:4,23 309:6 310:14,19 311:16 312:6,13 313:13,19 314:23,25 315:4,6,19 327:20 349:11,13 350:1 350:10,19,24 352:16 356:11,12 note-ER/PR [1] 120:9 noted [2] 243:16 327:21 notes [72] 18:9 45:16 55:19 73:11 99:10,12,15 107:23 110:5 114:13,14 121:18 125:8 126:15 131:7,16 158:20 162:18 194:24 196:24 197:3 199:20 200:2 214:24 217:21 230:15,15,15,23 231:17,25 232:12,19 233:13 234:5,17 237:11 238:25 239:20 240:23 241:10 242:9 243:23 245:13 247:20 256:12 266:21 289:19 294:13 306:13,25 312:1,19 314:21 316:3 324:6</p>	<p>327:16 328:22 344:2,2,6 344:13,18,21,24 345:2 345:10 348:5,15,18,24 349:5 nothing [12] 75:1 106:3 135:11 150:17,19 173:1 235:17 275:8,9 308:13 308:16 347:24 notice [1] 101:24 notification [3] 133:10 197:16 198:1 notified [8] 32:3 62:6 63:23 101:25 138:22 139:22 220:24 282:12 notify [5] 93:25 94:15 140:3 141:7 221:17 notifying [1] 78:19 notion [1] 185:17 November [18] 245:9 250:6 251:14,19 253:11 260:7 269:12,17 283:14 284:12 288:4 310:19 315:6,17 350:4,19 356:11 358:9 now [110] 7:17 8:22 10:11 14:20 25:10 29:5 31:14 34:11,16 40:5 43:4 50:17 56:21 58:6,15 68:6,21 69:16 75:16 77:6 78:25 82:14 85:5 87:7,20 89:10 92:13 95:5 100:12 103:5 106:15 107:23 109:21 112:11 114:10 116:9 123:25 126:15,18 128:12 128:22 129:4 131:4,12 136:21 137:16 138:23 140:16 148:11 152:6 158:19 159:8 166:1 167:14 168:12 170:19 173:22 174:24 175:22,23 178:6,7 179:2 180:25 181:14 183:21 184:6 185:15 187:21 190:15 194:20,23 196:24 197:3 198:9 199:11,25 200:8 202:22 210:22 213:6 223:11 224:21 233:1 249:4 265:18 270:16 272:9 290:13 294:4 295:2 307:25 308:7 310:10 311:16 313:13 314:15,21 333:17 341:18 348:14 349:11,14 350:3,23 351:7 353:19 355:25 356:2 357:19 number [34] 49:13 54:13 55:16 65:18 79:15 81:18 84:23 91:13 108:2 150:19 150:24 158:20 177:11,23 178:14 201:21 224:21 276:5,7 282:22,25 296:18 304:1,13 311:4,12 318:14 318:19 326:19 329:18 357:13,14,14,19 numbers [79] 48:11,14 48:16 51:8,8 52:16 67:23 111:24 115:15 235:18,19 235:19 238:22 275:25 277:24 278:16 279:2 280:2,3,4,16,16,23</p>	<p>281:15,21,25 282:1,2,2 282:16,17 283:19 287:24 287:24 304:7,13 305:5 308:25 309:5,11,22 310:14,22,24 311:1,4,10 314:14,16,22,24 315:7 317:5,12,22 323:17 352:18,21,22,23 353:7 354:11,12,23,24 356:1,4 356:6,7,9,9,13,25 357:1 358:2,5,8,11,18 numerous [2] 51:3 67:8 nurse [2] 212:19 271:6 nursing [5] 212:11,12 212:16 255:7 286:13</p>
<p>-N-</p>				
<p>name [17] 71:8,10,11 83:8,10,11 84:20,25 85:1 211:14 222:21 243:11,13 246:21,25 324:16 349:17</p>	<p>named [2] 10:6 83:5 names [4] 71:4 97:21 111:23 115:15 Nancy [2] 111:14,16 narrow [1] 93:16 national [7] 11:5,7,7 18:2 20:5 195:5 197:10 nature [2] 47:11 147:1 navigate [2] 325:13 326:2 necessity [1] 125:14 need [14] 16:14 62:2 76:13 112:9 113:22 155:14,15 175:13 177:4 177:9 236:10 242:19,21 293:15 needed [6] 78:10 80:19 182:12 191:2 295:1 316:2 negative [10] 32:13 68:9 75:19 76:4,7,18 79:7 159:4 197:20 306:7 negatives [2] 77:13 182:13 negativity [1] 76:1 never [33] 7:10 13:14 20:21 22:2 35:20 47:9 47:10 74:13 79:16,17 81:13 88:16 89:20,23 91:23 94:8 98:25 136:14 173:14 184:19 198:17 199:3,4,14,14,15,16,17 205:13 216:24 267:12 270:7 315:2 new [55] 5:4 9:4 10:17 12:24 28:6 30:19 61:4 65:23 98:13 100:1 108:18 136:12,18 164:25 183:2 186:6,11 187:13 191:1,6 191:22,24 194:1,10,15 198:4,5,20 199:10 211:22 214:23 215:8 239:23,24 272:10 295:2 302:3 308:9 317:2,11 320:2 336:11 336:11,13,15 338:2,2,10 338:12,12,14 340:20,23 343:14 349:15 Newbury [2] 1:14 346:23 newer [3] 76:8 197:9,16 Newfoundland [8] 8:12 77:8 100:19 333:12,22 336:4 360:8,11 newly [2] 8:14 9:22 news [10] 28:20 35:1 95:3 101:18 155:17 175:15 178:25 240:3 257:6 309:1</p>	<p>267:9 night [1] 35:1 NL [2] 1:8,14 NLCHI [1] 335:7 nobody [4] 104:2 317:19 331:8 339:14 none [3] 126:6,11 235:24 noon [1] 14:14 nor [3] 35:21 209:4,8 normal [3] 12:16 228:10 260:1 normally [6] 242:14 255:23 258:6,19,19 289:20 notations [2] 324:19,23 note [156] 73:11,14 120:16 126:24 127:2 129:1 130:15 131:1,8 148:10,13 158:20 165:18 165:21 175:19 180:6 196:10,13 204:2 221:25 222:10,16,23 223:2 224:5 224:23,24,25 225:15 226:5,17,18 227:16 228:3 228:16,19,20,24 229:12 229:19,21 230:3,11,19 230:22,25 231:3,10 232:7 232:14 233:1,4,16,17 235:7 236:6,7,12,20 237:8,18 238:12,15 239:3 239:11 240:1,13,19 241:2 241:9,11,15 242:3,6,25 243:1,2,5 244:4,18 245:2 245:8,14 246:7,8,21 247:10 248:21 249:1 250:15 251:3 253:1,6,16 253:18 256:19 258:4,23 259:9 261:4,15 268:11 268:13 269:4,7 273:21 274:6,8,24 283:9 284:24 285:2,6 288:6,18,21 289:6,11 292:23 293:25 294:4,7 295:13 300:20 302:24 305:23 306:1,25 307:9,14,19 308:4,23 309:6 310:14,19 311:16 312:6,13 313:13,19 314:23,25 315:4,6,19 327:20 349:11,13 350:1 350:10,19,24 352:16 356:11,12 note-ER/PR [1] 120:9 noted [2] 243:16 327:21 notes [72] 18:9 45:16 55:19 73:11 99:10,12,15 107:23 110:5 114:13,14 121:18 125:8 126:15 131:7,16 158:20 162:18 194:24 196:24 197:3 199:20 200:2 214:24 217:21 230:15,15,15,23 231:17,25 232:12,19 233:13 234:5,17 237:11 238:25 239:20 240:23 241:10 242:9 243:23 245:13 247:20 256:12 266:21 289:19 294:13 306:13,25 312:1,19 314:21 316:3 324:6</p>	<p>327:16 328:22 344:2,2,6 344:13,18,21,24 345:2 345:10 348:5,15,18,24 349:5 nothing [12] 75:1 106:3 135:11 150:17,19 173:1 235:17 275:8,9 308:13 308:16 347:24 notice [1] 101:24 notification [3] 133:10 197:16 198:1 notified [8] 32:3 62:6 63:23 101:25 138:22 139:22 220:24 282:12 notify [5] 93:25 94:15 140:3 141:7 221:17 notifying [1] 78:19 notion [1] 185:17 November [18] 245:9 250:6 251:14,19 253:11 260:7 269:12,17 283:14 284:12 288:4 310:19 315:6,17 350:4,19 356:11 358:9 now [110] 7:17 8:22 10:11 14:20 25:10 29:5 31:14 34:11,16 40:5 43:4 50:17 56:21 58:6,15 68:6,21 69:16 75:16 77:6 78:25 82:14 85:5 87:7,20 89:10 92:13 95:5 100:12 103:5 106:15 107:23 109:21 112:11 114:10 116:9 123:25 126:15,18 128:12 128:22 129:4 131:4,12 136:21 137:16 138:23 140:16 148:11 152:6 158:19 159:8 166:1 167:14 168:12 170:19 173:22 174:24 175:22,23 178:6,7 179:2 180:25 181:14 183:21 184:6 185:15 187:21 190:15 194:20,23 196:24 197:3 198:9 199:11,25 200:8 202:22 210:22 213:6 223:11 224:21 233:1 249:4 265:18 270:16 272:9 290:13 294:4 295:2 307:25 308:7 310:10 311:16 313:13 314:15,21 333:17 341:18 348:14 349:11,14 350:3,23 351:7 353:19 355:25 356:2 357:19 number [34] 49:13 54:13 55:16 65:18 79:15 81:18 84:23 91:13 108:2 150:19 150:24 158:20 177:11,23 178:14 201:21 224:21 276:5,7 282:22,25 296:18 304:1,13 311:4,12 318:14 318:19 326:19 329:18 357:13,14,14,19 numbers [79] 48:11,14 48:16 51:8,8 52:16 67:23 111:24 115:15 235:18,19 235:19 238:22 275:25 277:24 278:16 279:2 280:2,3,4,16,16,23</p>	<p>281:15,21,25 282:1,2,2 282:16,17 283:19 287:24 287:24 304:7,13 305:5 308:25 309:5,11,22 310:14,22,24 311:1,4,10 314:14,16,22,24 315:7 317:5,12,22 323:17 352:18,21,22,23 353:7 354:11,12,23,24 356:1,4 356:6,7,9,9,13,25 357:1 358:2,5,8,11,18 numerous [2] 51:3 67:8 nurse [2] 212:19 271:6 nursing [5] 212:11,12 212:16 255:7 286:13</p>
<p>-O-</p>				
<p>O'Dea [3] 1:15 346:20 346:21 observe [2] 138:2 196:20 observed [1] 343:24 observing [1] 344:14 obtained [1] 307:5 obviously [10] 167:8 225:4,11 231:2 248:18 250:16 293:25 306:18 312:4 354:20 occasion [1] 322:25 occasionally [1] 32:5 occasioned [2] 49:11 125:14 occassion [1] 262:4 occur [6] 52:4 124:22 158:23 238:23 262:18 343:15 occurring [2] 10:18 334:14 occurred [15] 51:3 56:17 65:19 69:12 135:22 143:12 159:9 162:9 171:2 171:5 184:3 204:10,11 252:24 320:24 occurring [1] 89:18 occurs [1] 154:25 October [12] 25:25 26:2 39:12 136:9 222:12,16 225:16 230:3 235:7 240:4 245:21,23 odd [1] 106:19 off [12] 129:24 131:6,16 131:18 132:14 172:1 188:17 194:1,3,3 208:7 208:9 offer [1] 257:22 offered [1] 16:4 offering [2] 8:15 199:11 office [32] 14:19 53:11 55:3,9,11 73:6 95:16 99:16,17 108:5 128:7 157:24 161:6,7,14 162:11 162:13 181:2 183:13 184:14,16 215:18 234:25 335:19,22 336:2,22 337:1 339:25 340:9 344:10,11 officer [3] 6:15,17 99:23</p>				

<p>officers [1] 60:15 often [2] 26:19 163:16 oftentimes [1] 297:22 old [1] 212:22 once [6] 34:20 183:25 191:7 217:23 274:23 321:9 oncologist [2] 167:11 170:4 oncologists [15] 27:10 27:11 66:4 80:2,6 133:23 152:6 170:13 198:7,9 202:16 203:7,17,20,22 oncology [2] 50:25 90:6 one [144] 8:24 11:21,24 12:1,5,13,23 13:3,7,21 13:25 26:20,21 29:5 30:18 48:5,24 50:15,16 52:9 53:1,2,3 55:2,2,16 56:8 62:11 65:21 66:24 70:3 73:4,16 80:22 85:15 86:6 91:16 92:9,10 93:8 93:10 97:3 104:19 105:18 109:19 121:23 122:11,19 123:10 126:18,25 127:6 127:8,16 128:12,16,20 128:22 129:17 132:7 134:8,9 135:1,12 137:22 140:19,22 141:2 157:12 159:16 160:9,12 162:10 164:4,8 165:18 166:25 169:24 172:7 186:11 187:3 189:13 194:17 203:10 205:18 211:22 215:10,17 222:1 234:6,9 238:2,21,22 239:14 243:3 245:9,14,21,23 246:2,16 260:25 271:2 275:1 285:14 294:14 296:14,17 298:16 299:6,18,21,21 299:21 300:8,8,22 301:4 308:24 311:21 312:7,11 312:12,12 320:6,17 321:10 323:25 324:6 327:6,18 334:8 335:22 335:24 336:1 337:12,17 337:23 340:23 343:11,23 344:22 353:19 one-page [1] 343:19 ones [8] 89:18 92:9 113:11 147:20,21 153:16 167:20 215:8 onset [1] 257:1 onto [1] 14:13 open [1] 266:22 opened [1] 233:12 opens [1] 260:23 operated [1] 131:9 operating [2] 23:16 60:15 operation [1] 51:1 operational [2] 215:5 348:8 operations [3] 12:17 58:10 240:22 opinion [3] 15:9 94:8 204:11</p>	<p>opinions [1] 13:24 opportunities [2] 201:19 262:17 opportunity [4] 11:10 16:4 17:4 199:18 opposed [6] 123:11 143:19 147:14 161:5 181:7 311:11 option [2] 198:4 199:12 options [1] 197:17 order [2] 256:11 325:8 organization [33] 4:14 8:15 9:14,24 11:12 12:20 13:1,8,10 16:16 19:15 22:7 27:11,13 34:22 35:6 47:10 53:3 81:9 84:24 99:4 102:13 103:2 126:3 126:7 152:2 155:14 167:6 199:14 202:5,11 210:4 298:6 organizations [2] 8:22 16:24 organize [2] 49:21 50:1 original [7] 77:13 191:25 247:11 287:6,7 288:16 307:20 originally [2] 23:8,8 originate [1] 271:16 originated [1] 75:24 Osborne [2] 237:5,6 Oscar [1] 216:19 otherwise [1] 308:18 ours [1] 336:23 outcome [2] 164:19 252:8 outliers [1] 56:9 outlined [2] 172:4 246:9 outlining [1] 138:24 outside [7] 55:10 74:14 76:14 109:2 121:2 124:17 343:2 overall [3] 282:17 314:14 358:17 overhear [1] 27:4 overview [3] 108:7 111:20 114:4 overwrite [2] 348:18,24 owed [2] 37:9 95:1 own [7] 101:12 102:9 116:15 124:18 230:17 331:19 357:23</p> <hr/> <p style="text-align: center;">-P-</p> <hr/> <p>P [4] 4:11 148:18 223:11 230:7 P-0067 [1] 68:6 P-0068 [1] 95:5 P-0069 [1] 103:5 P-0070 [1] 111:10 P-0071 [1] 120:1 P-0073 [1] 153:21 P-0104 [1] 285:9 P-0125 [1] 283:8</p>	<p>P-0126 [3] 297:1 305:20 337:9 P-0159 [1] 196:23 P-0171 [1] 227:13 P-0196 [1] 272:22 P-0280 [1] 292:14 P-0300 [2] 137:16 139:20 P-0312 [1] 174:24 P-0322 [1] 139:16 P-0329 [1] 194:23 P-0492 [1] 77:6 P-0493 [2] 75:16 97:8 P-0496 [2] 78:24,25 P-0498 [2] 100:11 153:19 P-0499 [2] 100:22 153:19 P-0505 [1] 107:22 P-0509 [3] 157:9 161:10 166:1 P-0515 [1] 200:2 P-0521 [1] 158:18 P-0814 [1] 226:10 P-0958 [1] 318:8 P-1429 [2] 3:2 212:2 P-1483 [1] 148:7 P-1484 [1] 165:14 P-1560 [1] 29:4 P-46 [1] 103:4 p.m [10] 95:11 108:1 111:12 137:18 148:9 157:24 161:22 162:3 185:4 224:19 p.m. [2] 161:22 162:1 page [47] 10:1 29:5 72:3 93:21 120:8,11,12,15,17 120:19,24,25 121:3,6 127:4,8 128:20,25 131:21 157:10 183:21 185:2 197:9 200:2 224:6 230:8 245:7 251:11 272:22 274:15 275:1 283:8 285:9 287:11 297:1 305:20 307:25 308:1,3,3,22,22 309:20 311:16 313:13 337:9 349:18 pager [1] 336:2 pages [2] 68:10 305:22 Pam [3] 324:3,3,6 pandemic [1] 13:12 panelled [2] 278:21 282:14 paper [5] 128:4 147:16 226:7,11 324:14 paraffin [1] 77:15 paragraph [6] 30:25 76:6 134:10 238:21 287:17,18 paragraphs [1] 39:12 paramedics [1] 50:24 Parsons [1] 111:16 part [20] 42:4 60:11 81:8 82:25 131:9 154:7 167:18 174:15 185:10 199:23 210:11,15,16,16,17 216:7</p>	<p>223:19 240:21 241:25 276:13 participants [1] 108:2 particular [57] 10:16 15:7 28:16 29:16 32:12 36:1 55:21 66:20,22 67:2 73:4 87:12 90:2 91:4 93:9 101:21 122:20 123:1 123:5,10 142:9 147:23 151:20 164:24 165:7 215:18 216:12 219:10,11 229:21 230:16 241:8,17 248:20,21 249:25 252:25 253:1 261:18,22 273:19 276:4 289:15 294:5,8 302:22 304:16 307:23 308:8,13 312:8 314:7 316:7 319:9,16 325:10 349:5 particularly [1] 281:24 particulars [1] 304:22 parties [1] 349:20 parts [2] 175:23 223:20 pass [2] 129:7 345:18 passed [3] 182:23 244:4 348:11 passing [1] 300:12 passionate [1] 29:14 past [7] 4:25 122:13 168:13 199:15 265:24 266:4 349:10 Pat [11] 216:13 225:4,5,5 225:12,21 229:18 277:5 323:20 324:2,6 path [1] 165:6 pathologist [1] 39:8 pathologists [4] 27:12 70:21 133:23 265:14 pathology [2] 90:5 91:8 patient [23] 17:25 31:25 62:4 66:25 70:25 147:12 151:25 197:15 298:16,18 299:6,12,12,18 300:23 301:11 323:2,23 324:21 325:6 326:18 327:18 332:13 patient's [2] 36:5 151:23 patients [83] 32:3 35:12 35:20 47:20 50:24 62:6 71:5 75:24 79:6,9 80:7 94:1,15 95:1 101:24 108:23,24,25 116:2 121:12 133:15 138:11 146:2 149:15,24 150:6 159:4 167:12 170:9 177:18,24 182:12 195:19 195:23 199:12 202:18 218:13 220:14,18,23 221:10,17,21 224:8 235:21 268:18 275:21 276:7 278:18,23 282:10 282:18 285:11 294:9,12 295:2 298:5,8 299:2 300:3 301:18 302:4 304:2 311:5 324:10,16,18,21 326:19 327:21 328:8,22 329:19 330:5 332:8 334:10,10,11 347:21</p>	<p>348:3 356:13 357:13,19 patients' [1] 97:21 peer [2] 42:11,12 Peggy [2] 69:17 71:14 pending [1] 313:21 Penney [1] 323:25 people [43] 11:20 23:10 24:13 35:2 36:9 45:9 46:1 47:12 48:12 53:22 59:4 65:3 67:19 69:6 73:22 89:15 91:13 119:2 127:23 128:1,2,9 137:20 138:6 167:10 200:10,11 206:18 207:12 208:13 232:18 243:16 262:12 311:10 318:14 319:13 321:5 322:15,19 331:5,5 344:23 348:24 per [3] 24:11 79:3 159:5 percent [7] 108:20 195:3 195:4 197:13 235:21 239:18 247:23 percentage [4] 197:11 262:20,22 263:1 percentages [3] 76:1 263:3,5 perfect [1] 228:6 perform [1] 201:18 perhaps [13] 7:18 54:9 59:7 84:24 115:8 121:11 127:4 130:10 212:15 217:5 250:23 253:6 299:6 period [46] 6:2 10:18 19:17 21:22 26:18,19 28:25 32:6 49:14 50:21 51:4 53:20,23 65:2,5,7 65:12 66:20 67:4 77:1 87:11 101:6 104:12 117:12 125:3 136:7 177:18 178:20 187:7,13 196:1 201:12 226:8 234:22,25 281:6 287:2 302:25 306:8 320:25 327:15,19,22 352:20 354:21 357:9 periphery [1] 66:5 person [20] 7:11 13:10 17:24 28:9 29:14,14 61:24 83:4 133:12 138:9 155:17 192:9,17 198:10 204:14 208:15 209:13 217:25 224:14 301:4 personal [2] 134:22 151:23 personally [1] 225:15 personnel [2] 201:1 239:25 perspective [33] 11:4,7 22:1 31:18 32:19 39:13 42:4 53:13 59:19 60:21 80:13 91:8 92:14,22 105:15 125:12 132:21 205:18 214:22 248:6 261:17 262:14 264:2,22 273:16,17 290:12 319:18 326:20 331:19 348:4,7 358:6 pertaining [1] 112:6</p>
--	---	---	--	--

Inquiry on Hormone Receptor Testing

<p>Pg [1] 3:2 Pgs [4] 2:3,5,6,7 pharmacists [1] 50:23 phased [1] 254:3 Phil [1] 17:21 phone [13] 14:1 17:19 54:23 95:8 162:9 171:9 174:19 193:23 251:6 303:22 320:5 321:3 324:23 phrase [2] 98:21 297:14 physician [1] 151:25 physicians [3] 202:16 207:13 286:7 pick [5] 128:5,9 171:8 251:6 320:4 picking [2] 128:12 321:3 piece [25] 10:25 11:8 18:2 87:12 112:24 123:1,21 190:8 194:19 196:21 199:10 225:10 242:19 243:6 273:19 291:24 313:25 319:9,16 320:10 320:17 322:14 343:20 351:25 356:22 pieces [6] 26:17 253:6 280:21 315:25 334:2 345:6 Pilgrim [10] 154:2 216:13 225:6,21 229:18 231:5 318:13 319:11 323:20 324:2 pinning [1] 163:8 pinpoint [2] 86:4 250:14 place [21] 9:9 35:14 60:1 72:18 81:23 112:9 116:9 116:17 117:14,19 118:13 118:14 131:15 166:10,14 195:25 275:5 295:3 297:5 316:14 325:24 placed [1] 118:10 Placenta [2] 212:19,24 places [1] 25:4 plan [11] 9:8,19 13:12,13 13:15 72:18,20 103:11 156:23 183:24 184:8 plane [2] 11:23 15:11 planning [3] 13:6,12,19 plans [3] 8:21,21 13:16 pleased [2] 9:13 194:12 plodding [1] 152:4 plot [2] 157:8 329:20 point [134] 13:22 15:7 19:8 25:22 31:3,8 32:8 35:25 39:19 43:2 47:1,5 47:15 48:24 56:5,12 57:20 58:4 59:7 61:7 62:3,5,8,15 64:21,23 66:11,14,24 67:24 78:14 80:15 83:3,7,14 87:20 94:22 96:3,5 99:6,8 110:1,6,9,19 114:10,18 117:1 118:7,11 123:18 130:1,8 131:4,5,14 133:1 134:24 135:20 138:2,16 141:10 142:8 145:17</p>	<p>146:12 151:3 154:7,8,16 156:14 157:1 161:4 165:7 169:9 170:13 173:11,13 173:21,22 177:8 187:12 189:8 190:25 198:15 202:5 204:9 206:9,16 207:9,13 219:11 225:17 230:8,21 231:8 232:8,21 234:17 236:8,24 237:20 238:19,22 239:2 241:24 243:22 244:12 245:19 254:18 262:19 276:25 282:9 289:6 296:15 304:24 305:2 306:13 308:8,25 311:6 312:23 316:16,19 317:2 322:18 330:2,2 332:6 339:23 340:21 342:9 348:1,11 350:8 pointed [1] 96:16 points [7] 56:18 135:2 165:19 216:3 312:6 349:8 356:14 Polak [5] 7:1,3,5,7 16:5 police [1] 51:1 policies [3] 131:16 215:4 215:5 policy [2] 232:11,16 polishing [1] 165:21 political [1] 12:19 pop [1] 65:22 population [1] 8:16 portion [1] 309:19 posed [4] 246:6 258:3 260:14 294:22 posing [2] 260:12 266:25 position [26] 6:19 43:14 98:21 99:1 114:1 183:9 185:11 204:13 212:16,20 213:10,14,22,22,24,25 214:1,6,7,10,12 217:2 217:11,11 218:3 219:20 positioned [1] 91:4 positioning [5] 125:21 198:3,11,19,20 positions [1] 213:1 positive [11] 108:19,20 108:22,25 112:3 116:6 159:6 195:3 197:12 254:16 262:22 positives [1] 197:14 positivity [4] 76:1 195:18 263:7,9 possibility [5] 45:15 133:13,15 185:14,17 possible [9] 19:22 59:9 99:4 115:21 157:16 178:22 182:23 183:6 285:22 possibly [7] 97:6 132:19 132:19 137:3,7 194:6 331:3 posting [2] 100:13,23 potential [7] 59:5 60:3,3 141:20 143:15,16 195:2 potentially [6] 19:18</p>	<p>56:14 144:9 149:3 163:6 275:22 PR [2] 54:1 120:22 practical [3] 94:6,14 232:21 practicality [1] 94:19 practically [1] 274:3 practice [5] 340:20 341:7 348:23 349:2,12 pre-determined [1] 303:23 predecessor [1] 19:14 Predham [41] 20:4 44:22 45:4 46:13 55:2 86:8 108:4 111:14 116:22 129:13,20 130:17 133:21 137:18 138:20 153:22 155:4 156:25 157:11,14 157:21 158:1,25 159:22 163:19 188:3 193:12 210:9 216:19 224:18 229:23 244:24 245:1 277:3 278:7 296:9 303:7 303:14 304:1,4 323:19 Predham's [2] 115:9,10 predict [1] 285:10 preliminary [1] 75:18 premier [1] 339:11 premier's [10] 181:2 183:13 184:16 335:19,22 336:2,22,25 339:25 340:9 prep [1] 41:11 preparation [6] 45:14 79:17 193:21 196:10 199:20 271:13 preparations [1] 99:9 prepare [4] 64:20 73:10 73:14 96:7 prepared [26] 99:15 121:23,24 122:2,3,5 129:25 130:4 131:1 170:15 175:20 180:6 204:1 209:24 224:5 233:2 235:12 240:13 241:7,13 284:25 339:14 348:16,16 349:16,17 preparing [16] 41:2 96:4 98:2 99:24 101:12 107:2 110:15,17 125:12 140:7 141:20 145:14,16 190:24 335:13 348:18 present [3] 98:17 99:3 99:20 presentation [2] 7:13 8:13 presented [2] 91:13 128:6 preserve [1] 312:10 president [1] 216:14 press [48] 38:15 46:23 56:14 59:9 64:20 96:9 98:2,2,7,11 99:9,25 107:2,3 114:12,13 122:19 125:13 126:10 132:6,11 141:20 143:17 144:14 149:2,3,4,8 152:22 165:6 167:6 168:15,17,22 169:6</p>	<p>169:18,19 193:6 194:6 194:16 202:24 203:1 204:1 296:20 301:5,11 325:7 326:22 presumably [4] 35:12 86:19 138:1 198:4 presume [6] 329:3,4 330:8,9,22 332:14 presumed [1] 302:16 pretty [11] 24:3 34:25 135:15 144:11 257:24 285:20 288:12 301:1 306:17 310:4 325:3 previous [13] 40:20 79:3 214:9 218:25 230:14 231:17 232:12 236:12 243:3 247:20 258:4 310:11 312:11 previously [2] 232:1 328:7 primarily [13] 214:20 216:13 217:1 242:17 245:14 256:13 266:20 275:20 303:16 334:5 335:24 336:3 343:1 primary [6] 216:3 217:25 245:12 297:23 319:20,24 principle [2] 94:19 172:3 print [1] 100:12 priority [1] 93:25 Pritchard [19] 2:6 345:18 347:5,7,8,17 348:13,22 349:23 350:2 350:7,13,17,22 351:6,14 351:19 352:25 353:11 Pritchard/Mark [1] 1:8 privy [11] 249:4 291:23 313:24 316:20 353:8 356:1,4,6,9 358:5,8 problem [34] 18:6 19:4 19:9 21:15 22:24 24:23 59:6,6,7 64:3,3 67:11 68:23 70:22 84:6 87:21 95:12 123:25 124:8 138:24 143:21,23 145:6 148:23 150:6 151:4 172:17 174:1 187:9 192:5 195:2 205:8 254:6 295:4 problematic [3] 200:18 200:21 201:2 problems [8] 19:22 21:12,14 38:17 39:2,14 73:24 270:12 procedures [1] 215:4 proceeding [1] 296:22 process [57] 23:3,4 25:1 25:2 70:12 76:6 101:19 101:22 102:8 131:6 133:10 164:5,9 175:17 179:8 201:20 206:16 210:18 218:14 222:3 225:2 237:13,15 241:2 248:24 250:2,3 252:23 262:15 265:20,22 270:17 270:24 271:17,24 272:11 293:11 298:24 310:9,10</p>	<p>324:9,12 325:4,24 326:24 329:2,5 330:10,10,16 332:15,18 333:15 334:6 334:14 336:21 348:10 processes [1] 348:15 processing [1] 25:7 produced [2] 73:18 128:10 producer [2] 11:2 18:14 proficiency [2] 72:12 75:2 progesterone [5] 54:2 68:9 75:20,23 79:5 program [10] 11:5 72:12 87:4 175:9 176:15 200:6 212:11 215:6 216:17 293:10 programming [1] 214:23 programs [6] 74:3 213:4 213:9,12,13 215:7 progress [2] 109:1 248:14 progressed [1] 55:20 project [3] 104:25 335:3 335:7 prompted [1] 188:22 proof [3] 117:8 119:22 238:4 properly [2] 28:20 184:4 proposed [3] 88:4 103:12,22 proposing [5] 15:5,15 15:16 40:17 103:14 prostrate [1] 294:11 protected [1] 46:14 protection [1] 45:18 protocols [1] 131:18 prove [1] 117:24 provide [4] 119:22 175:4 197:16 222:13 provided [9] 32:7 107:25 108:13 185:22 248:8 284:7 288:5 300:4 302:23 providing [2] 111:20 299:25 province [6] 8:18 76:17 109:2 178:9 294:10 301:19 provincial [1] 215:7 public [65] 12:18 25:24 31:22 34:6 35:5,8,19 36:17 37:10 47:3,4,19 49:20 56:4,15 59:8 61:19 62:2,3 63:16 93:10,18 94:2 95:13 96:4 99:5 101:12 107:3 110:7,10 110:17 123:1 131:25 132:2,5 135:25 139:4 140:8 143:18 148:23 164:20 175:16 179:1 185:12 190:23,24 198:2 201:24 202:3 204:1 205:3 205:24 206:9 208:20 209:19 210:5 212:18,23 265:23 271:23 275:15</p>
--	--	--	--	---

<p>309:1 314:16,17 316:9 public's [1] 33:20 publicly [8] 11:11 32:4 38:9 46:15 99:20 151:12 155:15 202:17 pull [3] 8:19 13:8 157:18 pulled [8] 68:1 102:3,10 111:23 115:14 130:16 160:24 233:16 purpose [4] 42:8 123:10 125:11 170:8 purposes [2] 90:15 245:15 pursued [4] 14:25 15:1 15:13 36:13 push [2] 50:16 200:1 pushing [4] 47:6 48:25 50:5 210:4 put [32] 8:3 11:6 21:18 42:2 73:5 100:3 125:8 128:8 131:15 147:15 153:13 154:4 167:9 169:6 199:19 241:14 246:25 250:16 253:5 256:18 273:21 274:4 275:18 293:25 294:4,7 295:3 325:6 348:4 352:15 355:13 357:3 puts [1] 155:18 putting [9] 118:13 125:20 128:13 223:7 238:21 264:22 286:14 304:8 315:24</p>	<p>69:25 70:7,15,23 71:12 71:18,24 72:10,22 73:1 73:15,19 74:2,7,15,23 75:5,15 76:12,23 77:4 77:11,21 78:1,6,15,23 79:19,23 80:5,10,20 81:2 81:16,24 82:5,9,13,19 83:2,13,18,23 84:3,9,13 84:18 85:4,13,18,24 86:12,17,23 87:15,19 88:2,10,17,23 89:3,9,24 90:7,16,21 91:9,15,21 92:1,12,18 93:2,7,15,22 94:4,9,13 95:4,20,25 96:6,11,15,22 97:1,7,12 97:17 98:1,6,15,20 99:7 100:6,10,17 101:5,10,15 103:3,18,24 104:6,15 105:1,7,16,21 106:4,9 106:14,18 107:1,7,13,21 108:17 109:8,24 110:4 110:11,16,20,24 111:4,9 111:19 112:20 113:4,8 113:16 114:3,9,19 115:7 115:13,22 116:1,5,13,21 116:25 117:6,15,22 118:3 118:20,25 119:5,9,15,20 119:25 120:7 121:7,15 121:22 122:8,16 123:4,9 123:24 124:6,13,21,25 125:4,10,18 126:14,19 127:3,7,11,15 128:11,19 128:24 129:5,19,23 130:6 130:12,19,23 131:20 132:4,10,16,20,25 133:5 133:16,20,24 134:5,14 134:20 135:3,18 136:3 136:16,23 137:4,8,15 138:10,15,19 139:7,12 140:9,21 141:1,11,16,22 142:2,11,18,23 143:4,20 143:24 144:5,13,19 145:1 145:5,9,18,22 146:5,9 146:13,19 147:5,9,18,24 148:3,17 149:1,7,13,18 149:22 150:4,10,14,18 150:23 151:2,7,15 152:5 152:10,14,18 153:1,6,12 153:18 154:6,12,18,22 155:3,11,23 156:7,13 157:6 158:12,17,24 159:12,18 160:1,5,13,19 161:9,15,19,24 162:5,17 162:23 163:2,7,11,22 164:12,18 165:2,8,13,24 166:17,24 167:19,23 168:5,11,18,23 169:3,8 169:15,23 170:3,7,12,18 171:7,12,21 172:5,10,14 172:20 173:10,15,20 174:4,11,23 176:3,7,12 176:20 177:2,7,16,22 178:2,8,13,18,23 179:6 179:11,15,20 180:1,5,9 180:14,19,24 181:13,20 181:25 182:6,17,22 183:3 183:7,20 184:12,20 185:1 186:1,7,16,23 187:20 188:2,6,10,24 189:4,11 189:16,22 190:2,10,14 190:19 191:10,16,23 192:3,11,19,23 193:5,9 193:16 194:22 195:10,15</p>	<p>196:2,8,16,22 197:2,7 197:25 198:14,18 199:6 199:24 200:19,24 201:7 201:13,22 202:8,12,21 202:25 203:6,12,16,23 204:23 205:6,12,17,22 206:2,7,12,17,22 207:1 207:5,14,20,24 208:3,8 208:12,18,24 209:3,7,11 209:17 210:7,12,19 211:7 211:12,16,20 212:3,14 213:16 214:11,16 215:11 215:20 216:1,8,21 217:4 218:2,7,19 219:1,5,13 219:19 220:19 221:2,15 222:6,15,20,24 223:10 223:18,23 224:3,16 225:18,25 226:9,15,21 227:2,8,12,19 228:1,13 228:25 229:6,10,16,22 230:1,6 231:11,16,21 232:10,17,25 233:7,19 233:24 234:4,11,15 235:5 235:11,16 236:3,13,17 236:23 237:3,12,16,22 238:1,5,20 239:5,10,15 239:22 240:11 241:3 242:7,13 243:10,14,20 244:2,7,11,17,25 245:5 245:20,24 246:10,15,20 246:24 247:3,8,14 248:9 249:17,21 250:5,10,18 250:22 251:2,9,17,22 252:2,6,11,15 253:8,14 253:19,23 254:2,12,22 255:2,6,12,16,21 256:1 256:5,15,22 257:4,11,16 257:21 258:9,13,18,24 259:3,7,14,19 260:4,10 261:12,19 262:1,25 263:6 263:10,16,23 264:5,10 264:14 265:5,13,21 266:2 266:12,16,24 267:4,19 267:23 268:4,8,15,19,24 269:10,16,21,25 270:6 270:10,18,25 271:5,10 271:14,21 272:3,12,17 272:21 273:3,8,24 274:5 274:9,14 275:3,12 276:1 276:11,16,23 277:8,13 277:22 278:5,25 279:6 279:10,17,22 280:5,11 280:24 281:5,9,13 282:6 282:15,21 283:1,6,13,18 283:22 284:2,6,11,15,19 285:5,17,23 286:5,11,18 286:22 287:4,10,16,22 288:3,9,15,24 289:4,10 289:23 290:3,7,15,22 291:1,5,10,15,25 292:9 292:13,19 293:2,8,14,20 294:15,21,25 295:7,12 296:7,13,25 297:7,13 298:2,11,17 299:4,24 300:11,16,21 301:7,14 301:25 302:8,12,21 303:5 303:12,25 304:11,23 305:4,9,18 306:4,11 307:3,8,12,18 308:2,12 308:17,21 309:4,9,14,18 310:1,5,17,23 311:2,9 311:15,20,25 312:14,18 312:22 313:3,8,12,17</p>	<p>314:3,13,20 315:3,10,15 316:5,13,23 317:13,18 317:23 318:3,7,17,23 319:4,22 320:12,19 321:7 321:15,19,23 322:3,7,24 323:7 325:9,15,20 326:11 327:1,7,14 328:6,14,18 329:8 330:1,17,24 331:7 331:11,16,20,24 332:5 332:23 333:16 334:15,20 335:1,6,11 336:7,12,16 336:24 337:4,8,16,22 338:1,7,13,17,21 339:6 339:12,18,22 340:4,11 340:19,25 341:5,10,16 341:21 342:1,11,16 343:7 343:22 344:5,16 345:1,9 345:17,25 346:8 347:2 353:17,18,23 354:2,6,16 354:25 355:4,8,12,17,21 356:3,8,17,21 357:6,12 357:18 358:7,12,16,21 359:1 quality [20] 25:12,14 66:4 72:20 74:3,10 75:3 95:14 99:17 116:20,22 147:13,17,19 157:7,13 264:18,18 265:4 324:4 queries [1] 269:6 questioned [4] 15:23 23:8,10 148:5 questioning [1] 260:21 questions [43] 75:6,12 192:20 226:17 246:5 247:24 254:18 256:9,14 257:12,25 258:3,7,8,10 258:20 259:22,22 260:12 260:15 261:7 276:3 285:14 290:18 294:22 295:21 297:9,18 303:18 303:23 313:14 319:15 343:23 346:9,14,18,22 346:24 347:3,10 351:10 353:12 357:25 quick [1] 156:18 quickly [4] 115:21 135:15 157:16 160:24 quite [10] 133:14 163:16 222:4 241:7 250:15 260:1 260:25 261:1,8 293:23 quote [2] 285:7,14 quoted [2] 169:19,24</p>	<p>rates [4] 195:18 197:15 275:24 357:3 rather [1] 56:11 raw [1] 51:7 re [7] 137:23 139:3 158:5 166:3 195:6 197:14 224:7 re-evaluate [1] 191:2 Re-examination [2] 2:7 353:16 re-examined [1] 120:15 reach [1] 35:25 reached [4] 13:5 47:1,5 94:24 reaction [3] 158:6 166:4 174:17 read [23] 14:12 20:21 21:17,20 25:8 27:17 28:1 28:10,11 39:8,11 40:6 41:1,21 42:13 43:4 185:25 230:20 243:4 249:7 263:14 264:6 276:2 readable [1] 275:11 readily [1] 261:1 reading [7] 12:4 67:24 113:21 265:15 298:22 308:6 352:2 reads [1] 8:11 ready [5] 59:21 113:22 115:3 202:24 203:2 real [2] 107:8 195:19 reality [4] 48:21,22 199:13 354:10 realization [3] 13:5 135:2,21 realize [1] 192:16 realized [5] 66:15 134:15 134:21,24 205:7 really [28] 11:9 12:11 29:23 43:21 56:11,12 66:2 75:1,4 106:20 123:20 124:8 126:4 131:8 145:23 162:13 199:9 204:14,15 205:7 247:22 275:1 281:21 300:7,25 322:11 326:1 329:21 reason [12] 16:11 17:22 43:5 56:10 62:9 143:5 237:17 238:6,10 290:8 327:6,8 reasonable [1] 197:15 reasons [5] 18:6 21:5 184:2 264:2 267:10 reassure [1] 167:12 reassuring [1] 170:9 recalling [2] 281:22 294:7 receive [2] 228:2 350:8 received [5] 73:7 120:3 163:3 223:8 273:14 receiving [1] 54:23 recent [4] 230:25 231:22 233:1 234:6 recently [5] 27:24 76:16 175:8 176:13,16 receptor [8] 1:2 54:2</p>
<p style="text-align: center;">-Q-</p> <p>Q.C [1093] 1:6,7,12 2:3,5 2:7 4:4,5,10,18,24 5:3,8 5:13,17,22 6:1,6,10,16 6:20,24 7:4,16,21,25 8:5 8:10 9:3 10:10,22 11:15 14:3,24 15:14 16:6,10 17:1,8,12 18:3,18 19:2,7 19:13,23 20:9,14,18 21:2 21:9 22:9,15,19 23:5,12 23:17,22 24:2,6,10,16 24:21 25:9,17,23 26:3,7 26:11,23 27:3,16,21,25 28:4,15 29:2,21 30:1,5 30:11,15,23 31:7,12 32:16,23 33:2,7,11,16 33:21,25 34:4 35:11,17 36:3,11,16,21 37:1,6,11 37:15,19,23 38:14 39:1 39:10,18,22 40:4,9,23 41:3,8,13,18,23 42:7,14 42:19,23 43:3,10,18,23 44:3,12,18,23 45:2,10 45:21,25 46:4,8,16,21 47:16,23 49:10,23 50:3 50:8,14 51:5,13,20 52:2 52:7,13,24 53:17,24 54:8 54:16,20,24 55:6,12,25 56:20 57:2,9,17,25 58:5 58:9,14,20 59:2,12,17 60:6,20 61:8,16,22 62:17 62:23 63:2,9,14,20 64:1 64:8,13,17,24 65:9,14 65:24 66:6,17,17,12,18 68:3,20 69:3,10,15,20</p>		<p style="text-align: center;">-R-</p> <p>radiation [2] 50:25 294:10 radiology [4] 164:6 335:23 340:5,8 raised [10] 38:25 82:10 83:10,11 87:2,5 101:23 104:21 109:23 118:11 ramifications [1] 12:19 ran [1] 155:15 range [1] 197:15 rank [1] 249:13 rate [7] 48:10 291:6,16 291:20,22 292:8 357:4</p>	<p>Index Page 16</p>	

<p>79:4,5,7 139:18,19 360:4 receptors [6] 54:2 68:10 75:20,23 120:9,17 RECESS [2] 111:6 305:15 recognized [1] 7:8 recollecting [1] 80:11 recollection [18] 18:8 144:10 222:10 223:4 225:14,19 226:12 227:9 230:2 249:25 279:23 280:10,18 281:19 292:5 296:8 297:17 303:13 recommendations [14] 20:23,24 21:1 38:12 72:6 72:7 164:2 248:12,23 249:3,9 250:4 264:25 265:3 record [7] 158:11 162:15 162:19 164:9 174:19 314:16,17 recorded [1] 167:25 records [2] 233:3 325:21 red [1] 262:23 reduce [1] 295:4 redundant [1] 341:15 reevaluate [1] 156:22 refer [5] 54:3 76:17 166:5 175:22 257:13 reference [19] 18:10 29:5 95:8,10 100:18 108:7 112:1 114:20 116:6 137:21 155:12 181:2,7 181:10 183:9 190:15 198:2 289:5 290:16 referenced [5] 102:19 113:3 130:17 153:16 201:5 references [4] 69:16 97:13 108:13 155:6 referencing [1] 256:17 referred [5] 30:24 31:13 109:25 121:17 315:17 referring [7] 97:10 198:22 203:7 223:20 282:17,22 297:10 refers [10] 29:7,11 121:4 146:23 155:4 200:6 248:11 254:23 284:21 290:18 reflect [1] 269:4 reflected [3] 123:2 126:10 210:8 reflects [1] 122:19 refusal [1] 17:13 refused [1] 167:7 regard [2] 136:5 254:17 regarding [7] 87:5 228:15 230:10 300:22 316:15 317:24 344:6 regardless [1] 357:14 regards [3] 261:25 314:7 326:10 region [5] 212:22 213:14 217:23 228:12 235:4</p>	<p>regional [7] 1:10,16 8:16 214:2,21 215:3 240:22 regions [1] 301:23 register [1] 171:3 registered [5] 75:13 167:2 172:2,7 220:17 Registrar [3] 4:11 100:11 318:9 regular [3] 5:23 81:10 246:7 regurgitation [1] 238:16 reinstated [1] 87:7 reiterating [1] 156:20 relate [1] 102:23 related [2] 102:13 103:2 relates [1] 102:25 relating [1] 159:20 relation [2] 43:22 184:13 relations [2] 6:15,17 relationship [5] 32:11 32:14 81:11 170:25 266:22 relatively [1] 24:11 related [2] 87:14,16 release [32] 48:9 56:15 59:9 64:21 98:2,11 107:3 112:9,12 113:22,24 120:13,18,21 121:1 122:6 132:6,12 140:8 141:21 143:17 149:2,4 155:18 167:6 169:6,19,21 193:6 194:6 202:24 283:2 released [9] 45:17 46:15 48:11 50:22 126:6,12 143:17 193:22 284:22 releases [16] 96:9 98:3,8 99:10 107:3 114:12,14 121:18 122:19 125:13 126:10 144:14 152:22 169:18 203:1 204:2 releasing [2] 45:15 275:15 relevant [1] 185:11 reluctance [2] 51:21 138:5 rely [1] 124:18 remain [1] 93:3 remarkable [1] 91:22 remedied [1] 267:11 remember [63] 12:4 39:6 57:22 61:2 63:23 66:11,23 67:24 68:17,19 76:21 78:9 83:9,11 85:9 85:21,23 86:7 88:7,9 91:3,6 92:8 109:13,20 117:11,19 126:5 130:3 141:8 143:9 159:24 160:9 163:19 164:16,17,23 171:6 172:24 173:2,6,7 174:16,19 177:21 188:18 188:19,21 190:18 191:21 192:7,14 193:23 194:2 194:11 199:21 200:15,16 220:5 310:12 319:10 352:5,8</p>	<p>remembered [2] 220:3 294:3 remembering [2] 126:11 160:12 remembrance [1] 228:6 repeat [1] 79:4 repeatedly [3] 299:11 299:19 328:15 repetitious [1] 315:24 replaced [3] 5:14,16 6:12 replacement [2] 5:4,7 report [21] 27:17 28:5 39:11 50:22 57:15 58:11 198:9 215:21,23 290:4 321:11,24 332:24 335:20 336:9 338:9 339:15,24 343:3,8,13 reported [5] 58:6 240:4 240:6 336:25 337:19 reporters [2] 39:7 47:8 reporting [3] 289:17 335:22 336:1 reports [22] 20:21,22,24 21:17,20 28:10 40:6 41:1 42:6 43:5 45:7,8,15,20 46:13,18 75:22 87:23 215:25 224:15 335:14 338:3 representatives [3] 155:5 251:23,24 representing [1] 100:25 request [8] 117:23 140:4 145:15 277:12 295:17 296:5 338:6,25 requested [4] 108:21 224:24 261:4 339:24 required [2] 185:8 276:8 rescheduled [1] 191:14 research [1] 18:16 researching [1] 20:4 resignation [1] 104:24 resource [1] 327:11 resources [1] 131:15 resourcing [1] 53:13 respect [10] 40:5 86:18 187:21 195:16 244:18 323:3 328:19 335:14 339:19 341:17 respected [1] 170:25 respond [3] 13:20 32:5 157:25 responded [1] 46:9 response [2] 157:21 183:21 responses [2] 247:25 248:10 responsibility [5] 141:12 321:1 337:21 343:2,6 responsible [3] 173:8 183:1 240:19 rest [1] 161:25 restarted [1] 293:4</p>	<p>restricted [1] 195:2 result [7] 38:10 57:5 62:11,13,16 79:11 108:22 results [50] 12:17 20:15 20:19 31:22,23 35:13,21 35:23,24 36:2,6 56:8 62:7 63:17,24 66:22 67:9 68:9 75:19 76:4 79:7 87:22 105:11 108:8,22 120:23 136:13,22 186:20 186:24 195:4 235:24 238:8 254:9 257:8,18 260:13 264:3 267:15 275:21 278:19 282:18 283:24 296:18 301:23 304:2 309:21 311:11 325:7 356:18 resumed [1] 301:16 RESUMES [1] 2:2 retest [6] 31:23 76:13 108:23 124:17 143:15 198:9 retested [8] 69:14 94:16 175:13 177:4,9 182:12 182:14 311:5 retesting [21] 76:7,19 79:11 105:10,17 108:21 108:24 109:16 111:25 115:16,19 120:18 121:9 124:19 135:8,10 143:18 144:8 198:4 282:12 283:23 reticence [1] 11:12 retrospect [3] 301:10 354:1 355:25 retrospective [3] 104:10 105:15,17 return [1] 14:7 returned [3] 248:13 250:7,17 revealed [1] 195:1 revealing [1] 9:4 review [14] 42:11,12 67:25 104:10 121:1 195:3 197:18 214:24 230:25 239:4 264:25 285:11 298:6 299:3 reviewed [6] 75:22 159:6 173:23 273:15 344:21 346:7 reviewers [2] 264:24 269:13 reviewing [1] 327:13 reviews [4] 20:11,17 27:22 120:22 revised [1] 307:14 rewritten [1] 232:2 right [99] 1:8 7:24 15:10 41:9 48:21 55:21 63:1 63:24 65:10 77:3 85:17 88:1 96:21,25 100:5 106:8 111:3 115:12 118:24 119:4 121:14 124:24 126:18 128:22 134:11,12,19 143:23 145:8,21 148:16 150:22 151:1 152:25 164:25</p>	<p>165:6 173:19 177:1 178:11,12 189:15 190:6 201:14 210:22 227:25 230:5 234:3 236:2 243:19 244:10 245:15 251:1,1,5 253:22 254:11 255:5 257:15,20 260:9 268:16 270:15 271:18 272:2,20 276:10 278:4 279:1,21 283:5 288:8 291:16 296:12 298:21 300:9 305:13 307:17,25 308:3 308:16 309:3 311:1,3,8 313:16 314:19 318:22 333:11 335:17 341:18 350:6,21,21 354:5 355:16 355:20 358:20,20,25 ring [1] 115:5 rings [2] 17:21 324:3 risk [7] 155:25 156:2,9,9 220:11 221:11 295:4 road [2] 59:14 126:1 Robert [3] 175:1,3 323:16 role [6] 5:19 6:13 60:12 81:7,14 169:13 Rolf [4] 1:8 2:6 345:20 347:6 roller [3] 26:20 122:22 194:4 room [3] 61:25 74:21 160:15 roughly [1] 261:9 Rowe [2] 220:2,2 Rumboldt [2] 215:23 227:22 run [3] 146:23 200:7 343:11 runs [1] 14:14</p> <hr/> <p style="text-align: center;">-S-</p> <hr/> <p>sacrosanct [1] 151:24 Safety [1] 18:1 sample [2] 25:6 121:10 samples [1] 272:8 Sandra [5] 1:7 2:5,7 211:11 353:16 sat [3] 344:9,12,13 satisfied [3] 87:7 222:4 293:23 save [4] 232:4,7,14,22 saved [1] 312:7 saving [1] 349:12 saw [13] 21:7 29:11 67:23 84:24 130:18 161:2 193:21 199:20 261:23 325:16 329:2 331:25 348:7 says [18] 12:14 76:13 104:2 111:14 117:24 137:22 161:22,25 171:15 173:3 183:23 185:5 188:17 227:4 244:19 293:15 295:17 349:16 scale [1] 109:5</p>
--	--	---	--	--

Inquiry on Hormone Receptor Testing

<p>scan [1] 247:13</p> <p>scene [1] 62:18</p> <p>scepticism [1] 116:15</p> <p>scheduling [1] 163:13</p> <p>scheme [1] 104:13</p> <p>school [1] 212:7</p> <p>Sciences [1] 55:10</p> <p>scope [2] 195:2 205:8</p> <p>screen [2] 126:18 223:12</p> <p>screened [1] 230:24</p> <p>screening [7] 254:5,24 256:18 257:2 290:19 291:14 297:10</p> <p>scroll [1] 223:14</p> <p>scrutiny [1] 12:18</p> <p>se [1] 24:11</p> <p>seated [4] 4:2 111:8 211:6 305:17</p> <p>second [8] 97:3 100:2 120:8,11 200:6 312:13 313:19 334:7</p> <p>Secondary [2] 167:3 168:6</p> <p>seconded [1] 213:22</p> <p>secretariat [11] 183:14 184:16 224:24 226:5 233:4,18 236:20 239:14 339:3,10 340:15</p> <p>secretary [1] 163:17</p> <p>section [1] 84:6</p> <p>see [60] 14:4 18:12 20:23 21:17 32:9 36:5 38:21 45:16 56:8 67:13,19,22 68:25 73:7 77:16 79:16 110:14 112:4,5 116:7 117:5,25 119:12,17 126:10 131:18 134:9 154:16,23 157:17,20,22 160:17 161:11 166:18 184:5,7,8 191:2 224:10 225:9 227:20 230:20 235:20 244:13 261:6 262:13,21 269:19 290:16 297:20 298:12 306:6 323:2,14,21 324:18 331:3 332:12 353:21</p> <p>seeing [9] 32:10 33:3 42:8 85:9 188:20 256:25 262:23 263:5 344:14</p> <p>seek [2] 241:23 242:22</p> <p>seem [7] 55:17 82:22 83:8 142:6 171:23 172:16 272:6</p> <p>sees [1] 242:2</p> <p>self [1] 19:19</p> <p>semi [1] 108:9</p> <p>send [10] 10:14 50:24 77:12,13 78:18 156:23 273:22 336:1 339:2 348:5</p> <p>sending [3] 220:17 221:9 301:23</p> <p>sends [4] 153:22 157:2,3 274:23</p> <p>senior [14] 59:4 61:24 208:13,15 209:13 248:4</p>	<p>249:13,13 260:2 279:15 302:19 306:19 316:19,21</p> <p>seniors [2] 213:11,13</p> <p>sense [37] 12:12 15:1 18:21 31:11,13 57:19 66:7 68:5 72:1,17 81:1 88:22 94:19 103:23 105:18 106:5,20,22 107:8 107:9 129:18 137:20 145:10 147:23 152:11 174:12 188:15 201:23 203:24 206:3 207:16 261:9 268:25 296:1 299:16,19 323:15</p> <p>sensitive [1] 76:8</p> <p>sent [13] 8:6 10:2,3 14:5 14:8 76:16 138:23 146:22 149:15,24 155:17 167:2 167:6</p> <p>sentence [2] 30:24 185:25</p> <p>separate [4] 72:13 190:8 214:4 232:14</p> <p>September [3] 197:19 212:10 230:23</p> <p>series [5] 65:3 86:5 120:2 335:25 349:4</p> <p>server [4] 230:13 231:13 239:19 243:9</p> <p>service [2] 72:14 95:14</p> <p>services [20] 8:15,17 9:23 50:25 51:2 175:4 179:16 212:21 213:3,5,7 213:18 214:1 215:15,24 216:15 217:18 240:21 295:20 319:19</p> <p>set [11] 48:11 71:5 86:11 130:7,13 157:17 158:8 161:20 164:20 183:25 327:12</p> <p>seven [3] 8:22 80:23 212:24</p> <p>seven-year [1] 306:8</p> <p>several [3] 39:12 176:16 335:18</p> <p>severe [1] 194:17</p> <p>shaken [1] 329:9</p> <p>share [2] 205:16 217:17</p> <p>shared [3] 143:3,6 294:5</p> <p>sharing [1] 303:17</p> <p>Sharon [7] 216:16 231:6 292:16 296:3 300:7 303:3 303:19</p> <p>Sharon's [1] 299:10</p> <p>sheet [2] 288:4,4</p> <p>shift [1] 32:9</p> <p>shocked [1] 174:21</p> <p>short [1] 287:2</p> <p>shortly [1] 164:6</p> <p>show [7] 39:7 65:19 69:21 163:20 173:24 284:25 349:17</p> <p>showed [4] 73:2,12 85:19 85:21</p> <p>showing [2] 67:20 161:5</p>	<p>shown [6] 20:17,21 68:13 68:17,18 85:11</p> <p>shows [2] 14:7 112:3</p> <p>shut [1] 87:12</p> <p>side [1] 89:20</p> <p>sign [7] 113:10 129:24 131:6,16,18 138:4,6</p> <p>signatory [1] 349:15</p> <p>signature [1] 349:18</p> <p>signed [6] 68:10 78:25 132:14 148:11 175:21 279:5</p> <p>signif [1] 281:23</p> <p>significance [5] 185:14 185:18 194:21 286:8 346:3</p> <p>significant [8] 218:13 259:12 262:15 270:23 281:24 286:2,23 333:18</p> <p>significantly [1] 322:12</p> <p>signs [1] 33:3</p> <p>similar [3] 295:4 303:19 333:6</p> <p>similarity [1] 156:12</p> <p>Simmons [2] 346:12,13</p> <p>Simmons/Beth [1] 1:10</p> <p>simply [6] 115:9 128:7 144:21 167:6 216:25 352:11</p> <p>Sinai [6] 22:25 23:23,23 134:23 267:15 301:24</p> <p>sitting [7] 8:23 29:6 127:21,22 161:6,6 230:11</p> <p>situation [8] 10:17 13:1 19:19 21:24 34:15 121:9 156:15 344:9</p> <p>six [4] 79:9 158:21 212:24 354:20</p> <p>skill [1] 215:9</p> <p>slide [3] 39:7,9 265:15</p> <p>slides [4] 39:15 77:14,14 77:14</p> <p>slipped [1] 92:9</p> <p>Sloan [1] 108:19</p> <p>small [9] 8:19 156:3,10 167:3 220:16,17 233:12 320:24 321:2</p> <p>Smith [7] 216:16 231:6 292:16 295:23 296:14 298:13 327:18</p> <p>smouldering [5] 12:4,6 12:9 29:12 31:14</p> <p>Social [1] 213:5</p> <p>Society [1] 1:14</p> <p>sofar [1] 274:21</p> <p>solidify [1] 16:2</p> <p>solution [1] 183:25</p> <p>someone [12] 9:19 65:17 136:17 168:25 171:4 194:8 241:22 242:3 249:13 250:21 252:21 315:12</p> <p>sometime [5] 76:4 190:4 194:8 222:11 337:15</p>	<p>sometimes [16] 29:15 29:17,19 128:3 160:25 163:18 214:25 241:19 260:22,24 261:7 297:16 319:14 320:3,10 351:24</p> <p>somewhat [1] 187:16</p> <p>somewhere [6] 46:12 65:21 85:8 188:16 314:1 351:21</p> <p>soon [2] 50:7 143:17</p> <p>sorry [22] 7:5 40:14 41:16 45:3 48:24 86:4 95:13,21 103:4 109:19 120:23 127:16 149:19 157:10 166:14 192:22 227:11 236:14 251:11 257:24 263:1 310:18</p> <p>sort [16] 13:13 16:21 36:18 50:19 70:13 87:8 87:9 96:10 99:25 104:10 109:14 123:2 129:17 131:17 135:24 167:7</p> <p>sound [2] 155:18 360:10</p> <p>sounds [2] 7:24 118:8</p> <p>source [1] 304:4</p> <p>space [1] 53:5</p> <p>speak [19] 7:11 8:11 9:19 11:11 14:20 16:5 18:5 27:5 34:23 65:8 78:16 95:15 96:1 168:25 169:7 190:7 241:1 292:22 302:20</p> <p>speaking [11] 11:2 127:21 138:20 166:6,19 167:5 168:8 170:19 171:19 202:17 261:22</p> <p>specialists [1] 198:1</p> <p>specialists' [1] 262:19</p> <p>specific [23] 13:3 29:1 36:2 71:5 80:17 86:4 90:15 106:3 108:6 184:2 194:19 225:10 233:10 240:7,20 241:24 285:11 303:18 317:11 319:8 320:17 322:14 340:2</p> <p>specifically [13] 22:22 38:24 85:21 108:8 159:17 200:15 228:8,18 277:2 281:19 315:23 328:1 355:13</p> <p>specimens [1] 301:24</p> <p>speculated [1] 26:14</p> <p>spelled [1] 246:21</p> <p>spells [1] 39:13</p> <p>spoke [16] 17:18 92:6 171:22 172:15,16 174:6 180:25 189:6,8 202:18 225:21 245:1 277:5 278:11 314:8 351:9</p> <p>spoken [14] 93:11 119:10 166:10,12 181:22 189:17 190:3,22 191:3 207:9,12 216:24 224:17 314:6</p> <p>spokespeople [2] 167:4 168:6</p> <p>spokesperson [4] 168:19,21 169:10,20</p>	<p>spot [1] 107:20</p> <p>spreadsheet [2] 326:22 327:3</p> <p>spurred [1] 353:6</p> <p>St [10] 8:3 75:25 76:15 120:14 131:10 213:20 295:3 301:17 360:7,11</p> <p>Stacey [1] 1:15</p> <p>staff [8] 49:7,19 96:14 215:3 240:23 261:2 324:25 333:24</p> <p>staffing [1] 215:9</p> <p>stage [2] 271:16,17</p> <p>staining [2] 28:20 87:5</p> <p>stains [1] 84:14</p> <p>stamped [1] 126:12</p> <p>stand [2] 2:2 219:9</p> <p>standard [3] 71:4 197:10 302:4</p> <p>stands [5] 275:8,9 307:22 308:16 358:4</p> <p>stark [1] 39:24</p> <p>start [2] 13:8 20:2</p> <p>started [15] 54:4 56:13 70:12 76:4 81:21 91:18 99:19 108:11 212:10 292:6 327:13 337:14 344:23 357:3,4</p> <p>starting [2] 151:10 335:13</p> <p>state [1] 325:21</p> <p>statement [4] 202:3 286:15 347:19 348:17</p> <p>stating [1] 303:9</p> <p>stay [2] 4:19 5:9</p> <p>stayed [4] 206:3 212:19 213:9 285:21</p> <p>stead [1] 198:6</p> <p>steps [10] 23:3 25:4 138:25 201:10 221:20 262:15 270:22,23 271:2 348:10</p> <p>sterilization [3] 219:22 220:23 347:18</p> <p>sterilizations [1] 220:9</p> <p>stick [2] 174:20 226:23</p> <p>sticks [1] 12:5</p> <p>still [26] 42:15 43:14 85:2 110:6,21 137:11 214:13 224:21 243:11,13 254:7 278:17 282:10 288:20 298:23 301:23 314:11 322:11 329:3 332:15,16 341:6 348:23,23 349:16 349:17</p> <p>sting [1] 51:1</p> <p>stood [2] 281:23 347:24</p> <p>stop [1] 100:2</p> <p>stopped [2] 91:17 349:2</p> <p>stops [1] 87:10</p> <p>stored [1] 103:1</p> <p>stories [6] 102:9,14,16 153:11,13 301:15</p> <p>story [10] 18:12 102:22</p>
--	--	--	---	--

<p>175:5,24 183:10 224:6 253:20 257:6 260:7,11 straightforward [1] 162:16 strange [1] 106:20 strangely [1] 56:10 strategies [3] 9:21 13:9 21:7 strategy [8] 9:18,24 32:1 175:15,19 178:25 179:17 179:22 streamline [2] 318:19 320:15 streamlined [1] 332:20 streamlining [2] 289:16 322:17 strike [1] 106:19 strongly [2] 108:21 109:16 structure [1] 4:13 struggles [1] 329:22 struggling [1] 333:3 stuck [4] 7:14 32:1 258:2 258:5 stuff [4] 26:10 38:22 191:6 192:5 subject [9] 8:7 103:9 147:2 148:10 175:1,10 176:21 219:23 349:5 submission [1] 214:23 submissions [1] 214:24 submitted [2] 314:10 344:25 subsequent [15] 55:22 56:16 69:1 71:9 94:1 95:10 109:19 117:23 122:12 187:17 212:8 278:12 301:6,22 316:3 subsequently [6] 59:1 91:12 128:9 275:17 350:18 351:1 substantial [1] 333:18 substantially [1] 51:9 substantively [1] 204:4 successful [1] 213:25 succinct [2] 39:19 343:19 such [11] 13:21 39:23 74:3,10,11 75:9 166:2 241:10 246:3 286:15 338:8 sudden [2] 12:2 13:18 suddenly [1] 11:23 suffering [1] 290:16 suffice [1] 103:10 suggest [3] 24:12 28:17 51:6 suggested [2] 247:25 248:10 suggesting [3] 90:23 92:20 121:10 suggestion [1] 99:2 suggests [2] 53:2 318:24 suit [8] 38:4 43:22 48:20 100:20,23 101:2 155:7</p>	<p>155:13 suits [1] 101:1 summarize [1] 72:23 summarizing [2] 238:21 238:22 summary [4] 114:5,5 238:7,8 summer [19] 26:15 31:24 40:8,10,12,16,20 42:1 49:15 51:25 52:3 56:19 109:15 219:6 259:13 292:5 337:19 340:3,7 support [7] 60:13,17 146:17 213:8,13 215:6 333:10 supporting [1] 60:11 supportive [3] 15:8 330:4 332:7 suppose [3] 52:25 218:23 322:22 supposed [1] 92:7 supposition [1] 34:17 Supreme [2] 41:2 100:18 surge [1] 267:17 surgeons [1] 95:13 surgery [1] 271:16 surprised [8] 129:14 182:7 183:12,16,18 190:13 325:16,23 survivors [1] 254:4 Susan [5] 2:2 4:3 14:12 50:17 195:1 suspect [3] 19:20 45:3 114:8 suspected [3] 44:21 45:6 94:20 Suspension [1] 84:14 swayed [1] 172:1 switched [1] 108:10 sworn [3] 2:4 211:10,11 synopsis [2] 111:20 114:4 system [22] 23:1,18 46:12 103:1 124:18 164:10 228:5 230:19,24 232:13 233:11 239:6,11 245:16 323:21 328:4 329:17 332:2,12,19 342:25 345:7 systemic [2] 67:10 184:2 systems [3] 324:8 333:9 346:6</p>	<p>target [1] 197:11 task [1] 342:4 tasks [1] 13:7 team [7] 8:20 9:20 13:11 66:3 81:23 298:4 300:2 tech [1] 198:4 technical [7] 106:21 197:17 263:21 274:22 275:6 295:9 296:16 technologies [1] 198:21 technologists [1] 72:15 technology [20] 73:22 112:8 120:19 134:11,18 135:7,8,14,23 136:10,12 136:15,19,21 137:1,12 197:10,16 198:5 199:11 telephone [1] 95:6 telling [6] 32:18 34:5 35:12 56:25 192:12 202:13 tend [2] 15:24 29:19 tenure [1] 93:4 term [4] 184:4 215:10 246:7 272:10 terms [37] 4:13 21:10 28:5,16 32:24 34:8 50:4 58:10 77:5 81:3 90:17 93:9,17 115:18 116:2 144:1,20 167:14 201:24 208:13 209:12 216:2,9 216:12 229:12 235:17 238:6 265:8,14,22 274:17 294:16 299:25 308:14 314:14 321:8 325:21 terribly [1] 87:9 Terry [9] 66:2 85:14 137:23 154:1 158:25 186:21,22 188:5 193:13 tertiary [1] 8:17 test [33] 18:15,17,24 19:4 19:12 21:5 25:3,8 39:5,6 62:7,11,13,15 120:23 186:20,24 197:12 200:8 200:12,18,21 201:18,20 236:10 254:5 257:2 262:15 268:5 278:19 291:14 309:21 325:6 tested [5] 67:1 69:22 197:20 235:22 295:2 testimony [6] 31:14 193:22 199:21 303:9 347:11,12 testing [32] 1:2,13 11:8 72:6,12 75:2 84:14 87:7 87:8,13 91:17 104:11 108:9,9 109:1 121:1 139:18 175:9,11 176:14 176:22 188:5 198:6,22 267:13 270:22 285:13,25 286:17 293:4 301:17 360:4 tests [9] 22:25 62:14 66:23 120:15 159:5 240:6 262:21,22 301:24 text [1] 306:6 thank [19] 49:9 100:11 111:5,10 210:20 211:3</p>	<p>246:12 297:8 305:19 346:9,12,14,18 347:9 353:13 358:25 359:2,4,6 Thanks [3] 183:23 184:6 273:5 the-just [1] 9:25 there'd [1] 182:11 thereafter [1] 164:7 therefore [2] 38:7 46:14 thereof [1] 78:17 they've [3] 69:11 242:3 259:23 thickens [1] 157:8 thinking [17] 9:7 111:15 112:9,11 122:5 160:15 166:13 191:15 194:18 199:23 228:5 261:10 278:17,23 279:14 282:10 354:9 thinks [2] 111:24 115:15 third [3] 30:25 134:10 200:7 Thomas [26] 4:14 6:12 64:20 108:4 111:12 112:16 116:10 119:6 120:3 130:25 134:6 135:22 137:10 138:21 140:11,15 141:13 142:20 145:25 148:8 154:2 159:2 165:15 181:16,22 182:1 Thomas' [1] 144:20 Thomas-Pennell [1] 120:4 Thompson [8] 175:1 183:22 318:11 320:25 323:11 332:25 337:20 343:5 thorough [1] 88:8 thought [23] 16:15 26:21 26:21 62:21 66:24 89:21 104:13 110:6 112:13,15 112:16 123:15 137:11 156:8 182:13 186:15 187:4,7,9,18 194:13 238:14 299:10 three [10] 53:10 68:10 109:21 155:19 215:14 241:12 260:18 280:12 287:24 322:19 threshold [2] 197:13,14 through [58] 12:21 20:3 20:25 21:1,21 25:7 26:15 38:21 41:21 42:5 56:18 65:2 66:11 94:21 103:9 104:19 120:11 124:2 129:7 143:11 144:17 149:2 164:5,8 197:20 212:5 218:14 220:8 223:19 230:20,24 236:19 237:13,15 238:24 243:4 247:13,21 248:3,4 271:18 271:23 279:16 289:20 300:20 309:1 328:5 332:17 334:6 337:3,5,10 337:19 339:2,9,11 342:21 344:24 throughout [12] 5:19 6:2 32:5 66:9 67:14 69:5</p>	<p>81:18 83:24 88:18 93:3 123:25 219:6 thrown [2] 74:21 135:14 Thursday [9] 113:13 175:7,25 183:10 201:25 201:25 208:4,4 339:3 tidy [1] 267:9 Tilley [40] 16:4 42:15,24 43:2 50:9 56:22,25 57:10 57:15,19 58:21,25 59:18 59:20 60:25 64:4 66:8 77:22 80:13 81:11,15 82:15 92:3,7,13,22 95:15 130:1,16 131:2 132:17 139:17 140:5 143:10 148:11 194:24 202:15 206:19 208:14 209:14 Tilley's [2] 17:13 95:7 timeframe [5] 90:1 198:7 280:20 304:24 305:2 timeline [2] 277:18 314:11 times [2] 201:4 299:15 timing [7] 60:24 64:2 160:21 161:18,20 162:20 163:12 tiny [1] 11:14 tired [2] 31:4,6 tissue [5] 25:6 121:10 271:2,13 272:8 tissues [1] 235:21 title [1] 241:14 titled [1] 120:21 today [6] 61:6 138:21 157:17 214:10 224:11 344:4 today's [2] 111:13 195:1 together [9] 8:19 13:8 42:2 89:16 112:24 128:13 130:16 160:24 357:3 tomorrow [3] 14:16 139:3 359:5 too [10] 34:17 61:2 90:15 125:24 145:16 149:23 154:4 160:12 294:12 324:3 took [4] 50:16 289:21 294:6 344:13 tool [2] 131:13 329:6 top [6] 8:23 12:1 29:6 127:20,23 284:22 topic [3] 280:13 314:7 349:14 total [12] 159:4 177:23 178:6,19 275:25 276:5 287:24 304:1 356:18 357:13,19 358:18 totally [1] 255:1 touch [2] 156:21 181:17 towards [3] 246:4 313:18 329:14 town [1] 220:16 track [14] 102:6,8,14,16 102:22 110:21 160:20</p>
--	--	---	--	--

-T-

<p>163:24 172:11 232:24 323:23 330:15,19 331:17 tracked [1] 102:25 tracking [6] 27:11,14 102:8 164:10 332:13 334:13 trail [2] 226:7,11 training [3] 72:14 108:12 325:10 transcribed [1] 360:9 transcript [3] 10:4 14:12 360:3 transpired [5] 7:15 104:4,19 161:3 194:2 transpiring [1] 161:2 treatment [6] 70:1 197:17 276:8 278:20,22 282:13 treatments [2] 275:22 294:10 trend [1] 349:7 trends [2] 27:12,14 tried [3] 115:4 299:11,18 triggered [1] 66:18 true [3] 115:5 123:23 360:3 truth [1] 53:8 try [11] 11:6 105:9,23 106:22 107:10 147:15 148:11 204:19,20 218:14 269:4 trying [35] 8:18,20 17:25 49:21 50:1 68:4 72:1 94:15 99:1,18 111:22 112:24 114:22 122:24 123:22 126:1 138:8 143:9 198:25 203:24 207:16 225:4,12 228:23 229:12 267:17 318:19 319:13 320:15 322:20 326:2 329:23 331:4,6,10 Tuesday [4] 153:8 164:21 165:16 198:8 tumor [1] 77:15 tumors [1] 94:16 tuning [1] 148:13 turn [1] 215:25 turned [1] 187:6 turns [1] 30:6 tweaked [1] 256:10 two [44] 8:6 11:21 53:4 54:23 65:5 66:21 109:20 111:25 112:22 115:17 118:18 119:1 155:8 157:10,24 161:22,22 162:1,3 176:2 185:25 194:6 200:2 203:2,13 214:5 226:1 245:12 260:18,18 275:1 280:12 294:13 312:1,5,6 321:10 322:19 334:2 335:17,21 340:10 341:13 356:14 two-year [2] 19:17 28:25 type [6] 66:25 140:20 290:14 328:4 339:24 357:13</p>	<p>typed [2] 107:25 158:19 types [3] 98:7 245:13 343:9 typing [1] 127:23</p> <hr/> <p style="text-align: center;">-U-</p> <hr/> <p>u [1] 9:2 Uh-hm [38] 59:16 67:17 69:9,24 70:6 72:9 76:11 77:10 83:17 197:6 224:2 226:20 227:7 276:15 283:12,17,21 284:1,14 285:4 286:4 287:9,15 288:2 293:1,7,13,19 294:24 295:6,11 296:24 297:12 298:10 306:3,10 309:8 311:24 ultimately [1] 224:25 Um-hm [45] 18:19 24:15 24:20 97:16 98:5 100:16 101:4 108:16 116:12 120:6 124:5 132:9 139:6 139:11 146:4 152:17 155:2,10 168:10 176:6 177:6 179:25 180:13 200:23 202:2 205:5,11 206:21 207:19 208:11,17 227:18 235:15 246:19 251:16,21 252:1 253:13 257:10 266:1 273:2,7 315:9 319:3 351:13 uncomfortable [9] 48:3 151:13,18,19,20 202:20 204:13 286:21,25 uncommon [2] 59:25 87:9 undeniable [1] 67:10 under [10] 13:6,12 19:21 45:18 46:14 95:7 112:14 292:7 298:3 313:19 understand [45] 68:11 87:25 104:7 105:8,12 114:23 118:21 148:6 175:12 177:3 180:11 181:22 204:15,16,16,21 204:22 210:22 220:12 227:15 248:25 251:18 260:5 262:18 265:6,9 271:1,15 272:24 275:24 284:7,23 287:5 288:17 292:1,23 301:18,21 305:25 308:23 314:9 318:11 319:23 339:1 351:20 understandable [1] 204:21 understands [1] 61:11 understood [34] 23:13 23:19 24:11,17 25:12,18 33:12 61:24 63:4,15 70:16 73:21 91:17 104:9 117:1 118:21 119:16 141:17 146:20 148:20,21 173:16 177:17,21 181:16 220:11 221:12 267:16 273:17 299:10 304:12 317:3 331:2 353:24 undertake [1] 342:3</p>	<p>undertook [1] 335:8 unexpected [1] 33:1 unfair [1] 50:19 unfold [1] 351:1 unfolding [4] 9:2,2,4 161:12 unfortunate [2] 162:15 164:1 uninformed [1] 136:24 unique [1] 34:24 unit [3] 212:23 213:1,2 University [1] 212:11 unknown [2] 59:7 197:20 unless [7] 71:5 102:19 102:21 103:1 125:7 169:6 242:17 unlikely [4] 149:12,14 286:1,23 unprecedented [1] 47:9 unusual [4] 62:12 126:7 162:13 289:24 up [78] 11:14 14:7 16:7 45:14 50:16 52:9 59:20 65:19 71:8 73:2,12 78:13 95:12 108:23 109:3 111:1 118:15,23 122:12,13 129:17 130:7,13 135:15 151:3 156:20 157:17 158:8 160:25 161:5,7 163:20 164:5 171:8 175:5 187:4 193:2 213:23 214:7 215:19 221:25 222:2 223:12 230:7 232:3 238:18 240:24 241:11,25 242:2,10 243:8 245:16 249:1 251:6 253:4 256:8 258:15 280:3,21 281:16 281:23 294:12 297:25 301:12 303:20 308:11 314:1 320:5 321:3 324:22 326:7 327:12 334:12 339:2 348:3,5 349:17 up-to-date [2] 230:18 339:5 update [26] 75:19 111:13 112:14 113:17 139:8,17 139:19 220:2 222:13 223:6 224:11 225:11 231:4,7 240:1 249:7 251:3 253:1,15 294:1 295:24 296:1 336:2,21 340:10 342:9 updated [4] 165:17 196:15 253:2 297:25 updating [4] 240:8 294:18 297:22 348:19 upshot [1] 86:24 upstairs [1] 65:20 urging [1] 17:3 usage [1] 148:5 used [8] 28:19 73:10 84:15 197:11 274:3 285:1 318:25 339:2 useful [2] 329:6,25 user-friendly [1] 329:17</p>	<p>uses [2] 28:17 70:3 using [13] 23:23,24 74:10 109:22 134:23 135:24 136:8 198:19,21 323:18 325:2,3 329:2 usual [1] 292:20 usually [2] 160:23 169:18 utilized [2] 96:17 131:13</p> <hr/> <p style="text-align: center;">-V-</p> <hr/> <p>vague [1] 106:5 variability [1] 62:14 variables [1] 197:9 variety [1] 233:22 various [2] 56:17 65:6 vein [1] 91:7 Ventana [15] 22:18 23:6 23:9,10,11,16 24:12,18 76:8 100:4 108:10 109:22 135:11 136:11,18 venue [1] 38:7 version [10] 107:25 126:23 128:14 129:1,1,3 129:8 148:14 158:19 203:11 versions [1] 122:12 versus [1] 156:1 vet [2] 147:6 150:1 vetted [2] 247:21 248:2 vice [1] 216:14 vice-president [2] 90:6 225:6 vice-presidents [1] 60:16 view [15] 21:5 93:8 115:9 115:10,17 125:21 172:7 205:14,16 232:21 262:19 322:18 342:9 348:1,11 views [1] 109:10 visionary [1] 8:12 visit [2] 342:23 345:10 visually [1] 323:20 VOCM [4] 153:17,19 155:8 167:20 VOCM's [2] 100:12,23 voice [2] 156:18 158:2 voiced [1] 151:4 volcano [3] 12:22 29:6 31:16 VPs [1] 320:7 vulnerability [1] 155:24</p> <hr/> <p style="text-align: center;">-W-</p> <hr/> <p>wait [6] 14:16,19 34:11 56:8,13 224:21 waited [1] 56:16 waiting [2] 31:9 117:5 wanting [2] 33:20 221:23 wants [2] 111:21 114:20 watched [1] 102:25 water [1] 120:9</p>	<p>Waterford [1] 59:14 ways [4] 12:8 163:16 185:25 233:22 weak [1] 197:14 web [1] 100:22 website [1] 100:23 week [31] 9:5,7 65:5 111:22 112:10,12 114:1 114:21 124:1,7 125:5 131:24,24 144:10,23 148:21 152:7 164:21 185:10,13 193:11 198:8 207:16 226:1 277:19 336:1 339:4 343:11,14 343:15,16 weekly [2] 335:20 340:9 weeks [5] 112:1 115:17 226:2 286:1 335:25 weighing [1] 155:25 Western [1] 1:15 Whalen [1] 1:10 whatnot [3] 219:10 221:24 352:3 whereas [1] 126:25 whichever [1] 132:7 whole [6] 29:15 48:3 100:4 143:23 210:15 304:13 wide [1] 178:9 Williams [73] 20:7 42:17 42:18,20 55:23 57:14,15 57:22 58:25 59:20 60:11 60:22 61:23 62:21 64:4 64:5 68:8,12 75:7,11,17 78:10,12,16 82:6,15,17 82:18,22 86:8 88:7 92:6 93:1,17,20 94:5 95:9,11 103:8 108:5,6 111:22 114:22 115:2,4 129:12 132:14,22 133:21 137:19 138:1 140:4,25 143:9 153:25 158:20 159:1 169:13,22 186:22 188:1 188:3 200:3,16 205:1,2 205:13,24 206:23 208:14 216:22,25,25 Williams' [10] 55:3,9 57:13 60:10 73:6 93:8 107:23 162:11,13 163:17 willing [1] 169:7 willingness [1] 32:10 window [1] 321:2 winter [2] 218:25 219:2 wisdom [1] 78:17 wish [1] 223:13 wishful [1] 199:23 withdrew [1] 104:23 withhold [1] 313:21 within [27] 11:12 81:9 87:4 114:12 116:8,15,20 141:21 157:13 197:15 215:24 217:8 240:20,22 261:13 264:18 265:24 267:25 277:19 306:8 312:25 313:4 317:19 320:24 321:1 349:10</p>
---	--	--	--	---

<p>354:20 without [7] 47:24 78:19 94:22 168:21 198:19 226:11 315:24 witness [2] 210:23 211:9 woman [2] 13:4 138:24 women [8] 101:1 167:1 197:19 240:5 254:8 257:7 257:17 260:13 wonder [4] 11:13 15:25 16:1 171:5 wondered [1] 22:23 wonderful [1] 224:20 wondering [3] 112:15 187:10 344:18 word [5] 98:22 198:19 295:19 322:23 324:15 worded [2] 70:14 249:2 wording [9] 98:8 115:1 248:5,21 260:20 290:23 291:2 302:5 308:14 wordsmithing [1] 242:24 worked [5] 84:24 127:25 183:17 212:23 214:5 works [2] 7:9 13:12 world [1] 127:19 worn [2] 9:11 31:2 write [7] 157:15 188:23 202:22 203:2 269:7 298:3 313:22 writer [1] 29:15 writers [1] 128:2 writes [6] 14:11 75:20 111:13 155:13 165:18 224:9 writing [10] 31:15 67:19 67:22 73:13 96:18 114:11 217:21 223:25 243:6 349:21 written [25] 28:11 68:7 68:12,25 72:4 76:24 114:5 122:11 159:2 166:1 171:16 175:2 197:8 232:2 246:3 248:1 250:1 255:11 255:13,23,25 256:2,4 263:14 298:3 wrong [13] 22:1,4 24:23 25:5 48:21 246:21 254:8 257:7,17 260:12 262:3 262:13 267:10 wrote [4] 30:6 155:16 203:10 249:11</p> <hr/> <p style="text-align: center;">-X-</p> <hr/> <p>X [1] 329:18 XX [3] 120:18,20,25</p> <hr/> <p style="text-align: center;">-Y-</p> <hr/> <p>year [16] 5:4 10:13 31:6 65:4 76:9 78:18 80:17 80:22 159:5 213:15,21 218:25 248:14 250:17 254:6 349:10</p>	<p>year-long [2] 9:11 31:1 years [7] 67:8 80:23 109:20,21 186:12 197:22 212:25 yesterday [5] 9:25 53:25 155:6 194:18 224:6 yet [11] 9:5,9 61:18 112:4 116:7 117:4,24 119:12 154:13 203:8,17 yourself [33] 14:10 15:24 47:24 50:4 64:10,19 70:16 108:4 111:12 112:17 116:10 119:6 130:25 133:21 134:6,22 135:22 137:10,10 142:20 148:9,12 154:1 157:12 159:1 165:16 184:14 196:24 206:19 292:16 315:12 318:24 334:22 Youth [1] 51:2</p>			
--	---	--	--	--