

"This one-day conference will focus on practical risk management strategies for addressing issues faced by health care professionals and health care organizations in Newfoundland & Labrador."

# AGENDA

8:30 a.m. Registration

9:00 a.m. Welcome & Introductions  
Greetings

9:20 a.m.

**Lessons Learned: Rebuilding After the  
Winnipeg Cardiac Surgery Inquest**

*Speaker: Catherine Tolton, General Counsel  
Winnipeg Regional Health Authority*

Topics to be covered:

- \* Physician recruitment and orientation
- \* Organizational structure and lines of accountability
- \* Occurrence reporting
- \* Revamping the culture - "From Blame to Education"
- \* Learning from our mistakes

10:30 a.m. Refreshment Break  
*Sponsored by:  
Stewart McKelvey Stirling Scales*

10:50 a.m.

**Panel Discussion: Treatment Options  
for End of Life Decision Making**

*Chair: Eleanor Morton, Vice President, Risk Management  
Healthcare Insurance Reciprocal of Canada*

*Panel:*

*Dr. Daryl Pullman, Medical Ethicist  
(Health Care Corporation of St. John's)  
Dr. Brendan Barrett, Nephrologist  
(Health Care Corporation of St. John's)  
Ms. Susan Norman, Lawyer  
(Stewart McKelvey Stirling Scales)*

"A panel discussion of the risk issues associated with the end of life decision making from three perspectives."

12:00 noon Networking Lunch  
*(Light Lunch Provided)*

1:00 p.m.

**Medication Safety: Making a Difference  
by Looking Beyond Blame**

*Speaker: David U, President & CEO  
Institute of Safe Medication Practices Canada*

Topics to be covered:

- \* Medication error impact on patients and the healthcare system
- \* Current culture, practice and risk
- \* Culture change and quality improvement
- \* Leadership from different fronts
- \* Effective error reporting system
- \* Quality Improvement tools available
- \* Challenges ahead

2:40 p.m. Refreshment Break  
*Sponsored by: Walsh & Associates Inc.*

3:00 p.m.

**Panel Discussion: Restraint Issues in Acute  
Care, Long Term Care & Mental Health**

*Chair: Michael Boyce, Vice President, Claims  
Healthcare Insurance Reciprocal of Canada*

*Panel:*

*Sherida Healy, Clinical Educator  
(Health Care Corporation of St. John's)  
Karen Bugden, Social Worker  
(Health Care Corporation of St. John's)  
Daniel Boone, Lawyer  
(Stewart McKelvey Stirling Scales)*

"A panel discussion which covers the institutional family and legal perspectives."

4:30 p.m. Closing Remarks

## Who Should Attend this Event?

Acute, Long Term Care & Community Organizations:

- \* Physicians
- \* Pharmacists
- \* Quality Managers
- \* Risk Managers
- \* Nursing Staff
- \* Health Care Administrators
- \* Allied Health Professionals

This conference will also be of interest to:

- \* Students in Health Related Fields
- \* Legal Professionals

Registration:

Deadline:  
September 19, 2001

Registration number limited to 300 people

Registration Fee:

\$75

\$25 students (limited seats)

(includes nutrition breaks and light lunch)

\$25 Video Conference, Goose Bay

### NOTE:

A block of non-smoking rooms is available at The Battery Hotel at a rate of \$76 per night. (Confirmation #: 154007)

For further information contact Sue Sullivan at (709) 637-5000 Ext 5507 or e-mail [ssullivan@healthwest.nf.ca](mailto:ssullivan@healthwest.nf.ca)  
OR Heather Predham, (709) 777-3665 or e-mail [hcc.preh@hccsj.nf.ca](mailto:hcc.preh@hccsj.nf.ca)

Health Care Corporation of St. John's  
c/o Quality Initiatives Department, Waterford Hospital  
Waterford Bridge Road, St. John's, NF A1E 4J8  
Attention: Beverly Stone  
Tel: (709) 777-3443

Fax: (709) 777-3477

E-Mail: [hcc.stob@hccsj.nf.ca](mailto:hcc.stob@hccsj.nf.ca)

Please send registration with your cheque/ money order made payable to:

Name: \_\_\_\_\_ Title: \_\_\_\_\_  
Organization: \_\_\_\_\_  
Address: \_\_\_\_\_  
Phone: \_\_\_\_\_ Fax: \_\_\_\_\_ E-Mail: \_\_\_\_\_

## Registration:

## "RISKY BUSINESS"

A Conference on  
Health Care Risk Issues & Risk Management  
in Newfoundland & Labrador

*Presented by*

Newfoundland & Labrador  
Association of Healthcare Risk Management  
(NLAHRM)

*In conjunction with*

Healthcare Insurance Reciprocal of Canada  
(HIROC)

Wednesday,  
October 3, 2001

Main Auditorium, H.S.C.  
Health Care Corporation of St. John's  
&  
Via Satellite  
Conference Room A,  
Labrador Health Centre, Goose Bay

### Sponsors

- \* Stewart McKelvey Stirling Scales \*
- \* Walsh & Associates Inc. \*
- \* Health Care Corporation of St. John's \*