

*CC: Eaton***Sparkes, Hellen**

From: Jenkins, Ken
Sent: Friday, February 29, 2008 10:23 AM
To: Sparkes, Hellen
Subject: FW: Print for file....News Release - ERPR retest results for family

Follow Up Flag: Follow up
Flag Status: Orange

Attachments: ERPR retest results for family 22-02-08.pdf; image001.jpg

COPY

ERPR retest results
for family...

Please print attachment for the ER/PR file

-----Original Message-----

From: Simmons, Heidi Staeben
Sent: Friday, February 22, 2008 2:12 PM
To: Gillam, Susan; Goulding, Devon; Mcdonald, Catherine; Obrien, Kelli; Wasmeier, Minnie; House, Michelle; Mercer, Greg; Kenny, Rob; Jenkins, Ken; Goudie, Lisa
Subject: Fw: News Release - ERPR retest results for family

----- Original Message -----



image001.jpg (41
KB)

From: Elizabet Strange <Elizabeth.Strange@easternhealth.ca>
To: Simmons, Heidi Staeben; spower@cwhe.nl.ca <spower@cwhe.nl.ca>;
Alison.Dower@lghealth.ca <Alison.Dower@lghealth.ca>
Cc: Diane Hart <Diane.Hart@easternhealth.ca>
Sent: Fri Feb 22 13:10:01 2008
Subject: News Release - ERPR retest results for family

FYI

<<http://www.easternhealth.ca/>>

Liz J

Elizabeth Strange

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NEWS RELEASE

ER/PR Retest Results for Deceased Patients Available to Family Members

February 22, 2008, St. John's, NL – Eastern Health has now received all ER/PR retest results for its deceased patients during the period of 1997-2005. Family members who would like to obtain the results for their deceased relative may contact the Provincial Cancer Care Program of Eastern Health.

“Eastern Health has followed through on its commitment to retest ER/PR results of all of our deceased patients and will provide these retest results to the next of kin who would like to have them,” said Patricia Pilgrim, Chief Operating Officer for Cancer Care, Quality/Risk Management with Eastern Health. “Everyone at Eastern Health is very concerned about the patients and their families that have been impacted by the ER/PR testing issues. We understand that this has been a long process for families of our deceased patients, and we believe it's important to provide an opportunity for those next of kin to contact us for the results.”

The number for Eastern Health is 777-8440 (local) or toll free 1-866-445-4548. These lines will be staffed Monday to Friday from 8:30 a.m. to 5:30 p.m. Voice messages will also be checked on weekends and after hours.

Staff from the Provincial Cancer Care Program will connect the family member to the appropriate regional health authority. For example, if a deceased patient was from the west coast, the next of kin will be connected with Western Health.

For protection and privacy of the deceased patients, family members will be asked to verify they are the next of kin.

In an effort to reach family members who reside outside the province, Eastern Health will publish this information provincially and nationally. It will also be posted on the Eastern Health website at www.easternhealth.ca

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Media contact:

Deborah Collins
Manager, Media Relations
T: 777-1339
Deborah.Collins@easternhealth.ca

Sparkes, Hellen

From: Sparkes, Hellen
Sent: Friday, February 29, 2008 2:32 PM
To: Hoddinott, Lisa
Subject: Meeting re update on ER/PR

Hi Lisa,

Can you be available at 4:30 pm on March 6th, to update Dr. Jenkins on ER/PR (re the table from NLCHI).

Many thanks,
Hellen.

- D/W Lisa on 6 Mar 08 at 0930
- Lisa will provide copy of CD with patients names (deceased clients).
 - Lisa shared list c Donna & Bonnie
 - Follow up chat c Heather Predham to ensure message consistent.
 - no calls looking for info to date
 - ~ 50 names on list.
 - verification of relatives is by MCP # or DoB
 - new list from Heather; info requested on 3 people → we have no records of treatment charges [REDACTED]
 - [REDACTED] No contact c pts; Eastern Health
 - Donna has been asked by Eastern Health to contact 5 people. Bonnie had contacted 2 of them as of yesterday. This is regarding [REDACTED]