

From: [Pat Pilgrim](#)
To: [Pam Elliott; Heather Predham;](#)
[Sharon Smith;](#)
Subject: Notification of the Deceased
Date: December-04-07 12:08:12 PM

Hi there, As of late last week, we made a decision about notification of new results as follows:

. for the living patients from ALL regions whose results changed, our oncologists will convene a panel to review and a letter will be sent to the most responsible physician as was done in the initial phases of this. ***Sharon to talk to Kara to get the panel set up. Heather to talk to Sharon to ensure she has the list of patients to be panelled. Sharon to try and get this done this week!*** According to my records there are 6 patients who fall in to this category, 4 of whom have already been on Tamoxifen.

. for the living patients from Eastern Health whose results did not change, our Q&RM staff have notified them...there were 2.

. for the living patients from other regions whose results did not change, the results will be sent to the other regions and they will do their own notification. Thus far in the 24 results received, there are none of these from other regions,

. for the deceased from Eastern Health whose results have not changed, our Q&RM staff have already notified those whose NOK have been calling (there are 3 of those). There are 5 others in this category, 4 from EH and 1 from Central. For those from Eastern, the plan is to send the appropriate letter to the NOK, asking them to call the number in Q&RM if they want the results...Nancy or Heather will communicate same to them. For the one from Central, we have communicated what we are doing and proposed they do the same with them. ***Can we get the letters we have drafted sent to Sherry Freake in Central and she will use the same letter? Pam, can you ensure that we send the appropriate letter to the NOK for these cases and communication occurs from your department if they phone requesting the results?***

. for the deceased whose results have changed, we will be contracting with an outside oncologist...the work is starting on that this week. When we have this confirmed, we send the second letter informing the NOK we have the results and giving them the number to call if they want the results. There are 6 in this category ***This time the number is that of Sharon Smith in the Cancer Program.*** She will communicate the results to the NOK and arrange for them to

Speak with the external oncologist to have questions answered. We have to hold off on this part until we get an oncologist to do this. For the other regions, we have communicated what we are doing and that we are willing to partner with them for the use of an external consultant, but they have to be responsible for their own region.

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