

**Susan Bonnell**

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**From:** Heather Predham  
**Sent:** Tuesday, October 18, 2005 1:12 PM  
**To:** 'klaing@nctrf.nf.ca'; Patricia Pilgrim; Dr. Robert Williams; Susan Bonnell  
**Subject:** Patient Letter

Hi,



Patient Letter.doc  
(21 KB)

I've attached the draft letter with the suggested changes.

Before we send it out we will need to consider the following:

- patients from St. Pierre: is there a central medical contact we can discuss this issue with? Also, we need to get the letter translated.
- patients in nursing homes and personal care homes. Can we send the letters to the medical director of the nursing home board and the owner/operator of a personal care home for appropriate distribution (ie: next of kin?)
- Will we send this letter out via registered mail through one central area, such as QSI? We can then monitor the undeliverable mail.

I guess we also have to remember that we will get a negative reaction from the letters, everything from timing, upsetting people with no information and of course we will send some unintentionally to people who have died. I guess we should compare the mailing list to the obituaries to ensure we don't send letters to the recently deceased.

Finally, I think we should be aware that we will not be able to notify everyone....several on the list have moved and we have no other contact information.

I'm going to send this on to Dan Boone as well.....I'm not sure how HIROC will feel about notifying people at this point in time and whether the media attention will make any difference.

let me know what changes you want made.....

Heather

